

VoLTE中SRVCC切換時的音訊來電轉駁問題故障排除

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簡介

本文檔介紹如何解決在SRVCC切換時VoLTE中的音訊呼叫無法無縫轉移時發生的問題。

必要條件

需求

思科建議您瞭解以下主題：

- 5000/5500的硬體知識
- StarOS

採用元件

本文件所述內容不限於特定軟體和硬體版本。

本文中的資訊是根據特定實驗室環境內的裝置所建立。

文中使用到的所有裝置皆從已清除（預設）的組態來啟動。如果您的網路運作中，請確保您瞭解任何指令可能造成的影響。

縮寫

VoLTE
SRVCC
CCR
CCA
AVP
PCRF
PCEF
SGW

長期演化的聲音
單無線電語音呼叫連續性
信用控制請求
信用控制答案
屬性值對
策略和計費規則功能
策略和計費實施功能
服務闡道

問題

服務提供商報告，即使SRVCC切換在MME成功，VoLTE呼叫仍不能無縫地轉移到舊式2G/3G網路。在SRVCC切換完成後，MME向SGW傳送DELETE_BEARER_COMMAND消息（語音承載標誌為true），並在PGW成功釋放承載者。但是，在從PGW到PCRF的進一步通訊中，觀察到儘管SRVCC在MME端成功，PGW並不通知PCRF為PS_to_CS_Transfer。

疑難排解

本節提供的資訊用於解決通過SRVCC切換從VoLTE傳輸到傳統2G/3G網路時的音訊呼叫處理問題。

通過SRVCC切換收集的「mon sub」跟蹤。以下是MME、SGW、PGW和PCRF之間交換的報文序列。

DELETE_BEARER_COMMAND消息從MME到SGW，作為語音承載標誌true:

```
INBOUND>>>>> 12:17:24:406 Eventid:141004(3)
[SGW-S11/S4]GTPv2C Rx PDU, from 10.206.33.X:30464 to 10.206.31.Y:2123 (57)
TEID: 0x81E0418E, Message type: EGTP_DELETE_BEARER_COMMAND (0x42)
Sequence Number: 0xD2101D (13766685)
GTP HEADER
  Version number: 2
  TEID flag: Present
  Piggybacking flag: Not present
  Message Priority flag: Not present
  Message Priority: NA
  Message Length: 0x0035 (53)

INFORMATION ELEMENTS
  BEARER CONTEXT:
    Type: 93 Length: 10 Inst: 0
    Value:
      EPS BEARER ID:
        Type: 73 Length: 1 Inst: 0
        Value: 7
      BEARER FLAGS:
        Type: 97 Length: 1 Inst: 0
        Value:
          VB : 1 >> voice bearer as true

  ULI TIMESTAMP:
    Type: 170 Length: 4 Inst: 0
    Value:
      Seconds: 3766718840

  USER LOCATION INFO:
    Type: 86 Length: 13 Inst: 0
    Value:
      Location type: TAI
      MCC: XYZ
      MNC: AB
      TAC: 0x7D5
```

Location type: ECGI
MCC: XYZ
MNC: AB
ECI: 0xE02F902

UE TIME ZONE:

Type: 114 Length: 2 Inst: 0
Value:
TZ: +5:30
DST: +0 hour

此外，SGW將EGTP_DELETE_BEARER_COMMAND消息傳送到PGW:

INBOUND>>>> 12:17:24:407 Eventid:141004(3)
[PGW-S5/S2a/S2b]GTPv2C Rx PDU, from 223.224.X.Y:36368 to 223.224.A.B:2123 (57)
TEID: 0x80F0E1DB, Message type: EGTP_DELETE_BEARER_COMMAND (0x42)
Sequence Number: 0xAD818E (11370894)
GTP HEADER
Version number: 2
TEID flag: Present
Piggybacking flag: Not present
Message Priority flag: Not present
Message Priority: NA
Message Length: 0x0035 (53)

INFORMATION ELEMENTS

BEARER CONTEXT:

Type: 93 Length: 10 Inst: 0
Value:

EPS BEARER ID:

Type: 73 Length: 1 Inst: 0
Value: 7

BEARER FLAGS:

Type: 97 Length: 1 Inst: 0
Value:

VB : 1

>> voice bearer as true

ULI TIMESTAMP:

Type: 170 Length: 4 Inst: 0
Value:

Seconds: 3766718840

USER LOCATION INFO:

Type: 86 Length: 13 Inst: 0
Value:

Location type: TAI
MCC: XYZ
MNC: AB
TAC: 0x7D5
Location type: ECGI
MCC: XYZ
MNC: AB
ECI: 0xE02F902

UE TIME ZONE:

Type: 114 Length: 2 Inst: 0
Value:
TZ: +5:30
DST: +0 hour

此外，PGW接受DELETE_BEARER並啟動承載刪除：

<<<

[PGW-S5/S2a/S2b]GTPv2C Tx PDU, from 223.224.A.B:2123 to 223.224.X.Y:36368 (17)
TEID: 0x80F3C18E, Message type: EGTP_DELETE_BEARER_REQUEST (0x63)

Sequence Number: 0xAD818E (11370894)

GTP HEADER

Version number: 2
TEID flag: Present
Piggybacking flag: Not present
Message Priority flag: Not present
Message Priority: NA
Message Length: 0x000D (13)

INFORMATION ELEMENTS

EPS BEARER ID:
Type: 73 Length: 1 Inst: 1
Value: 7

PGWPCRFCCRCharging-Rule-Report AVPPGWPCRFPCCRule-StatusRule-Failure-CodePGWPCRFRule-Failure-CodeMMEPGWPCRFPS_to_CSPCRFResource_Allocation_failurePCRF4GIMSIMSVoLTERSRVCC2G/3G

In 3GPP TS 29.212 V13.5.0 (2016-03)

As mentioned in section 3.6, Request of IP-CAN Bearer Termination

If the IP-CAN bearer termination is caused by the PS to CS handover, the PCEF shall report related PCC rules for this IP-CAN bearer by including the Rule-Failure-Code AVP set to the value PS_TO_CS_HANDOVER.

In 3GPP TS 29.212 V14.3.0 (2017-03)

As mentioned in section 4.5.6 Indication of IP-CAN Bearer Termination Implications

When the PCEF detects that a dedicated IP-CAN bearer could not be activated or has been terminated it shall remove the affected PCC rules and send a CCR command to the PCRF with CC-Request-Type AVP set to the value "UPDATE_REQUEST", including the Charging-Rule-Report AVP specifying the affected PCC rules with the PCC-Rule-Status set to inactive and including the Rule-Failure-Code AVP assigned to the value RESOURCE_ALLOCATION_FAILURE.

SRVCC PS-to-CS Handover Indication Support in starOS

This feature helps in notifying the PCRF about the exact reason for PCC rule deactivation on Voice bearer deletion.

This exact cause will help PCRF to then take further action appropriately.

This feature ensures complete compliance for SRVCC, including support for PS-to-CS handover indication when voicebearers are released.

If the IP-CAN bearer termination is caused by the PS to CS handover, the PCEF may report related PCC rules for thisIP-CAN bearer by including the Rule-Failure-Code AVP set to the value PS_TO_CS_HANDOVER.

PGWPCRFCCRAVP

<<<

Diameter message from 10.0.232.X:32933 to 10.5.40.Y:3869

Base Header Information:

Version: 0x01 (1)
Message Length: 0x000260 (608)
Command Flags: 0xc0 (192) REQ PXY
Command Code: 0x000110 (272) Credit-Control-Request
Application ID: 0x01000016 (16777238) 3GPP-Gx
Hop2Hop-ID: 0xb7cf10ce (3083800782)
End2End-ID: 0x3b6b4886 (996886662)

AVP Information:

[M] Session-Id

Code: 0x00000107 (263) Session-Id
Flags: 0x40 (64) [M]
Length: 0x00004f (79)
Data: 0003-diamprox.y.asr55k.gx;1385806608;584234203;5cd9037d-1db02

[M] Auth-Application-Id

Code: 0x00000102 (258) Auth-Application-Id
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 16777238

[M] Origin-Host
Code: 0x00000108 (264) Origin-Host
Flags: 0x40 (64) [M]
Length: 0x00002b (43)
Data: 0003-diamproxy.asr55k.gx

[M] Origin-Realm
Code: 0x00000128 (296) Origin-Realm
Flags: 0x40 (64) [M]
Length: 0x00001a (26)
Data: cisco.com

[M] Destination-Realm
Code: 0x0000011b (283) Destination-Realm
Flags: 0x40 (64) [M]
Length: 0x00002a (42)
Data: PCRF.MNC0AB.MCCXYZ.3GPPNETWORK.ORG

[M] CC-Request-Type
Code: 0x000001a0 (416) CC-Request-Type
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: UPDATE_REQUEST (2)

[M] CC-Request-Number
Code: 0x0000019f (415) CC-Request-Number
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 2

[M] Destination-Host
Code: 0x00000125 (293) Destination-Host
Flags: 0x40 (64) [M]
Length: 0x000037 (55)
Data: PCRF01.PCRF.MNC0AB.MCCXYZ.3GPPNETWORK.ORG

[M] Origin-State-Id
Code: 0x00000116 (278) Origin-State-Id
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 1552081338

[M] Subscription-Id
Code: 0x000001bb (443) Subscription-Id
Flags: 0x40 (64) [M]
Length: 0x000028 (40)
[M] Subscription-Id-Type
Code: 0x000001c2 (450) Subscription-Id-Type
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: END_USER_E164 (0)

[M] Subscription-Id-Data
Code: 0x000001bc (444) Subscription-Id-Data
Flags: 0x40 (64) [M]
Length: 0x000014 (20)
Data: 121234567891

[M] Subscription-Id
Code: 0x000001bb (443) Subscription-Id
Flags: 0x40 (64) [M]
Length: 0x00002c (44)
[M] Subscription-Id-Type
Code: 0x000001c2 (450) Subscription-Id-Type

Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: END_USER_IMSI (1)

[M] Subscription-Id-Data
Code: 0x000001bc (444) Subscription-Id-Data
Flags: 0x40 (64) [M]
Length: 0x000017 (23)
Data: XYZAB1234567891

[M] Framed-IPv6-Prefix
Code: 0x00000061 (97) Framed-IPv6-Prefix
Flags: 0x40 (64) [M]
Length: 0x000012 (18)
Data: Reserved: 00 Prefixlen: 64 IPv6 prefix: 2401:4900:4097:f050::

[M] User-Equipment-Info
Code: 0x000001ca (458) User-Equipment-Info
Flags: 0x40 (64) [M]
Length: 0x00002c (44)
[M] User-Equipment-Info-Type
Code: 0x000001cb (459) User-Equipment-Info-Type
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: IMEISV (0)

[M] User-Equipment-Info-Value
Code: 0x000001cc (460) User-Equipment-Info-Value
Flags: 0x40 (64) [M]
Length: 0x000018 (24)
Data: 9876543211234

[M] Called-Station-Id
Code: 0x0000001e (30) Called-Station-Id
Flags: 0x40 (64) [M]
Length: 0x00000b (11)
Data: ims

[V] [M] Charging-Rule-Report
Code: 0x000003fa (1018) Charging-Rule-Report
Flags: 0xc0 (192) [V] [M]
Length: 0x00006c (108)
Vendor-Id: 0x000028af (10415) 3GPP
[V] [M] Charging-Rule-Name
Code: 0x000003ed (1005) Charging-Rule-Name
Flags: 0xc0 (192) [V] [M]
Length: 0x00001e (30)
Vendor-Id: 0x000028af (10415) 3GPP
Data: I_AD_VOLTE00F72513

[V] [M] Charging-Rule-Name
Code: 0x000003ed (1005) Charging-Rule-Name
Flags: 0xc0 (192) [V] [M]
Length: 0x00001e (30)
Vendor-Id: 0x000028af (10415) 3GPP
Data: I_AD_VOLTE00F72512

[V] [M] PCC-Rule-Status
Code: 0x000003fb (1019) PCC-Rule-Status
Flags: 0xc0 (192) [V] [M]
Length: 0x000010 (16)
Vendor-Id: 0x000028af (10415) 3GPP
Data: INACTIVE (1)

[V] [M] Rule-Failure-Code
Code: 0x00000407 (1031) Rule-Failure-Code
Flags: 0xc0 (192) [V] [M]
Length: 0x000010 (16)
Vendor-Id: 0x000028af (10415) 3GPP
Data: RESOURCE_ALLOCATION_FAILURE (10) >> failure code is
incorrect. It should be PS_CS_Handover

[V] [M] Access-Network-Charging-Address
Code: 0x000001f5 (501) Access-Network-Charging-Address
Flags: 0xc0 (192) [V] [M]
Length: 0x000012 (18)
Vendor-Id: 0x000028af (10415) 3GPP
Data: IPv4 223.224.X.Y

rel-8 diameterRel-8PS_CS_
3gpp-r103gpp-r10PS_CS_Handover
VoLTE2G/3G

ims-auth-service DRA_Gx_SPG
policy-control

diameter dictionary r8-gx-standard

diameter update-dictionary-avps 3gpp-r10 << diameter dictionary updated to 3gpp-r10

DELETE_BEARER_COMMANDSGWPGWtrue:

INBOUND>>>> From sessmgr:205 tpc_interface.c:1338 (Callid 3cda3ef4) 13:28:21:659

Eventid:141004(3)

[PGW-S5/S2a/S2b]GTPv2C Rx PDU, from 223.224.M.N:39632 to 223.224.P.Q:2123 (57)

TEID: 0x845800CD, Message type: EGTP_DELETE_BEARER_COMMAND (0x42)

Sequence Number: 0xE9625A (15295066)

GTP HEADER

Version number: 2

TEID flag: Present

Piggybacking flag: Not present

Message Priority flag: Not present

Message Priority: NA

Message Length: 0x0035 (53)

INFORMATION ELEMENTS

BEARER CONTEXT:

Type: 93 Length: 10 Inst: 0

Value:

EPS BEARER ID:

Type: 73 Length: 1 Inst: 0

Value: 7

BEARER FLAGS:

Type: 97 Length: 1 Inst: 0

Value:

VB : 1

>> voice bearer as true

ULI TIMESTAMP:

Type: 170 Length: 4 Inst: 0

Value:

Seconds: 3769747091

USER LOCATION INFO:

Type: 86 Length: 13 Inst: 0

Value:

Location type: TAI

MCC: XYZ

MNC: AB

TAC: 0x844

Location type: ECGI

MCC: XYZ

MNC: AB

ECI: 0xDCf8C02

UE TIME ZONE:

Type: 114 Length: 2 Inst: 0

Value:

TZ: +5:30

DST: +0 hour

PGW

<<<

[PGW-S5/S2a/S2b]GTPv2C Tx PDU, from 223.224.M.N:2123 to 223.224.P.Q:39632 (17)

TEID: 0x8064A25A, Message type: EGTP_DELETE_BEARER_REQUEST (0x63)

Sequence Number: 0xE9625A (15295066)

GTP HEADER

Version number: 2

TEID flag: Present

Piggybacking flag: Not present

Message Priority flag: Not present

Message Priority: NA

Message Length: 0x000D (13)

INFORMATION ELEMENTS

EPS BEARER ID:

Type: 73 Length: 1 Inst: 1

Value: 7

PGWPCRFCCRAVPPS_CS_Handover

<<<

Diameter message from 10.206.17.X:51119 to 10.5.40.Y:3007

Base Header Information:

Version: 0x01 (1)
Message Length: 0x000260 (608)
Command Flags: 0xc0 (192) REQ PXY
Command Code: 0x000110 (272) Credit-Control-Request
Application ID: 0x01000016 (16777238) 3GPP-Gx
Hop2Hop-ID: 0xaebac4d3 (2931475667)
End2End-ID: 0x19b8ec95 (431549589)

AVP Information:

[M] Session-Id

Code: 0x00000107 (263) Session-Id

Flags: 0x40 (64) [M]

Length: 0x00004e (78)

Data: 0007-diamproxy.asr55k.dra.gx;1020935924;202167245;5d0747d1-cd02

[M] Auth-Application-Id

Code: 0x00000102 (258) Auth-Application-Id

Flags: 0x40 (64) [M]

Length: 0x00000c (12)

Data: 16777238

[M] Origin-Host

Code: 0x00000108 (264) Origin-Host

Flags: 0x40 (64) [M]

Length: 0x00002b (43)

Data: 0007-diamproxy.asr55k.dra.gx

[M] Origin-Realm

Code: 0x00000128 (296) Origin-Realm

Flags: 0x40 (64) [M]

Length: 0x00001a (26)

Data: cisco.com

[M] Destination-Realm

Code: 0x0000011b (283) Destination-Realm

Flags: 0x40 (64) [M]

Length: 0x00002a (42)
Data: PCRF.MNC0AB.MCCXYZ.3GPPNETWORK.ORG

[M] CC-Request-Type

Code: 0x000001a0 (416) CC-Request-Type
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: UPDATE_REQUEST (2)

[M] CC-Request-Number

Code: 0x0000019f (415) CC-Request-Number
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 2

[M] Destination-Host

Code: 0x00000125 (293) Destination-Host
Flags: 0x40 (64) [M]
Length: 0x000037 (55)
Data: PCRF01.NO.DC.PCRF.MNC0AB.MCCXYZ.3GPPNETWORK.ORG

[M] Origin-State-Id

Code: 0x00000116 (278) Origin-State-Id
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 1559087623

[M] Subscription-Id

Code: 0x000001bb (443) Subscription-Id
Flags: 0x40 (64) [M]
Length: 0x000028 (40)

[M] Subscription-Id-Type

Code: 0x000001c2 (450) Subscription-Id-Type
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: END_USER_E164 (0)

[M] Subscription-Id-Data

Code: 0x000001bc (444) Subscription-Id-Data
Flags: 0x40 (64) [M]
Length: 0x000014 (20)
Data: 121234567891

[M] Subscription-Id

Code: 0x000001bb (443) Subscription-Id
Flags: 0x40 (64) [M]
Length: 0x00002c (44)

[M] Subscription-Id-Type

Code: 0x000001c2 (450) Subscription-Id-Type
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: END_USER_IMSI (1)

[M] Subscription-Id-Data

Code: 0x000001bc (444) Subscription-Id-Data
Flags: 0x40 (64) [M]
Length: 0x000017 (23)
Data: XYZAB1234567891

[M] Framed-IPv6-Prefix

Code: 0x00000061 (97) Framed-IPv6-Prefix
Flags: 0x40 (64) [M]
Length: 0x000012 (18)
Data: Reserved: 00 Prefixlen: 64 IPv6 prefix: 2401:4900:4071:32ec::

[M] User-Equipment-Info

Code: 0x000001ca (458) User-Equipment-Info
Flags: 0x40 (64) [M]
Length: 0x00002c (44)

[M] User-Equipment-Info-Type

Code: 0x000001cb (459) User-Equipment-Info-Type
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: IMEISV (0)

[M] User-Equipment-Info-Value

Code: 0x000001cc (460) User-Equipment-Info-Value
Flags: 0x40 (64) [M]
Length: 0x000018 (24)
Data: 9876543211234

[M] Called-Station-Id

Code: 0x0000001e (30) Called-Station-Id
Flags: 0x40 (64) [M]
Length: 0x00000b (11)
Data: ims

[V] [M] Charging-Rule-Report

Code: 0x000003fa (1018) Charging-Rule-Report
Flags: 0xc0 (192) [V] [M]
Length: 0x00006c (108)
Vendor-Id: 0x000028af (10415) 3GPP

[V] [M] Charging-Rule-Name

Code: 0x000003ed (1005) Charging-Rule-Name
Flags: 0xc0 (192) [V] [M]
Length: 0x00001e (30)
Vendor-Id: 0x000028af (10415) 3GPP
Data: I_AD_VOLTE03D4E98A

[V] [M] Charging-Rule-Name

Code: 0x000003ed (1005) Charging-Rule-Name
Flags: 0xc0 (192) [V] [M]
Length: 0x00001e (30)
Vendor-Id: 0x000028af (10415) 3GPP
Data: I_AD_VOLTE03D4E989

[V] [M] PCC-Rule-Status

Code: 0x000003fb (1019) PCC-Rule-Status
Flags: 0xc0 (192) [V] [M]
Length: 0x000010 (16)
Vendor-Id: 0x000028af (10415) 3GPP
Data: INACTIVE (1)

[V] [M] Rule-Failure-Code

Code: 0x00000407 (1031) Rule-Failure-Code
Flags: 0xc0 (192) [V] [M]
Length: 0x000010 (16)
Vendor-Id: 0x000028af (10415) 3GPP
Data: PS_TO_CS_HANDOVER (13)

>> failure code seen as

PS_to_CS_Handover

[V] [M] Access-Network-Charging-Address

Code: 0x000001f5 (501) Access-Network-Charging-Address
Flags: 0xc0 (192) [V] [M]
Length: 0x000012 (18)
Vendor-Id: 0x000028af (10415) 3GPP
Data: IPv4 223.224.X.Y

SRVCC4GVoLTE2G/3Gims-auth-servicediameter3gpp-rel10