

如何在CUC中將UM帳戶從Exchange批次遷移到Office 365?

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簡介

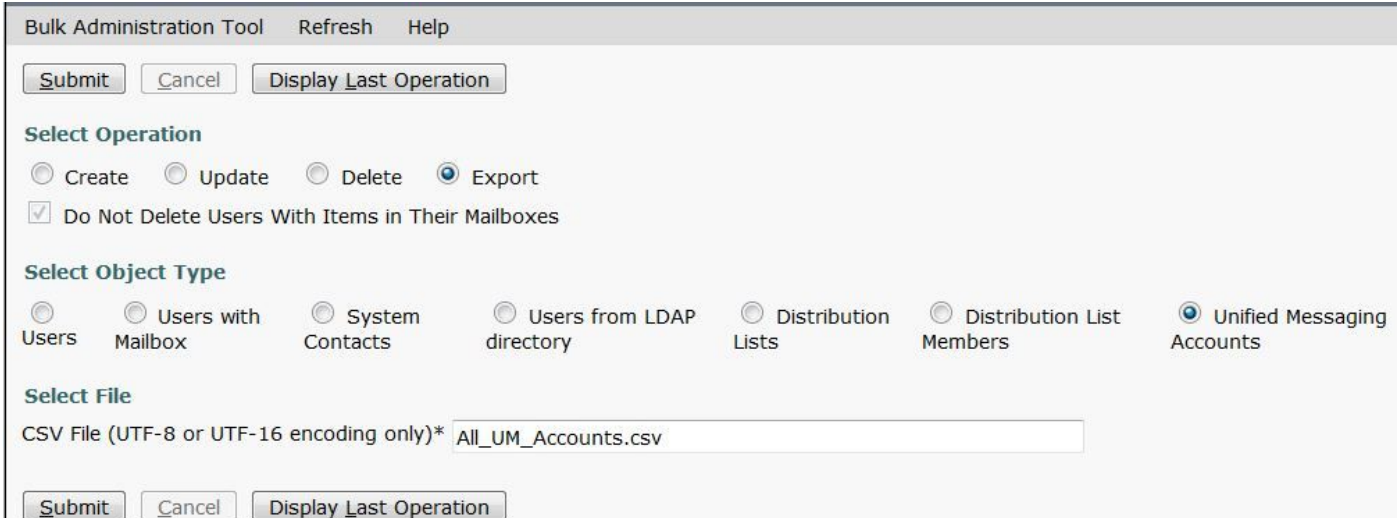
本文檔介紹如何在Cisco Unity Connection(CUC)中執行將統一消息(UM)帳戶從exchange批次遷移到Office 365。

如何在CUC中將使用者的UM帳戶從Exchange批次遷移到Office 365?

當您在Unity Connection上有多個UM帳戶並希望將使用者的UM帳戶從一個帳戶遷移到另一個帳戶時。批次編輯工具沒有幫助，因為您無法通過批次編輯工具直接遷移UM帳戶。

此過程介紹如何將使用者的Exchange UM帳戶批次遷移到Office 365。同一過程可用於在任意兩個UM帳戶之間進行遷移。

步驟1。若要匯出在csv檔案中具有UM帳戶的所有使用者清單，請導覽至Tools > Bulk Administration Tool，然後在Select Operation複選Export下，然後在Select Object Type checkUnified Messaging Accounts下，如下圖所示。



The screenshot shows the Bulk Administration Tool interface. At the top, there are buttons for 'Submit', 'Cancel', and 'Display Last Operation'. Below this, the 'Select Operation' section has radio buttons for 'Create', 'Update', 'Delete', and 'Export', with 'Export' selected. A checkbox 'Do Not Delete Users With Items in Their Mailboxes' is checked. The 'Select Object Type' section has radio buttons for 'Users', 'Users with Mailbox', 'System Contacts', 'Users from LDAP directory', 'Distribution Lists', 'Distribution List Members', and 'Unified Messaging Accounts', with 'Unified Messaging Accounts' selected. The 'Select File' section has a text input field containing 'All_UM_Accounts.csv'.

匯出的csv檔案如下圖所示：

1	Subscriber	ServiceDisplayN	OptionalServiceA	UMEmailAddress	EmailAddr	EnableCal	EnableMe	EnableMb	EnableTts	IsPrimary	LoginType	UserId	UserProfileNumber
2	test	Office-365	84668d40-1a95-	test@dkumar9.c		0	1	0	1	1	0	0	
3	deepak	Exchange-2010	74d72040-4179-	deepak@dkumar		0	1	0	1	0	0	0	
4	FANIS	Exchange-2010	34427aca-b989-	fanish@dkumar		0	1	0	1	1	0	0	
5	deepman	Exchange-2010	02e7bd35-f08a-	deepman@dkum		0	1	0	1	1	0	0	
6	melbin	Exchange-2010	dea09935-da7f-	melbin@dkumar		0	1	0	1	1	0	0	
7													

步驟2.從上面的csv檔案中，確保其中僅包含需要將UM帳戶從exchange遷移到Office 365的使用者。例如，從匯出的CSV檔案中，第一個使用者測試已在使用Office 365，因此請從csv檔案中刪除此項。

1	Subscriber	ServiceDisplayN	OptionalServiceA	UMEmailAddress	EmailAddr	EnableCal	EnableMe	EnableMb	EnableTts	IsPrimary	LoginType	UserId	UserProfileNumber
2	deepak	Exchange-2010	74d72040-4179-	deepak@dkumar		0	1	0	1	0	0	0	
3	FANIS	Exchange-2010	34427aca-b989-	fanish@dkumar		0	1	0	1	1	0	0	
4	deepman	Exchange-2010	02e7bd35-f08a-	deepman@dkum		0	1	0	1	1	0	0	
5	melbin	Exchange-2010	dea09935-da7f-	melbin@dkumar		0	1	0	1	1	0	0	
6													

步驟3.使用上述csv檔案通過批次管理工具刪除用戶Exchange-2010的現有UM帳戶。

導航到Tools > Bulk Administration Tool，然後在Select Operation下選中Delete，然後在Select Object Type下選中Unified Messaging Accounts。之後，瀏覽上述csv檔案（僅包含需要刪除其UM帳戶的使用者），然後按一下Submit，如下圖所示：

The screenshot shows the Bulk Administration Tool interface. At the top, there are buttons for 'Submit', 'Cancel', and 'Display Last Operation'. Below this, the 'Select Operation' section has radio buttons for 'Create', 'Update', 'Delete' (which is selected), and 'Export'. A checkbox 'Do Not Delete Users With Items in Their Mailboxes' is checked. The 'Select Object Type' section has radio buttons for 'Users', 'Mailbox', 'System Contacts', 'Distribution Lists', 'Distribution List Members', and 'Unified Messaging Accounts' (which is selected). The 'Select File' section shows a 'CSV File (UTF-8 or UTF-16 encoding only)*' field with a 'Browse...' button and the filename 'All_UM_Accounts.csv'. Below it is a 'Failed Objects Filename*' field with the filename 'failed.txt'. At the bottom, there are buttons for 'Submit', 'Cancel', and 'Display Last Operation'.

如果成功刪除所有使用者的UM帳戶，您應該會收到通知：

「批次管理工具已完成。成功次數：4，失敗次數：0」

步驟4.現在您需要為Office 365建立UM帳戶。開啟上述CSV檔案並進行以下更改：

- 使用為Office 365建立的UM服務帳戶名重新命名第2列 **ServiceDisplayName**。
- 將第3列 **OptionalServiceAccountID**留空。

1	Subscriber	ServiceDisplayN	OptionalServiceAccountID	UMEmailAddress	EmailAddr	EnableCal	EnableMe	EnableMb	EnableTts	IsPrima	LoginType	UserId	UserProfileNumber
2	deepak	Office-365		deepak@dkur		0	1	0	1	0	0	0	
3	FANIS	Office-365		fanish@dkum		0	1	0	1	1	0	0	
4	deepman	Office-365		deepman@dk		0	1	0	1	1	0	0	
5	melbin	Office-365		melbin@dkur		0	1	0	1	1	0	0	
6													

步驟5.使用上述csv檔案建立使用者的office 365 UM帳戶。

導覽至Tools > Bulk Administration Tool，然後在**Select Operation**下勾選**Create**，然後在Select Object Type下勾選**Unified Messaging Accounts**，如下圖所示。現在瀏覽上面的csv檔案。

The screenshot shows the Bulk Administration Tool interface. At the top, there are buttons for 'Submit', 'Cancel', and 'Display Last Operation'. Below this, the 'Select Operation' section has radio buttons for 'Create' (selected), 'Update', 'Delete', and 'Export'. A checkbox 'Do Not Delete Users With Items in Their Mailboxes' is checked. The 'Select Object Type' section has radio buttons for 'Users', 'Users with Mailbox', 'System Contacts', 'Distribution Lists', 'Distribution List Members', and 'Unified Messaging Accounts' (selected). The 'Select File' section shows a 'CSV File (UTF-8 or UTF-16 encoding only)*' field with a 'Browse...' button and the filename 'All_UM_Accounts.csv'. Below it is a 'Failed Objects Filename*' field with the filename 'failed.txt'. At the bottom, there are buttons for 'Submit', 'Cancel', and 'Display Last Operation'.

如果成功建立了所有使用者的UM帳戶，您應該會收到如下通知：

「批次管理工具已完成。成功次數：4，失敗次數：0」

步驟6.驗證使用者的UM帳戶是否已成功建立。

Status ▾	Alias	Display Name	UM Service	Exchange Calendar/ Contacts	TTS	Single Inbox	MeetingPlace Scheduling and Joining	Email Address
ⓘ	test	test	Office-365	E	E	E	N/A	test@dkumar9.com
ⓘ	deepak	deepak	Office-365	E	DU	E	N/A	deepak@dkumar9.com
ⓘ	FANIS	ANIS, FARHEEN	Office-365	E	E	E	N/A	fanish@dkumar9.com
ⓘ	melbin	, melbin	Office-365	E	E	E	N/A	melbin@dkumar9.com
ⓘ	deepman	Harsh, Deepman	Office-365	E	E	E	N/A	deepman@dkumar9.com