

# **System Configuration**

This chapter explains how to configure system configuration settings on the Secure Firewall Management Center.

- Requirements and Prerequisites for the System Configuration, on page 2
- Manage the Secure Firewall Management Center System Configuration, on page 2
- Access List, on page 2
- Access Control Preferences, on page 3
- Audit Log, on page 5
- Audit Log Certificate, on page 8
- Change Reconciliation, on page 13
- Change Management, on page 14
- DNS Cache, on page 15
- Dashboard, on page 16
- Database, on page 16
- Email Notification, on page 19
- External Database Access, on page 20
- HTTPS Certificates, on page 21
- Information, on page 29
- Intrusion Policy Preferences, on page 30
- Language, on page 30
- Login Banner, on page 31
- Management Interfaces, on page 31
- Manager Remote Access, on page 45
- Network Analysis Policy Preferences, on page 46
- Process, on page 46
- REST API Preferences, on page 47
- Remote Console Access Management, on page 48
- Remote Storage Device, on page 54
- SNMP, on page 58
- Session Timeout, on page 59
- Time, on page 60
- Time Synchronization, on page 61
- UCAPL/CC Compliance, on page 65
- Upgrade Configuration, on page 65

- User Configuration, on page 66
- VMware Tools, on page 69
- Vulnerability Mapping, on page 69
- Web Analytics, on page 70
- History for System Configuration, on page 71

# Requirements and Prerequisites for the System Configuration

#### **Model Support**

Management Center

### **Supported Domains**

Global

#### **User Roles**

Admin

# Manage the Secure Firewall Management Center System Configuration

The system configuration identifies basic settings for the management center.

#### **Procedure**

Step 1 Choose System (4) > Configuration.

**Step 2** Use the navigation panel to choose configurations to change.

### **Access List**

You can limit access to the management center by IP address and port. By default, the following ports are enabled for any IP address:

- 443 (HTTPS) for web interface access.
- 22 (SSH) for CLI access.

You can also add access to poll for SNMP information over port 161. Because SNMP is disabled by default, you must first enable SNMP before you can add SNMP access rules. For more information, see Configure SNMP Polling, on page 58.



Caution

By default, access is not restricted. To operate in a more secure environment, consider adding access for specific IP addresses and then deleting the default **any** option.

### **Configure an Access List**

This access list does not control external database access. See Enabling External Access to the Database, on page 21.



#### Caution

If you delete access for the IP address that you are currently using to connect to the management center, and there is no entry for "IP=any port=443", you will lose access when you save.

#### Before you begin

By default, the access list includes rules for HTTPS and SSH. To add SNMP rules to the access list, you must first enable SNMP. For more information, see Configure SNMP Polling, on page 58.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- **Step 2** (Optional) Click **SNMP** to configure SNMP if you want to add SNMP rules to the access list. By default, SNMP is disabled; see Configure SNMP Polling, on page 58.
- Step 3 Click Access List.
- Step 4 To add access for one or more IP addresses, click Add Rules.
- **Step 5** In the **IP Address** field, enter an IP address or address range, or any.
- **Step 6** Choose **SSH**, **HTTPS**, **SNMP**, or a combination of these options to specify which ports you want to enable for these IP addresses.
- Step 7 Click Add.
- Step 8 Click Save.

#### **Related Topics**

**IP Address Conventions** 

### **Access Control Preferences**

Configure access control preferences on System ( $\stackrel{\bullet}{\nabla}$ ) > Configuration > Access Control Preferences.

#### **Requiring Comments on Rule Changes**

You can track changes to access control rules by allowing (or requiring) users to comment when they save. This allows you to quickly assess why critical policies in a deployment were modified. By default, this feature is disabled.

#### **Object Optimization**

When you deploy rule policies to a firewall device, you can configure the management center to evaluate and optimize the network/host policy objects that you use in the rules when it creates the associated network object groups on the device. Optimization merges adjacent networks and removes redundant network entries. This reduces the runtime access list data structures and the size of the configuration, which can be beneficial to some firewall devices that are memory-constrained.

For example, consider a network/host object that contains the following entries and that is used in an access rule:

```
192.168.1.0/24
192.168.1.23
10.1.1.0
10.1.1.1
```

When optimization is enabled, when you deploy the policy, the resulting object group configuration is generated:

```
object-group network test description (Optimized by management center) network-object 10.1.1.0 255.255.255.252 network-object 192.168.1.0 255.255.255.0
```

When optimization is disabled, the group configuration would be as follows:

```
object-group network test
network-object 192.168.1.0 255.255.255.0
network-object 192.168.1.23 255.255.255.255
network-object 10.1.1.0 255.255.255.255
network-object 10.1.1.1 255.255.255.255
network-object 10.1.1.2 255.255.255.254
```

This optimization does not change the definition of the network/host object, nor does it create a new network/host policy object. If a network object-group contains another network, host object, or object-groups, the objects are not combined. Instead, each network object-group is optimized separately. Also, only inline values of network object-groups are being modified as part of the optimization process during a deployment.



#### Important

The optimizations occur on the *managed device* on the *first deploy* after the feature is enabled on the management center (including if it is enabled by an upgrade). If you have a high number of rules, the system can take several minutes to an hour to evaluate your policies and perform object optimization. During this time, you may also see higher CPU use on your devices. A similar thing occurs on the first deploy after the feature is disabled. After this feature is enabled or disabled, we recommend you deploy when it will have the least impact, such as a maintenance window or a low-traffic time.

This feature is supported as follows:

- In Version 7.4.0, this feature is enabled by default for reimaged and upgraded management centers. To disable it, contact Cisco TAC.
- In Version 7.4.1+, this feature is configurable. It is enabled by default for reimaged management centers, but respects your current setting when you upgrade.

# **Audit Log**

The management center records user activity in read-only audit logs. You can review audit log data in several ways:

• Use the web interface: Audit and Syslog.

Audit logs are presented in a standard event view where you can view, sort, and filter audit log messages based on any item in the audit view. You can easily delete and report on audit information and you can view detailed reports of the changes that users make.

- Stream audit log messages to the syslog: Stream Audit Logs to Syslog, on page 5...
- Stream audit log messages to an HTTP server: Stream Audit Logs to an HTTP Server, on page 7.

Streaming audit log data to an external server allows you to conserve space on the management center. Note that sending audit information to an external URL may affect system performance.

Optionally, you can secure the channel for audit log streaming, enable TLS and mutual authentication using TLS certificates; see Audit Log Certificate, on page 8.

#### Streaming to Multiple Syslog Servers

You can stream audit log data to a maximum of five syslog servers. However, if you have enabled TLS for secured audit log streaming, you can stream only to a single syslog server.

#### **Streaming Configuration Changes to Syslog**

You can stream configuration changes as part of audit log data to syslog by specifying the configuration data format and the hosts. The management center supports backup and restore of the audit configuration log. In case of high availability, only the active management center sends the configuration changes syslog to the external syslog servers. The log file is synchronized between the HA pairs so that during a failover or switchover, the new active management center would resume sending the change logs. In case the HA pair is working in split-brain mode, both management centers in the pair sends the config change syslog to the external servers.

### **Stream Audit Logs to Syslog**

When this feature is enabled, audit log records appear in the syslog in the following format:

```
Date Time Host [Tag] Sender: User Name@User IP, Subsystem, Action
```

Where the local date, time, and originating hostname precede the bracketed optional tag, and the sending device name precedes the audit log message.

For example, if you specify a tag of FMC-AUDIT-LOG for audit log messages from your management center, a sample audit log message from your management center could appear as follows:

```
Mar 01 14:45:24 localhost [FMC-AUDIT-LOG] Dev-MC7000: admin@10.1.1.2, Operations > Monitoring, Page View
```

If you specify a severity and facility, these values do not appear in syslog messages; instead, they tell the system that receives the syslog messages how to categorize them.

#### Before you begin

Make sure the management center can communicate with the syslog server. When you save your configuration, the system uses ICMP/ARP and TCP SYN packets to verify that the syslog server is reachable. Then, the system by default uses port 514/UDP to stream audit logs. If you secure the channel (optional, see Audit Log Certificate, on page 8), you must manually configure port 1470 for TCP.

#### **Procedure**

- Step 1 Choose System  $(\diamondsuit)$  > Configuration.
- Step 2 Click Audit Log.
- Step 3 Choose Enabled from the Send Audit Log to Syslog drop-down menu.
- **Step 4** The following fields are applicable only for audit logs sent to syslog:

Option	Description	
Send Configuration	To include configuration changes syslog in the audit log streaming, from the drop-down, select the relevant options:	
Changes	• JSON—the syslog includes detailed differences in the configuration changes.	
	API—the syslog includes API to retrieve the detailed differences in the configuration changes.	
	None—to have all other audit logs except details of the configuration changes.	
Host	The IP address or the fully qualified name of the syslog server to which you will send audit logs. You can add a maximum of five syslog hosts, separated by commas.	
	Note You can specify multiple syslog hosts, only when TLS is disabled for the Audit Server Certificate.	
Facility	The subsystem that creates the message.	
	Choose a facility described in Syslog Alert Facilities. For example, choose AUDIT.	
Severity	The severity of the message.	
	Choose a severity described in Syslog Severity Levels.	
Tag	An optional tag to include in audit log syslog messages.	
	Best practice: Enter a value in this field to easily differentiate audit log messages from other, similar syslog messages such as health alerts.	
	For example, if you want all audit log records sent to the syslog to be labeled with FMC-AUDIT-LOG, enter FMC-AUDIT-LOG in the field.	

**Step 5** (Optional) To test whether the IP address of the syslog servers is valid, click **Test Syslog Server**.

The system sends the following packets to verify whether the syslog server is reachable:

- a. ICMP echo request
- **b.** TCP SYN on 443 and 80 ports

- **c.** ICMP time stamp query
- d. TCP SYN on random ports

**Note** If the Management Center and syslog server are in the same subnet, ARP is used instead of ICMP.

The system displays the result for each server.

Step 6 Click Save.

# **Stream Audit Logs to an HTTP Server**

When this feature is enabled, the appliance sends audit log records to an HTTP server in the following format:

```
Date Time Host [Tag] Sender: User Name@User IP, Subsystem, Action
```

Where the local date, time, and originating hostname precede the bracketed optional tag, and the sending appliance name precedes the audit log message.

For example, if you specify a tag of FROMMC, a sample audit log message could appear as follows:

Mar 01 14:45:24 localhost [FROMMC] Dev-MC7000: admin@10.1.1.2, Operations > Monitoring, Page View

#### Before you begin

Make sure the device can communicate with the HTTP server. Optionally, secure the channel; see Audit Log Certificate, on page 8.

#### **Procedure**

- Step 1 Choose System (?) > Configuration.
- Step 2 Click Audit Log.
- Step 3 Optionally, in the Tag field, enter the tag name that you want to appear with the message. For example, if you want all audit log records to be preceded with FROMMC, enter FROMMC in the field.
- Step 4 Choose Enabled from the Send Audit Log to HTTP Server drop-down list.
- In the **URL to Post Audit** field, designate the URL where you want to send the audit information. Enter a URL that corresponds to a Listener program that expects the HTTP POST variables as listed:
  - subsystem
  - actor
  - $\bullet$  event\_type
  - ullet message
  - action source ip
  - action destination ip
  - result

- time
- tag (if defined; see Step 3)

**Caution** To allow encrypted posts, use an HTTPS URL. Sending audit information to an external URL may affect system performance.

Step 6 Click Save.

# **Audit Log Certificate**

You can use Transport Layer Security (TLS) certificates to secure communications between the management center and a trusted audit log server.

#### **Client Certificates (Required)**

Generate a certificate signing request (CSR), submit it to a Certificate Authority (CA) for signing, then import the signed certificate onto the management center. Use the local system configuration: Obtain a Signed Audit Log Client Certificate for the Management Center, on page 9 and Import an Audit Log Client Certificate into the Management Center, on page 10.

#### **Server Certificates (Optional)**

For additional security, we recommend you require mutual authentication between the management center and the audit log server. To accomplish this, load one or more certificate revocation lists (CRLs). You cannot stream audit logs to servers with revoked certificates listed in those CRLs.

Secure Firewall supports CRLs encoded in Distinguished Encoding Rules (DER) format. Note that these are the same CRLs that the system uses to validate HTTPS client certificates for the management center web interface.

Use the local system configuration: Require Valid Audit Log Server Certificates, on page 11.

### **Securely Stream Audit Logs**

If you stream the audit log to a trusted HTTP server or syslog server, you can use Transport Layer Security (TLS) certificates to secure the channel between the management center and the server. You must generate a unique client certificate for each appliance you want to audit.

#### Before you begin

See ramifications of requiring client and server certificates at Audit Log Certificate, on page 8.

#### **Procedure**

### **Step 1** Obtain and install a signed client certificate on the management center:

a) Obtain a Signed Audit Log Client Certificate for the Management Center, on page 9:

Generate a Certificate Signing Request (CSR) from the management center based on your system information and the identification information you supply.

Submit the CSR to a recognized, trusted certificate authority (CA) to request a signed client certificate.

If you will require mutual authentication between the management center and the audit log server, the client certificate must be signed by the same CA that signed the server certificate to be used for the connection.

- b) After you receive the signed certificate from the certificate authority, import it into the management center. See Import an Audit Log Client Certificate into the Management Center, on page 10.
- **Step 2** Configure the communication channel with the server to use Transport Layer Security (TLS) and enable mutual authentication.

See Require Valid Audit Log Server Certificates, on page 11.

**Step 3** Configure audit log streaming if you have not yet done so.

See Stream Audit Logs to Syslog, on page 5 or Stream Audit Logs to an HTTP Server, on page 7.

### **Obtain a Signed Audit Log Client Certificate for the Management Center**



### Important

The **Audit Log Certificate** page is not available on a standby management center in a high availability setup. You cannot perform this task from a standby management center.

The system generates certificate request keys in Base-64 encoded PEM format.

#### Before you begin

Keep the following in mind:

- To ensure security, use a globally recognized and trusted Certificate Authority (CA) to sign your certificate.
- If you will require mutual authentication between the appliance and the audit log server, the same Certificate Authority must sign both the client certificate and the server certificate.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click Audit Log Certificate.
- Step 3 Click Generate New CSR.
- Step 4 Enter a country code in the Country Name (two-letter code) field.
- **Step 5** Enter a state or province postal abbreviation in the **State or Province** field.
- Step 6 Enter a Locality or City.
- **Step 7** Enter an **Organization** name.
- **Step 8** Enter an **Organizational Unit (Department)** name.

**Step 9** Enter the fully qualified domain name of the server for which you want to request a certificate in the **Common Name** field.

**Note** If the common name and the DNS hostname do not match, audit log streaming will fail.

- Step 10 Click Generate.
- **Step 11** Open a new blank file with a text editor.
- Step 12 Copy the entire block of text in the certificate request, including the BEGIN CERTIFICATE REQUEST and END CERTIFICATE REQUEST lines, and paste it into a blank text file.
- Save the file as clientname.csr, where clientname is the name of the appliance where you plan to use the certificate.
- Step 14 Click Close.

#### What to do next

- Submit the certificate signing request to the certificate authority that you selected using the guidelines in the "Before You Begin" section of this procedure.
- When you receive the signed certificate, import it to the appliance; see Import an Audit Log Client Certificate into the Management Center, on page 10.

### Import an Audit Log Client Certificate into the Management Center

In the management center high availability setup, you must use the active peer.

#### Before you begin

- Obtain a Signed Audit Log Client Certificate for the Management Center, on page 9.
- Make sure you are importing the signed certificate for the correct management center.
- If the signing authority that generated the certificate requires you to trust an intermediate CA, be prepared to provide the necessary certificate chain (or certificate path). The CA that signed the client certificate must be the same CA that signed any intermediate certificates in the certificate chain.

#### **Procedure**

- **Step 1** On the management center, choose **System** ( $\stackrel{\bullet}{\nabla}$ ) > **Configuration**.
- Step 2 Click Audit Log Certificate.
- **Step 3** Click **Import Audit Client Certificate**.
- Step 4 Open the client certificate in a text editor, copy the entire block of text, including the BEGIN CERTIFICATE and END CERTIFICATE lines. Paste this text into the Client Certificate field.
- To upload a private key, open the private key file and copy the entire block of text, including the BEGIN RSA PRIVATE KEY and END RSA PRIVATE KEY lines. Paste this text into the **Private Key** field.
- Step 6 Open any required intermediate certificates, copy the entire block of text for each, and paste it into the Certificate Chain field.

### Step 7 Click Save.

### **Require Valid Audit Log Server Certificates**

The system supports validating audit log server certificates using imported CRLs in Distinguished Encoding Rules (DER) format.



Note

If you choose to verify certificates using CRLs, the system uses the same CRLs to validate both audit log server certificates and certificates used to secure the HTTP connection between an appliance and a web browser.



**Important** 

You cannot perform this procedure on the standby management center in a high availability pair.

#### Before you begin

- Understand the ramifications of requiring mutual authentication and of using certificate revocation lists (CRLs) to ensure that certificates are still valid. See Audit Log Certificate, on page 8.
- Obtain and import the client certificate following the steps in Securely Stream Audit Logs, on page 8 and the topics referenced in that procedure.

#### **Procedure**

- Step 1 On the management center, choose System  $(\clubsuit)$  > Configuration.
- Step 2 Click Audit Log Certificate.
- **Step 3** To use Transport Layer Security to securely stream the audit log to an external server, select **Enable TLS**.

When TLS is enabled, the syslog client (management center) verifies the certificate received from the server. The connection between the client and the server succeeds only if server certificate verification is successful. For this verification process, the following conditions must be met:

- Configure the syslog server to send the certificate to the client.
- Add (import) a CA certificate to the client to verify the server certificate:
  - You must import the CA certificate during the import of the client certificate.
  - If the issuing CA is a subordinate CA, you have to add the issuing CA before adding the signing CA from the subordinate CA (Root CA), and so on.
- **Step 4** If you do not want the client to authenticate itself against the server, but accept the server certificate when the certificate is issued by the same CA (not recommended):
  - a) Deselect Enable Mutual Authentication.

Important Ensure that the server is configured to trust the client without verifying any client certificates.

- b) Click **Save** and skip the remainder of this procedure.
- **Step 5** (Optional) To enable client certificate verification by the audit log server, select **Enable Mutual Authentication**.

**Important** The **Enable Mutual Authentication** option is applicable only when TLS is enabled.

When mutual authentication is enabled, the syslog client (management center) sends a client certificate to the syslog server for verification. The client uses the same CA certificate of the CA who signed the server certificate of the syslog server. The connection succeeds only if client certificate verification is successful. For this verification process, the following conditions must be met:

- Configure the syslog server to verify the certificate received from the client.
- Add a client certificate to be sent to the syslog server. This certificate must be signed by the same CA who signed the server certificate of the syslog server.

**Note** To use mutual authentication for streaming Audit Log to the Syslog server, use PKCS#8 format for the private key instead of PKCS#1 format. Use the following command line to convert PKCS#1 keys to PKCS#8 format:

```
openssl pkcs8 -topk8 -inform PEM -outform PEM -nocrypt -in PKCS1 key file name -out PKCS8 key filename
```

- **Step 6** (Optional) To automatically recognize server certificates that are no longer valid:
  - a) Select Enable Fetching of CRL.

Important This option is displayed only when you select the **Enable Mutual Authentication** check box. However, the **Enable Fetching of CRL** option is applicable only when the TLS option is enabled. The use of CRL is for server certification verification, and it is not dependent on the use of Mutual Authentication which is for enabling client certificate verification.

Enabling fetching of the CRL creates a scheduled task for the client to regularly update (download) the CRL or CRLs. The CRL(s) are used for server certificate verification, where, the verification fails if there is a CRL from the CA specifying that the server certificate being verified has been revoked by the CA.

- b) Enter a valid URL to an existing CRL file and click **Add CRL**.
  - Repeat to add up to 25 CRLs.
- c) Click **Refresh CRL** to load the current CRL or CRLs from the specified URL or URLs.
- **Step 7** Verify that you have a valid server certificate generated by the same certificate authority that created the client certificate.
- Step 8 Click Save.

#### What to do next

(Optional) Set the frequency of CRL updates. See Configuring Certificate Revocation List Downloads.

### **View the Audit Log Client Certificate on the Management Center**

You can view the audit log client certificate only for the appliance that you are logged in to. In management center high availability pairs, you can view the certificate only on the active peer.

#### **Procedure**

- Step 1 Choose System  $(\overset{\bullet}{\nabla}) >$  Configuration.
- Step 2 Click Audit Log Certificate.

# **Change Reconciliation**

To monitor the changes that users make and ensure that they follow your organization's preferred standard, you can configure the system to send, via email, a detailed report of changes made over the past 24 hours. Whenever a user saves changes to the system configuration, a snapshot is taken of the changes. The change reconciliation report combines information from these snapshots to present a clear summary of recent system changes.

The following sample graphic displays a User section of an example change reconciliation report and lists both the previous value for each configuration and the value after changes. When users make multiple changes to the same configuration, the report lists summaries of each distinct change in chronological order, beginning with the most recent.

You can view changes made during the previous 24 hours.

### **Configuring Change Reconciliation**

#### Before you begin

• Configure an email server to receive emailed reports of changes made to the system over a 24-hour period; see Configuring a Mail Relay Host and Notification Address, on page 20 for more information.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click Change Reconciliation.
- **Step 3** Check the **Enable** check box.
- Step 4 Choose the time of day you want the system to send out the change reconciliation report from the **Time to Run** drop-down lists.
- **Step 5** Enter email addresses in the **Email to** field.
  - Tip Once you have added email addresses, click **Resend Last Report** to send recipients another copy of the most recent change reconciliation report.

- **Step 6** If you want to include policy changes, check the **Include Policy Configuration** check box.
- **Step 7** If you want to include all changes over the past 24 hours, check the **Show Full Change History** check box.
- Step 8 Click Save.

#### **Related Topics**

Using the Audit Log to Examine Changes

### **Change Reconciliation Options**

The **Include Policy Configuration** option controls whether the system includes records of policy changes in the change reconciliation report. This includes changes to access control, intrusion, system, health, and network discovery policies. If you do not select this option, the report will not show changes to any policies. This option is available on management centers only.

The **Show Full Change History** option controls whether the system includes records of all changes over the past 24 hours in the change reconciliation report. If you do not select this option, the report includes only a consolidated view of changes for each category.



Note

The change reconciliation report does not include changes to threat defense interfaces and routing settings.

# **Change Management**

You can enable Change Management if your organization needs to implement more formal processes for configuration changes, including audit tracking and official approval before changes are deployed.

When you enable Change Management, the system adds the **Ticket** ( ) shortcut to the menu bar, and **Change Management Workflow** to the **System** ( ) menu. Users can manage tickets using these methods.

For details, see the Change Management chapter in Cisco Secure Firewall Management Center Device Configuration Guide.

On the **System** (\*) > **Configuration** page, you can configure the following settings. Click **Save** to save your changes.

- Enable Change Management—Turn on ticketing and the Change Management workflow. Once enabled, you must approve or discard all tickets to turn off Change Management.
- To disable the feature, deselect the option. All tickets must be approved or discarded to disable Change Management. You cannot disable Change Management if any ticket is in the In Progress, On Hold, Rejected, or Pending Approval state.
- Number of approvals required—How many administrators must approve the change for the ticket to be approved and deployable. The default is 1, but you can require up to 5 approvers per ticket. Users can override this number when creating tickets.



#### Note

When Change Management is enabled and in use, you cannot change the number of approvers if at least one ticket is in the In Progress, On Hold, Rejected, or Pending Approval state. All tickets must be approved or discarded to change the required number of approvers.

- **Ticket Purge Duration**—The number of days to keep approved tickets, from 1-100 days. The default is 5 days.
- Email Notification (Optional)—Enter the Reply to Address and the email addresses for the List of Approver Addresses. You must also configure the Email Notification system settings for email to work.

For Cloud-delivered Firewall Management Center, the reply to address does not appear. Instead, configure this address in the Email Notification system settings.

#### **Notes**

There are several system processes that prevent you from enabling/disabling change management. If any of the following are in process, you need to wait for them to complete before changing these settings: backup/restore; import/export; domain movement; upgrade; Flexconfig migration; device registration; high-availability registration, creation, break, or switch; cluster create, registration, break, edit, add or remove nodes; EPM break out or join.

An access control policy cannot be locked when you change these settings. If a policy is locked, you must wait for the lock to be released before enabling/disabling this feature.

### **DNS Cache**

You can configure the system to resolve IP addresses automatically on the event view pages. You can also configure basic properties for DNS caching performed by the appliance. Configuring DNS caching allows you to identify IP addresses you previously resolved without performing additional lookups. This can reduce the amount of traffic on your network and speed the display of event pages when IP address resolution is enabled.

### **Configuring DNS Cache Properties**

DNS resolution caching is a system-wide setting that allows the caching of previously resolved DNS lookups.

#### **Procedure**

- Step 1 Choose System  $(\diamondsuit)$  > Configuration.
- Step 2 Choose DNS Cache.
- **Step 3** From the **DNS Resolution Caching** drop-down list, choose one of the following:
  - Enabled—Enable caching.
  - **Disabled**—Disable caching.

**Step 4** In the **DNS Cache Timeout (in minutes)** field, enter the number of minutes a DNS entry remains cached in memory before it is removed for inactivity.

The default setting is 300 minutes (five hours).

Step 5 Click Save.

#### **Related Topics**

Configuring Event View Settings

### **Dashboard**

Dashboards provide you with at-a-glance views of current system status through the use of widgets: small, self-contained components that provide insight into different aspects of the system. The system is delivered with several predefined dashboard widgets.

You can configure the management center so that Custom Analysis widgets are enabled on the dashboard.

#### **Related Topics**

**About Dashboards** 

### **Enabling Custom Analysis Widgets for Dashboards**

Use Custom Analysis dashboard widgets to create a visual representation of events based on a flexible, user-configurable query.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit)$  > Configuration.
- Step 2 Click Dashboard.
- **Step 3** Check the **Enable Custom Analysis Widgets** check box to allow users to add Custom Analysis widgets to dashboards.
- Step 4 Click Save.

#### **Related Topics**

About Dashboards

### **Database**

To manage disk space, the management center periodically prunes the oldest intrusion events, audit records, Security Intelligence data, and URL filtering data from the event database. For each event type, you can specify how many records the management center retains after pruning; never rely on the event database containing more records of any type than the retention limit configured for that type. To improve performance, tailor the event limits to the number of events you regularly work with. You can optionally choose to receive email notifications when pruning occurs. For some event types, you can disable storage.

To manually delete individual events, use the event viewer. (Note that in Versions 6.6.0+, you cannot manually delete connection or security Intelligence events in this way.) You can also manually purge the database; see Data Purge and Storage.

### **Configuring Database Event Limits**

#### Before you begin

• If you want to receive email notifications when events are pruned from the management center's database, you must configure an email server; see Configuring a Mail Relay Host and Notification Address, on page 20.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Choose Database.
- **Step 3** For each of the databases, enter the number of records you want to store.

For information on how many records each database can maintain, see Database Event Limits, on page 17.

- **Step 4** Optionally, in the **Data Pruning Notification Address** field, enter the email address where you want to receive pruning notifications.
- Step 5 Click Save.

### **Database Event Limits**

The following table lists the minimum and maximum number of records for each event type that you can store per management center.

Table 1: Database Event Limits

Event Type	Upper Limit	Lower Limit
Intrusion events	10 million (management center Virtual)	10,000
	30 million (management center1600)	
	60 million (, management center2600, FMCv 300)	
	300 million (, management center4600)	
	400 million (management center4700)	
Discovery events	10 million (management center Virtual)	Zero (disables storage)
	20 million (management center2600, , management center4600, management center4700, FMCv 300)	

Event Type	Upper Limit	Lower Limit
Connection events	50 million (management center Virtual)	Zero (disables storage)
Security Intelligence events	100 million (management center1600) 300 million (, management center2600, FMCv 300) 1 billion (, management center4600, management center4700)	If you set the Maximum Connection Events value to zero, then connection events that are not associated with Security Intelligence, intrusion, file, and malware events are not stored on the management center.
	Limit is shared between connection events and Security Intelligence events. The sum of the configured maximums cannot exceed this limit.	Caution Setting Maximum Connection  Events to zero immediately purges existing connection events other than Security Intelligence events.
		See below for the effect of this setting on Maximum Flow Rate.
		These settings do not affect connection summaries.
Connection	50 million (management center Virtual)	Zero (disables storage)
summaries (aggregated	100 million (management center1600)	
connection events)	300 million (, management center2600, FMCv 300)	
	1 billion (, management center4600, management center4700)	
Correlation events and compliance allow list events	1 million (management center Virtual) 2 million (, management center2600, management center4600, management center4700, FMCv 300)	One
Malware events	10 million (management center Virtual) 20 million (, management center2600, management center4600, management center4700, FMCv 300)	10,000
File events	10 million (management center Virtual) 20 million (, management center2600, management center4600, management center4700, FMCv 300)	Zero (disables storage)
Health events	1 million	Zero (disables storage)
Audit records	100,000	One
Remediation status events	10 million	One

Event Type	Upper Limit	Lower Limit
Allow list violation history	a 30-day history of violations	One day's history
User activity (user events)	10 million	One
User logins (user history)	10 million	One
Intrusion rule update import log records	1 million	One
VPN Troubleshooting database	10 million	Zero (disables storage)

#### **Maximum Flow Rate**

The **Maximum flow rate** (flows per second) value for your management center hardware model is specified in the **Platform Specifications** section of the management center datasheet at https://www.cisco.com/c/en/us/products/collateral/security/firesight-management-center/datasheet-c78-736775.html?cachemode=refresh

If you set the **Maximum Connection Events** value in platform settings to zero, then connection events that are not associated with Security Intelligence, intrusion, file, and malware events are not counted toward the maximum flow rate for your management center hardware.

Any non-zero value in this field causes ALL connection events to be counted against the maximum flow rate.

Other event types on this page do not count against the maximum flow rate.

# **Email Notification**

Configure a mail host if you plan to:

- Email event-based reports
- Email status reports for scheduled tasks
- Email change reconciliation reports
- Email data-pruning notifications
- Use email for discovery event, impact flag, correlation event alerting, intrusion event alerting, and health event alerting.

When you configure email notification, you can select an encryption method for the communication between the system and mail relay host, and can supply authentication credentials for the mail server if needed. After configuring, you can test the connection.

### **Configuring a Mail Relay Host and Notification Address**

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click Email Notification.
- **Step 3** In the **Mail Relay Host** field, enter the hostname or IP address of the mail server you want to use. The mail host you enter **must** allow access from the appliance.
- **Step 4** In the **Port Number** field, enter the port number to use on the email server.

Typical ports include:

- 25, when using no encryption
- 465, when using SSLv3
- 587, when using TLS

#### **Step 5** Choose an **Encryption Method**:

- TLS—Encrypt communications using Transport Layer Security.
- SSLv3—Encrypt communications using Secure Socket Layers.
- None—Allow unencrypted communication.

**Note** Certificate validation is not required for encrypted communication between the appliance and mail server.

- **Step 6** In the **From Address** field, enter the valid email address you want to use as the source email address for messages sent by the appliance.
- Step 7 Optionally, to supply a user name and password when connecting to the mail server, choose Use

  Authentication. Enter a user name in the Username field. Enter a password in the Password field.
- **Step 8** To send a test email using the configured mail server, click **Test Mail Server Settings**.

A message appears next to the button indicating the success or failure of the test.

Step 9 Click Save.

### **External Database Access**

You can configure the management center to allow read-only access to its database by a third-party client. This allows you to query the database using SQL using any of the following:

- industry-standard reporting tools such as Actuate BIRT, JasperSoft iReport, or Crystal Reports
- any other reporting application (including a custom application) that supports JDBC SSL connections
- the Cisco-provided command-line Java application called RunQuery, which you can either run interactively or use to obtain comma-separated results for a single query

Use the management center's system configuration to enable database access and create an access list that allows selected hosts to query the database. Note that this access list does not also control appliance access.

You can also download a package that contains the following:

- RunQuery, the Cisco-provided database query tool
- InstallCert, a tool that you can use to retrieve and accept the SSL certificate from the management center that you want to access
- the JDBC driver you must use to connect to the database

See the Secure Firewall Management Center Database Access Guide for information on using the tools in the package you downloaded to configure database access.

### **Enabling External Access to the Database**

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click External Database Access.
- Step 3 Select the Allow External Database Access check box.
- **Step 4** Enter an appropriate value in the **Server Hostname** field. Depending on your third-party application requirements, this value can be either the fully qualified domain name (FQDN), IPv4 address, or IPv6 address of the management center.

**Note** In management center high availability setups, enter only the active peer details. We do not recommend entering details of the standby peer.

- Step 5 Next to Client JDBC Driver, click Download and follow your browser's prompts to download the client.zip package.
- Step 6 To add database access for one or more IP addresses, click Add Hosts. An IP Address field appears in the Access List field.
- **Step 7** In the **IP Address** field, enter an **IP** address or address range, or any.
- Step 8 Click Add.
- Step 9 Click Save.

**Tip** If you want to revert to the last saved database settings, click **Refresh**.

#### **Related Topics**

**IP Address Conventions** 

### **HTTPS Certificates**

Secure Sockets Layer (SSL)/TLS certificates enable management centers to establish an encrypted channel between the system and a web browser. A default certificate is included with all firewall devices, but it is not

generated by a certificate authority (CA) trusted by any globally known CA. For this reason, consider replacing it with a custom certificate signed by a globally known or internally trusted CA.



Caution

The management center supports 4096-bit HTTPS certificates. If the certificate used by the management center was generated using a public server key larger than 4096 bits, you will not be able to log in to the management center web interface. If this happens, contact Cisco TAC.



Note

HTTPS certificates are not supported on the management center REST API.

### **Default HTTPS Server Certificates**

If you use the default server certificate provided with an appliance, do not configure the system to require a valid HTTPS client certificate for web interface access because the default server certificate is not signed by the CA that signs your client certificate.

The lifetime of the default server certificate depends on when the certificate was generated. To view your default server certificate expiration date, choose **System** ( $\stackrel{\bullet}{\hookrightarrow}$ ) > **Configuration** > **HTTPS Certificate**.

Note that some Secure Firewall software upgrades can automatically renew the certificate. For more information, see the appropriate version of the Cisco Secure FirewallRelease Notes.

On the management center, you can renew the default certificate on the **System** ( $\stackrel{\bullet}{\hookrightarrow}$ ) > **Configuration** > **HTTPS Certificate** page.

### **Custom HTTPS Server Certificates**

You can use the management center web interface to generate a server certificate request based on your system information and the identification information you supply. You can use that request to sign a certificate if you have an internal certificate authority (CA) installed that is trusted by your browser. You can also send the resulting request to a certificate authority to request a server certificate. After you have a signed certificate from a certificate authority (CA), you can import it.

### **HTTPS Server Certificate Requirements**

When you use HTTPS certificates to secure the connection between your web browser and the Secure Firewall appliance web interface, you must use certificates that comply with the Internet X.509 Public Key Infrastructure Certificate and Certificate Revocation List (CRL) Profile (RFC 5280). When you import a server certificate to the appliance, the system rejects the certificate if it does not comply with version 3 (X.509 v3) of that standard.

Before importing an HTTPS server certificate, be certain it includes the following fields:

Certificate Field	Description
Version	Version of the encoded certificate. Use version 3. See RFC 5280, section 4.1.2.1.

Certificate Field	Description
Serial number	A positive integer assigned to the certificate by the issuing CA. Issuer and serial number together uniquely identify the certificate. See RFC 5280, section 4.1.2.2.
Signature	Identifier for the algorithm used by the CA to sign the certificate. Must match the signatureAlgorithm field. See RFC 5280, section 4.1.2.3.
Issuer	Identifies the entity that signed and issued the certificate. See RFC 5280, section 4.1.2.4.
Validity	Interval during which the CA warrants that it will maintain information about the status of the certificate. See RFC 5280, section 4.1.2.5.
Subject	Identifies the entity associated with the public key stored in the subject public key field; must be an X.500 distinguished name (DN). See RFC 5280, section 4.1.2.6.
Subject Alternative Name	Domain names and IP addresses secured by the certificate. Subject Alternative Name is defined in section RFC 5280, section 4.2.1.6.
	We recommend you use this field if the certificate is used for multiple domains or IP addresses.
Subject Public Key Info	Public key and an identifier for its algorithm. See RFC 5280, section 4.1.2.7.
Authority Key Identifier	Provides a means of identifying the public key corresponding to the private key used to sign a certificate. See RFC 5280, section 4.2.1.1.
Subject Key Identifier	Provides a means of identifying certificates that contain a particular public key. See RFC 5280, section 4.2.1.2.
Key Usage	Defines the purpose of the key contained in the certificates. See RFC 5280, section 4.2.1.3.
Basic Constraints	Identifies whether the certificate Subject is a CA, and the maximum depth of validation certification paths that include this certificate. See RFC 5280, section 4.2.1.9. For server certificates used in Secure Firewall appliances, use critical CA:FALSE.

Certificate Field	Description
Extended Key Usage extension	Indicates one or more purposes for which the certified public key may be used, in addition to or in place of the basic purposes indicated in the Key Usage extension. See RFC 5280, section 4.2.1.12. Be certain you import certificates that can be used as server certificates.
signatureAlgorithm	Identifier for the algorithm the CA used to sign the certificate. Must match the Signature field. See RFC 5280, section 4.1.1.2.
signatureValue	Digital signature. See RFC 5280, section 4.1.1.3.

### **HTTPS Client Certificates**

You can restrict access to the system web server using client browser certificate checking. When you enable user certificates, the web server checks that a user's browser client has a valid user certificate selected. That user certificate must be generated by the same trusted certificate authority that is used for the server certificate. The browser cannot load the web interface under any of the following circumstances:

- The user selects a certificate in the browser that is not valid.
- The user selects a certificate in the browser that is not generated by the certificate authority that signed the server certificate.
- The user selects a certificate in the browser that is not generated by a certificate authority in the certificate chain on the device.

To verify client browser certificates, configure the system to use the online certificate status protocol (OCSP) or load one or more certificate revocation lists (CRLs). Using the OCSP, when the web server receives a connection request it communicates with the certificate authority to confirm the client certificate's validity before establishing the connection. If you configure the server to load one or more CRLs, the web server compares the client certificate against those listed in the CRLs. If a user selects a certificate that is listed in a CRL as a revoked certificate, the browser cannot load the web interface.



Note

If you choose to verify certificates using CRLs, the system uses the same CRLs to validate both client browser certificates and audit log server certificates.

### **Viewing the Current HTTPS Server Certificate**

#### **Procedure**

Step 1 Choose System  $(\diamondsuit)$  > Configuration.

### Step 2 Click HTTPS Certificate.

### **Generating an HTTPS Server Certificate Signing Request**

If you install a certificate that is not signed by a globally known or internally trusted CA, the user's browser displays a security warning when they try to connect to the web interface.

A certificate signing request (CSR) is unique to the appliance or device from which you generated it. You cannot generate a CSR for multiple devices from a single appliance. Although all fields are optional, we recommend entering values for the following: CN, Organization, Organization Unit, City/Locality, State/Province, Country/Region, and Subject Alternative Name.

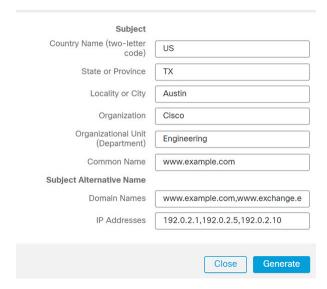
The key generated for the certificate request is in Base-64 encoded PEM format.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit)$  > Configuration.
- Step 2 Click HTTPS Certificate.
- Step 3 Click Generate New CSR.

The following figure shows an example.

Generate Certificate Signing Request



- Step 4 Enter a country code in the Country Name (two-letter code) field.
- **Step 5** Enter a state or province postal abbreviation in the **State or Province** field.
- Step 6 Enter a Locality or City.
- **Step 7** Enter an **Organization** name.
- Step 8 Enter an Organizational Unit (Department) name.

Step 9 Enter the fully qualified domain name of the server for which you want to request a certificate in the Common Name field.

**Note** Enter the fully qualified domain name of the server exactly as it should appear in the certificate in the **Common Name** field. If the common name and the DNS hostname do not match, you receive a warning when connecting to the appliance.

- **Step 10** To request a certificate that secures multiple domain names or IP addresses, enter the following information in the Subject Alternative Name section:
  - a) **Domain Names**: Enter the fully qualified domains and subdomains (if any) secured by the Subject Alternative Name.
  - b) **IP Addresses**: Enter the IP addresses secured by the Subject Alternative Name.
- Step 11 Click Generate.
- **Step 12** Open a text editor.
- Step 13 Copy the entire block of text in the certificate request, including the BEGIN CERTIFICATE REQUEST and END CERTIFICATE REQUEST lines, and paste it into a blank text file.
- Step 14 Save the file as servername.csr, where servername is the name of the server where you plan to use the certificate.
- Step 15 Click Close.

#### What to do next

- Submit the certificate request to the certificate authority.
- When you receive the signed certificate, import it to the management center; see Importing HTTPS Server Certificates, on page 26.

### **Importing HTTPS Server Certificates**

If the signing authority that generated the certificate requires you to trust an intermediate CA, you must also supply a certificate chain (or certificate path).

If you require client certificates, accessing an appliance via the web interface will fail when the server certificate does not meet either of the following criteria:

- The certificate is signed by the same CA that signed the client certificate.
- The certificate is signed by a CA that has signed an intermediate certificate in the certificate chain.



#### Caution

The management center supports 4096-bit HTTPS certificates. If the certificate used by the management center was generated using a public server key larger than 4096 bits, you will not be able to log in to the Secure Firewall Management Center web interface. For more information about updating HTTPS Certificates to Version 6.0.0, see "Update Management Center HTTPS Certificates to Version 6.0" in *Firepower System Release Notes, Version* 6.0. If you generate or import an HTTPS Certificate and cannot log in to the management center web interface, contact Support.

#### Before you begin

- Generate a certificate signing request; see Generating an HTTPS Server Certificate Signing Request, on page 25.
- Upload the CSR file to the certificate authority where you want to request a certificate or use the CSR to create a self-signed certificate.
- Confirm that the certificate meets the requirements described in HTTPS Server Certificate Requirements, on page 22.

#### **Procedure**

- Step 1 Choose System  $(\diamondsuit)$  > Configuration.
- Step 2 Click HTTPS Certificate.
- Step 3 Click Import HTTPS Server Certificate.

**Note** You cannot import an encrypted HTTPS certificate.

- Step 4 Open the server certificate in a text editor, copy the entire block of text, including the BEGIN CERTIFICATE and END CERTIFICATE lines. Paste this text into the Server Certificate field.
- **Step 5** Whether you must supply a **Private Key** depends on how you generated the Certificate Signing Request:
  - If you generated the Certificate Signing Request using the Secure Firewall Management Center web interface (as described in Generating an HTTPS Server Certificate Signing Request, on page 25), the system already has the private key and you need not enter one here.
  - If you generated the Certificate Signing Request using some other means, you must supply the private key here. Open the private key file and copy the entire block of text, include the BEGIN RSA PRIVATE KEY and END RSA PRIVATE KEY lines. Paste this text into the **Private Key** field.
- Step 6 Open any required intermediate certificates, copy the entire block of text for each, and paste it into the Certificate Chain field. If you received a root certificate, paste it here. If you received an intermediate certificate, paste it below the root certificate. In both cases, copy the entire block of text, including the BEGIN CERTIFICATE and END CERTIFICATE lines.
- Step 7 Click Save.

### **Requiring Valid HTTPS Client Certificates**

Use this procedure to require users connecting to the management center web interface to supply a user certificate. The system supports validating HTTPS client certificates using either OCSP or imported CRLs in Privacy-enhanced Electronic Mail (PEM) format.

If you choose to use CRLs, to ensure that the list of revoked certificates stays current, you can create a scheduled task to update the CRLs. The system displays the most recent refresh of the CRLs.



Note

To access the web interface after enabling client certificates, you **must** have a valid client certificate present in your browser (or a CAC inserted in your reader).

#### Before you begin

- Import a server certificate signed by the same certificate authority that signed the client certificate to be used for the connection; see Importing HTTPS Server Certificates, on page 26.
- Import the server certificate chain if needed; see Importing HTTPS Server Certificates, on page 26.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click HTTPS Certificate.
- **Step 3** Choose **Enable Client Certificates**. If prompted, select the appropriate certificate from the drop-down list.
- **Step 4** You have three options:
  - To verify client certificates using one or more CRLS, select **Enable Fetching of CRL** and continue with Step 5.
  - To verify client certificates using OCSP, select **Enable OCSP** and skip to Step 7.
  - To accept client certificates without checking for revocation, skip to Step 8.
- **Step 5** Enter a valid URL to an existing CRL file and click **Add CRL**. Repeat to add up to 25 CRLs.
- **Step 6** Click **Refresh CRL** to load the current CRL or CRLs from the specified URL or URLs.

**Note** Enabling fetching of the CRL creates a scheduled task to regularly update the CRL or CRLs. Edit the task to set the frequency of the update.

Step 7 Verify that the client certificate is signed by the certificate authority loaded onto the appliance and the server certificate is signed by a certificate authority loaded in the browser certificate store. (These should be the same certificate authority.)

**Caution** Saving a configuration with enabled client certificates, with no valid client certificate in your browser certificate store, disables all web server access to the appliance. Make sure that you have a valid client certificate installed before saving settings.

Step 8 Click Save.

#### **Related Topics**

Configuring Certificate Revocation List Downloads

### Renewing the Default HTTPS Server Certificate

You can only view server certificates for the appliance you are logged in to.

#### **Procedure**

- Step 1 Choose System  $(\diamondsuit)$  > Configuration.
- Step 2 Click HTTPS Certificate.

The button appears only if your system is configured to use the default HTTPS server certificate.

- Step 3 Click Renew HTTPS Certificate. (This option appears on the display below the certificate information only if your system is configured to use the default HTTPS server certificate.)
- **Step 4** (Optional) In the **Renew HTTPS Certificate** dialog box, select **Generate New Key** to generate a new key for the certificate.
- **Step 5** In the **Renew HTTPS Certificate** dialog box, click **Save**.

#### What to do next

You can confirm that the certificate has been renewed by checking that that certificate validity dates displayed on the **HTTPS Certificate** page have updated.

# **Information**

The **System > Configuration** page of the web interface includes the information listed in the table below. Unless otherwise noted, all fields are read-only.



Note

See also the **Help > About** page, which includes similar but slightly different information.

Field	Description
Name	A descriptive name you assign to the management center appliance. Although you can use the host name as the name of the appliance, entering a different name in this field does not change the host name.
	This name is used in certain integrations. For example, it appears in the Devices list for integrations with SecureX and SecureX threat response.
	If you change the name, all registered devices are marked out of date and deployment is required to push the new name to the devices.
Product Model	The model name of the appliance.
Serial Number	The serial number of the appliance.
Software Version	The version of the software currently installed on the appliance.
Operating System	The operating system currently running on the appliance.
Operating System Version	The version of the operating system currently running on the appliance.
IPv4 Address	The IPv4 address of the default (eth0) management interface. If IPv4 management is disabled, this field indicates that.
IPv6 Address	The IPv6 address of the default (eth0) management interface. If IPv6 management is disabled, this field indicates that.
Current Policies	The system-level policies currently deployed. If a policy has been updated since it was last deployed, the name of the policy appears in italics.

Field	Description
Model Number	The appliance-specific model number stored on the internal flash drive. This number may be important for troubleshooting.

# **Intrusion Policy Preferences**

Configure various intrusion policy preferences to monitor and track changes to the critical policies in your deployment.

### **Set Intrusion Policy Preferences**

Configure the intrusion policy preferences.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- **Step 2** Click **Intrusion Policy Preferences**.
- **Step 3** You have the following options:
  - Comments on policy change: Check this check box to track policy-related changes using the comment functionality when users modify intrusion policies. With policy change comments enabled, administrators can quickly assess why critical policies in a deployment were modified.
  - If you enable comments on policy changes, you can make the comment optional or mandatory. The management center prompts the user for a comment when each new change to a policy is saved.
  - Write changes in Intrusion Policy to audit log: Check this check box to record the changes to the intrusion policies to the audit logs. This option is enabled by default.
  - **Retain user overrides for deleted Snort 3 rules**: Check this check box to get notifications for changes to any *overridden* system-defined rules during LSP updates. When enabled, the system retains the rule overrides in the new replacement rules that are added as part of the LSP update. On the management center menu bar, click **Notifications** > **Tasks** to view the notifications. This option is enabled by default.

# Language

You can use the Language page to specify a different language for the web interface.

### Set the Language for the Web Interface

The language you specify here is used for the web interface for every user. You can choose from:

English

- French
- Chinese (simplified)
- Chinese (traditional)
- Japanese
- Korean

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click Language.
- **Step 3** Choose the language you want to use.
- Step 4 Click Save.

# **Login Banner**

You can use the Login Banner page to specify session, login, or custom message banners for a security appliance or shared policy.

You can use ASCII characters and carriage returns to create a custom login banner. The system does not preserve tab spacing. If your login banner is too large or causes errors, Telnet or SSH sessions can fail when the system attempts to display the banner.

### **Customize the Login Banner**

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Choose Login Banner.
- **Step 3** In the Custom Login Banner field, enter the login banner text you want to use.
- Step 4 Click Save.

# **Management Interfaces**

After setup, you can change the management network settings, including adding more management interfaces, hostname, search domains, DNS servers, and HTTP proxy on the management center.

### **About Management Center Management Interfaces**

By default, the management center manages all devices on a single management interface. You can also perform initial setup on the management interface and log into the management center on this interface as an administrator. The management interface is also used to communicate with the Smart Licensing server, to download updates, and to perform other management functions.

For information about device management interfaces, see *About Device Management Interfaces* in the Cisco Secure Firewall Management Center Device Configuration Guide.

### **About Device Management**

When the management center manages a device, it sets up a two-way, SSL-encrypted communication channel between itself and the device. The management center uses this channel to send information to the device about how you want to analyze and manage your network traffic to the device. As the device evaluates the traffic, it generates events and sends them to the management center using the same channel.

By using the management center to manage devices, you can:

- configure policies for all your devices from a single location, making it easier to change configurations
- install various types of software updates on devices
- push health policies to your managed devices and monitor their health status from the management center



Note

If you have a CDO-managed device and are using the on-prem management center for analytics only, then the on-prem management center does not support policy configuration or upgrading. Chapters and procedures in this guide related to device configuration and other unsupported features do not apply to devices whose primary manager is CDO.

The management center aggregates and correlates intrusion events, network discovery information, and device performance data, allowing you to monitor the information that your devices are reporting in relation to one another, and to assess the overall activity occurring on your network.

You can use the management center to manage nearly every aspect of a device's behavior.



Note

Although the management center can manage devices running certain previous releases as specified in the compatibility matrix available at http://www.cisco.com/c/en/us/support/security/defense-center/products-device-support-tables-list.html, new features that require the latest version of threat defense software are not available to these previous-release devices. Some management center features may be available for earlier versions.

### The Management Connection

After you configure the device with the management center information and after you add the device to the management center, either the device or the management center can establish the management connection. Depending on initial setup:

• Either the device or the management center can initiate.

- Only the device can initiate.
- Only the management center can initiate.

Initiation always originates with eth0 on the management center or with the lowest-numbered management interface on the device. Additional management interfaces are tried if the connection is not established. Multiple management interfaces on the management center let you connect to discrete networks or to segregate management and event traffic. However, the initiator does not choose the best interface based on the routing table

Make sure the management connection is stable, without excessive packet loss, with at least 5 Mbps throughput.



Note

The management connection is a secure, TLS-1.3-encrypted communication channel between itself and the device. You do not need to run this traffic over an additional encrypted tunnel such as Site-to-Site VPN for security purposes. If the VPN goes down, for example, you will lose your management connection, so we recommend a simple management path.

### **Management Interfaces on the Management Center**

The management center uses the eth0 interface for initial setup, HTTP access for administrators, management of devices, as well as other management functions such as licensing and updates.

You can also configure additional management interfaces. When the management center manages large numbers of devices on different networks, adding more management interfaces can improve throughput and performance. You can also use these interfaces for all other management functions. You might want to use each management interface for particular functions; for example, you might want to use one interface for HTTP administrator access and another for device management.

For device management, the management interface carries two separate traffic channels: the management traffic channel carries all internal traffic (such as inter-device traffic specific to managing the device), and the event traffic channel carries all event traffic (such as web events). You can optionally configure a separate event-only interface on the management center to handle event traffic; you can configure only one event interface. You must also always have a management interface for the management traffic channel. Event traffic can use a large amount of bandwidth, so separating event traffic from management traffic can improve the performance of the management center. For example, you can assign a 10 GigabitEthernet interface to be the event interface, if available, while using 1 GigabitEthernet interfaces for management. You might want to configure an event-only interface on a completely secure, private network while using the regular management interface on a network that includes Internet access, for example. Though you may use both management and event interfaces on the same network, we recommend that placing each interface on a separate network to avoid potential routing problems, including routing problems from other devices to the management center. Managed devices will send management traffic to the management center's management interface and event traffic to the management center's event-only interface. If the managed device cannot reach the event-only interface, then it will fall back to sending events to the management interface. However, the management connections cannot be made through the event-only interface.

Management connection initiation from the management center is always attempted first from eth0 and then other interfaces are tried in order; the routing table is not used to determine the best interface.



Note

All management interfaces support HTTP administrator access as controlled by your Access List configuration (Configure an Access List, on page 3). Conversely, you cannot restrict an interface to *only* HTTP access; management interfaces always support device management (management traffic, event traffic, or both).



Note

Only the eth0 interface supports DHCP IP addressing. Other management interfaces only support static IP addresses.

### **Management Interface Support Per Management Center Model**

See the hardware installation guide for your model for the management interface locations.

See the following table for supported management interfaces on each management center model.

Table 2: Management Interface Support on the Management Center

Model	Management Interfaces
MC1600, MC2600, MC4600	eth0 (Default)
	eth1
	eth2
	eth3
	CIMC (Supported for Lights-Out Management only.)
FMC1700, FMC2700, FMC4700	eth0 (Default)
	eth1
	eth2
	eth3
	CIMC (Supported for Lights-Out Management only.)
Management Center Virtual	eth0 (Default)

### **Network Routes on Management Center Management Interfaces**

Management interfaces (including event-only interfaces) support only static routes to reach remote networks. When you set up your management center, the setup process creates a default route to the gateway IP address that you specify. You cannot delete this route; you can only modify the gateway address.

You can configure multiple management interfaces on some platforms. The default route does not include an egress interface, so the interface chosen depends on the gateway address you specify, and which interface's network the gateway belongs to. In the case of multiple interfaces on the default network, the device uses the lower-numbered interface as the egress interface.

At least one static route is recommended per management interface to access remote networks. We recommend placing each interface on a separate network to avoid potential routing problems, including routing problems from other devices to the management center.



Note

The interface used for management connections is not determined by the routing table. Connections are always tried using eth0 first, and then subsequent interfaces are tried in order until the managed device is reached.

#### **NAT Environments**

Network address translation (NAT) is a method of transmitting and receiving network traffic through a router that involves reassigning the source or destination IP address. The most common use for NAT is to allow private networks to communicate with the internet. Static NAT performs a 1:1 translation, which does not pose a problem for management center communication with devices, but port address translation (PAT) is more common. PAT lets you use a single public IP address and unique ports to access the public network; these ports are dynamically assigned as needed, so you cannot initiate a connection to a device behind a PAT router.

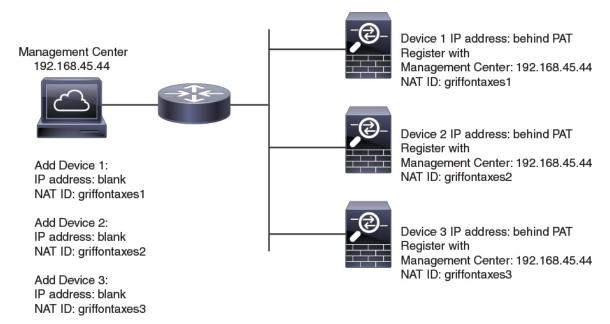
Normally, you need both IP addresses (along with a registration key) for both routing purposes and for authentication: the management center specifies the device IP address when you add a device, and the device specifies the management center IP address. However, if you only know one of the IP addresses, which is the minimum requirement for routing purposes, then you must also specify a unique NAT ID on both sides of the connection to establish trust for the initial communication and to look up the correct registration key. The management center and device use the registration key and NAT ID (instead of IP addresses) to authenticate and authorize for initial registration.

For example, you add a device to the management center, and you do not know the device IP address (for example, the device is behind a PAT router), so you specify only the NAT ID and the registration key on the management center; leave the IP address blank. On the device, you specify the management center IP address, the same NAT ID, and the same registration key. The device registers to the management center's IP address. At this point, the management center uses the NAT ID instead of IP address to authenticate the device.

Although the use of a NAT ID is most common for NAT environments, you might choose to use the NAT ID to simplify adding many devices to the management center. On the management center, specify a unique NAT ID for each device you want to add while leaving the IP address blank, and then on each device, specify both the management center IP address and the NAT ID. Note: The NAT ID must be unique per device.

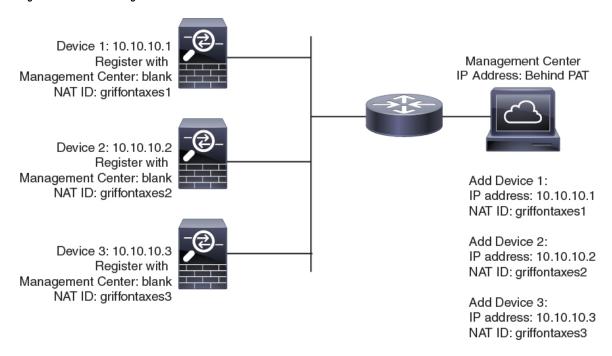
The following example shows three devices behind a PAT IP address. In this case, specify a unique NAT ID per device on both the management center and the devices, and specify the management center IP address on the devices.

Figure 1: NAT ID for Managed Devices Behind PAT



The following example shows the management center behind a PAT IP address. In this case, specify a unique NAT ID per device on both the management center and the devices, and specify the device IP addresses on the management center.

Figure 2: NAT ID for Management Center Behind PAT



### **Management and Event Traffic Channel Examples**

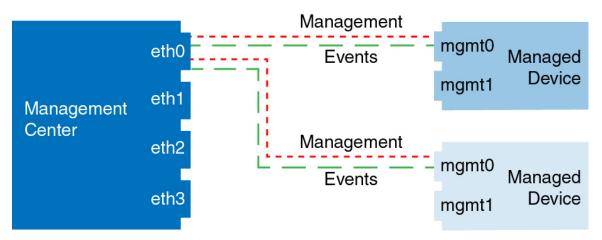


Note

If you use a data interface for management on a threat defense, you cannot use separate management and event interfaces for that device.

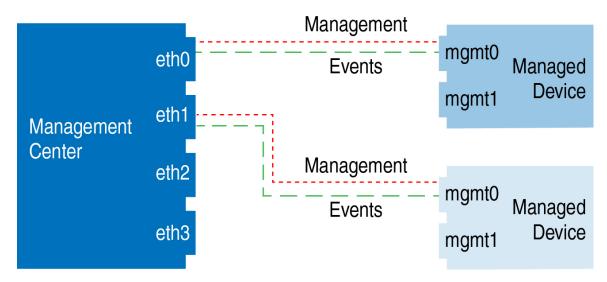
The following example shows the management center and managed devices using only the default management interfaces.

Figure 3: Single Management Interface on the Secure Firewall Management Center



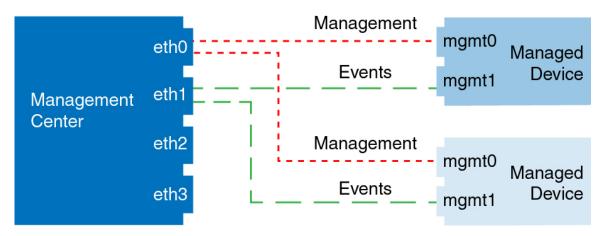
The following example shows the management center using separate management interfaces for devices; and each managed device using 1 management interface.

Figure 4: Multiple Management Interfaces on the Secure Firewall Management Center



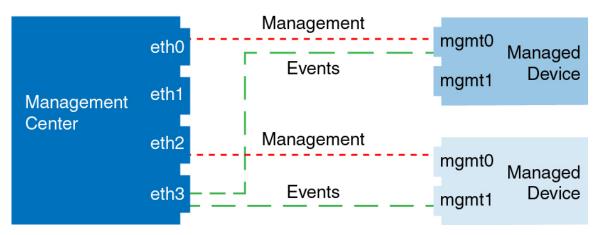
The following example shows the management center and managed devices using a separate event interface.

Figure 5: Separate Event Interface on the Secure Firewall Management Center and Managed Devices



The following example shows a mix of multiple management interfaces and a separate event interface on the management center and a mix of managed devices using a separate event interface, or using a single management interface.

Figure 6: Mixed Management and Event Interface Usage



## **Modify Management Center Management Interfaces**

Modify the management interface settings on the management center. You can optionally enable additional management interfaces or configure an event-only interface.



Caution

Be careful when making changes to the management interface to which you are connected; if you cannot reconnect because of a configuration error, you must access the management center console port to reconfigure the network settings in the Linux shell. You must contact Cisco TAC to guide you in this operation.

If you change the management center IP address, then see *Edit the management center IP Address or Hostname* on the Device in the Cisco Secure Firewall Management Center Device Configuration Guide. If you change the management center IP address or hostname, you should also change the value at the device CLI so the configurations match. Although in most cases, the management connection will be reestablished without changing the management center IP address or hostname on the device, in at least one case, you must perform

this task for the connection to be reestablished: when you added the device to the management center and you specified the NAT ID only. Even in other cases, we recommend keeping the management center IP address or hostname up to date for extra network resiliency.

In a high availability configuration, when you modify the management IP address of a registered device from the device CLI or from the management center, the secondary management center does not reflect the changes even after an high availability synchronization. To ensure that the secondary management center is also updated, switch roles between the two management centers, making the secondary management center as the active unit. Modify the management IP address of the registered device on the Device Management page of the now active management center.

If you modify the management IP address of one peer management center in a high availability configuration, the remote peer does not reflect the changes even after an high availability synchronization. To ensure that the remote peer management center is also updated, you must log in to the remote peer management center, navigate to **Integration** > **Other Integrations** > **High Availability** > **Peer Manager**, and then manually update the IP address of its peer manager. For more detailed instructions, see Change the IP Address of the Management Center in a High Availability Pair.

#### Before you begin

- For information about how device management works, see *About Device Management Interfaces* in the Cisco Secure Firewall Management Center Device Configuration Guide.
- If you use a proxy:
  - Proxies that use NT LAN Manager (NTLM) authentication are not supported.
  - If you use or will use Smart Licensing, the proxy FQDN cannot have more than 64 characters.

#### **Procedure**

- Step 1 Choose System  $(\diamondsuit)$  > Configuration, and then choose Management Interfaces.
- Step 2 In the Interfaces area, click Edit next to the interface that you want to configure.

All available interfaces are listed in this section. You cannot add more interfaces.

You can configure the following options on each management interface:

- **Enabled**—Enable the management interface. Do **not** disable the default eth0 management interface. Some processes require the eth0 interface.
- Channels—You must always have at least one interface with Management Traffic enabled. You can optionally configure an event-only interface. You can configure only one event interface on the management center. To do so, uncheck the Management Traffic check box, and leave the Event Traffic check box checked. You can optionally disable Event Traffic for the remaining management interfaces. In either case, the device tries to send events to the event-only interface, and if that interface is down, it sends events on the management interface even if you disable the event channel. You cannot disable both event and management channels on an interface.
- **Mode**—Specify a link mode. Note that any changes you make to auto-negotiation are ignored for Gigabit Ethernet interfaces.
- MDI/MDIX—Set the Auto-MDIX setting.

- MTU—Set the maximum transmission unit (MTU) between 1280 and 1500. The default is 1500.
- IPv4 Configuration—Set the IPv4 IP address. Choose:
  - Static—Manually enter the IPv4 Management IP address and IPv4 Netmask.
  - **DHCP**—Set the interface to use DHCP (eth0 only).

If you use DHCP, you must use DHCP reservation, so the assigned address does not change. If the DHCP address changes, device registration will fail because the management center network configuration gets out of sync. To recover from a DHCP address change, connect to the management center (using the hostname or the new IP address) and navigate to **System** (\*) > **Configuration** > **Management Interfaces** to reset the network.

- **Disabled**—Disable IPv4. Do **not** disable both IPv4 and IPv6.
- **IPv6 Configuration**—Set the IPv6 IP address. Choose:
  - Static—Manually enter the IPv6 Management IP address and IPv6 Prefix Length.
  - **DHCP**—Set the interface to use DHCPv6 (eth0 only).
  - Router Assigned—Enable stateless autoconfiguration.
  - **Disabled**—Disable IPv6. Do **not** disable both IPv4 and IPv6.
  - **IPv6 DAD**—When you enable IPv6, enable or disable duplicate address detection (DAD). You might want to disable DAD because the use of DAD opens up the possibility of denial-of-service attacks. If you disable this setting, you need check manually that this interface is not using an already-assigned address.
- Step 3 In the Routes area, edit a static route by clicking Edit (\*), or add a route by clicking Add (+).

Click the o icon to view the route table.

You need a static route for each additional interface to reach remote networks. For more information about when new routes are needed, see Network Routes on Management Center Management Interfaces, on page 34.

**Note** For the default route, you can change only the gateway IP address. The egress interface is chosen automatically by matching the specified gateway to the interface's network.

You can configure the following settings for a static route:

- **Destination**—Set the destination address of the network to which you want to create a route.
- Netmask or Prefix Length—Set the netmask (IPv4) or prefix length (IPv6) for the network.
- Interface—Set the egress management interface.
- **Gateway**—Set the gateway IP address.
- **Step 4** In the **Shared Settings** area, set network parameters shared by all interfaces.

**Note** If you selected **DHCP** for the eth0 interface, you cannot manually specify some shared settings derived from the DHCP server.

You can configure the following shared settings:

- **Hostname**—Set the management center hostname. The hostname can have a maximum of 64 characters, must start and end with a letter or digit, and have only letters, digits, or a hyphen. If you change the hostname, reboot the management center if you want the new hostname reflected in syslog messages. Syslog messages do not reflect a new hostname until after a reboot.
- **Domains**—Set one or more search domains for the management center, separated by commas. These domains are added to hostnames when you do not specify a fully-qualified domain name in a command, for example, **ping system**. The domains are used only on the management interface, or for commands that go through the management interface.
- **Primary DNS Server**, **Secondary DNS Server**, **Tertiary DNS Server**—Set the DNS servers to be used in order of preference.
- **Remote Management Port**—Set the remote management port for communication with managed devices. The management center and managed devices communicate using a two-way, SSL-encrypted communication channel, which by default is on port 8305.
  - Note Cisco strongly recommends that you keep the default settings for the remote management port, but if the management port conflicts with other communications on your network, you can choose a different port. If you change the management port, you must change it for all devices in your deployment that need to communicate with each other.
- **Step 5** In the **ICMPv6** area, configure ICMPv6 settings.
  - Allow Sending Echo Reply Packets—Enable or disable Echo Reply packets. You might want to disable these packets to guard against potential denial of service attacks. Disabling Echo Reply packets means you cannot use IPv6 ping to the management center management interfaces for testing purposes.
  - Allow Sending Destination Unreachable Packets—Enable or disable Destination Unreachable packets. You might want to disable these packets to guard against potential denial of service attacks.
- **Step 6** In the **Proxy** area, configure HTTP proxy settings.

The management center is configured to directly connect to the internet on ports TCP/443 (HTTPS) and TCP/80 (HTTP). You can use a proxy server, to which you can authenticate via HTTP Digest.

See proxy requirements in the prerequisites to this topic.

- a) Check the **Enabled** check box.
- b) In the **HTTP Proxy** field, enter the IP address or fully-qualified domain name of your proxy server. See requirements in the prerequisites to this topic.
- c) In the **Port** field, enter a port number.
- d) Supply authentication credentials by choosing Use Proxy Authentication, and then provide a User Name and Password.
- Step 7 Click Save.
- **Step 8** If you change the management center IP address, then see *Edit the management center IP Address or Hostname on the Device* in the Cisco Secure Firewall Management Center Device Configuration Guide.

If you change the management center IP address or hostname, you should also change the value at the device CLI so the configurations match. Although in most cases, the management connection will be reestablished without changing the management center IP address or hostname on the device, in at least one case, you must

perform this task for the connection to be reestablished: when you added the device to the management center and you specified the NAT ID only. Even in other cases, we recommend keeping the management center IP address or hostname up to date for extra network resiliency.

### **Change Both Management Center and Threat Defense IP Addresses**

You might want to change both management center and threat defense IP addresses if you need to move them to a new network.

#### **Procedure**

#### **Step 1** Disable the management connection.

For a high-availability pair or cluster, perform these steps on all units.

- a) Choose **Devices** > **Device Management**.
- b) Next to the device, click **Edit** ( ).
- c) Click **Device**, and view the **Management** area.
- d) Disable management temporarily by clicking the slider so it is disabled (



Figure 7: Disable Management



You are prompted to proceed with disabling management; click Yes.

Disable Manage	ement
Managing this device possible if it's Manag disabled. Do you wa can enable it later.	gement IP is
	No Yes

**Step 2** Change the device IP address in the management center to the new device IP address.

You will change the IP address on the device later.

For a high-availability pair or cluster, perform these steps on all units.

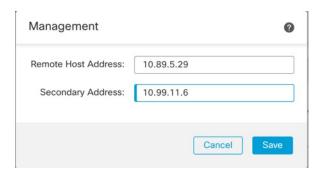
a) Edit the **Remote Host Address** IP address and optional **Secondary Address** (when using a redundant data interface) or hostname by clicking **Edit** ( ).

Figure 8: Edit Management Address



b) In the **Management** dialog box, modify the name or IP address in the **Remote Host Address** field and the optional **Secondary Address** field, and click **Save**.

Figure 9: Management IP Address



**Step 3** Change the management center IP address.

**Caution** Be careful when making changes to the management center interface to which you are connected; if you cannot re-connect because of a configuration error, you need to access the management center console port to re-configure the network settings in the Linux shell. You must contact Cisco TAC to guide you in this operation.

- a) Choose System (\*) > Configuration, and then choose Management Interfaces.
- b) In the **Interfaces** area, click **Edit** next to the interface that you want to configure.
- c) Change the IP address, and click Save.
- **Step 4** Change the manager IP address on the device.

For a high-availability pair or cluster, perform these steps on all units.

a) At the threat defense CLI, view the management center identifier.

#### show managers

#### Example:

> show managers

Type : Manager

Host : 10.10.1.4

Display name : 10.10.1.4

Identifier : f7ffad78-bf16-11ec-a737-baa2f76ef602

Registration : Completed
Management type : Configuration

b) Edit the management center IP address or hostname.

**configure manager edit** identifier {**hostname** {ip\_address | hostname} | **display\_name** display\_name}

If the management center was originally identified by **DONTRESOLVE** and a NAT ID, you can change the value to a hostname or IP address using this command. You cannot change an IP address or hostname to **DONTRESOLVE**.

#### **Example:**

> configure manager edit f7ffad78-bf16-11ec-a737-baa2f76ef602 hostname 10.10.5.1

**Step 5** Change the IP address of the manager access interface at the console port.

For a high-availability pair or cluster, perform these steps on all units.

If you use the dedicated Management interface:

configure network ipv4

configure network ipv6

If you use the dedicated Management interface:

configure network management-data-interface disable

configure network management-data-interface

**Step 6** Reenable management by clicking the slider so it is enabled ().

For a high-availability pair or cluster, perform these steps on all units.

Figure 10: Enable Management Connection



**Step 7** (If using a data interface for manager access) Refresh the data interface settings in the management center.

For a high-availability pair, perform this step on both units.

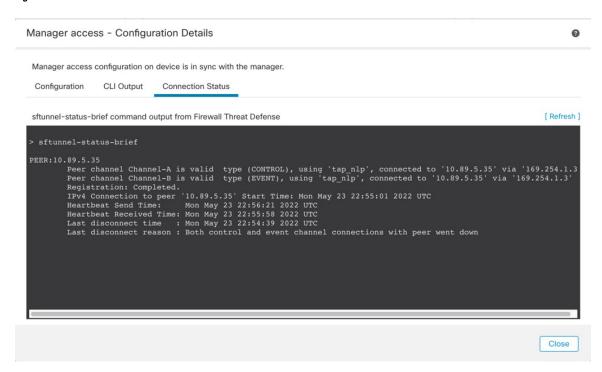
- a) Choose Devices > Device Management > Device > Management > Manager Access Configuration Details, and click Refresh.
- b) Choose **Devices** > **Device Management** > **Interfaces**, and set the IP address to match the new address.
- c) Return to the **Manager Access Configuration Details** dialog box, and click **Acknowledge** to remove the deployment block.
- **Step 8** Ensure the management connection is reestablished.

In the management center, check the management connection status on the **Devices > Device Management > Device > Management > Manager Access - Configuration Details > Connection Status** page.

At the threat defense CLI, enter the **sftunnel-status-brief** command to view the management connection status.

The following status shows a successful connection for a data interface, showing the internal "tap\_nlp" interface.

Figure 11: Connection Status



- **Step 9** (For a high-availability management center pair) Repeat configuration changes on the secondary management center.
  - a) Change the secondary management center IP address.
  - b) Specify the new peer addresses on both units.
  - c) Make the secondary unit the active unit.
  - d) Disable the device management connection.
  - e) Change the device IP address in the management center.
  - Reenable the management connection.

## **Manager Remote Access**

If managed devices do not have public IP addresses, then enter the management center's FQDN or public IP address that the device will use to establish the management connection. For example, if the management center's management interface IP address is being NATted by an upstream router, provide the *public* NAT address here. An FQDN is preferred because it guards against IP address changes.

If you use the serial number (zero-touch provisioning) method to register a device, then this field is used automatically for the initial configuration of the manager IP address/hostname. If you use the manual method, you can refer to the value on this screen when you perform the device's initial configuration to identify the public management center IP address/hostname.

#### Figure 12: Manager Remote Access

Provide Management Center FQDN or Public IP Address

[mc1-tech-pubs.cisco.com]

(a) If managed devices do not have public IP addresses, then enter the management center's FQDN or public IP address that the device will use to establish the management connection. For example, if the management center's management interface IP address is being NATted by an upstream router, provide the public NAT address here. An FQDN is preferred because it guards against IP address changes.

Save

## **Network Analysis Policy Preferences**

You can configure the system to track policy-related changes using the comment functionality when users modify network analysis policies. With policy change comments enabled, administrators can quickly assess why critical policies in a deployment were modified.

If you enable comments on policy changes, you can make the comment optional or mandatory. The system prompts the user for a comment when each new change to a policy is saved.

Optionally, you can have changes to network analysis policies written to the audit log.

## **Process**

Use the web interface to control the shut down and restart of processes on the management center. You can:

• Shut down: Initiate a graceful shutdown of the appliance.



#### Caution

Do **not** shut off Secure Firewall appliances using the power button; it may cause a loss of data. Using the web interface (or CLI) prepares the system to be safely powered off and restarted without losing configuration data.

- Reboot: Shut down and restart gracefully.
- Restart the console: Restart the communications, database, and HTTP server processes. This is typically used during troubleshooting.



Tip

For virtual devices, refer to the documentation for your virtual platform. For VMware in particular, custom power options are part of VMware Tools.

## **Shut Down or Restart the Management Center**

#### **Procedure**

- Step 1 Choose System  $(\diamondsuit)$  > Configuration.
- Step 2 Choose Process.
- **Step 3** Do one of the following:

Shut down	Click Run Command next to Shutdown Management Center.		
Reboot	Click Run Command next to Reboot Management Center.		
	<b>Note</b> Rebooting logs you out, and the system runs a database check that can take up to an hour to complete.		
Restart the console	Click Run Command next to Restart Management Center Console.		
	<b>Note</b> Restarting may cause deleted hosts to reappear in the network map.		

## **REST API Preferences**

The management center REST API provides a lightweight interface for third-party applications to view and manage device configuration using a REST client and standard HTTP methods. For more information on the management center REST API, see the Secure Firewall Management Center REST API Quick Start Guide.



Note

HTTPS certificates are not supported on the management center REST API.

By default, the management center allows requests from applications using the REST API. You can configure the management center to block this access.

## **Enabling REST API Access**



Note

In deployments using the management center high availability, this feature is available only in the active management center.

- **Step 1** Choose the **Cog** ( in the upper right corner to open the system menu.
- Step 2 Click REST API Preferences.

- Step 3 To enable or disable REST API access to the management center, check or uncheck the **Enable REST API** check box.
- Step 4 Click Save.
- **Step 5** Access the REST API Explorer at:

https://<management center IP or name>:<https port>/api/api-explorer

## **Remote Console Access Management**

You can use a Linux system console for remote access on supported systems via either the VGA port (which is the default) or the serial port on the physical appliance. Use the Console Configuration page to choose the option most suitable to the physical layout of your organization's Secure Firewall deployment.

On supported physical-hardware-based systems, you can use Lights-Out Management (LOM) on a Serial Over LAN (SOL) connection to remotely monitor or manage the system without logging into the management interface of the system. You can perform limited tasks, such as viewing the chassis serial number or monitoring such conditions as fan speed and temperature, using a command line interface on an out-of-band management connection. The cable connection to support LOM varies by management center model:

- For management center models MC1600, MC2600, and MC4600, use a connection with the CIMC port to support LOM. See the *Cisco Firepower Management Center 1600, 2600, and 4600 Getting Started Guide* for more information.
- For all other management center hardware models, use a connection with the default (eth0) management port to support LOM. See the *Navigating the Cisco Secure Firewall Threat Defense Documentation Guide* for your hardware model.

You must enable LOM for both the system and the user you want to manage the system. After you enable the system and the user, you use a third-party Intelligent Platform Management Interface (IPMI) utility to access and manage your system.

## **Configuring Remote Console Settings on the System**

You must be an Admin user to perform this procedure.

#### Before you begin

- Disable Spanning Tree Protocol (STP) on any third-party switching equipment connected to the device's management interface.
- If you plan to enable Lights-Out Management see the *Getting Started Guide* for your appliance for information about installing and using an Intelligent Platform Management Interface (IPMI) utility.

- **Step 1** Choose **System**  $(\clubsuit) >$  **Configuration**.
- Step 2 Click Console Configuration.
- **Step 3** Choose a remote console access option:

- Choose **VGA** to use the appliance's VGA port.
- Choose Physical Serial Port to use the appliance's serial port.
- Choose **Lights-Out Management** to use an SOL connection on the management center. (This may use the default management port or the CIMC port depending on your management center model. See the *Getting Started Guide* for your model for more information.)

#### **Step 4** To configure LOM via SOL:

- Choose the address **Configuration** for the system (**DHCP** or **Manual**).
- If you chose manual configuration, enter the necessary IPv4 settings:
  - Enter the **IP Address** to be used for LOM.

**Note** The LOM IP address must be different from and in the same subnet as the management center management interface IP address.

- Enter the Netmask for the system.
- Enter the **Default Gateway** for the system.

#### Step 5 Click Save.

**Step 6** The system displays the following warning: "You will have to reboot your system for these changes to take effect." Click **OK** to reboot now or **Cancel** to reboot later.

#### What to do next

- If you configured serial access, be sure the rear-panel serial port is connected to a local computer, terminal server, or other device that can support remote serial access over ethernet as described in the *Getting Started Guide* for your management center model.
- If you configured Lights-Out Management, enable a Lights-Out Management user; see Lights-Out Management User Access Configuration, on page 49.

## **Lights-Out Management User Access Configuration**

You must explicitly grant Lights-Out Management permissions to users who use the feature. LOM users also have the following restrictions:

- You must assign the Administrator role to the user.
- The username may have up to 16 alphanumeric characters. Hyphens and longer usernames are not supported for LOM users.
- A user's LOM password is the same as that user's system password. The password must comply with
  the requirements described in User Passwords. Cisco recommends that you use a complex,
  non-dictionary-based password of the maximum supported length for your appliance and change it every
  three months.
- Physical management centers can have up to 13 LOM users.

Note that if you deactivate and then reactivate a user with LOM while that user is logged in, that user may need to log back into the web interface to regain access to ipmitool commands.



Note

High Availability synchronization is not applicable for LOM users and hence they are not replicated on high availability management centers. You must create different admin users with LOM enabled on the active management center.

In a high-availability configuration, when you create a local user or reset the password for a local user with LOM privilege enabled, from the UCS-based active management center, the changes get synced to both the active and standby management centers and the active management center CIMC. The new password is not synced with the standby management center for CIMC login. To ensure that the standby management center is also updated, reset the CIMC login password for the local user on the standby management center.

### **Enabling Lights-Out Management User Access**

You must be an Admin user to perform this procedure.

Use this task to grant LOM access to an existing user. To grant LOM access to a new user, see Add or Edit an Internal User.

#### **Procedure**

- Step 1 Choose System  $(\diamondsuit)$  > Users > Users.
- **Step 2** To grant LOM user access to an existing user, click **Edit** ( ) next to a user name in the list.
- **Step 3** Under **User Configuration**, enable the Administrator role.
- Step 4 Check the Allow Lights-Out Management Access check box.
- Step 5 Click Save.

## **Serial Over LAN Connection Configuration**

You use a third-party IPMI utility on your computer to create a Serial Over LAN connection to the appliance. If your computer uses a Linux-like or Mac environment, use IPMItool; for Windows environments, you can use IPMItool, depending on your Windows version.



Note

Cisco recommends using IPMItool version 1.8.12 or greater.

#### Linux

IPMItool is standard with many distributions and is ready to use.

#### Mac

You must install IPMItool on a Mac. First, confirm that your Mac has Apple's XCode Developer tools installed, making sure that the optional components for command line development are installed (UNIX Development and System Tools in newer versions, or Command Line Support in older versions). Then you can install macports and the IPMItool. Use your favorite search engine for more information or try these sites:

```
https://developer.apple.com/technologies/tools/
http://www.macports.org/
http://github.com/ipmitool/ipmitool/
```

#### Windows

For Windows Versions 10 and greater with Windows Subsystem for Linux (WSL) enabled, as well as some older versions of Windows Server, you can use IPMItool. Otherwise, you must compile IPMIutil on your Windows system; you can use IPMIutil itself to compile. Use your favorite search engine for more information or try this site:

```
http://ipmiutil.sourceforge.net/man.html#ipmiutil
```

#### **Understanding IPMI Utility Commands**

Commands used for IPMI utilities are composed of segments as in the following example for IPMItool on Mac:

```
ipmitool -I lanplus -H IP_address -U user_name command
```

#### where:

- ipmitool invokes the utility.
- -I langlus specifies to use an encrypted IPMI v2.0 RMCP+ LAN Interface for the session.
- -H IP\_address indicates the IP address you have configured for Lights-Out Management on the appliance you want to access.
- -U user name is the name of an authorized remote session user.
- command is the name of the command you want to use.



Note

Cisco recommends using IPMItool version 1.8.12 or greater.

The same command for IPMIutil on Windows looks like this:

```
ipmiutil command -V 4 -J 3 -N IP_address -Uuser_name
```

This command connects you to the command line on the appliance where you can log in as if you are physically present near the appliance. You may be prompted to enter a password.

### **Configuring Serial Over LAN with IPMItool**

You must be an Admin user with LOM access to perform this procedure.

#### **Procedure**

Using IPMItool, enter the following command, and a password if prompted:

ipmitool -I lanplus -H IP address -U user name sol activate

### **Configuring Serial Over LAN with IPMIutil**

You must be an Admin user with LOM access to perform this procedure.

#### **Procedure**

Using IPMIutil, enter the following command, and a password if prompted:

ipmiutil -J 3 -N IP address -U username sol -a

## **Lights-Out Management Overview**

Lights-Out Management (LOM) provides the ability to perform a limited set of actions over an SOL connection on the default (eth0) management interface without the need to log into the system. You use the command to create a SOL connection followed by one of the LOM commands. After the command is completed, the connection ends.



#### Caution

In rare cases, if your computer is on a different subnet than the system's management interface and the system is configured for DHCP, attempting to access LOM features can fail. If this occurs, you can either disable and then re-enable LOM on the system, or use a computer on the same subnet as the system to ping its management interface. You should then be able to use LOM.



#### Caution

Cisco is aware of a vulnerability inherent in the Intelligent Platform Management Interface (IPMI) standard (CVE-2013-4786). Enabling Lights-Out Management (LOM) on a system exposes this vulnerability. To mitigate this vulnerability, deploy your systems on a secure management network accessible only to trusted users and use a complex, non-dictionary-based password of the maximum supported length for your system and change it every three months. To prevent exposure to this vulnerability, do not enable LOM.

If all attempts to access your system have failed, you can use LOM to restart your system remotely. Note that if a system is restarted while the SOL connection is active, the LOM session may disconnect or time out.



#### Caution

Do **not** restart your system unless it does not respond to any other attempts to restart. Remotely restarting does not gracefully reboot the system and you may lose data.

**Table 3: Lights-Out Management Commands** 

IPMItool	IPMlutil	Description
(not applicable)	-V 4	Enables admin privileges for the IPMI session
-I lanplus	-J 3	Enables encryption for the IPMI session
-H hostname/IP address	-N nodename/IP address	Indicates the LOM IP address or hostname for the management center
-U	-U	Indicates the username of an authorized LOM acco
sol activate	sol -a	Starts the SOL session
sol deactivate	sol -d	Ends the SOL session
chassis power cycle	power -c	Restarts the appliance
chassis power on	power -u	Powers up the appliance
chassis power off	power -d	Powers down the appliance
sdr	sensor	Displays appliance information, such as fan speeds temperatures

For example, to display a list of appliance information, the IPMItool command is:

ipmitool -I lanplus -H IP address -U user name sdr



Note

Cisco recommends using IPMItool version 1.8.12 or greater.

The same command with the IPMIutil utility is:

ipmiutil sensor -V 4 -J 3 -N  $IP\_address$  -U  $user\_name$ 

### **Configuring Lights-Out Management with IPMItool**

You must be an Admin user with LOM access to perform this procedure.

#### **Procedure**

Enter the following command for IPMItool and a password if prompted:

ipmitool -I lanplus -H IP\_address -U user\_name command

### **Configuring Lights-Out Management with IPMIutil**

You must be an Admin user with LOM access to perform this procedure.

#### **Procedure**

Enter the following command for IPMIutil and a password if prompted:

ipmiutil -J 3 -N IP address -U username command

## **Remote Storage Device**

On management centers, you can use the following for local or remote storage for backups and reports:

- Network File System (NFS)
- Server Message Block (SMB)/Common Internet File System (CIFS)
- Secure Shell (SSH)

You cannot send backups to one remote system and reports to another, but you can choose to send either to a remote system and store the other on the management center.



Tip

After configuring and selecting remote storage, you can switch back to local storage **only** if you **have not** increased the connection database limit.

## **Management Center Remote Storage - Supported Protocols and Versions**

Management Center Version	NFS Version	SSH Version	SMB Version
6.4	V3/V4	openssh 7.3p1	V2/V3
6.5	V3/V4	ciscossh 1.6.20	V2/V3
6.6	V3/V4	ciscossh 1.6.20	V2/V3
6.7	V3/V4	ciscossh 1.6.20	V2/V3

#### **Commands to Enable Protocol Version**

Run the following commands as a root user to enable the protocol version:

```
• NFS—/bin/mount -t nfs '10.10.4.225':'/home/manual-check' '/mnt/remote-storage' -o 'rw,vers=4.0'
```

• SMB—/usr/bin/mount.cifs //10.10.0.100/pyallapp-share/testing-smb /mnt/remote-storage -o username=administrator,password=\*\*\*\*\*,vers=3.0

## **Configuring Local Storage**

#### **Procedure**

- Step 1 Choose System  $(\diamondsuit)$  > Configuration.
- **Step 2** Choose **Remote Storage Device**.
- Step 3 Choose Local (No Remote Storage) from the Storage Type drop-down list.
- Step 4 Click Save.

## **Configure NFS for Remote Storage**

#### Before you begin

 Ensure that your external remote storage system is functional and accessible from your management center.

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click Remote Storage Device.
- **Step 3** Choose **NFS** from the **Storage Type** drop-down list.
- **Step 4** Add the connection information:
  - Enter the IPv4 address or hostname of the storage system in the **Host** field.
  - Enter the path to your storage area in the **Directory** field.
- Step 5 Optionally, check the Use Advanced Options check box and enter any required command line options; see Remote Storage Management Advanced Options, on page 58.
- Step 6 Under System Usage:
  - Choose **Use for Backups** to store backups on the designated host.
  - Choose **Use for Reports** to store reports on the designated host.
  - Enter **Disk Space Threshold** for backup to remote storage. Default is 90%.
- **Step 7** To test the settings, click **Test**.
- Step 8 Click Save.

#### **Troubleshooting**

When there is a random latency in the NFS connection with the firewall device, perform the following activities, and then contact Cisco TAC for troubleshooting:

- Collect troubleshooting file before or after the issue from the device. You can generate the troubleshoot file from the web interface or using CLI commands. For information on how to generate the troubleshoot file, see Troubleshoot Firepower File Generation Procedures.
- Collect the incoming and exiting traffic PCAP records. For information on the procedure, see Packet Capture Overview.
- Collect system-support trace data while NFS application fails using the following command in the device (CLISH mode):

```
> system support trace
```

• Collect snort counters twice during the failure using the **show snort counters** command to view the statistics for the Snort preprocessor connections. For information on this command, see show snort counters.

## **Configuring SMB for Remote Storage**

#### Before you begin

Ensure that your external remote storage system is functional and accessible from your management center:

- The system recognizes top-level SMB shares, not full file paths. You must use Windows to share the exact directory you want to use.
- Make sure the Windows user you will use to access the SMB share from the management center has ownership of and read/change access to the share location.
- To ensure security, you should install SMB 2.0 or greater.

- Step 1 Choose System  $(\clubsuit)$  > Configuration.
- **Step 2** Click **Remote Storage Device**.
- **Step 3** Choose **SMB** from the **Storage Type** drop-down list.
- **Step 4** Add the connection information:
  - Enter the IPv4 address or hostname of the storage system in the **Host** field.
  - Enter the share of your storage area in the **Share** field.
  - Optionally, enter the domain name for the remote storage system in the **Domain** field.
  - Enter the user name for the storage system in the Username field and the password for that user in the Password field.
- Step 5 Optionally, check the Use Advanced Options check box and enter any required command line options; see Remote Storage Management Advanced Options, on page 58.

- Step 6 Under System Usage:
  - Choose **Use for Backups** to store backups on the designated host.
  - Choose **Use for Reports** to store reports on the designated host.
- **Step 7** To test the settings, click **Test**.
- Step 8 Click Save.

## **Configuring SSH for Remote Storage**

#### Before you begin

• Ensure that your external remote storage system is functional and accessible from your management center.

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click Remote Storage Device.
- **Step 3** Choose **SSH** from the **Storage Type** drop-down list.
- **Step 4** Add the connection information:
  - Enter the IP address or host name of the storage system in the **Host** field.
  - Enter the path to your storage area in the **Directory** field.
  - Enter the storage system's user name in the **Username** field and the password for that user in the **Password** field. To specify a network domain as part of the connection user name, precede the user name with the domain followed by a forward slash (/).
  - To use SSH keys, copy the content of the **SSH Public Key** field and place it in your authorized\_keys file.
- Step 5 Optionally, check the Use Advanced Options check box and enter any required command line options; see Remote Storage Management Advanced Options, on page 58.
- **Step 6** Under System Usage:
  - Choose **Use for Backups** to store backups on the designated host.
  - Choose **Use for Reports** to store reports on the designated host.
- **Step 7** If you want to test the settings, you must click **Test**.
- Step 8 Click Save.

## **Remote Storage Management Advanced Options**

If you select the Network File System (NFS) protocol, Server Message Block (SMB) protocol, or SSH to use secure file transfer protocol (SFTP) to store your reports and backups, you can select the **Use Advanced Options** check box to use one of the mount binary options as documented in an NFS, SMB, or SSH mount main page.

If you select SMB or NFS storage type, you can specify the version number of the remote storage in the **Command Line Option** field using the following format:

vers=version

where version is the version number of SMB or NFS remote storage you want to use. For example, to select NFSv4, enter vers=4.0.

If SMB encryption is enabled for a file server, only SMB version 3.0 clients are allowed to access the file server. To access encrypted SMB file server from the management center, type the following in the **Command Line Option** field:

vers=3.0

where you select encrypted SMBv3 to copy or save backup files from the management center to the encrypted SMB file server.

## **SNMP**

You can enable Simple Network Management Protocol (SNMP) polling. This feature supports use of versions 1, 2, and 3 of the SNMP protocol. This feature allows access to the standard management information base (MIB), which includes system details such as contact, administrative, location, service information, IP addressing and routing information, and transmission protocol usage statistics.



Note

When selecting SNMP versions for the SNMP protocol, note that SNMPv2 only supports read-only communities and SNMPv3 only supports read-only users. SNMPv3 also supports encryption with AES128.

Enabling SNMP polling does not cause the system to send SNMP traps; it only makes the information in the MIBs available for polling by your network management system.

## **Configure SNMP Polling**

#### Before you begin

Add SNMP access for each computer you plan to use to poll the system. See Configure an Access List, on page 3.



Note

The SNMP MIB contains information that could be used to attack your deployment. We recommend that you restrict your access list for SNMP access to the specific hosts that will be used to poll for the MIB. We also recommend you use SNMPv3 and use strong passwords for network management access.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit)$  > Configuration.
- Step 2 Click SNMP.
- **Step 3** From the **SNMP Version** drop-down list, choose the SNMP version you want to use:
  - **Version 1** or **Version 2**: Enter a read-only SNMP community name in the **Community String** field, then skip to the end of the procedure.

Note Do not include special characters (<>/% # & ?', etc.) in the SNMP community string name.

- **Version 3**: Click **Add User** to display the user definition page. SNMPv3 only supports read-only users and encryption with AES128.
- **Step 4** Enter a **Username**.
- **Step 5** Choose the protocol you want to use for authentication from the **Authentication Protocol** drop-down list.
- **Step 6** Enter the password required for authentication with the SNMP server in the **Authentication Password** field.
- **Step 7** Re-enter the authentication password in the **Verify Password** field.
- Step 8 Choose the privacy protocol you want to use from the **Privacy Protocol** list, or choose **None** to not use a privacy protocol.
- **Step 9** Enter the SNMP privacy key required by the SNMP server in the **Privacy Password** field.
- **Step 10** Re-enter the privacy password in the **Verify Password** field.
- Step 11 Click Add.
- Step 12 Click Save.

## **Session Timeout**

Unattended login sessions may be security risks. You can configure the amount of idle time before a user's login session times out due to inactivity.

Note that you can exempt specific web interface users from timeout, for scenarios where you plan to passively, securely monitor the system for long periods of time. Users with the Administrator role, whose complete access to menu options poses an extra risk if compromised, cannot be made exempt from session timeouts.

### **Configure Session Timeouts**

- Step 1 Choose System  $(\diamondsuit)$  > Configuration.
- Step 2 Click CLI Timeout.
- **Step 3** Configure session timeouts:
  - Web interface (management center only): Configure the **Browser Session Timeout** (**Minutes**). The default value is 60; the maximum value is 1440 (24 hours).

To exempt users from this session timeout, see Add or Edit an Internal User.

• CLI: Configure the **CLI Timeout** (**Minutes**) field. The default value is 0; the maximum value is 1440 (24 hours).

#### Step 4 Click Save.

### **Time**

Time settings are displayed on most pages in local time using the time zone you set on the Time Zone page in User Preferences (the default is America/New York), but are stored on the appliance using UTC time.



#### Restriction

The Time Zone function (in User Preferences) assumes that the default system clock is set to UTC time. DO NOT ATTEMPT TO CHANGE THE SYSTEM TIME. Be advised that changing the system time from UTC is NOT supported, and doing so will require you to reimage the device to recover from an unsupported state.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click Time.

The current time is displayed using the time zone specified for your account in User Preferences.

If your appliance uses an NTP server: For information about the table entries, see NTP Server Status, on page 60.

## **NTP Server Status**

If you are synchronizing time from an NTP server, you can view connection status on the **Time** page (choose **System > Configuration**).

#### Table 4: NTP Status

Column	Description
NTP Server	The IP address or name of the configured NTP server.

Column	Description			
Status	The status of the NTP server time synchronization:			
	• Being Used indicates that the appliance is synchronized with the NTP server.			
	<ul> <li>Available indicates that the NTP server is available for use, but time is not yet synchronized.</li> </ul>			
	• Not Available indicates that the NTP server is in your configuration, but the NTP daemon is unable to use it.			
	<ul> <li>Pending indicates that the NTP server is new or the NTP daemon was recently restarted. Over time, its value should change to Being Used, Available, or Not Available.</li> </ul>			
	• <b>Unknown</b> indicates that the status of the NTP server is unknown.			
Authentication	The authentication status for communication between the management center and the NTP server:			
	• none indicates no authentication is configured.			
	• bad indicates authentication is configured but has failed.			
	• ok indicates authentication is successful.			
	If authentication has been configured, the system displays the key number and key type (SHA-1, MD5, or AES-128 CMAC) following the status value. For example: <b>bad, key 2, MD5</b> .			
Offset	The number of milliseconds of difference between the time on the appliance and the configured NTP server. Negative values indicate that the appliance is behind the NTP server, and positive values indicate that it is ahead.			
Last Update	The number of seconds that have elapsed since the time was last synchronized with the NTP server. The NTP daemon automatically adjusts the synchronization times based on a number of conditions. For example, if you see larger update times such as 300 seconds, that indicates that the time is relatively stable and the NTP daemon has determined that it does not need to use a lower update increment.			

## **Time Synchronization**

Synchronizing the system time on your Secure Firewall Management Center (management center) and its managed devices is essential to successful operation of your system. We recommend that you specify NTP servers during management center initial configuration, but you can use the information in this section to establish or change time sychronization settings after initial configuration is complete.

Use a Network Time Protocol (NTP) server to synchronize system time on the management center and all devices. The management center supports secure communications with NTP servers using MD5, SHA-1, or AES-128 CMAC symmetric key authentication; for system security, we recommend using this feature.

The management center can also be configured to connect solely with authenticated NTP servers; using this option improves security in a mixed-authentication environment, or when you migrate your system to different

NTP servers. It is redundant to use this setting in an environment where all reachable NTP servers are authenticated.



Note

If you specified an NTP server for the management center during initial configuration, the connection with that NTP server is not secured. You must edit the configuration for that connection to specify MD5, SHA-1, or AES-128 CMAC keys.



Caution

Unintended consequences can occur when time is not synchronized between the management center and managed devices.

To synchronize time on management center and managed devices, see:

• Recommended: Synchronize Time on the Management Center with an NTP Server, on page 62

This topic provides instructions for configuring your management center to synchronize with an NTP server or servers and includes links to instructions on configuring managed devices to synchronize with the same NTP server or servers.

• Otherwise: Synchronize Time Without Access to a Network NTP Server, on page 63

This topic provides instructions for setting the time on your management center, configuring your management center to serve as an NTP server, and links to instructions on configuring managed devices to synchronize with the management center NTP server.

## Synchronize Time on the Management Center with an NTP Server

Time synchronization among all of the components of your system is critically important.

The best way to ensure proper time synchronization between management center and all managed devices is to use an NTP server on your network.

The management center supports NTPv4.

You must have Admin or Network Admin privileges to do this procedure.

#### Before you begin

Note the following:

- If your management center and managed devices cannot access a network NTP server, do not use this
  procedure. Instead, see Synchronize Time Without Access to a Network NTP Server, on page 63.
- Do not specify an untrusted NTP server.
- If you plan to establish a secure connection with an NTP server (recommended for system security), obtain an SHA-1, MD5, or AES-128 CMAC key number and value configured on that NTP server.
- Connections to NTP servers do not use configured proxy settings.
- Firepower 4100 Series devices and Firepower 9300 devices cannot use this procedure to set the system time. Instead, configure those devices to use the same NTP server(s) that you configure using this procedure. For instructions, see the documentation for your hardware model.



#### Caution

If the management center is rebooted and your DHCP server sets an NTP server record different than the one you specify here, the DHCP-provided NTP server will be used instead. To avoid this situation, configure your DHCP server to use the same NTP server.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click Time Synchronization.
- **Step 3** If **Serve Time via NTP** is **Enabled**, choose **Disabled** to disable the management center as an NTP server.
- Step 4 For the Set My Clock option, choose Via NTP.
- Step 5 Click Add.
- **Step 6** In the **Add NTP Server** dialog box, enter the host name or IPv4 or IPv6 address of an NTP server.
- **Step 7** (Optional) To secure communication between your management center and the NTP server:
  - a) Select MD5, SHA-1 or AES-128 CMAC from the Key Type drop-down list.
  - b) Enter an the corresponding MD5, SHA-1, or AES-128 CMAC **Key Number** and **Key Value** from the specified NTP server.
- Step 8 Click Add.
- **Step 9** When only two NTP servers are configured, the offset difference between them becomes high. This results in the management center using the Local Time. Hence, we recommend that you configure at least three NTP servers.

To add more NTP servers, repeat Steps 5 through 8.

- **Step 10** (Optional) To force the management center to use only an NTP server that successfully authenticates, check the **Use the authenticated NTP server only** check box.
- Step 11 Click Save.

#### What to do next

Set managed devices to synchronize with the same NTP server or servers:

• Configure device platform settings: *Configure NTP Time Synchronization for Threat Defense* in the Cisco Secure Firewall Management Center Device Configuration Guide.

Note that even if you force the management center to make a secure connection with an NTP server (Use the authenticated NTP server only), device connections to that server do not use authentication.

• Deploy configuration changes; see the Cisco Secure Firewall Management Center Device Configuration Guide

## Synchronize Time Without Access to a Network NTP Server

If your devices cannot directly reach the network NTP server, or your organization does not have a network NTP server, a physical-hardware management center can serve as an NTP server.



#### **Important**

- Do not use this procedure unless you have no other NTP server. Instead, use the procedure in Synchronize Time on the Management Center with an NTP Server, on page 62.
- Do not use a virtual management center as an NTP server.

To change the time manually **after** configuring the management center as an NTP server, you must disable the NTP option, change the time manually, and then re-enable the NTP option.

#### **Procedure**

#### **Step 1** Manually set the system time on the management center:

- a) Choose **System** ( $\stackrel{\bullet}{\nabla}$ ) > **Configuration**.
- b) Click **Time Synchronization**.
- c) If Serve Time via NTP is Enabled, choose Disabled.
- d) Click Save.
- e) For **Set My Clock**, choose **Manually in Local Configuration**.
- f) Click Save.
- g) In the navigation panel at the left side of the screen, click **Time**.
- h) Use the **Set Time** drop-down lists to set the time.

**Note** When you change the time on the management center by more than two hours, you must reboot the device as soon as possible, for example in a maintenance window, to avoid any malfunction.

- i) If the time zone displayed is not UTC, click it and set the time zone to UTC.
- i) Click Save.
- k) Click Done.
- 1) Click Apply.

#### **Step 2** Set the management center to serve as an NTP server:

- a) In the navigation panel at the left side of the screen, click **Time Synchronization**.
- b) For Serve Time via NTP, choose Enabled.
- c) Click Save.

#### **Step 3** Set managed devices to synchronize with the management center NTP server:

- a) In the Time Synchronization settings for the platform settings policy assigned to your managed devices, set the clock to synchronize **Via NTP from Management Center**.
- b) Deploy the change to managed devices.

#### For instructions:

For threat defense devices, see *Configure NTP Time Synchronization for Threat Defense* in the Cisco Secure Firewall Management Center Device Configuration Guide.

## **About Changing Time Synchronization Settings**

 Your management center and its managed devices are heavily dependent on accurate time. The system clock is a system facility that maintains the time of the system. The system clock is set to Universal Coordinated Time (UTC), which is the primary time standard by which the world regulates clocks and time.

DO NOT ATTEMPT TO CHANGE THE SYSTEM TIME. Changing the system time zone from UTC is NOT supported, and doing so will require you to reimage the device to recover from an unsupported state.

- If you configure the management center to serve time using NTP, and then later disable it, the NTP service on managed devices still attempts to synchronize time with the management center. You must update and redeploy any applicable platform settings policies to establish a new time source.
- To change the time manually **after** configuring the management center as an NTP server, you must disable the NTP option, change the time manually, and then re-enable the NTP option.

## **UCAPL/CC Compliance**

Your organization might be required to use only equipment and software complying with security standards established by the U.S. Department of Defense and global certification organizations. For more information about this setting, see Security Certifications Compliance Modes.

## **Upgrade Configuration**

Policy attributes, objects, or other device configurations may change as part of the management center upgrade. Upgrading your management center to a major version may enable certain functionality by default. The **Upgrade Configuration** setting allows you to generate a pending configuration changes report when you complete the next major version upgrade of the management center. This report displays the policy and device configuration changes that are pending to be deployed on the managed devices after an upgrade. When the management center upgrade is complete, choose **Message Center** > **Tasks** to download the reports.

The pending configuration changes report includes:

- **Comparison View**: Compares all the post-upgrade configuration changes that are pending to be deployed on the managed devices with the current device configuration.
- Advanced View: Uses the CLI to preview the pending configuration changes.

For more information about the pending configuration changes report, see *Deployment Preview* in the Cisco Secure Firewall Management Center Device Configuration Guide.

## **Enable Post-Upgrade Report**

Generate a report of all the pending configuration changes that are to be deployed on the managed devices after a major version upgrade of the management center.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit)$  > Configuration
- **Step 2** Check the **Enable Post-Upgrade Report** check box to enable the option.

The reports get generated after the next major version upgrade of the management center. This option generates reports for all the managed devices after an upgrade, and the time required to generate the reports depends on the size of the configuration and the number of managed devices.

Step 3 Click Save.

## **User Configuration**

Global User Configuration settings affect all users on the management center. Configure these settings on the User Configuration page (**System** (\*) > **Configuration** > **User Configuration**):

- Password Reuse Limit: The number of passwords in a user's most recent history that cannot be reused. This limit applies to web interface access for all users. For the admin user, this applies to CLI access as well; the system maintains separate password lists for each form of access. Setting the limit to zero (the default) places no restrictions on password reuse. See Set Password Reuse Limit, on page 67.
- Track Successful Logins: The number of days that the system tracks successful logins to the management center, per user, per access method (web interface or CLI). When users log in, the system displays their successful login count for the interface being used. When Track Successful Logins is set to zero (the default), the system does not track or report successful login activity. See Track Successful Logins, on page 67.
- Max Number of Login Failures: The number of times in a row that users can enter incorrect web interface login credentials before the system temporarily blocks the account from access for a configurable time period. If a user continues login attempts while the temporary lockout is in force:
  - The system refuses access for that account (even with a valid password) without informing the user that a temporary lockout is in force.
  - The system continues to increment the failed login count for that account with each login attempt.
  - If the user exceeds the **Maximum Number of Failed Logins** configured for that account on the individual User Configuration page, the account is locked out until an admin user reactivates it.
- Set Time in Minutes to Temporarily Lockout Users: The duration in minutes for a temporary web interface user lockout if Max Number of Failed Logins is non-zero.
- Max Concurrent Sessions Allowed: The number of sessions of a particular type (read-only or read/write) that can be open at the same time. The type of session is determined by the roles assigned to a user. If a user is assigned only read-only roles, that user's session is counted toward the (Read Only) session limit. If a user has any roles with write privileges, the session is counted toward the Read/Write session limit. For example, if a user is assigned the Admin role and the Maximum sessions for users with Read/Write privileges/CLI users is set to 5, the user will not be allowed to log in if there are already five other users logged in that have read/write privileges.



Note

Predefined user roles and custom user roles that the system considers read-only for the purposes of concurrent session limits, are labeled with (**Read Only**) in the role name on the **System** ( )> **Users** > **Users** and the **System** ( )> **Users** > **User Roles**. If a user role does not contain (**Read Only**) in the role name, the system considers the role to be read/write. The system automatically applies (**Read Only**) to roles that meet the required criteria. You cannot make a role read-only by adding that text string manually to the role name.

For each type of session, you can set a maximum limit ranging from 1 to 1024. When **Max Concurrent Sessions Allowed** is set to zero (the default), the number of concurrent sessions is unlimited.

If you change the concurrent session limit to a value more restrictive, the system will not close any currently open sessions; it will, however, prevent new sessions beyond the number specified from being opened.

### **Set Password Reuse Limit**

If you enable the **Password Reuse Limit**, the system keeps encrypted *password histories* for management center users. Users cannot reuse passwords in their histories. You can specify the number of stored passwords for each user, per access method (web interface or CLI). A user's current password counts towards this number. If you lower the limit, the system deletes older passwords from the history. Increasing the limit does not restore deleted passwords.

#### **Procedure**

- Step 1 Choose System  $(\diamondsuit)$  > Configuration.
- Step 2 Click User Configuration.
- Step 3 Set the **Password Reuse Limit** to the number of passwords you want to maintain in the history (maximum 256).

To disable password reuse checking, enter 0.

Step 4 Click Save.

## **Track Successful Logins**

Use this procedure to enable tracking successful logins for each user for a specified number of days. When this tracking is enabled, the system displays the successful login count when users log into the web interface or the CLI.



Note

If you lower the number of days, the system deletes records of older logins. If you then increase the limit, the system does not restore the count from those days. In that case, the reported number of successful logins may be temporarily lower than the actual number.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Click User Configuration.
- **Step 3** Set **Track Successful Login Days** to the number of days to track successful logins (maximum 365).

To disable login tracking, enter 0.

Step 4 Click Save.

## **Enabling Temporary Lockouts**

Enable the temporary timed lockout feature by specifying the number of failed login attempts in a row that the system allows before the lockout goes into effect.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit)$  > Configuration.
- Step 2 Click User Configuration.
- Set the **Max Number of Login Failures** to the maximum number of consecutive failed login attempts before the user is temporarily locked out.

To disable the temporary lockout, enter zero.

Set the **Time in Minutes to Temporarily Lockout Users** to the number of minutes to lock out users who have triggered a temporary lockout.

When this value is zero, users do not have to wait to retry to log in, even if the **Max Number of Login Failures** is non-zero.

Step 5 Click Save.

### **Set Maximum Number of Concurrent Sessions**

You can specify the maximum number of sessions of a particular type (read-only or read/write) that can be open at the same time. The type of session is determined by the roles assigned to a user. If a user is assigned only read-only roles, that user's session is counted toward the **Read Only** session limit. If a user has any roles with write privileges, the session is counted toward the **Read/Write** session limit.

- Step 1 Choose System  $(\clubsuit)$  > Configuration.
- Step 2 Click User Configuration.

Step 3 For each type of session (Read Only and Read/Write), set the Max Concurrent Sessions Allowed to the maximum number of sessions of that type that can be open at the same time.

To apply no limits on concurrent users by session type, enter zero.

**Note** If you change the concurrent session limit to a value more restrictive, the system will not close any currently open sessions; it will, however, prevent new sessions beyond the number specified from being opened.

Step 4 Click Save.

## **VMware Tools**

VMware Tools is a suite of performance-enhancing utilities intended for virtual machines. These utilities allow you to make full use of the convenient features of VMware products. Secure Firewall virtual appliances running on VMware support the following plugins:

- guestInfo
- powerOps
- timeSync
- vmbackup

You can also enable VMware Tools on all supported versions of ESXi. For information on the full functionality of VMware Tools, see the VMware website (http://www.vmware.com/).

# Enabling VMware Tools on the Secure Firewall Management Center for VMware

#### **Procedure**

- Step 1 Choose System  $(\clubsuit)$  > Configuration.
- Step 2 Click VMware Tools.
- Step 3 Click Enable VMware Tools.
- Step 4 Click Save.

## **Vulnerability Mapping**

The system automatically maps vulnerabilities to a host IP address for any application protocol traffic received or sent from that address, when the server has an application ID in the discovery event database and the packet header for the traffic includes a vendor and version.

For any servers which do not include vendor or version information in their packets, you can configure whether the system associates vulnerabilities with server traffic for these vendor and versionless servers.

For example, a host serves SMTP traffic that does not have a vendor or version in the header. If you enable the SMTP server on the Vulnerability Mapping page of a system configuration, then save that configuration to the management center managing the device that detects the traffic, all vulnerabilities associated with SMTP servers are added to the host profile for the host.

Although detectors collect server information and add it to host profiles, the application protocol detectors will not be used for vulnerability mapping, because you cannot specify a vendor or version for a custom application protocol detector and cannot select the server for vulnerability mapping.

## **Mapping Vulnerabilities for Servers**

This procedure requires any Smart License or the Protection classic license.

#### **Procedure**

- Step 1 Choose System  $(\clubsuit) >$ Configuration.
- Step 2 Choose Vulnerability Mapping.
- **Step 3** You have the following choices:
  - To prevent vulnerabilities for a server from being mapped to hosts that receive application protocol traffic without vendor or version information, clear the check box for that server.
  - To cause vulnerabilities for a server to be mapped to hosts that receive application protocol traffic without vendor or version information, check the check box for that server.

**Tip** You can check or clear all check boxes at once using the check box next to **Enabled**.

Step 4 Click Save.

## **Web Analytics**

By default, in order to improve firewall products, Cisco collects non-personally-identifiable usage data, including but not limited to page interactions, browser versions, product versions, user location, and management IP addresses or hostnames of your management center appliances.

Data collection begins after you accept the End User License Agreement. If you do not want Cisco to continue to collect this data, you can opt out using the following procedure.

- **Step 1** Choose **System > Configuration**.
- Step 2 Click Web Analytics.
- **Step 3** Make your choice and click **Save**.

#### What to do next

(Optional) Determine whether to share data via the Configure Cisco Success Network Enrollment.

## **History for System Configuration**

Feature	Minimum Management Center	Minimum Threat Defense	Details
Enable post-upgrade report	7.4.1	Any	You can now choose to generate reports of the pending configuration changes to be deployed on the managed devices after the next major version upgrade of the Secure Firewall Management Center.  New/modified screens: System (*) > Configuration > Upgrade Configuration.  Minimum threat defense: Any
Access control performance improvements (object optimization).	7.2.4 7.4.0	Any	Upgrade impact. First deployment after management center upgrade to 7.2.4–7.2.5 or 7.4.0 can take a long time and increase CPU use on managed devices.  Access control object optimization improves performance and consumes fewer device resources when you have access control rules with overlapping networks. The optimizations occur on the <i>managed device</i> on the first deploy after the feature is enabled on the management center (including if it is enabled by an upgrade). If you have a high number of rules, the system can take several minutes to an hour to evaluate your policies and perform object optimization. During this time, you may also see higher CPU use on your devices. A similar thing occurs on the first deploy after the feature is disabled (including if it is disabled by upgrade). After this feature is enabled or disabled, we recommend you deploy when it will have the least impact, such as a maintenance window or a low-traffic time.  New/modified screens (requires Version 7.2.6/7.4.1): System (♣) > Configuration > Access Control Preferences > Object-group optimization.  Other version restrictions: Not supported with management center Version 7.3.x.
Configuration changes in audit log.	7.4	Any	You can stream configuration changes as part of audit log data to external syslog servers by specifying the configuration data format and the hosts. The management center supports backup and restore of the audit configuration log. This feature is also supported in management center high availability setup.  New/modified screens: System (*) > Configuration > Audit Log
French language option.	7.2	Any	You can now switch the management center web interface to French.  New/modified screens: System ( > Configuration > Language.

Feature	Minimum Management Center	Minimum Threat Defense	Details	
Exempt most connection events from event rate limits.	7.0	Any	Setting the <b>Maximum Connection Events</b> value for the Connection Database to zero now exempts low priority connection events from counting towards the flow rate limit for your FMC hardware. Previously, setting this value to zero applied only to event storage, and did not affect the flow rate limit.  New/modified screens: <b>System</b> (*) > <b>Configuration</b> > <b>Database</b> Supported platforms: Hardware FMCs.	
Support for AES-128 CMAC authentication for NTP servers.	7.0	Any	Connections between the FMC and NTP servers can be secured with AES-128 CMAC keys as well as previously-supported MD5 and SHA-1 keys.  New/modified screens: System (*) > Configuration > Time Synchronization	
Subject Alternative Name (SAN).	6.6	Any	When creating an HTTPS certificate for the FMC, you can specify SAN fields. We recommend you use SAN if the certificate secures multiple domain names or IP addresses. For more information about SAN, see RFC 5280, section 4.2.1.6.  New/modified screens: System (**) > Configuration > HTTPS Certificate	
HTTPS certificates.	6.6	Any	The default HTTPS server certificate provided with the system now expires in 800 days. If your appliance uses a default certificate that was generated before you upgraded to Version 6.6, the certificate lifetime varies depending on the Firepower version being used when the certificate was generated. See Default HTTPS Server Certificates, on page 22 for more information.  Supported platforms: Hardware FMCs.	
Secure NTP.	6.5	Any	The FMC supports secure communications with NTP servers using SHA1 or MD5 symmetric key authentication.  New/modified screens: System (*) > Configuration > Time Synchronization	
Web analytics.	6.5	Any	Web analytics data collection begins after you accept the EULA. As before, you can opt not to continue to share data. See Web Analytics, on page 70.	
Automatic CLI access for the FMC.	6.5	Any	When you use SSH to log into the FMC, you automatically access the CLI. Although strongly discouraged, you can then use the CLI expert command to access the Linux shell.  Note This feature deprecates the Version 6.3 ability to enable and disable CLI access for the FMC. As a consequence of deprecating this option, the virtual FMC no longer displays the System (*) > Configuration > Console Configuration page, which still appears on physical FMCs.	

Feature	Minimum Management Center	Minimum Threat Defense	Details
Configurable session limits for read-only and read/write access.	6.5	Any	Added the <b>Max Concurrent Sessions Allowed</b> setting. This setting allows the administrator to specify the maximum number of sessions of a particular type (read-only or read/write) that can be open at the same time.
			Note Predefined user roles and custom user roles that the system considers read-only for the purposes of concurrent session limits, are labeled with (Read Only) in the role name on System (♣) > Users > Users and System (♣) > Users > User Roles. If a user role does not contain (Read Only) in the role name, the system considers the role to be read/write.  New/modified screens:  • System (♣) > Configuration > User Configuration  • System (♣) > Users > User Roles
Ability to disable Duplicate Address Detection (DAD) on management interfaces.	6.4	Any	When you enable IPv6, you can disable DAD. You might want to disable DAD because the use of DAD opens up the possibility of denial of service attacks. If you disable this setting, you need check manually that this interface is not using an already-assigned address.  New/modified screens: System (*) > Configuration > Management Interfaces > Interfaces > Edit Interface > IPv6 DAD  Supported platforms: FMC
Ability to disable ICMPv6 Echo Reply and Destination Unreachable messages on management interfaces.	6.4	Any	When you enable IPv6, you can now disable ICMPv6 Echo Reply and Destination Unreachable messages. You might want to disable these packets to guard against potential denial of service attacks. Disabling Echo Reply packets means you cannot use IPv6 ping to the device management interfaces for testing purposes.  New/modified screens: System (*) > Management Interfaces > ICMPv6  New/modified commands: configure network ipv6 destination-unreachable, configure network ipv6 echo-reply  Supported platforms: FMC (web interface only), FTD (CLI only)

Feature	Minimum Management Center	Minimum Threat Defense	Details
Global User Configuration Settings.  6.3	6.3	Any	Added the <b>Track Successful Logins</b> setting. The system can track the number of successful logins each FMC account has performed within a selected number of days. When this feature is enabled, on log in users see a message reporting how many times they have successfully logged in to the system in the past configured number of days. (Applies to web interface as well as shell/CLI access.)
			Added the <b>Password Reuse Limit</b> setting. The system can track the password history for each account for a configurable number of previous passwords. The system prevents all users from re-using passwords that appear in that history. (Applies to web interface as well as shell/CLI access.)
			Added the Max Number of Login Failures and Set Time in Minutes to Temporarily Lockout Users settings. These allow the administrator to limit the number of times in a row a user can enter incorrect web interface login credentials before the system temporarily blocks the account for a configurable period of time.
			New/modified screens: <b>System</b> (♥) > <b>Configuration</b> > <b>User Configuration</b>
			Supported platforms: FMC
HTTPS Certificates. 6.	6.3	Any	The default HTTPS server certificate provided with the system now expires in three years. If your appliance uses a default server certificate that was generated before you upgraded to Version 6.3, the server certificate will expire 20 years from when it was first generated. If you are using the default HTTPS server certificate the system now provides the ability to renew it.
			New/modified screens: System (*) > Configuration > HTTPS Certificate > Renew HTTPS Certificate
			Supported platforms: FMC
Ability to enable and disable CLI access for the FMC.  6.3	6.3	Any	There is a new check box available to administrators in FMC web interface:  Enable CLI Access on the System ( > Configuration > Console  Configuration.
			Checked: Logging into the FMC using SSH accesses the CLI.
			• Unchecked: Logging into FMC using SSH accesses the Linux shell. This is the default state for fresh Version 6.3 installations as well as upgrades to Version 6.3 from a previous release.
			Previous to Version 6.3, there was only one setting on the <b>Console Configuration</b> page, and it applied to physical devices only. So the <b>Console Configuration</b> page was not available on virtual FMCs. With the addition of this new option, the <b>Console Configuration</b> page now appears on virtual FMCs as well as physical. However, for virtual FMCs, this check box is the only thing that appears on the page.
			Supported platforms: FMC