

ESA常見問題：如何立即強制下載Sophos或McAfee防病毒更新？

目錄

[簡介](#)

[如何立即強制下載Sophos或McAfee防病毒更新？](#)

[GUI](#)

[CLI](#)

[驗證](#)

[相關資訊](#)

簡介

本文說明如何手動更新思科電子郵件安全裝置(ESA)的防病毒流程。

如何立即強制下載Sophos或McAfee防病毒更新？

雖然根據裝置服務更新配置，會定期進行防病毒更新，但如果您正在等待更新，可以自行啟動防病毒更新。預設情況下，更新程式服務每五分鐘檢查一次更新。思科建議將此設定保留為預設更新間隔。

您可以從GUI、安全服務(Security Services)>服務更新(Service Updates)檢視裝置服務更新。從CLI運行updateconfig。這將列為更新間隔。

要直接更新防病毒流程，請選擇以下方法之一：


GUI

在GUI中，您可以從Security Services > Anti-Virus啟動更新，然後選擇Sophos或McAfee。在Current Anti-Virus Files表中，按一下Update Now按鈕。

使用Sophos防病毒示例：

Current Sophos Anti-Virus files			
File Type	Last Update	Current Version	New Update
Sophos Anti-Virus Engine	Wed Jun 25 19:00:24 2014	3.2.07.351.0_5.01	Not Available
Sophos IDE Rules	Wed Jul 23 04:49:05 2014	2014072303	Not Available

No updates in progress.

 **Update Now**
Applies to Login Host only.

CLI

您可以在CLI中使用CLI命令**antivirusupdate**啟動立即病毒更新，並選擇您許可的防病毒過程 (**sophos**或**mcafee**)。

```
> antivirusupdate
```

```
Choose the operation you want to perform:
```

```
- MCAFEE - Request updates for McAfee Anti-Virus  
- SOPHOS - Request updates for Sophos Anti-Virus  
[]> sophos
```

```
Requesting check for new Sophos Anti-Virus updates.
```

在CLI上，您還可以通過命令**antivirusupdate force**強制進行完整更新。完整的更新是指當ESA接觸思科更新伺服器並拉出完整且最新的IDE，同時拉出完整且最新的防病毒引擎，並在裝置後台重新應用該更新。

```
> antivirusupdate force
```

```
Sophos Anti-Virus updates:  
Requesting forced update of Sophos Anti-Virus.  
McAfee Anti-Virus updates:  
Requesting update of virus definitions
```

驗證

您可以從ESA上的CLI檢視我的運行尾部**updater_logs**的反病毒更新過程。這可以確保裝置與思科更新伺服器和清單的通訊，並使您看到更新完成。

```
Wed Jul 23 09:38:58 2014 Info: Server manifest specified an update for sophos  
Wed Jul 23 09:38:58 2014 Info: sophos was signalled to start a new update  
Wed Jul 23 09:38:58 2014 Info: sophos processing files from the server manifest  
Wed Jul 23 09:38:58 2014 Info: sophos started downloading files  
Wed Jul 23 09:38:58 2014 Info: sophos waiting on download lock  
Wed Jul 23 09:38:58 2014 Info: sophos acquired download lock  
Wed Jul 23 09:38:58 2014 Info: sophos beginning download of remote file  
"http://updates.ironport.com/sophos/ide/1406116201"  
Wed Jul 23 09:39:03 2014 Info: sophos released download lock  
Wed Jul 23 09:39:03 2014 Info: sophos successfully downloaded file "sophos/ide/1406116201"  
Wed Jul 23 09:39:04 2014 Info: sophos waiting on download lock  
Wed Jul 23 09:39:04 2014 Info: sophos acquired download lock  
Wed Jul 23 09:39:04 2014 Info: sophos beginning download of remote file  
"http://updates.ironport.com/sophos/libsavi/1402438439"  
Wed Jul 23 09:41:07 2014 Info: sophos released download lock  
Wed Jul 23 09:41:07 2014 Info: sophos successfully downloaded file  
"sophos/libsavi/1402438439"  
Wed Jul 23 09:41:07 2014 Info: sophos started applying files  
Wed Jul 23 09:41:08 2014 Info: sophos updating component ide  
Wed Jul 23 09:41:12 2014 Info: sophos updating component libsavi  
Wed Jul 23 09:41:12 2014 Info: sophos updated engine,ide links successfully  
Wed Jul 23 09:41:12 2014 Info: sophos cleaning up base dir /data/third_party/sophos  
Wed Jul 23 09:41:12 2014 Info: sophos sending version details {'sophos': {'version': '5.01',  
'ide': '2014072303'}} to hermes  
Wed Jul 23 09:41:13 2014 Info: sophos verifying applied files
```

Wed Jul 23 09:41:13 2014 Info: sophos updating the client manifest

Wed Jul 23 09:41:13 2014 Info: sophos update completed

Wed Jul 23 09:41:13 2014 Info: sophos waiting for new updates

您將需要確保看到上面突出顯示的行，這些行將表明請求的防病毒更新請求和更新成功。

思科鼓勵啟用Sophos防病毒掃描的客戶在Sophos網站

<http://www.sophos.com/virusinfo/notifications/>上訂閱Sophos警報。訂閱直接從Sophos接收警報可確保您瞭解最新的病毒爆發及其可用的解決方案。

相關資訊

- [技術支援與文件 - Cisco Systems](#)