

在14.X中配置UTF-8(IDN)域名

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簡介

本文描述如何配置和使用14.x代碼中新增到安全電子郵件網關(ESA)和安全電子郵件雲網關(CES)的新UTF-8國際域名(IDN)功能

作者：Anvitha Prabhu和Libin Varghese，思科TAC工程師。

需求

思科建議您瞭解以下主題：

[ESA概念和配置](#)

採用元件

本文檔中的資訊基於AsyncOS for ESA 14.0及更高版本。

我們可以新增或編輯DNS伺服器中的IDN域。

導航到Network -> DNS -> Edit settings -> Add the IDN domain(在「alternate DNS server overrides」下)

Mode — Cluster: ESA_BETA_CLUSTER Change Mode...

Centralized Management Options

DNS Server Settings

DNS Servers: Use these DNS Servers

Priority ?	Server IP	Add Row
0	10.0.201.2	<input type="button" value="Add Row"/>
1	10.0.201.12	<input type="button" value="Add Row"/>

Alternate DNS servers Overrides (Optional):

Domain(s)	DNS Server IP Address	Add Row
जीमिन.कोग <i>i.e., example.com, example2.com</i>	10.1.1.4 <i>i.e., 10.0.0.3</i>	<input type="button" value="Add Row"/>

Use the Internet's Root DNS Servers

Alternate DNS servers Overrides (Optional):

Domain	DNS Server FQDN	DNS Server IP Address	Add Row
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="button" value="Add Row"/>
<i>i.e., example.com</i>	<i>i.e., dns.example.com</i>	<i>i.e., 10.0.0.3</i>	<input type="button" value="Add Row"/>

Interface for DNS Traffic: Change

Wait Before Timing out Reverse DNS Lookups:

附註：

·公共IDN域由公共/Internet根DNS伺服器解析。

·本地IDN域：在本地DNS伺服器中，使用與IDN域等效的punycode格式記錄建立區域檔案[例如：xn - 2scrj9c.xn - 2scrj9c.]處理本地IDN域名的解析度。

監聽程式 — RAT/HAT

我們可以在以下位置使用IDN支援：

- 入站/出站偵聽器 — >新增/編輯預設域中的IDN域
- HAT/RAT ->在HAT/RAT中新增/編輯IDN域
- 使用IDN匯入/匯出HAT/RAT表

要使用IDN配置收件人訪問表(RAT)，請導航至Mail policies -> Recipient Access Table(RAT)，然後按一下Add Recipient -> Add the IDN Domain -> Submit -> Commit

Recipient Access Table Overview

Success — Recipient Access Table entry for "जीमेल.कोम" was added.

Mode — Cluster: ESA_BETA_CLUSTER

Change Mode...

Centralized Management Options

Overview for Listener: Incoming

Items per page 20

Add Recipient...

Clear All Entries

Import RAT...

Order	Recipient Address	Default Action	All <input type="checkbox"/> Delete
1	humaaralab.com	Accept	<input type="checkbox"/>
2	doosralab.com	Accept	<input type="checkbox"/>
3	जीमेल.कोम	Accept	<input type="checkbox"/>
All Other Recipients		Reject	

Edit Order... Export RAT... Delete

要配置具有IDN域的主機訪問表(HAT)發件人組，請導航到Mail policies -> HAT Overview -> Add new Sender group -> Submit and add senders with IDN hostname -> Submit -> Commit

Sender Group: IDN_Support - Incoming

Success — Sender "जीमेल.कोम" was added.

Mode — Cluster: ESA_BETA_CLUSTER

Change Mode...

Centralized Management Options

Sender Group Settings

Name:	IDN_Support
Order:	9
Comment:	IDN Support
Policy:	ACCEPTED
SBRS (Optional):	Not in use
External Threat Feed (Optional): <i>For IP lookups only</i>	None
DNS Lists (Optional):	None
Connecting Host DNS Verification:	None Included

<< Back to HAT Overview

Edit Settings...

Find Senders

Find Senders that Contain this Text: ?

Find

Sender List: Display All Items in List

Items per page 20

Add Sender...

Sender	Comment	All <input type="checkbox"/> Delete
जीमेल.कोम	idn sender	<input type="checkbox"/>

<< Back to HAT Overview

Delete

附註：您可以按照相同的流程編輯任何發件人組並新增IDN域。

傳入/傳出郵件策略 — 發件人/收件人

要將傳入郵件策略配置為處理IDN，請導航至**郵件策略** -> **Add Policy** -> **Provide policy name**-> **Add Users**

您可以選擇在發件人/收件人兩個中使用IDN域，也可以嘗試任意組合 — >提交 — >提交

Incoming Mail Policies

Mode --Cluster: ESA_BETA_CLUSTER

Change Mode...

> Centralized Management Options

Add User

- Any Sender
- Following Senders
- Following Senders are Not

Email Address:

@example.com

(e.g. user@example.com, user@, @example.com, @.example.com)

LDAP Group:

Query: LDAP.group

Group:

Add Group

Remove

- Any Recipient
- Following Recipients

user@example.com

(e.g. user@example.com, user@, @example.com, @.example.com)

Cisco Security Awareness not configured.

LDAP Group:

Query: LDAP.group

Group:

Add Group

Remove

Following Recipients are Not

Email Address:

(e.g. user@example.com, user@, @example.com, @.example.com)

LDAP Group:

Query: LDAP.group

Group:

Add Group

Remove

Cancel

OK

Add Incoming Mail Policy

Mode —Cluster: ESA_BETA_CLUSTER Change Mode...

Centralized Management Options

Add Policy

Policy Name:
(e.g. my IT policy)

Insert Before Policy: 2 (Default Policy)

Users

Add User...

Sender	Recipients	Edit	Delete
@नीमेल.कॉम	user@example.com	Edit	Delete

Cancel Submit

附註：您可以對傳出郵件策略執行相同的過程。

異常表

要將IDN域名新增到例外表，請導航至

郵件策略 —> 例外表-> Add Sender Verification Exception -> Add the IDN Domains -> Submit-> Commit

Add Sender Verification Exception

Mode —Cluster: ESA_BETA_CLUSTER Change Mode...

Centralized Management Options

Sender Verification Exception

Exception:
(e.g.: user@example.com, user@, @example.com, @.example.com, @[1.2.3.4])

Order: (of 1)

Behavior: Allow
 Reject

SMTP Code:

SMTP Text:

Cancel Submit

Sender Verification Exception Table

Success — Entry was added

Mode —Cluster: ESA_BETA_CLUSTER

Change Mode...

Centralized Management Options

Find Sender Verification Exception

Search for Email Address: ?

Find

Sender Verification Exception Table

Add Sender Verification Exception...

Clear All Sender Verification Exceptions

Order	Exception	Behavior	SMTP Response	Delete
1	@ಜಿಮೇಲ್.ಕೊಮ	Allow	N/A	

通訊清單

要將IDN域名新增到地址清單，請導航至

Mail Policy -> Address List -> Add address List -> Enter the IDN domains in the box -> Submit-> Commit

Monitor Mail Policies Security Services Network System Administration

Add Address List

Mode —Cluster: ESA_BETA_CLUSTER

Change Mode...

Centralized Management Options

New Address List Details

Address List Name: IDN-Support

Description: IDN-Support-test

List Type:

- Full Email Addresses only
- Domains only
- IP Addresses only
- All of the above

Addresses:

ಜಿಮೇಲ್.ಕೊಮ, ಅಸ್ಸೆಕಾ@ಯಾಹೂ.ಪೊಕೆ, @ಮಾಡುತ್ಯರ

 e.g.: user@example.com, user@, @example.com, @[1.2.3.4], @.example.com

Cancel Submit

Address Lists

Mode — Cluster: **ESA_BETA_CLUSTER** Change Mode...

▸ Centralized Management Options

Address Lists

[Add Address List...](#)

Address List Name	Description	Used for	Addresses	All <input type="checkbox"/> Delete
IDN-Support	IDN-Support-test		(3) ಅಭ್ಯಾಸ@ಯಾಹೂ.ಒಂಥೆ, @ಜೀಮೆಲ.ಕೊಂ,...	<input type="checkbox"/>

[Delete](#)

目的地控制

要將IDN域名新增到目標控制，請導航至

郵件策略 —> Destination Controls -> Add Destination -> 您可以新增IDN域名-> Submit-> Commit

Monitor Mail Policies Security Services Network System Administration

Add Destination Controls

Mode — Cluster: **ESA_BETA_CLUSTER** Change Mode...

▸ Centralized Management Options

Destination Controls

Destination:	<input type="text" value="ಜೀಮೆಲ.ಕೊಂ"/>
IP Address Preference:	Default (IPv6 Preferred)
Limits:	Concurrent Connections: <input type="radio"/> Use Default (500) <input checked="" type="radio"/> Maximum of <input type="text" value="500"/> (between 1 and 1,000)
	Maximum Messages Per Connection: <input type="radio"/> Use Default (50) <input checked="" type="radio"/> Maximum of <input type="text" value="50"/> (between 1 and 1,000)
	Recipients: <input checked="" type="radio"/> Use Default (No Limit) <input type="radio"/> Maximum of <input type="text" value="0"/> per <input type="text" value="60"/> minutes <small>Number of recipients between 0 and 1,000,000,000 per number of minutes between 1 and 60</small>
	Apply limits: Per Secure Email hostname: <input checked="" type="radio"/> System Wide <input type="radio"/> Each Virtual Gateway <small>(recommended if Virtual Gateways are in use)</small>
TLS Support:	Default (None)
DANE Support:	<input type="text" value="Default (None)"/>
Bounce Verification:	Perform address tagging: <input checked="" type="radio"/> Default (No) <input type="radio"/> No <input type="radio"/> Yes <small>Applies only if bounce verification address tagging is in use. See Mail Policies > Bounce Verification.</small>
Bounce Profile:	Default + <small>Bounce Profile can be configured at Network > Bounce Profiles.</small>

Note: DANE will not be enforced for domains that have SMTP Routes configured.

[Cancel](#) [Submit](#)

Destination Controls

Success — Your changes have been committed.

Mode — Cluster: ESA_BETA_CLUSTER

Change Mode...

▸ Centralized Management Options

Destination Control Table

Items per page 20

Domain ▲	IP Address Preference	Destination Limits	TLS Support	DANE Support ^	Bounce Verification *	Bounce Profile	All <input type="checkbox"/> Delete
doosralab.com	Default	Default connection limit, 50 messages per connection, Default recipient limit	Required	Default	Default	Default	<input type="checkbox"/>
humaaralab.com	Default	Default connection limit, 50 messages per connection, Default recipient limit	Required	Default	Default	Default	<input type="checkbox"/>
जिमेिल.कोम	Default	500 concurrent connections, 50 messages per connection, Default recipient limit	Default	Default	Default	Default	<input type="checkbox"/>
Default	IPv6 Preferred	500 concurrent connections, 50 messages per connection, No recipient limit	None	None	Off	Default	

[Add Destination...](#) [Import Table](#) [Export Table](#) [Delete](#)

* Bounce Verification settings apply only if bounce verification address tagging is in use. See Mail Policies > Bounce Verification.
^ DANE will not be enforced for domains that have SMTP Routes configured.

Global Settings

Certificate:	Client-Cert
Send an alert when a required TLS connection fails:	Enabled

[Edit Global Settings...](#)

退回配置檔案

退回和警告郵件的收件人可以在「退回配置檔案」下配置IDN域名。

導航至Network -> Bounce Profiles -> Add Bounce Profile ->輸入名稱 —>為退回配置檔案配置值 —>為接收人傳送退回和警告消息 —>選擇Alternate address，您可以選擇使用IDN域地址。

Monitor Mail Policies Security Services Network System Administration

Add Bounce Profile

Mode — Cluster: ESA_BETA_CLUSTER Change Mode...

> Centralized Management Options

Add Bounce Profile

Profile Name:

Maximum Number of Retries:
(between 0 and 10000)

Maximum Time in Queue: seconds
(between 0 and 3000000)

Initial Time to Wait per Message: seconds
(between 60 and 86400)

Maximum Time to Wait per Message: seconds
(between 60 and 86400)

Hard Bounce and Delay Warning Messages: Send Hard Bounce Messages:

Use Default (Yes) Yes No

Use DSN format for bounce messages:

Use Default (Yes) Yes No

Message Composition

Message Subject:

Parse DSN "Status" field from bounce responses: Use Default (No) Yes No

Notification Template: *Bounce Notification Template can be defined at Mail Policies > Text Resources.*

Message Language	Template	Preview	Delete
Default	System Generated		

[Add Row](#)

Send Delay Warning Messages:

Use Default (No) Yes No

Message Composition

Message Subject:

Notification Template: *Bounce Notification Template can be defined at Mail Policies > Text Resources.*

Message Language	Template	Preview	Delete
Default	System Generated		

[Add Row](#)

Minimum Interval Between Messages: seconds

Maximum Number of Messages to Send:

Recipient for Bounce and Warning Messages:

Message sender

Alternate:

Use Domain Key Signing for Bounce and Delay Messages:

Use Default (No) Yes No

There is no signing profile matching bounce from address MAILER-DAEMON@_NOTSET_.. Bounce messages will not be signed until you create appropriate signing profile.

[Cancel](#) [Submit](#)

LDAP

現在，您可以通過IDN域名進行LDAP接受/組查詢，如下圖所示。

Edit User

Any Sender
 Following Senders
 Following Senders are Not

Email Address:
अरुण@
(e.g. user@example.com, user@, @example.com, @.example.com)

LDAP Group:
Query: openLdap1.group
Group:
ldap(CN=samlusergroup,CN=Users,DC=samladfs,DC=com,WinLDAP.group)

Any Recipient
 Following Recipients

If one or more conditions match

पितिन@
(e.g. user@example.com, user@, @example.com, @.example.com)

Cisco Security Awareness not configured.

LDAP Group:
Query: openLdap1.group
Group:
ldap(CN=भारत,CN=Users,DC=samladfs,DC=com,WinLDAP.group)

本地垃圾郵件隔離區

您可以看到本地SPM隔離區在使用者電子郵件地址/域/主題中顯示IDN域名

Search

Note: For best performance your search should contain an envelope recipient.

Messages Received: Today Last 7 days Date Range: and

Where :

Envelope Recipient :

[Clear Search] 14 items found Search

Search Results Items per page 25

Displaying 1 – 14 of 14 items.

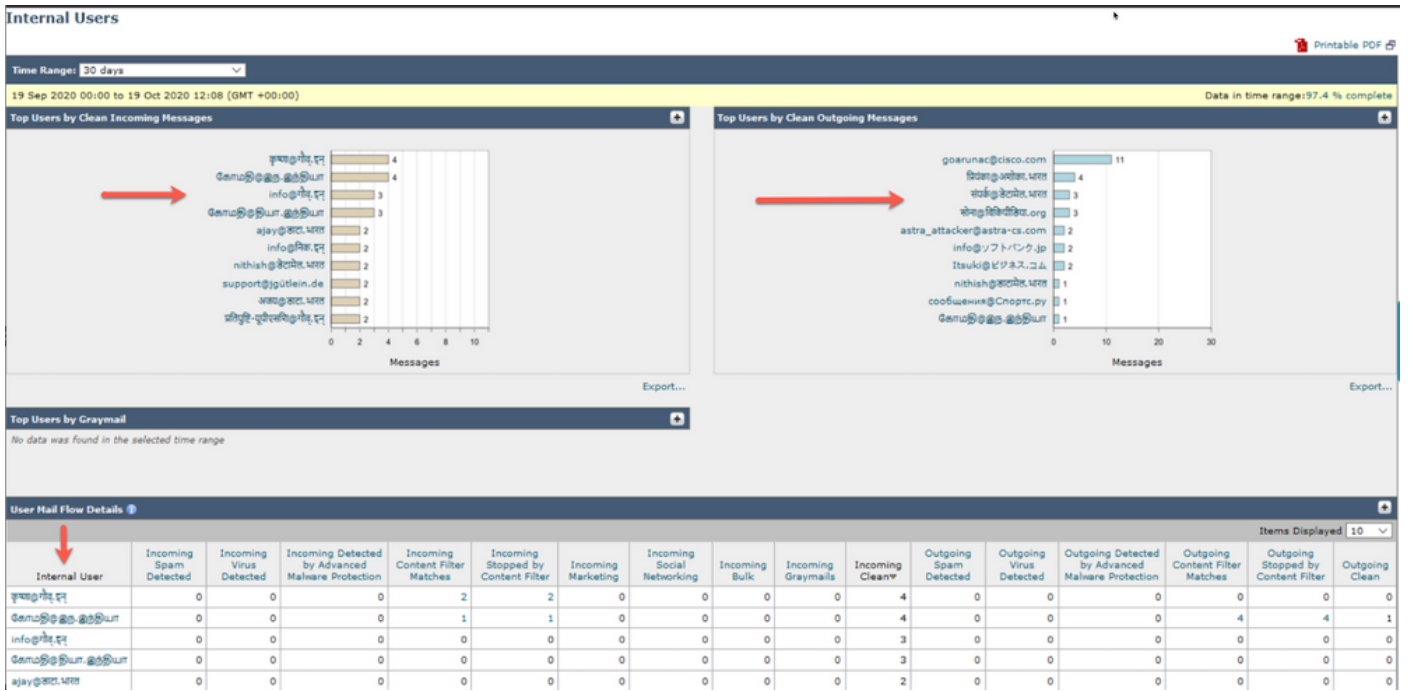
<input type="checkbox"/>	From	Envelope Recipient	To	Subject	Date	Size
<input type="checkbox"/>		anvitha@doosralab.com		[SUSPICIOUS MESSAGE] this is to test policy	10 Feb 2021 16:30 (GMT -06:00)	3.6K
<input type="checkbox"/>		ਅਨਅਵਿਠਾ2@ਜੀਮੇਲ.ਕੋਮ		Please read as this is very என்று நம்புகிறேன் for both the countries.	09 Feb 2021 21:49 (GMT -06:00)	7.3K
<input type="checkbox"/>		あなたは誰ですか2@ヤフー.com		this is japanese test 今は17時38分です	09 Feb 2021 21:37 (GMT -06:00)	3.5K
<input type="checkbox"/>		你是誰2@明天.在		Please read as this is very என்று நம்புகிறேன் for both the countries.	09 Feb 2021 21:18 (GMT -06:00)	3.4K
<input type="checkbox"/>		你是誰2@明天.在		Please read as this is very என்று நம்புகிறேன் for both the countries.	09 Feb 2021 17:13 (GMT -06:00)	7.6K
<input type="checkbox"/>		anvitha@humaaralab.com		Please read as this is very என்று நம்புகிறேன் for both the countries.	09 Feb 2021 17:11 (GMT -06:00)	8.8K
<input type="checkbox"/>		anvitha@humaaralab.com		Please read as this is very என்று நம்புகிறேன் for both the countries .	09 Feb 2021 17:02 (GMT -06:00)	4.7K
<input type="checkbox"/>		anvitha@humaaralab.com		Please read as this is very என்று நம்புகிறேன் for both the countries.	09 Feb 2021 17:00 (GMT -06:00)	5.1K
<input type="checkbox"/>		anvitha@humaaralab.com		Please read as this is very மாகாணத்திற்கு என்று பாவித்துவீ for both the countries.	09 Feb 2021 16:54 (GMT -06:00)	5.2K
<input type="checkbox"/>		anvitha@doosralab.com		this is a test	09 Feb 2021 16:01 (GMT -06:00)	3.3K
<input type="checkbox"/>		anvitha@humaaralab.com		Please read as this is very என்று நம்புகிறேன் for both the countries .	09 Feb 2021 15:49 (GMT -06:00)	8.1K
<input type="checkbox"/>		anvitha@humaaralab.com		Please read as this is very என்று நம்புகிறேன் for both the countries.	09 Feb 2021 15:41 (GMT -06:00)	8.8K
<input type="checkbox"/>		anvitha@humaaralab.com		Please read as this is very आशा for both the countries.	08 Feb 2021 21:53 (GMT -06:00)	5.0K
<input type="checkbox"/>		anvitha@humaaralab.com		Please read as this is very आशा for both the countries.	08 Feb 2021 21:47 (GMT -06:00)	3.9K

附註：本地PVO隔離區顯示與垃圾郵件隔離區相似的行為。

驗證和疑難排解

1)ESA和SMA (安全郵件和網路管理器) 上的報告現在支援IDN。我們可以在報告中看到採用IDN格式的使用者名稱/域/電子郵件地址

導覽至Monitor -> Internal Users



2)在郵件跟蹤中，我們可以看到IDN域名，也可以使用IDN域/使用者名稱/電子郵件地址進行過濾

Search

Available Time Range: 16 Jun 2020 18:00 to 12 Feb 2021 08:19 (GMT -06:00) Data in time range: 87.98% complete

Envelope Sender: Contains

Envelope Recipient:

Subject:

Message Received: Last Day Last Week Custom Range

Start Date: Time: and End Date: Time: (GMT -06:00)

Generated: 12 Feb 2021 08:21 (GMT -06:00) Export All... | Export...

Results Items per page 20

Displaying 1 — 15 of 15 items.

1	11 Feb 2021 13:42:13 (GMT -06:00)	MID: 23579661	HOST: ESA1-EFT (10.0.202.17)	Show Details
SENDER: அனீதா@யோகூ.யோதே				
RECIPIENT: anvitha@humaaralab.com				
SUBJECT: Please read as this is very [REDACTED]				
LAST STATE: Message 23579661 to anvitha@humaaralab.com received remote SMTP respons...				
2	11 Feb 2021 10:13:55 (GMT -06:00)	MID: 23579651	HOST: ESA1-EFT (10.0.202.17)	Show Details
SENDER: அனீதா@யோகூ.யோதே				
RECIPIENT: anvitha@humaaralab.com				
SUBJECT: Please read as this is very [REDACTED]				
LAST STATE: Message 23579651 to anvitha@humaaralab.com received remote SMTP respons...				
3	09 Feb 2021 17:09:49 (GMT -06:00)	MID: 23570342	HOST: ESA1-EFT (10.0.202.17)	Show Details
SENDER: அனீதா@யோகூ.யோதே				
RECIPIENT: anvitha@humaaralab.com				
SUBJECT: Please read as this is very [REDACTED]				
LAST STATE: A new message 23570347 was generated to handle bounce of message 2357034...				
4	09 Feb 2021 16:59:11 (GMT -06:00)	MID: 23570318	HOST: ESA1-EFT (10.0.202.17)	Show Details

3)使用CLI命令grep或tail檢視「mail_logs」，我們將在日誌中看到IDN域

Mon Feb 8 21:47:11 2021 Info: Start MID 23569633 ICID 148853
 Mon Feb 8 21:47:11 2021 Info: MID 23569633 ICID 148853 From:

<@.>

Mon Feb 8 21:47:19 2021 Info: MID 23569633 ICID 148853 RID 0 To: <test@lab.com>
Mon Feb 8 21:47:52 2021 Info: MID 23569633 Subject 'Please read as this is very for both the countries.'
Mon Feb 8 21:47:52 2021 Info: MID 23569633 SDR: Domains for which SDR is requested: reverse DNS host: sample.host.com, helo: lab.com, env-from: ., header-from: Not Present, reply-to: Not Present
Mon Feb 8 21:47:53 2021 Info: MID 23569633 SDR: Consolidated Sender Reputation: Tainted, Threat Category: N/A, Suspected Domain(s) : lab.com. Youngest Domain Age: 3 months 29 days for domain: lab.com
Mon Feb 8 21:47:53 2021 Info: MID 23569633 SDR: Tracker Header :
87dSxFfNYdsiOahrXSUZFOrdpenKiF6J2uKiPf+SFKCtj52hNCpe6LDQ8UFAligNUDA7FsuXLvHTcaAtt6AKG4PWLpwEeo/dcIPBUOdxB48=
Mon Feb 8 21:47:53 2021 Info: MID 23569633 ready 605 bytes from

<@.>

Mon Feb 8 21:47:53 2021 Info: MID 23569633 matched all recipients for per-recipient policy DEFAULT in the inbound table
Mon Feb 8 21:47:53 2021 Info: MID 23569633 interim verdict using engine: CASE spam positive
Mon Feb 8 21:47:53 2021 Info: MID 23569633 using engine: CASE spam positive
Mon Feb 8 21:47:53 2021 Info: ISQ: Tagging MID 23569633 for quarantine
Mon Feb 8 21:47:53 2021 Info: MID 23569633 interim AV verdict using McAfee CLEAN
Mon Feb 8 21:47:53 2021 Info: MID 23569633 interim AV verdict using Sophos CLEAN
Mon Feb 8 21:47:53 2021 Info: MID 23569633 antivirus negative
Mon Feb 8 21:47:53 2021 Info: MID 23569633 AMP file reputation verdict : SKIPPED (no attachment in message)
Mon Feb 8 21:47:53 2021 Info: MID 23569633 using engine: GRAYMAIL negative
Mon Feb 8 21:47:53 2021 Info: MID 23569633 Custom Log Entry: SDR Age is less than 1 Year
Mon Feb 8 21:47:53 2021 Info: MID 23569633 Outbreak Filters: verdict negative
Mon Feb 8 21:47:53 2021 Info: MID 23569633 Message-ID '<d35764\$mf971@esal.lab.com>'
Mon Feb 8 21:47:53 2021 Info: MID 23569633 queued for delivery
Mon Feb 8 21:47:53 2021 Info: New SMTP DCID 250225 interface 10.0.202.17 address 10.0.201.5 port 6025
Mon Feb 8 21:47:53 2021 Info: DCID 250225 STARTTLS command not supported
Mon Feb 8 21:47:53 2021 Info: Delivery start DCID 250225 MID 23569633 to RID [0] to offbox IronPort Spam Quarantine
Mon Feb 8 21:47:53 2021 Info: Message done DCID 250225 MID 23569633 to RID [0] (external quarantine)
Mon Feb 8 21:47:53 2021 Info: MID 23569633 RID [0] Response 'ok: Message 27293054 accepted'
Mon Feb 8 21:47:53 2021 Info: Message finished MID 23569633 done
Mon Feb 8 21:47:58 2021 Info: DCID 250225 close

相關資訊

- [Cisco Email Security Appliance — 最終使用手冊](#)
- [技術支援與文件 - Cisco Systems](#)