

Cisco Unity Connection RTMT通過CLI跟蹤位置

簡介

本文檔介紹在RTMT不可訪問或可用時從Cisco Unity Connection(CUC)CLI收集日誌的檔案路徑。

必要條件

需求

本文件沒有特定需求。

採用元件

本檔案中的資訊是根據CUC 10.x、11.x、12.x

本文中的資訊是根據特定實驗室環境內的裝置所建立。文中使用到的所有裝置皆從已清除 (預設) 的組態來啟動。如果您的網路正在作用，請確保您已瞭解任何指令可能造成的影響。

背景資訊

CUC提供即時監控工具(RTMT)以簡化跟蹤收集。RTMT提供邏輯名稱清單，允許使用者選擇服務名稱並收集所選服務的跟蹤。有時使用CLI直接查詢檔案會很有用。本文檔將RTMT覈取方塊對映到CLI檔案位置。跟蹤檔案和位置可能因版本而異；但是，此文檔準確無誤，CUC 11.5.

使用這些路徑通過CUC安全外殼(SSH)獲取日誌

附註：在收集日誌之前，請確保外部SFTP伺服器已配置且可訪問。

附註：CUC^{*}：雖然此服務顯示在Cisco Unified Serviceability中，但該服務不支援Cisco Unity Connection。

⁺⁺：僅適用於12.x版本

^{**}：僅適用於12.5版本

服務	CLI命令	運行這些服務的應用程式
連線分支同步服務	file get activelog cuc/diag_CUCESync*	CUC
連線CM資料庫事件偵聽器	檔案 getactivelogcuc/diag_CuCmDbEventListener	CUC
連線對話管理器	檔案get activelog cuc/diag_CuCsMgr*	CUC
連線資料庫	file get activelog cuc/informix.log	CUC
連線資料庫事件發佈程式	file get activelog cuc/diag_DbEventPublisher*	CUC
連線資料庫代理	file get activelog cuc/diag_CuDbProxy*	CUC
連線數位網路複製	檔案get activelog cuc/diag_CuReplicator_*	CUC
連線檔案同步器	file get activelog cuc/diag_CuFileSync*	CUC
連線元件快取服務	file get activelog cuc/diag_CuGalSvc*	CUC

連線IMAP伺服器	file get activelog cuc/diag_CulmapSvr*	CUC
連線點	file get activelog jetty/*	CUC
連線許可證管理器伺服器	file get activelog cuc/diag_CuLicMgrSvr*	CUC
連線郵箱同步	file get activelog cuc/diag_CuMbxSync*	CUC
連線消息傳輸代理	檔案get activelog cuc/diag_CuMta*	CUC
連線混合器	檔案get activelog cuc/diag_CuMixer*	CUC
連線通告程式	檔案get activelog cuc/diag_CuNotifier*	CUC
連線報告資料獲取器	檔案get activelog cuc/diag_CuReportDataHarvester*	CUC
連線SMTP代理	檔案get activelog cuc/diag_SMTP*	CUC
連線伺服器角色管理器	file get activelog cuc/diag_CuSrm*	CUC
連線智慧授權管理員伺服器 ⁺⁺	file get activelog cuc/diag_CuSImSvr*	CUC
連線SpeechView處理器	檔案get activelog cuc/diag_SttService_*	CUC
連線系統代理	檔案get activelog cuc/diag_CuSysAgent*	CUC
Connection Tomcat應用程式	file get activelog cuc/diag_Tomcat	CUC
連線語音識別傳輸	file get activelog cuc/diag_cuvrt_*	CUC
連線語音識別器	file get activelog cuc/diag_NSSserver_*	CUC
啟動日誌	file get activelog syslog/boot*	CUC/CUCM
Cisco AMC服務	file get activelog cm/trace/amc/log4j/amc*	CUC/CUCM
Cisco AMC服務警報日誌	檔案get activelog cm/log/amc/AlertLog/*	CUC/CUCM
Cisco AMC服務呼叫日誌	file get activelog cm/log/amc/CallLog/*	CUC/CUCM
Cisco AMC服務裝置日誌	檔案get activelog cm/log/amc/DeviceLog/*	CUC/CUCM
Cisco AMC服務PPRLog	檔案get activelog cm/log/amc/PPRLog/*	CUC/CUCM
Cisco AMC服務伺服器日誌	檔案get activelog cm/log/amc/ServerLog/*	CUC/CUCM
Cisco AMC服務日誌	file get activelog cm/log/amc/ServiceLog/*	CUC/CUCM
Cisco AXL Web服務	file get activelog tomcat/logs/axl/log4j/axl*	CUC/CUCM
思科中止交易後台處理	file get activelog cm/log/informix/ats/*	CUC/CUCM
思科稽核事件服務	file get activelog cm/trace/auditlog/sdi/audittrace*	CUC/CUCM
思科稽核日誌	檔案get activelog audit/AuditApp/Audit* file get activelog audit/vos/*	CUC/CUCM
Cisco CAR Web服務	file get activelog tomcat/logs/car/log4j/car*	CUC/CUCM
Cisco CCM DBL Web庫	檔案get activelog tomcat/logs/dbl/log4j/dbl*	CUC/CUCM
Cisco CCM NCS Web庫	file get activelog tomcat/logs/ncs/log4j/ncs*	CUC/CUCM
Cisco CCM PD Web服務	file get activelog tomcat/logs/pd/log4j/pd*	CUC/CUCM
Cisco CCMAAdmin Web Service	file get activelog tomcat/logs/ccmadmin/log4j/ccmadmin*	CUC/CUCM
Cisco CCMRealm Web服務	檔案get activelog tomcat/logs/ccmrealm/log4j/ccmrealm*	CUC/CUCM
Cisco CCMService Web服務	file get activelog tomcat/logs/ccmservice/log4j/ccmservice*	CUC/CUCM
Cisco CCMUser Web服務	file get activelog tomcat/logs/ccmuser/log4j/ccmuser*	CUC/CUCM
Cisco CDP	file get activelog cm/trace/cdp/sdi/cdpd* 檔案get activelog cm/trace/cdragent/log4j/cdragent*.log	CUC*/ CUCM
Cisco CDP代理	file get activelog cm/trace/cdragent/log4j/cdragentThreadDump.l og	CUC*/ CUCM
Cisco CallManager Cisco IP電話服務	file get activelog tomcat/logs/ccmcip/log4j/ccmcip*	CUC/CUCM
思科憑證變更通知	file get activelog platform/log/certCN*	CUC/CUCM
思科憑證變更通知服務	file get activelog platform/log/certCN*	CUC/CUCM

思科變更憑證應用程式	file get activelog tomcat/logs/changecredential/log4j/changePIN*	CUC/CUCM
思科通用使用者介面	檔案get activelog tomcat/logs/cui/log4j/cui*	CUC/CUCM
Cisco ControlCenter CLI	file get activelog cm/trace/ccmservice/log4j/ccmservice*	CUC/CUCM
Cisco DRF本地	file get activelog platform/DRF/trace/DRFLA*	CUC/CUCM
Cisco DRF主機	file get activelog platform/DRF/trace/DRFMA.log	CUC/CUCM
Cisco 資料庫CLI輸出	file get activelog platform/DRF/log/*	CUC/CUCM
思科資料庫安裝服務	檔案get activelog cm/trace/dbl/*	CUC/CUCM
	檔案get activelog cm/trace/dbl/sdi/*.sql.log	
	file get activelog cm/trace/dbl/sdi/installdb/dbl_installdb*	CUC/CUCM
思科資料庫層監控器	file get activelog cm/trace/dbl/sdi/installdb*.log.err	CUC/CUCM
思科資料庫庫跟蹤	檔案get activelog cm/trace/dbl/sdi/dbmon*	CUC/CUCM
思科資料庫通知服務	檔案get activelog cm/trace/dbl/sdi/dbl*.log	CUC/CUCM
Cisco Database Replicator跟蹤	檔案get activelog cm/trace/dbl/sdi/dbnotify*	CUC/CUCM
	file get activelog cm/trace/dbl/sdi/replication_scripts_output.log	
	file get activelog cm/trace/dbl/sdi/startRPC.log	CUC/CUCM
	檔案get activelog cm/trace/dbl/*.log 檔案get activelog cm/trace/dbl/sdi/dblRPC.*	
Cisco Device Activation Service**	file get activelog tomcat/logs/ccmact/log4j/*	CUC*/CUCM
思科撥出號碼分析器	file get activelog tomcat/logs/dna/log4j/*	CUC/CUCM
思科撥出號碼分析器伺服器	file get activelog cm/trace/dnaserver/sdi/*	CUC/CUCM
Cisco DirSync	file get activelog cm/trace/dirsync/log4j/dirsync*	CUC/CUCM
Cisco Discovery Responder服務	檔案get activelog /platform/log/mdns*	CUC/CUCM
Cisco E911服務	file get activelog	
	tomcat/logs/e911proxy/log4j/e911proxy*	CUC/CUCM
思科延伸行動化	file get activelog tomcat/logs/em/log4j/emservice*	CUC*/CUCM
思科延伸行動化應用程式	file get activelog tomcat/logs/em/log4j/emapp*	CUC*/CUCM
思科外部通話控制服務	檔案get activelog tomcat/logs/cucmeccs/log4j/cucmeccs*	CUC/CUCM
Cisco GRT通訊Web服務	file get activelog tomcat/logs/grt/log4j/grt*	CUC/CUCM
Cisco Informix Database Service	file get activelog cm/log/informix/*	CUC/CUCM
Cisco IP管理員助理	file get activelog tomcat/logs/ipma/log4j/ipma_ChangeLog.log	
	file get activelog tomcat/logs/ipma/log4j/service.log	
	file get activelog tomcat/logs/ipma/log4j/ipma_CtiClient.log	
	file get activelog tomcat/logs/ipma/log4j/ipma_Security.log	
思科日誌分割槽監控工具	file get activelog cm/trace/lpm/sdi/lpm*	CUC/CUCM
Cisco Log4jinit Servlet	file get activelog tomcat/logs/log4jinit/log4j/log4jinit*	CUC/CUCM
Cisco RIS Data Collector	file get activelog cm/trace/ris/sdi/ris.txt	CUC/CUCM
Cisco RIS資料收集器 PerfMonLog	file get activelog cm/log/ris/csv/PerfMon.cs	CUC/CUCM

Cisco RTMT Web Service	file get activelog tomcat/logs/rtmt/log4j/rtmt*	CUC/CUCM
Cisco RisBean庫	檔案get activelog tomcat/logs/risbean/log4j/risbean*	CUC/CUCM
思科角色型安全	file get activelog tomcat/logs/rbs/log4j/rbsaccess*	CUC/CUCM
思科行資訊後台處理	檔案get activelog cm/log/informix/ris/*.*	CUC/CUCM
Cisco SOAP Web Service	file get activelog tomcat/logs/soap/csv/*.*.csv 檔案get activelog tomcat/logs/soap/log4j/soap*	CUC/CUCM
Cisco SOAP消息服務	file get activelog tomcat/logs/soapmessage/log4j/soapmessage*	CUC/CUCM
Cisco SSO	file get activelog platform/log/ssoApp* file get activelog sso/policyagent/ file get activelog tomcat/logs/ssosp/log4j/*.*.log	CUC/CUCM
Cisco Serviceability Reporter	file get activelog cm/trace/rtmtreporter/log4j/rtmtreporter.log	CUC/CUCM
Cisco Serviceability Reporter警報報告	檔案get activelog cm/report/rtmtreporter/AlertRep/AlertRep*	CUC/CUCM
Cisco Serviceability Reporter通話活動報告	檔案get activelog cm/report/rtmtreporter/CallActivitiesReport/CallActivitiesReport*	CUC/CUCM
Cisco Serviceability Reporter裝置報告	檔案get activelog cm/report/rtmtreporter/DeviceRep/DeviceRep*	CUC/CUCM
Cisco Serviceability Reporter PRReport	檔案get activelog cm/report/rtmtreporter/PerformanceRep/PerformanceRep*	CUC/CUCM
Cisco Serviceability Reporter伺服器報告	檔案get activelog cm/report/rtmtreporter/ServerRep/ServerRep*	CUC/CUCM
Cisco Serviceability Reporter服務報告	檔案get activelog cm/report/rtmtreporter/ServiceRep/ServiceRep*	CUC/CUCM
思科儲存過程跟蹤	檔案get activelog cm/trace/dbl/sdi/spltrace*	CUC/CUCM
思科系統日誌代理	file get activelog cm/trace/syslogmib/sdi/syslogmib* 檔案get activelog tomcat/logs/catalina*.* 檔案get activelog tomcat/logs/host-manager.* file get activelog tomcat/logs/admin.* 檔案get activelog tomcat/logs/ diagnostic-memory.* 檔案get activelog tomcat/logs/ diagnostic-info.*	CUC*/ CUCM
Cisco Tomcat	file get activelog tomcat/logs/localhost_access*.txt 檔案get activelog tomcat/logs/manager.* 檔案get activelog tomcat/logs/ diagnostic-threads.* 檔案get activelog tomcat/logs/*.*.hprof file get activelog tomcat/logs/localhost*.log	CUC/CUCM
Cisco Tomcat安全日誌	檔案get activelog tomcat/logs/security/log4j/security*	CUC/CUCM
Cisco Tomcat Stats Servlet	檔案get activelog tomcat/logs/tomcatstats/log4j/tomcatstats*	CUC/CUCM
思科追蹤收集服務	file get activelog cm/trace/tct/log4j/tct*	CUC/CUCM
思科信任驗證服務	file get activelog cm/trace/tvs/sdi/tvs*	CUC/CUCM
Cisco UXL Web服務	file get activelog tomcat/logs/uxl/log4j/UXL*	CUC/CUCM
思科整合行動語音存取服務	file get activelog	CUC/CUCM

	tomcat/logs/ccmivr/log4j/ccmivr*	
Cisco Unified OS Admin Web Service	file get activelog tomcat/logs/cmplatform/log4j/cmplatform*	CUC/CUCM
Cisco Unified OS平台API	file get activelog tomcat/logs/platform-api/log4j/platform-api*	CUC/CUCM
Cisco Unified Reporting Web Service	檔案get activelog tomcat/logs/cucreports/log4j/cucreports*	CUC/CUCM
思科使用者資料服務	file get activelog tomcat/logs/cucm-uds/log4j/cucm-uds*	CUC/CUCM
Cisco WebDialer Web服務	file get activelog tomcat/logs/webdialer/log4j/webdialer*	CUC/CUCM
Cisco WebDialerRedirector Web服務	檔案get activelog tomcat/logs/redirector/log4j/redirector*	CUC/CUCM
Cron日誌	file get activelog syslog/cron*	CUC/CUCM
事件檢視器 — 應用程式日誌	file get activelog syslog/CiscoSyslog*	CUC/CUCM
事件檢視器 — 系統日誌	file get activelog syslog/messages.*	CUC/CUCM
FIPS日誌	file get activelog platform/fips/*	CUC/CUCM
主機資源代理	file get activelog platform/snmp/hostagt/* 硬體：檔案get activelog platform/log/SystemReport-*.tgz	CUC*/ CUCM
IPT平台CLI建立的報告	平台:file get activelog platform/log/platformConfig-*.tar SE Linux:file get activelog syslog/security-diagnostics.tar.gz	CUC/CUCM
IPT平台CLI日誌	file get activelog platform/log/cli*	CUC/CUCM
IPT平台證書監視器日誌	file get activelog platform/log/certm*	CUC/CUCM
IPT平台CertMgr日誌	file get activelog platform/log/certMgmt*	CUC/CUCM
IPT平台群集管理器日誌	檔案get activelog platform/log/clustermgr*	CUC/CUCM
IPT平台GUI日誌	file get activelog tomcat/logs/iptplatform/log4j/iptplatform*	CUC/CUCM
IPT平台IPsecMgmt日誌	file get activelog platform/log/ipsecMgmt*	CUC/CUCM
安裝檔案簽名	file get activelog platform/log/authenticate*	CUC/CUCM
安裝和升級日誌	檔案獲取安裝* utils os kerneldump enable file get activelog syslog/messages*	CUC/CUCM
Kerneldump日誌	檔案get activelog syslog/CiscoSyslog*.* 檔案get activelog cm/log/ris/csv/PerfMon。* 檔案get activelog syslog/boot。*	CUC/CUCM
MIB2代理	file get activelog core/mib2agt/mib2agt*	CUC*/ CUCM
郵件日誌	file get activelog syslog/mailllog*	CUC/CUCM
Mgetty Logs	檔案get activelog mgetty/*	CUC/CUCM
NTP日誌	file get activelog syslog/ntp* file get activelog syslog/sd_ntp*	CUC/CUCM
資料包捕獲日誌	file get activelog platform/cli/packets*	CUC/CUCM
平台管理Web服務	file get activelog tomcat/logs/platform-api/log4j/*	CUC/CUCM
平台通訊Web服務模**	檔案get activelog tomcat/logs/platformcom/log4j/*	CUC/CUCM
程式日誌	檔案get activelog cm/trace/ccm/Proglogs/*.* 檔案get activelog cm/trace/cti/Proglogs/*.*	CUC/CUCM
SAR日誌	file get activelog sa/sar*	CUC/CUCM
SELinux日誌	file get activelog platform/selinux_startup* file get activelog syslog/security-diagnostics*	CUC/CUCM
SNMP主代理	file get activelog platform/snmp/snmpdm/*	CUC*/ CUCM

SOAP — 診斷門戶資料庫服務	file get activelog tomcat/logs/dp/log4j/dp*	CUC/CUCM
安全日誌	file get activelog syslog/secure*	CUC/CUCM
服務管理員	file get activelog platform/log/servm*	CUC/CUCM
服務註冊日誌	file get activelog platform/servreg/*	CUC/CUCM
後台處理程式日誌	檔案get activelog syslog/spooler*	CUC/CUCM
系統應用代理	file get activelog platform/snmp/sappagt/*	CUC*/ CUCM