

# 管理BroadWorks的工具：NFM與CSA

## 目錄

有多種工具可用於幫助維護/分析BroadWorks軟體級別和日誌檔案。

以下是[NFM](#)(網路功能管理器)和[CSA](#)(合作解決方案分析器)工具之間的主要區別：

Key Differentiators	NFM	CSA
XSLog – Call Flow Analysis		✓
Tech-Support – Patch Level Analysis	✓	✓
Diagnostic Signatures		✓
Software Download Support	✓	
Patch Bundle (PB) Creation	✓	
Scope	Part of the Cisco BroadWorks product	Part of the Collaboration Cisco TAC tools
Data Source(s) for the analysis	Real time data from all BW nodes through the swmanager	Manual TS or XSLog files upload
Level of support	Fully Supported (Part of M&S Support Contract)	Best Effort Support
Support Channel	SCM	Email