

# 排除COS AP故障

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## 简介

本文档介绍一些适用于Cheatah OS AP (也称为COS AP) 的故障排除工具。

## 先决条件

## 要求

本文档没有任何特定的要求。

## 使用的组件

本文档重点介绍COS AP，如2800、3800、1560和4800系列的AP型号，以及新的11ax AP Catalyst 91xx。

本文档重点介绍AireOS 8.8及更高版本中的许多功能。以及Cisco IOS® XE 16.2.2s及更高版本。

在之前的版本中，可能会出现有关某些功能可用性的注释。

本文档中的信息都是基于特定实验室环境中的设备编写的。本文档中使用的所有设备最初均采用原始（默认）配置。如果您的网络处于活动状态，请确保您了解所有命令的潜在影响。

## 捕获数据包跟踪（嗅探器跟踪）

### AP端口上的有线PCAP

在AP以太网端口上执行pcap是可能的（从8.7开始，8.8中提供了过滤器）。您可以在CLI上显示实时结果（仅包含汇总的数据包详细信息），也可以将其保存为AP闪存中的完整pcap。

有线pcap捕获以太网端（包括Rx/Tx）上的所有内容，并且AP内的分路点紧接数据包连线之前。

但是，它仅捕获AP CPU平面流量，这意味着流入和流出AP的流量（AP DHCP、AP capwap控制隧道.....），并且不显示客户端流量。

请注意，大小非常有限（最大大小限制为5MB），因此可能需要配置过滤器以仅捕获您感兴趣的流量。

在您尝试复制流量捕获之前，请确保使用“no debug traffic wired ip capture”或只使用“undebug all”来停止流量捕获（否则，复制不会随着数据包的写入而结束）。

### 步骤

步骤1:启动pcap；使用“debug traffic wired ip capture”选择流量类型：

```
<#root>
```

```
AP70DB.98E1.3DEC#debug traffic wired ip capture  
% Writing packets to "/tmp/pcap/
```

```
AP70DB.98E1.3DEC_capture.pcap0"
```

```
AP70DB.98E1.3DEC#reading from file /dev/click_wired_log, link-type EN10MB (Ethernet)
```

第二步：等待流量流动，然后使用命令“no debug traffic wired ip capture”或简单的“undebug all”停止捕获：

```
AP70DB.98E1.3DEC#no debug traffic wired ip capture
```

第三步：将文件复制到tftp/scp服务器：

```
<#root>
```

```
AP70DB.98E1.3DEC#copy pcap
```

```
AP70DB.98E1.3DEC_capture.pcap0
```

```
tftp 192.168.1.100
```

```
#####  
AP70DB.98E1.3DEC#
```

第四步：现在您可以在wireshark中打开该文件。文件为pcap0。更改为pcap，使其自动与wireshark关联。

### 命令选项

debug traffic wired命令有几个选项可以帮助您捕获特定流量：

```
APC4F7.D54C.E77C#debug traffic wired  
<0-3>  wired debug interface number  
filter  filter packets with tcpdump filter string  
ip      Enable wired ip traffic dump  
tcp     Enable wired tcp traffic dump  
udp     Enable wired udp traffic dum
```

您可以在debug命令末尾添加“verbose”以查看数据包的十六进制转储。请注意，如果您的过滤条件不够严格，这会很快淹没CLI会话。

### 使用过滤器实现有线PCAP

过滤器格式与tcpdump捕获过滤器格式相对应。

	过滤器示例	描述
主机	"主机192.168.2.5"	这将过滤数据包捕获，只收集进入或来自主机

		192.168.2.5的数据包。
	"源主机192.168.2.5"	这将过滤数据包捕获，仅收集来自192.168.2.5的数据包。
	"dst host 192.168.2.5"	这将过滤数据包捕获，只收集到达192.168.2.5的数据包。
端口	"端口 443"	这将过滤数据包捕获，仅收集源或目标端口为443的数据包。
	"源端口 1055"	捕获来自端口1055的流量。
	"目标端口443"	这可以捕获发往端口443的流量。

以下是一个示例，输出显示在控制台上，但也经过过滤以仅查看CAPWAP数据包：

```
APC4F7.D54C.E77C#debug traffic wired filter "port 5246"
APC4F7.D54C.E77C#reading from file /dev/click_wired_log, link-type EN10MB (Ethernet)
12:20:50.483125 IP APC4F7-D54C-E77C.lan.5264 > 192.168.1.15.5246: UDP, length 81
12:20:50.484361 IP 192.168.1.15.5246 > APC4F7-D54C-E77C.lan.5264: UDP, length 97
```

```
APC4F7.D54C.E77C#no debug traffic wired filter "port 5246"
APC4F7.D54C.E77C#Killed
APC4F7.D54C.E77C#
```

文件输出示例：

```
APC4F7.D54C.E77C#debug traffic wired filter "port 5246" capture
% Writing packets to "/tmp/pcap/APC4F7.D54C.E77C_capture.pcap0"
APC4F7.D54C.E77C#reading from file /dev/click_wired_log, link-type EN10MB (Ethernet)
APC4F7.D54C.E77C#no debug traffic wired filter "port 5246" capture
APC4F7.D54C.E77C#copy pcap APC4F7.D54C.E77C_capture.pcap0 tftp 192.168.1.100
#####
APC4F7.D54C.E77C#
```

要在wireshark上打开捕获，请执行以下操作：

No.	Delta	Source	Destination	Length	Info	Payload Type	Difference
1	0.000000	192.168.1.82	192.168.1.15	651	Application Data		Class
2	0.001525	192.168.1.15	192.168.1.82	123	Application Data		Class
3	0.601152	192.168.1.4	255.255.255.255	305	CAPWAP-Control - Primary Discovery Request[Malformed Packet]		Class
4	9.630243	192.168.1.82	192.168.1.15	987	Application Data		Class
5	0.001627	192.168.1.15	192.168.1.82	123	Application Data		Class
6	0.010493	192.168.1.82	192.168.1.15	171	Application Data		Class
7	0.001007	192.168.1.15	192.168.1.82	123	Application Data		Class
8	0.000287	192.168.1.82	192.168.1.15	187	Application Data		Class
9	0.000810	192.168.1.15	192.168.1.82	123	Application Data		Class
10	28.344341	192.168.1.82	192.168.1.15	123	Application Data		Class
11	0.001214	192.168.1.15	192.168.1.82	139	Application Data		Class
12	21.065522	192.168.1.82	192.168.1.15	651	Application Data		Class
13	0.001215	192.168.1.15	192.168.1.82	123	Application Data		Class

Frame 1: 651 bytes on wire (5208 bits), 651 bytes captured (5208 bits)  
 > Ethernet II, Src: Cisco\_4c:e7:7c (c4:f7:d5:4c:e7:7c), Dst: Cisco\_1c:d2:ff (00:1e:bd:1c:d2:ff)  
 > Internet Protocol Version 4, Src: 192.168.1.82, Dst: 192.168.1.15  
 > User Datagram Protocol, Src Port: 5264, Dst Port: 5246  
 > Control And Provisioning of Wireless Access Points - Control  
 > Datagram Transport Layer Security

## 无线电捕获

可以在无线电的控制平面上捕获数据包。由于性能影响，无法捕获无线电数据平面上的数据。

这意味着客户端关联流（探测、身份验证、关联、eap、arp、dhcp数据包以及ipv6控制数据包、icmp和ndp）可见，但客户端在移动到连接状态后传递的数据不可见。

### 步骤

步骤1:添加跟踪的客户端mac地址。可以添加多个mac地址。也可以对所有客户端运行该命令，但不建议这样做。

```
config ap client-trace address add < client-mac> --- Per client debugging. Allows multiple macs.
config ap client-trace all-clients <enable | disable> -- All clients debugging. Not recommended.
```

第二步：将过滤器设置为仅记录特定协议或所有支持的协议：

```
config ap client-trace filter <all|arp|assoc|auth|dhcp|eap|icmp|ipv6|ndp|probe> <enable|disable>
```

第三步：选择在控制台上显示输出（异步）：

```
configure ap client-trace output console-log enable
```

第四步：开始跟踪。

```
config ap client-trace start
```

示例：

```
<#root>
```

```
AP0CDO.F894.46E4#show dot11 clients
```

```
Total dot11 clients: 1
```

```
Client MAC Slot ID WLAN ID AID WLAN Name RSSI Maxrate WGB
```

```
A8:DB:03:08:4C:4A
```

```
0 1 1 testewlclan -41 MCS92SS No
```

```
AP0CDO.F894.46E4#config ap client-trace address add
```

```
A8:DB:03:08:4C:4A
```

```
AP0CDO.F894.46E4#config ap client-trace filter
```

```
all Trace ALL filters  
arp Trace arp Packets  
assoc Trace assoc Packets  
auth Trace auth Packets  
dhcp Trace dhcp Packets  
eap Trace eap Packets  
icmp Trace icmp Packets  
ipv6 Trace IPv6 Packets  
ndp Trace ndp Packets  
probe Trace probe Packets
```

```
AP0CDO.F894.46E4#config ap client-trace filter all enable
```

```
AP0CDO.F894.46E4#configure ap client-trace output console-log enable
```

```
AP0CDO.F894.46E4#configure ap client-trace start
```

```
AP0CDO.F894.46E4#term mon
```

要停止捕获，请执行以下操作：

```
configure ap client-trace stop
```

```
configure ap client-trace clear
```

```
configure ap client-trace address clear
```

验证

验证客户端跟踪：

```
<#root>
```

```
AP70DB.98E1.3DEC#
```

show ap client-trace status

Client Trace Status : Started

Client Trace ALL Clients : disable

Client Trace Address : a8:db:03:08:4c:4a

Remote/Dump Client Trace Address : a8:db:03:08:4c:4a

Client Trace Filter : probe

Client Trace Filter : auth

Client Trace Filter : assoc

Client Trace Filter : eap

Client Trace Filter : dhcp

Client Trace Filter : dhcpv6

Client Trace Filter : icmp

Client Trace Filter : icmpv6

Client Trace Filter : ndp

Client Trace Filter : arp

Client Trace Output : eventbuf

Client Trace Output : console-log

Client Trace Output : dump

Client Trace Output : remote

Remote trace IP : 192.168.1.100

Remote trace dest port : 5688

NOTE - Only VIP packets are seen on remote if VIP is enabled

Dump packet length : 10

Client Trace Inline Monitor : disable

Client Trace Inline Monitor pkt-attach : disable

### 成功的客户端连接示例：

```

Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.5351] [1586169921:535099] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:W] DOT11_AUTHENTICATION : (.)
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.5352] [1586169921:535224] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w1> [U:W] DOT11_AUTHENTICATION : (.)
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.5361] [1586169921:536158] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] DOT11_AUTHENTICATION : (.)
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.5416] [1586169921:541598] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:W] DOT11_ASSOC_REQUEST : (.)
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.5441] [1586169921:544114] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] DOT11_ASSOC_RESPONSE : (.)
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.5501] [1586169921:550153] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] EAPOL_KEY.M1 : DescType 0x02 KeyInfo 0x008b
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.5778] [1586169921:577826] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] EAPOL_KEY.M2 : DescType 0x02 KeyInfo 0x010b
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.5784] [1586169921:578476] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] EAPOL_KEY.M3 : DescType 0x02 KeyInfo 0x13cb
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.5955] [1586169921:595552] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:W] EAPOL_KEY.M4 : DescType 0x02 KeyInfo 0x030b
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.6003] [1586169921:600341] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:W] DOT11_ACTION : (.)
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.6028] [1586169921:602817] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] DOT11_ACTION : (.)
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.6475] [1586169921:647518] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:W] DOT11_ACTION : (.)
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.6475] [1586169921:647594] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] DOT11_ACTION : (.)

Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8636] [1586169921:863610] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:W] DHCP_DISCOVER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8636] [1586169921:863644] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:C] DHCP_DISCOVER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8637] [1586169921:863700] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:C] DHCP_DISCOVER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8637] [1586169921:863731] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:C] DHCP_DISCOVER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8637] [1586169921:863741] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [U:E] DHCP_DISCOVER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8637] [1586169921:863762] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [U:E] DHCP_DISCOVER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8676] [1586169921:867627] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:E] DHCP_OFFER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8676] [1586169921:867664] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] DHCP_OFFER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8677] [1586169921:867709] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] DHCP_OFFER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8677] [1586169921:867740] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] DHCP_OFFER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8684] [1586169921:868424] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:E] DHCP_OFFER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868500] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] DHCP_OFFER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868531] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] DHCP_OFFER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868562] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] DHCP_OFFER : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868593] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:W] DHCP_REQUEST : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868624] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:C] DHCP_REQUEST : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868655] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:C] DHCP_REQUEST : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868686] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [U:E] DHCP_REQUEST : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868717] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [U:E] DHCP_REQUEST : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868748] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] DHCP_REQUEST : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868779] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] DHCP_REQUEST : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868810] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] DHCP_ACK : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868841] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:E] DHCP_ACK : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868872] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] DHCP_ACK : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868903] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] DHCP_ACK : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868934] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:E] DHCP_ACK : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868965] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] DHCP_ACK : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:868996] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] DHCP_ACK : TransId 0xa38c01d6
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:869027] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:W] ARP_QUERY : Sender 192.168.101.13 TargIp 192.168.101.1
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:869058] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [U:C] ARP_QUERY : Sender 192.168.101.13 TargIp 192.168.101.1
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:869089] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [U:E] ARP_QUERY : Sender 192.168.101.13 TargIp 192.168.101.1
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:869120] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:E] ARP_REPLY : Sender 192.168.101.1 HwAddr 54:7c:69:b7:3f:42
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:869151] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] ARP_REPLY : Sender 192.168.101.1 HwAddr 54:7c:69:b7:3f:42
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:869182] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <nsncapwap> [D:C] ARP_REPLY : Sender 192.168.101.1 HwAddr 54:7c:69:b7:3f:42
Apr 6 10:45:21 kernel: [*04/06/2020 10:45:21.8685] [1586169921:869213] [APOCDD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0w0> [D:W] ARP_REPLY : Sender 192.168.101.1 HwAddr 54:7c:69:b7:3f:42

```

**U** - Uplink packet (from client)  
**D** - Downlink packet (to client)  
**W** - module Wireless driver  
**E** - module Ethernet driver  
**C** - module Click

方括号中的字母可帮助您了解帧出现在何处（E表示以太网，W表示无线，C表示在AP内部的Click模块），以及在哪个方向（上传或下载）。

下面是一张小表，上面列出了这些字母的含义：

- U — 上行链路数据包（来自客户端）
- D — 下行链路数据包（单击）
- W — 模块无线驱动程序
- E — 模块以太网驱动程序
- C — 模块点击

### 其他选项

异步查看日志：

然后，可以使用命令“show ap client-trace events mac xx:xx:xx:xx:xx:xx:xx:xx”（或将mac替换为“all”）来查阅日志

```
<#root>
```

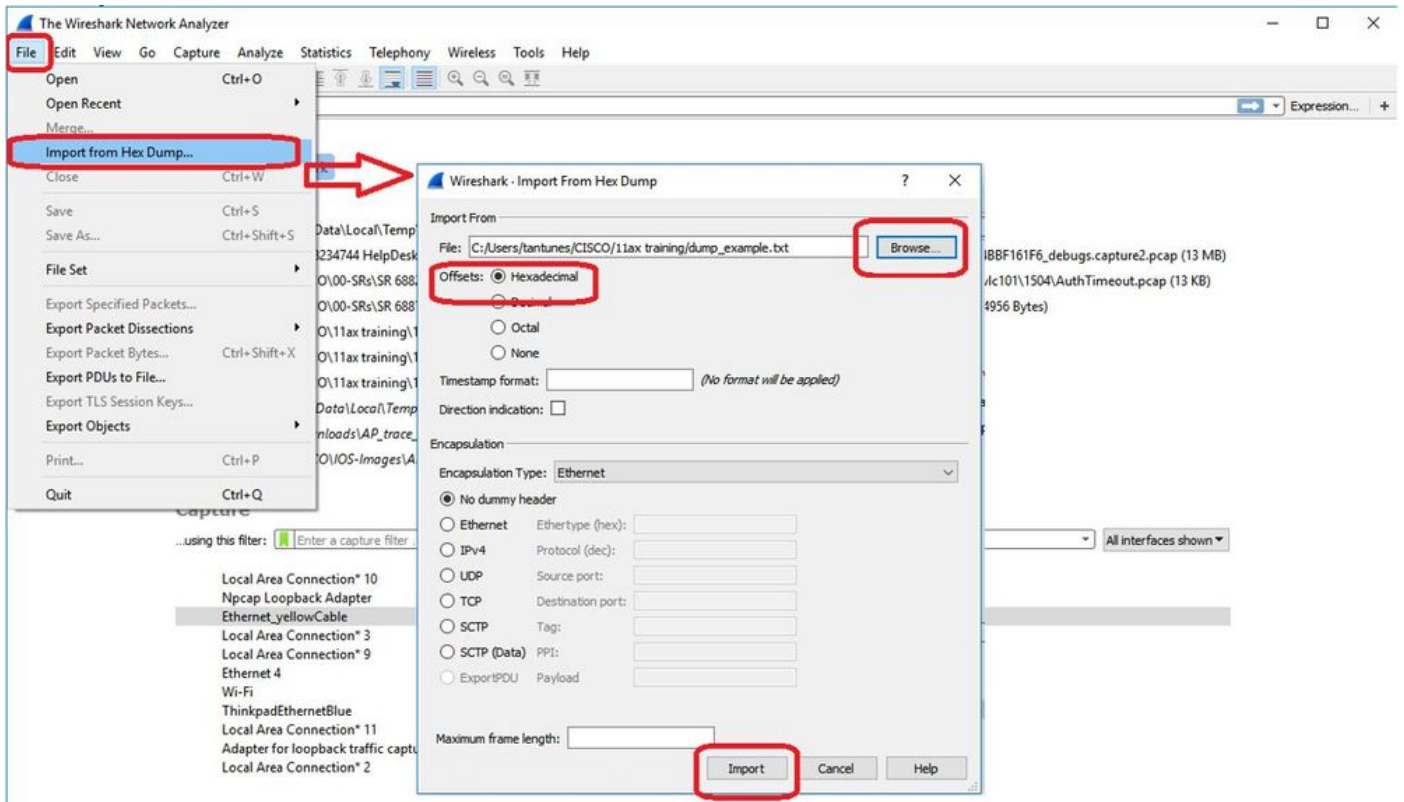
```
APOCD0.F894.46E4#
```

```
show ap client-trace events mac a8:db:03:08:4c:4a
```

```
[*04/06/2020 10:11:54.287675] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v1> [U:W] DOT11_AUTHENTICATIO
[*04/06/2020 10:11:54.288144] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [D:W] DOT11_AUTHENTICATIO
[*04/06/2020 10:11:54.289870] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [U:W] DOT11_ASSOC_REQUEST
[*04/06/2020 10:11:54.317341] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [D:W] DOT11_ASSOC_RESPONS
[*04/06/2020 10:11:54.341370] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [D:W] EAPOL_KEY.M1 : Desc
[*04/06/2020 10:11:54.374500] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [U:W] EAPOL_KEY.M2 : Desc
[*04/06/2020 10:11:54.377237] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [D:W] EAPOL_KEY.M3 : Desc
[*04/06/2020 10:11:54.390255] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [U:W] EAPOL_KEY.M4 : Desc
[*04/06/2020 10:11:54.396855] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [U:W] DOT11_ACTION : (.)
[*04/06/2020 10:11:54.416650] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [D:W] DOT11_ACTION : (.)
[*04/06/2020 10:11:54.469089] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [U:W] DOT11_ACTION : (.)
[*04/06/2020 10:11:54.469157] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [D:W] DOT11_ACTION : (.)
[*04/06/2020 10:11:57.921877] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [U:W] DOT11_ACTION : (.)
[*04/06/2020 10:11:57.921942] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [D:W] DOT11_ACTION : (.)
[*04/06/2020 10:15:36.123119] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [D:W] DOT11_DEAUTHENTICAT
[*04/06/2020 10:15:36.127731] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr1v0> [D:W] DOT11_DISASSOC : (.)
[*04/06/2020 10:17:24.128751] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [U:W] DOT11_AUTHENTICATIO
[*04/06/2020 10:17:24.128870] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v1> [U:W] DOT11_AUTHENTICATIO
[*04/06/2020 10:17:24.129303] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [D:W] DOT11_AUTHENTICATIO
[*04/06/2020 10:17:24.133026] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [U:W] DOT11_ASSOC_REQUEST
[*04/06/2020 10:17:24.136095] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [D:W] DOT11_ASSOC_RESPONS
[*04/06/2020 10:17:24.138732] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [D:W] EAPOL_KEY.M1 : Desc
[*04/06/2020 10:17:24.257295] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [U:W] EAPOL_KEY.M2 : Desc
[*04/06/2020 10:17:24.258105] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [D:W] EAPOL_KEY.M3 : Desc
[*04/06/2020 10:17:24.278937] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [U:W] EAPOL_KEY.M4 : Desc
[*04/06/2020 10:17:24.287459] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [U:W] DOT11_ACTION : (.)
[*04/06/2020 10:17:24.301344] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [D:W] DOT11_ACTION : (.)
[*04/06/2020 10:17:24.327482] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [U:W] DOT11_ACTION : (.)
[*04/06/2020 10:17:24.327517] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [D:W] DOT11_ACTION : (.)
[*04/06/2020 10:17:24.430136] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [U:W] DOT11_ACTION : (.)
[*04/06/2020 10:17:24.430202] [APOCD0.F894.46E4] [a8:db:03:08:4c:4a] <apr0v0> [D:W] DOT11_ACTION : (.)
```







由于输出可能非常大，并且考虑到输出只提到看到的帧类型，而不提到任何内部细节，因此将数据包捕获重定向到运行捕获应用程序（如wireshark）的笔记本电脑会更有效。

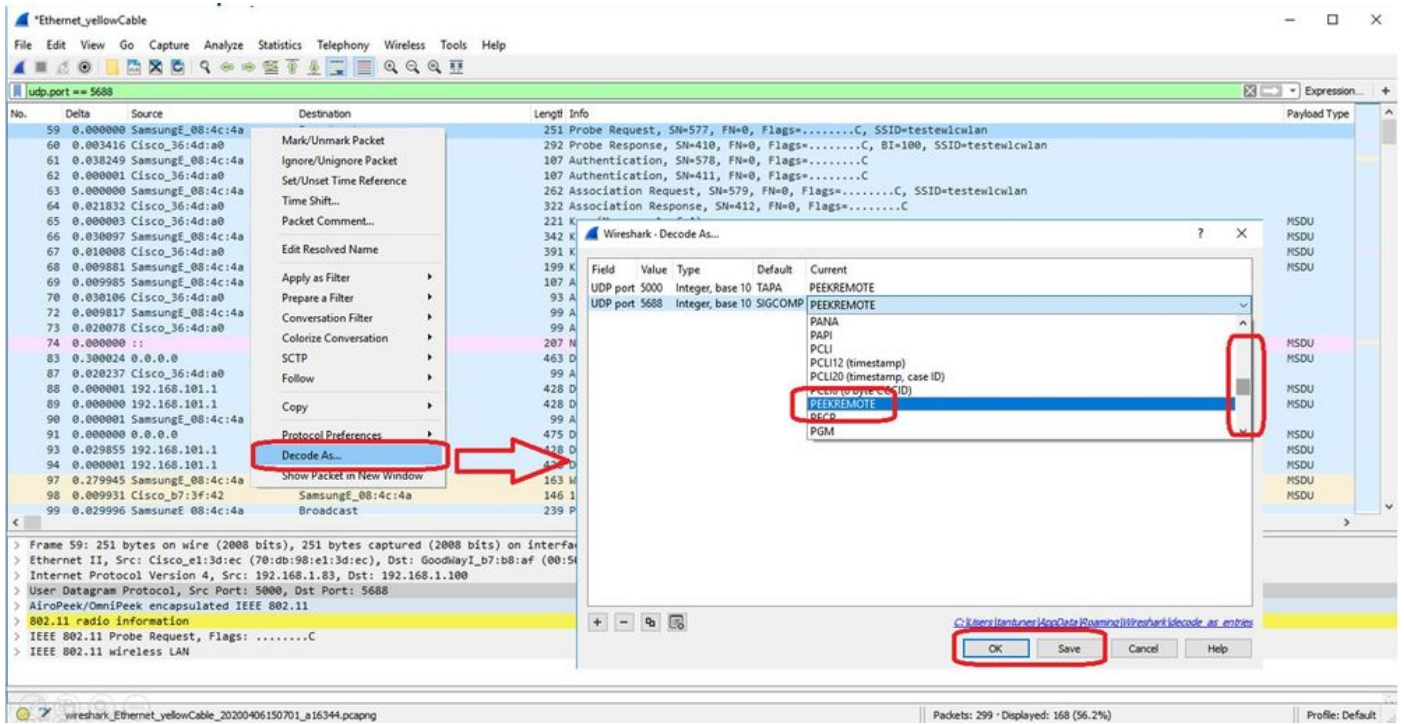
启用远程捕获功能，以通过wireshark将数据包发送到外部设备：

```
config ap client-trace output remote enable
```

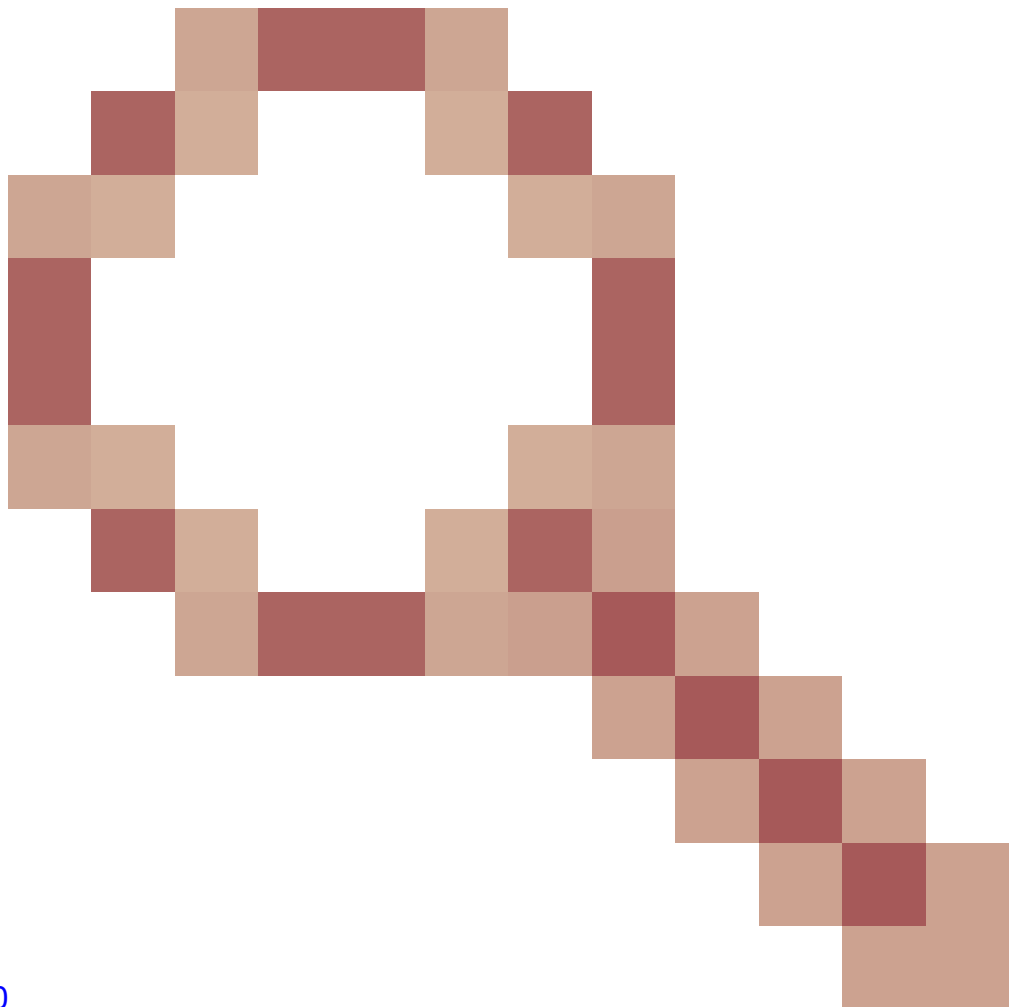
此命令意味着AP将客户端跟踪过滤器捕获的每个帧转发到位于192.168.68.68的笔记本电脑，并在端口5000上使用PEEKREMOTE封装（与嗅探器模式中的AP一样）。

一个限制是，目标笔记本电脑必须与您运行此命令的AP位于同一子网中。您可以更改端口号以容纳网络中的任何现有安全策略。

在运行Wireshark的笔记本电脑上收到所有数据包后，您可以右键点击udp 5000报头，然后选择decode as并选择PEEKREMOTE，如下图所示：



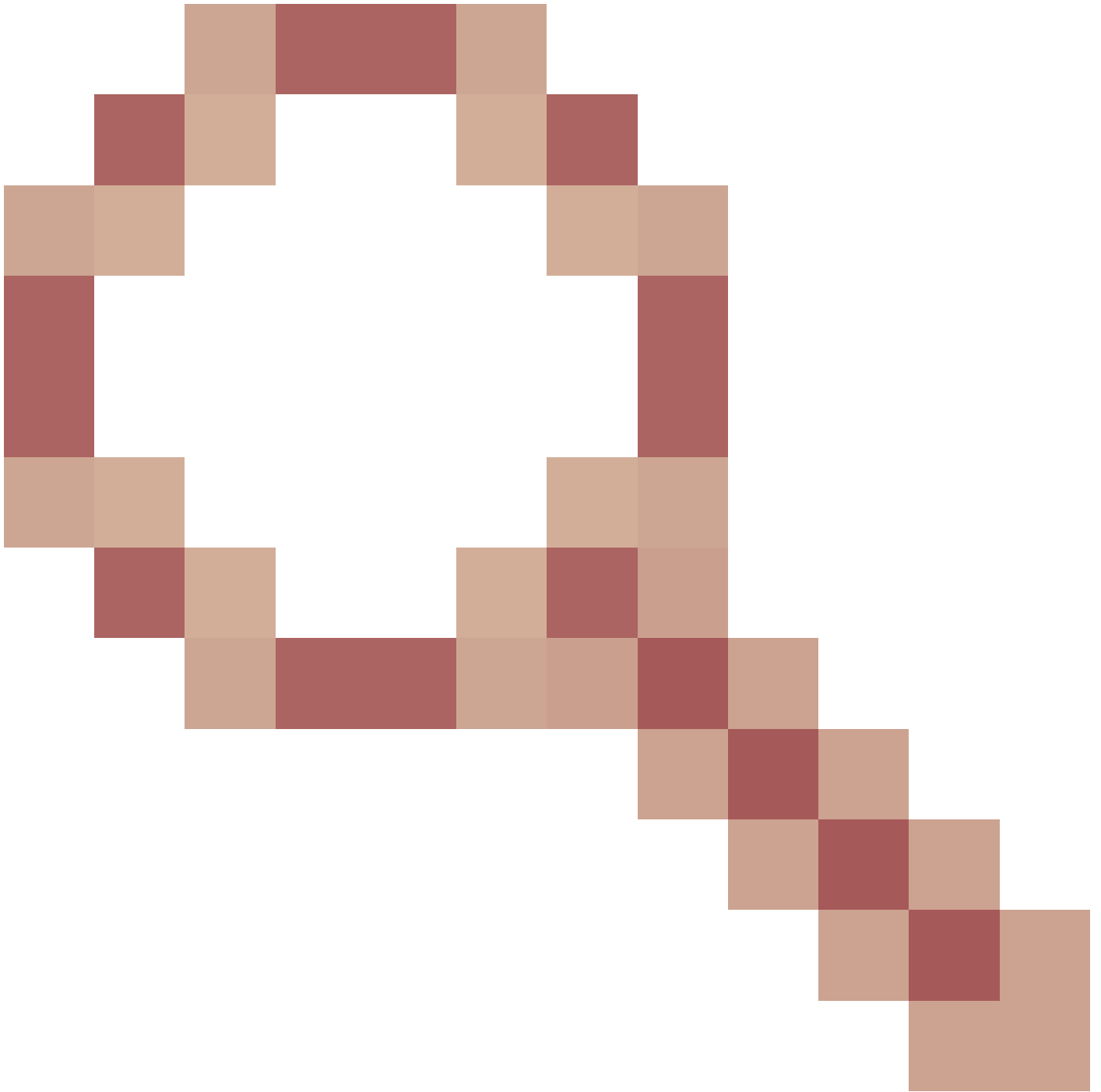
有关此功能的错误和增强功能的列表：



[Cisco Bug ID CSCvm09020](#)

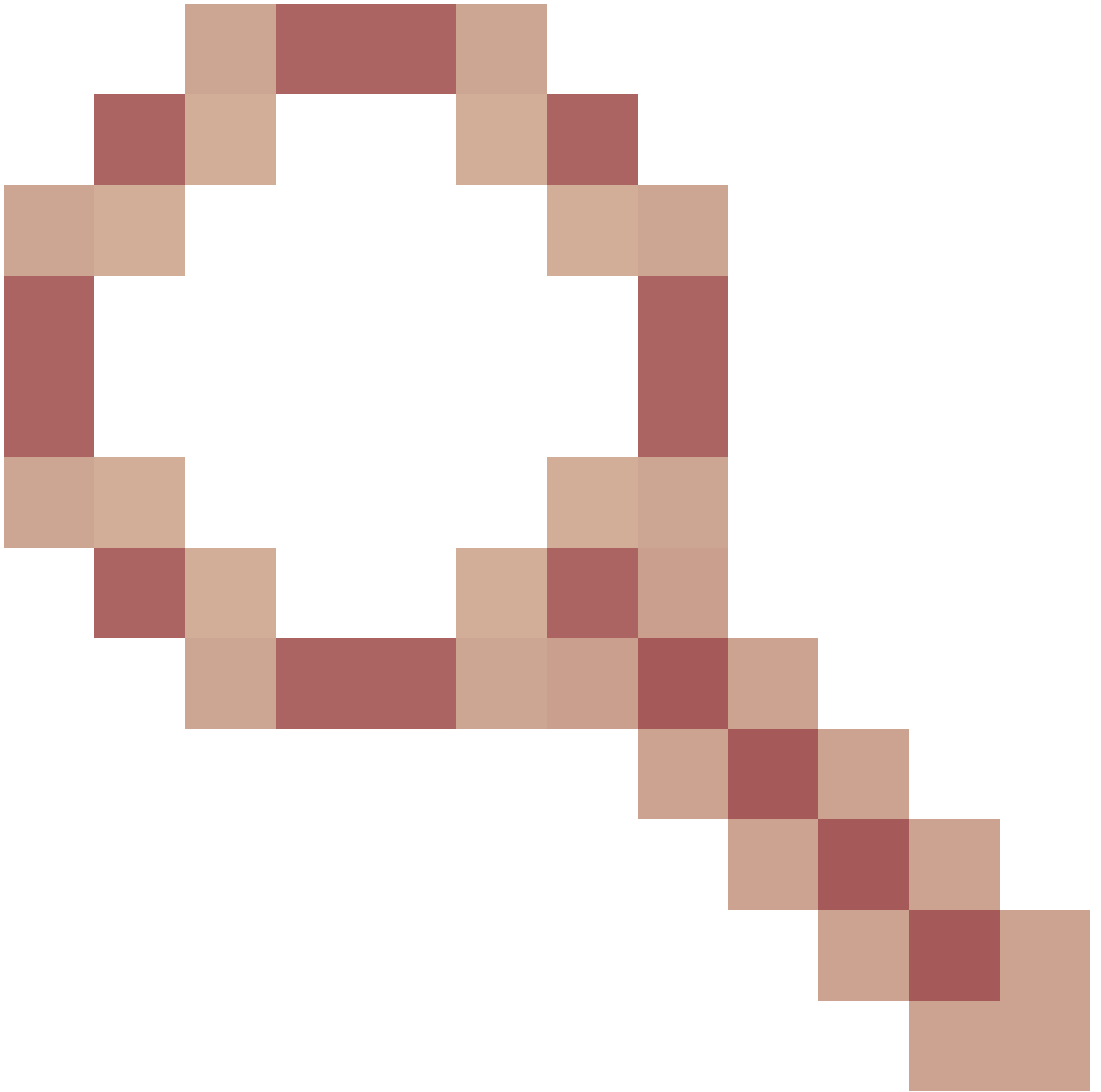
客户端跟踪在8.8上不再显示DNS

[Cisco Bug ID CSCvm09015](#)



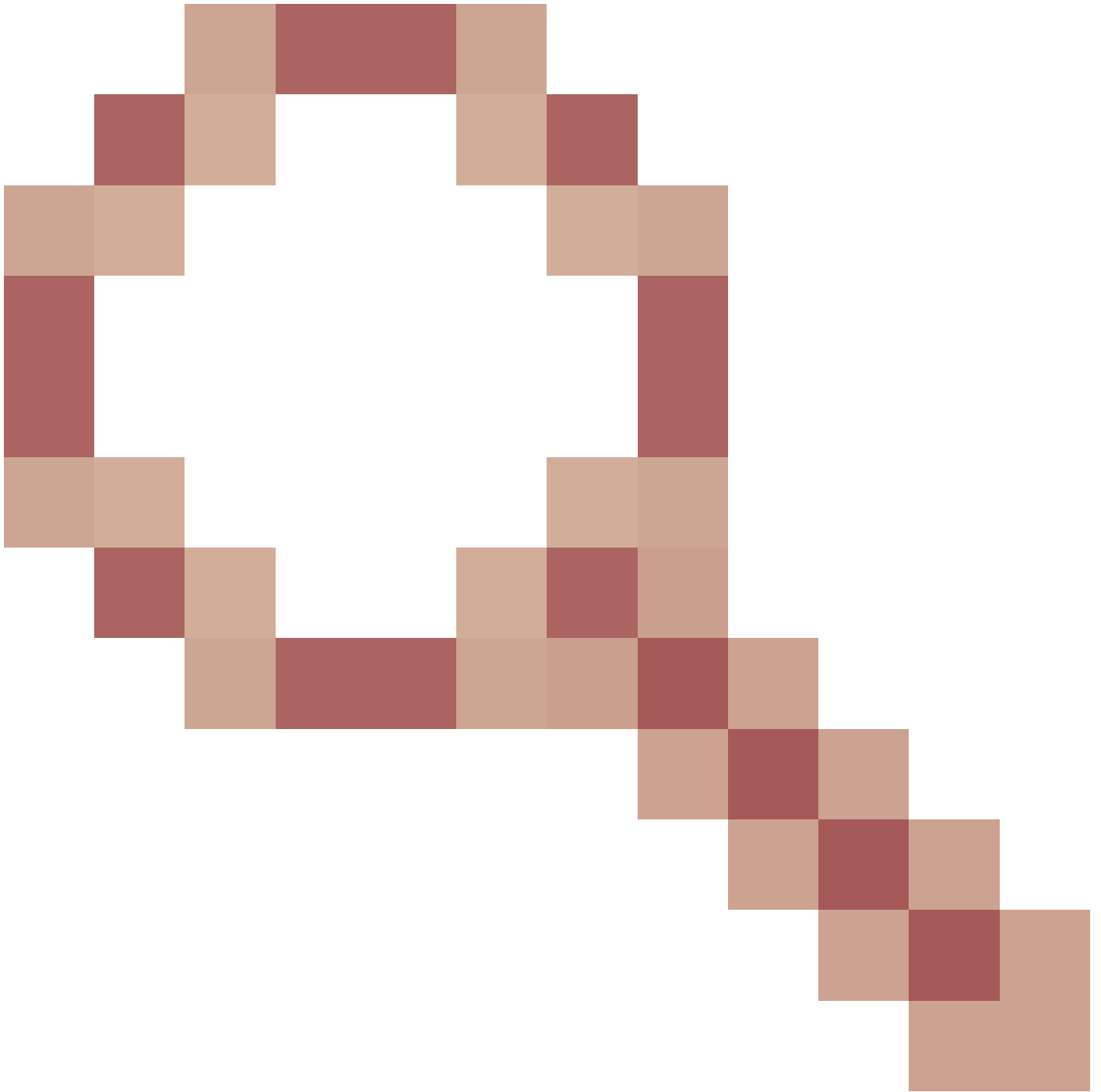
客户端跟踪显示多个ICMP\_other，序列号为null

[Cisco Bug ID CSCvm02676](#)



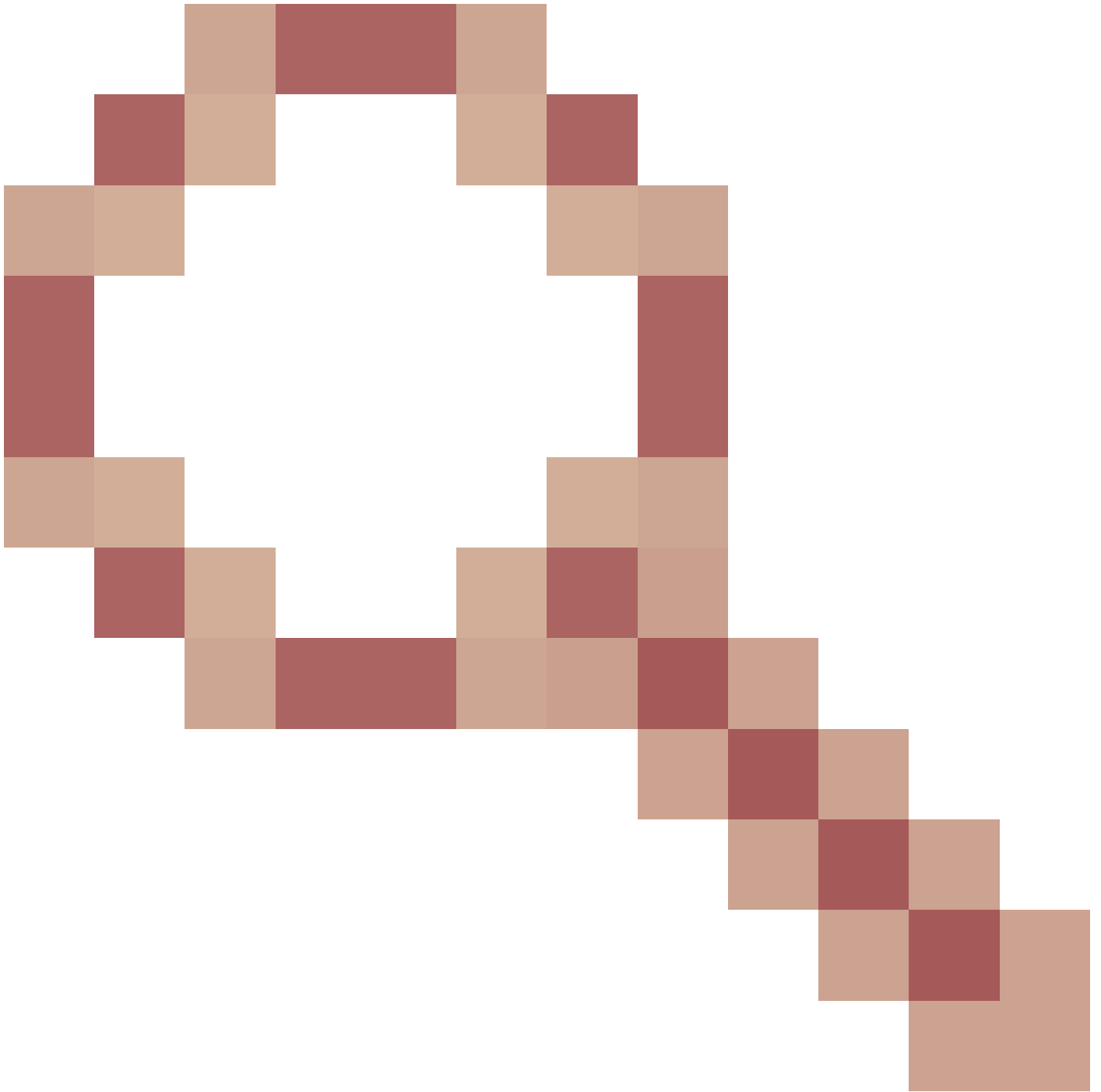
AP COS client-trace不捕获webauth数据包

Cisco Bug ID [CSCvm02613](#)



AP COS客户端跟踪远程输出不起作用

Cisco Bug ID [CSCvm00855](#)



客户端跟踪SEQ号不一致

从9800 WLC控制AP客户端跟踪

您可以将多个AP配置为执行无线客户端跟踪并从

步骤1:配置定义要捕获的流量的AP跟踪配置文件

```
config term  
  wireless profile ap trace
```

```
filter all no filter probe output console-log
```

步骤2.将AP跟踪配置文件添加到目标的AP使用的AP加入配置文件。

```
ap profile < ap join profile name>  
  trace
```

确保此AP加入配置文件应用于目标AP使用的站点标记

第4步触发启动/停止

```
ap trace client start ap
```

```
client all/
```

```
ap trace client stop ap
```

```
client all/
```

```
ap trace client start site
```



```
client all/
```

```
ap trace client stop site
```

```
client all/
```

### 验证命令:

```
show wireless profile ap trace summary  
show wireless profile ap trace detailed PROF_NAME detail  
sh ap trace client summary  
show ap trace unsupported-ap summary
```

### 嗅探器模式下的AP Catalyst 91xx

新的Catalyst 9115、9117、9120和9130可在嗅探器模式下配置。此过程与之前的AP型号类似。

Cisco Catalyst 9800-CL Wireless Controller

Welcome admin

Search APs and Clients

Configuration > Wireless > Access Points

All Access Points

Number of AP(s): 4

AP Name	AP Model	Slots	Admin Status	IP Address
AP70DB.98E1.3DEC	AIR-AP3802I-I-K9	2	✓	192.168.1.83
AP0CD0.F894.46E4	C9117AXI-B	2	✓	192.168.1.95
APb4de.318b.fee0	AIR-CAP3702I-I-K9	2	✓	192.168.1.79
APC4F7.D54C.E77C	C9120AXI-B	2	✓	192.168.1.82

5 GHz Radios

2.4 GHz Radios

Dual-Band Radios

Country

LSC Provision

Edit AP

General Interfaces High Availability Inventory Advanced

General

AP Name\* APC4F7.D54C.E77C

Location\* default location

Base Radio MAC c064.e422.1780

Ethernet MAC c4f7.d54c.e77c

Admin Status ENABLED

AP Mode Sniffer

Operation Status Registered

Fabric Status Disabled

LED State ENABLED

LED Brightness Level 8

CleanAir NSL Key

Tags

Policy FlexPolicy

Site TiagoOfficeSite

Version

Primary Software Version 16.12.3.13

Predownloaded Status N/A

Predownloaded Version N/A

Next Retry Time N/A

Boot Version 1.1.2.4

IOS Version 16.12.3.13

Mini IOS Version 0.0.0.0

IP Config

CAPWAP Preferred Mode IPv4

DHCP IPv4 Address 192.168.1.82

Static IP (IPv4/IPv6)

Time Statistics

Up Time 0 days -22 hrs -58 mins -49 secs

Cancel Update & Apply to Device

Cisco Catalyst 9800-CL Wireless Controller

Welcome admin

Search APs and Clients

Configuration > Wireless > Access Points

All Access Points

Number of AP(s): 4

AP Name	AP Model	Slots	Admin Status	IP Address
AP70DB.98E1.3DEC	AIR-AP3802I-I-K9	2	✓	192.168.1.83
AP0CD0.F894.46E4	C9117AXI-B	2	✓	192.168.1.95
APb4de.318b.fee0	AIR-CAP3702I-I-K9	2	✓	192.168.1.79
APC4F7.D54C.E77C	C9120AXI-B	2	✓	192.168.1.82

5 GHz Radios

2.4 GHz Radios

Number of AP(s): 4

AP Name	Slot No	Base Radio MAC	Admin St
AP70DB.98E1.3DEC	0	0027.e336.4da0	✓
AP0CD0.F894.46E4	0	0cd0.897.03e0	✓
APb4de.318b.fee0	0	b4de.31a4.e030	✓
APC4F7.D54C.E77C	0	c064.e422.1780	✓

Edit Radios 2.4 GHz Band

Configure Detail

Admin Status ENABLED

CleanAir Admin Status ENABLED

Assignment Method Global

Tx Power Level Assignment

Current Tx Power Level 1

Assignment Method Global

Antenna Parameters

Antenna Type Internal

Antenna A ✓

Antenna B ✓

Antenna C ✓

Antenna D ✓

Antenna Gain 10

Sniffer Channel Assignment

Enable Sniffing ✓

Sniff Channel 6


Sniffer IP\* 192.168.1.100


Sniffer IP Status Valid

Download Core Dump to bootflash

Cancel Update & Apply to Device

The image shows a Wireshark capture of traffic on UDP port 5000. The packet list pane displays a series of packets between a Samsung device (Source: SamsungE\_08:4c:4a) and a Cisco device (Destination: Cisco\_97:03:ef). A red box highlights a '76 Acknowledgement[Malformed Packet]' entry. The packet details pane shows the structure of the HE Capabilities information, including supported HE-MCS sets and PHY capabilities.

 注：捕获以WIFI 6数据速率发送的数据帧，但是，由于peekremote在Wireshark上不是最新的，因此它们现在显示为802.11ax phy类型。修复在Wireshark 3.2.4中，Wireshark显示适当的Wifi6物理速率。

 注意：Cisco AP此时无法捕获MU-OFDMA帧，但可以捕获通告MU-OFDMA窗口的触发帧（以管理数据速率发送）。您已经可以推断MU-OFDMA发生（或没有）以及客户端与哪个发生。

## 故障排除提示

### 路径MTU

虽然路径MTU发现可找到AP的最佳MTU，但可以手动覆盖此设置。

在AireOS 8.10.130 WLC上，命令config ap pmtu disable <ap/all>为一个或所有AP设置静态MTU，而不是依赖动态发现机制。

要在引导时启用调试，请执行以下操作：

您可以在下次启动时运行config boot debug capwap以启用capwap、DTLS和DHCP调试，甚至在操作系统已启动并显示提示符之前。

您还有“config boot debug memory xxxx”用于几个内存调试。

您可以通过“show boot”查看下次重新启动时是否启用了引导调试。

可以通过在末尾添加disable关键字（例如“config boot debug capwap disable”）来禁用它们。

## 省电机制

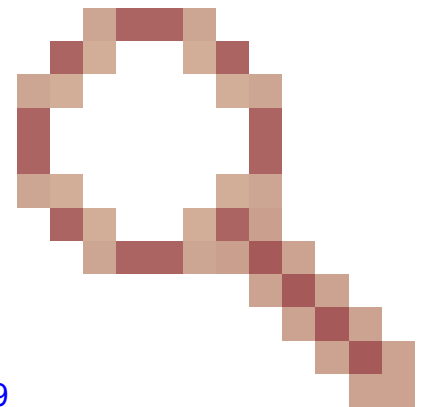
可以通过运行以下命令排除给定客户端的节能故障

```
debug client trace <mac address>
```

## 客户端Qos

要验证是否已应用QoS标记，可以运行“debug capwap client qos”。

它显示无线客户端的数据包的UP值。



从8.8开始，它不能进行MAC过滤(增强请求Cisco bug [IDCSCvm08899](#)影响。

```
labAP#debug capwap client qos
```

```
[*08/20/2018 09:43:36.3171] chatter: set_qos_up :: SetQosPriority: bridged packet dst: 00:AE:FA:78:36:8  
[*08/20/2018 09:43:45.0051] chatter: set_qos_up :: SetQosPriority: bridged packet dst: 00:AE:FA:78:36:8  
[*08/20/2018 09:43:45.5463] chatter: set_qos_up :: SetQosPriority: bridged packet dst: 00:AE:FA:78:36:8  
[*08/20/2018 09:43:46.5687] chatter: set_qos_up :: SetQosPriority: bridged packet dst: AC:81:12:C7:CD:3  
[*08/20/2018 09:43:47.0982] chatter: set_qos_up :: SetQosPriority: bridged packet dst: AC:81:12:C7:CD:3
```

您还可以验证AP上的QoS UP to DSCP表以及QoS标记、整形和丢弃的数据包总数：

```
LabAP#show dot11 qos  
Qos Policy Maps (UPSTREAM)
```

```
no policymap  
Qos Stats (UPSTREAM)
```

```
total packets: 0
dropped packets: 0
marked packets: 0
shaped packets: 0
policed packets: 0
copied packets: 0
```

#### DSCP TO DOT1P (UPSTREAM)

Default dscp2dot1p Table Value:

```
[0]->0 [1]->2 [2]->10 [3]->18 [4]->26 [5]->34 [6]->46 [7]->48
```

Active dscp2dot1p Table Value:

```
[0]->0 [1]->2 [2]->10 [3]->18 [4]->26 [5]->34 [6]->46 [7]->48
```

#### Qos Policy Maps (DOWNSTREAM)

no policymap

Qos Stats (DOWNSTREAM)

```
total packets: 0
dropped packets: 0
marked packets: 0
shaped packets: 0
policed packets: 0
copied packets: 0
```

#### DSCP TO DOT1P (DOWNSTREAM)

Default dscp2dot1p Table Value:

```
[0]->0 [1]->-1 [2]->1 [3]->-1 [4]->1 [5]->-1 [6]->1 [7]->-1
```

```
[8]->-1 [9]->-1 [10]->2 [11]->-1 [12]->2 [13]->-1 [14]->2 [15]->-1
```

```
[16]->-1 [17]->-1 [18]->3 [19]->-1 [20]->3 [21]->-1 [22]->3 [23]->-1
```

```
[24]->-1 [25]->-1 [26]->4 [27]->-1 [28]->-1 [29]->-1 [30]->-1 [31]->-1
```

```
[32]->-1 [33]->-1 [34]->5 [35]->-1 [36]->-1 [37]->-1 [38]->-1 [39]->-1
```

```
[40]->-1 [41]->-1 [42]->-1 [43]->-1 [44]->-1 [45]->-1 [46]->6 [47]->-1
```

```
[48]->7 [49]->-1 [50]->-1 [51]->-1 [52]->-1 [53]->-1 [54]->-1 [55]->-1
```

```
[56]->7 [57]->-1 [58]->-1 [59]->-1 [60]->-1 [61]->-1 [62]->-1 [63]->-1
```

Active dscp2dot1p Table Value:

```
[0]->0 [1]->-1 [2]->1 [3]->-1 [4]->1 [5]->-1 [6]->1 [7]->-1
```

```
[8]->-1 [9]->-1 [10]->2 [11]->-1 [12]->2 [13]->-1 [14]->2 [15]->-1
```

```
[16]->-1 [17]->-1 [18]->3 [19]->-1 [20]->3 [21]->-1 [22]->3 [23]->-1
```

```
[24]->-1 [25]->-1 [26]->4 [27]->-1 [28]->-1 [29]->-1 [30]->-1 [31]->-1
```

```
[32]->-1 [33]->-1 [34]->5 [35]->-1 [36]->-1 [37]->-1 [38]->-1 [39]->-1
```

```
[40]->-1 [41]->-1 [42]->-1 [43]->-1 [44]->-1 [45]->-1 [46]->6 [47]->-1
```

```
[48]->7 [49]->-1 [50]->-1 [51]->-1 [52]->-1 [53]->-1 [54]->-1 [55]->-1
```

```
[56]->7 [57]->-1 [58]->-1 [59]->-1 [60]->-1 [61]->-1 [62]->-1 [63]->-1
```

LabAP#

在WLC上定义Qos策略并在Flexconnect AP上下载时，可以使用进行验证：

```
AP780C-F085-49E6#show policy-map
```

```
2 policymaps
```

```
Policy Map BWLimitAAAClients type:qos client:default
```

```
Class BWLimitAAAClients_AVC_UI_CLASS
```

```
drop
```

```
Class BWLimitAAAClients_ADV_UI_CLASS
```

```

set dscp af41 (34)

Class class-default
  police rate 5000000 bps (625000Bytes/s)
  conform-action
  exceed-action

Policy Map platinum-up          type:qos client:default
Class cm-dscp-set1-for-up-4
  set dscp af41 (34)

Class cm-dscp-set2-for-up-4
  set dscp af41 (34)

Class cm-dscp-for-up-5
  set dscp af41 (34)

Class cm-dscp-for-up-6
  set dscp ef (46)

Class cm-dscp-for-up-7
  set dscp ef (46)

Class class-default
  no actions

```

对于Qos速率限制：

```
AP780C-F085-49E6#show rate-limit client
```

```
Config:
```

```

          mac vap rt_rate_out rt_rate_in rt_burst_out rt_burst_in nrt_rate_out nrt_rate_in nrt_burst
A8:DB:03:6F:7A:46 2          0          0          0          0          0          0          0

```

```
Statistics:
```

name	up	down
Unshaped	0	0
Client RT pass	0	0
Client NRT pass	0	0
Client RT drops	0	0
Client NRT drops	0	38621
	9 54922	0

## 信道外扫描

在排除欺诈检测故障时（验证AP是否和何时进入要扫描的特定信道）调试AP的信道外扫描非常有用，但在未使用“信道外扫描延迟”功能时，如果敏感实时流不断中断，则调试信道外扫描也非常有

用。

```
debug rrm off-channel defer
debug rrm off-channel dbg (starting 17.8.1)
debug rrm off-channel schedule
debug rrm off-channel voice (starting 17.8.1)
debug rrm schedule (starting 17.8.1, debug NDP packet tx)
show trace dot11 channel enable
```

```
[*06/11/2020 09:45:38.9530] wcp/rrm_userspace_0/rrm_schedule :: RRMSchedule process_int_duration_timer_
[*06/11/2020 09:45:39.0550] noise measurement channel 5 noise 89
[*06/11/2020 09:45:43.5490] wcp/rrm_userspace_1/rrm_schedule :: RRMSchedule process_int_duration_timer_
[*06/11/2020 09:45:43.6570] noise measurement channel 140 noise 97
```

## 客户端连接

可以使用最后一个事件时间戳列出已经由接入点取消身份验证的客户端：

```
LabAP#show dot11 clients deauth
          timestamp          mac vap reason_code
Mon Aug 20 09:50:59 2018 AC:BC:32:A4:2C:D3 9 4
Mon Aug 20 09:52:14 2018 00:AE:FA:78:36:89 9 4
Mon Aug 20 10:31:54 2018 00:AE:FA:78:36:89 9 4
```

在上一个输出中，原因代码是取消身份验证原因代码，如以下链接中所述：

<https://community.cisco.com:443/t5/wireless-mobility-knowledge-base/802-11-association-status-802-11-deauth-reason-codes/ta-p/3148055>

vap是指AP内部WLAN的标识符(不同于WLC路由器上的WLAN !!!)。

您可以将其与随后详细描述的其他输出交叉关联，这些输出始终提及关联客户端的vap。

您可以使用“show controllers Dot11Radio 0/1 wlan”查看VAP ID列表。

当客户端仍然关联时，您可以获取有关其连接的详细信息：

```
LabAP#show dot11 clients

Total dot11 clients: 1
      Client MAC Slot ID WLAN ID AID WLAN Name RSSI Maxrate WGB
00:AE:FA:78:36:89    1    10  1  TestSSID -25 MCS82SS No
```

有关客户端条目的更多详细信息，可以通过：

LabAP#show client summ

Radio Driver client Summary:

```

=====
wifi0
[*08/20/2018 11:54:59.5340]
[*08/20/2018 11:54:59.5340] Total STA List Count 0
[*08/20/2018 11:54:59.5340] | NO|          MAC|STATE|
[*08/20/2018 11:54:59.5340] -----
wifi1
[*08/20/2018 11:54:59.5357]
[*08/20/2018 11:54:59.5357] Total STA List Count 1
[*08/20/2018 11:54:59.5357] | NO|          MAC|STATE|
[*08/20/2018 11:54:59.5357] -----
[*08/20/2018 11:54:59.5357] | 1| 0:ffffffae:fffffffa:78:36:ffffff89|    8|

```

Radio Driver Client AID List:

```

=====
wifi0
[*08/20/2018 11:54:59.5415]
[*08/20/2018 11:54:59.5415] Total STA-ID List Count 0
[*08/20/2018 11:54:59.5415] | NO|          MAC|STA-ID|
[*08/20/2018 11:54:59.5415] -----
wifi1
[*08/20/2018 11:54:59.5431]
[*08/20/2018 11:54:59.5431] Total STA-ID List Count 1
[*08/20/2018 11:54:59.5431] | NO|          MAC|STA-ID|
[*08/20/2018 11:54:59.5432] -----
[*08/20/2018 11:54:59.5432] | 1| 0:ffffffae:fffffffa:78:36:ffffff89|    6|

```

WCP client Summary:

```

=====
                mac radio vap aid state      encr Maxrate is_wgb_wired      wgb_mac_addr
00:AE:FA:78:36:89    1  9  1  FWD AES_CCM128 MCS82SS          false 00:00:00:00:00:00

```

NSS client Summary:

```

=====
Current Count: 3
|      MAC      | OPAQUE | PRI | POL | VLAN | BR | TN | QCF | BSS | RADID | MYMAC |
|F8:0B:CB:E4:7F:41|00000000|    3|  0|  1|  1|  0|  2|    3|    1|
|F8:0B:CB:E4:7F:40|00000000|    3|  0|  1|  1|  0|  2|    3|    1|
|00:AE:FA:78:36:89|00000003|    1|  0|  1|  1|  0|  9|    1|    0|

```

Datapath IPv4 client Summary:

```

=====
                id vap  port      node tunnel      mac      seen_ip      hashed_ip sniff_a
00:AE:FA:78:36:89    9 apr1v9 192.0.2.13      - 00:AE:FA:78:36:89 192.168.68.209 10.228.153.45 5.990000

```

Datapath IPv6 client Summary:

```

=====
client      mac      seen_ip6 age      scope  port
  1 00:AE:FA:78:36:89 fe80::2ae:faff:fe78:3689 61 link-local apr1v9

```

Wired client Summary:

```

=====
mac port state local_client detect_ago associated_ago tx_pkts tx_bytes rx_pkts rx_bytes

```



您可以使用强制断开特定客户端的连接：

```
test dot11 client deauthenticate
```

可以使用以下方式为每个客户端获取流量计数器：

```
LabAP#show client statistics wireless 00:AE:FA:78:36:89
Client MAC address: 00:AE:FA:78:36:89
Tx Packets           : 621
Tx Management Packets : 6
Tx Control Packets   : 153
Tx Data Packets      : 462
Tx Data Bytes        : 145899
Tx Unicast Data Packets : 600
Rx Packets           : 2910
Rx Management Packets : 13
Rx Control Packets   : 943
Rx Data Packets      : 1954
Rx Data Bytes        : 145699
LabAP#
```

在无线电级别上，很多信息可以在“show controllers”中获得。添加客户端mac地址时，将显示支持的数据速率、当前数据创建量、PHY功能以及重试次数和失败次数：

```
<#root>
```

```
LabAP#show controllers dot11Radio 0 client 00:AE:FA:78:36:89
      mac radio vap aid state      encr Maxrate is_wgb_wired      wgb_mac_addr
00:AE:FA:78:36:89    0  9  1  FWD AES_CCM128    M15           false 00:00:00:00:00:00
Configured rates for client 00:AE:FA:78:36:89
Legacy Rates(Mbps): 11
HT Rates(MCS):M0 M1 M2 M3 M4 M5 M6 M7 M8 M9 M10 M11 M12 M13 M14 M15
VHT Rates: 1SS:M0-7 2SS:M0-7

HT:yes      VHT:yes      HE:no      40MHz:no      80MHz:no      80+80MHz:no      160MHz:no
11w:no      MFP:no      11h:no      encrypt_polocy: 4
_wmm_enabled:yes      qos_capable:yes      WME(11e):no      WMM_MIXED_MODE:no
short_preamble:yes      short_slot_time:no      short_hdr:yes      SM_dyn:yes
short_GI_20M:yes      short_GI_40M:no      short_GI_80M:yes      LDPC:yes      AMSDU:yes      AMSDU_long:no
su_mimo_capable:yes      mu_mimo_capable:no      is_wgb_wired:no      is_wgb:no

Additional info for client 00:AE:FA:78:36:89
RSSI: -90
PS : Legacy (Sleeping)
Tx Rate: 0 Kbps
Rx Rate: 117000 Kbps
VHT_TXMAP: 0
CCX Ver: 4

Statistics for client 00:AE:FA:78:36:89
      mac      intf TxData TxMgmt TxUC TxBytes
```

TxFail

TxDcrd TxCumRetries RxData RxMgmt RxBytes RxErr TxRt RxRt idle\_counter stats\_ago expiration
00:AE:FA:78:36:89 apr0v9 8 1 6 1038 1 0 0 31 1 1599

Per TID packet statistics for client 00:AE:FA:78:36:89

Table with 12 columns: Priority, Rx Pkts, Tx Pkts, Rx(last 5 s), Tx (last 5 s), QID, Tx Drops, Tx Cur, Qlimit. Rows 0-7 showing packet statistics for different priorities.

Legacy Rate Statistics:

(Mbps : Rx, Tx, Tx-Retries)
11 Mbps : 2, 0, 0
6 Mbps : 0, 9, 0

HT/VHT Rate Statistics:

(Rate/SS/Width : Rx, Rx-Ampdu, Tx, Tx-Ampdu, Tx-Retries)
0/1/20 : 4, 4, 0, 0, 0
6/2/20 : 4, 4, 0, 0, 0
7/2/20 : 5, 5, 0, 0, 0

webauth done:
false

为了持续跟踪客户端数据速率和/或RSSI值，您可以运行“debug dot11 client rate address <mac>”，此命令每秒记录一次此信息：

LabAP#debug dot11 client rate address 00:AE:FA:78:36:89
Table with 11 columns: Timestamp, MAC, Tx-Pkts, Rx-Pkts, Tx-Rate, Rx-Rate, RSSI, SNR, Tx-R. Rows showing real-time monitoring data from 14:17:28 to 14:17:50.

[*08/20/2018 14:17:51.1035]	00:AE:FA:78:36:89	1	7	12	a8.2-2s	-46	52
[*08/20/2018 14:17:52.1037]	00:AE:FA:78:36:89	0	17	12	a8.2-2s	-46	52
[*08/20/2018 14:17:53.1040]	00:AE:FA:78:36:89	1	19	12	a8.2-2s	-46	52
[*08/20/2018 14:17:54.1043]	00:AE:FA:78:36:89	2	17	12	a8.2-2s	-46	52
[*08/20/2018 14:17:55.1046]	00:AE:FA:78:36:89	2	22	12	a8.2-2s	-45	53
[*08/20/2018 14:17:56.1048]	00:AE:FA:78:36:89	1	18	12	a8.2-2s	-45	53
[*08/20/2018 14:17:57.1053]	00:AE:FA:78:36:89	2	18	12	a8.2-2s	-45	53
[*08/20/2018 14:17:58.1055]	00:AE:FA:78:36:89	12	37	12	a8.2-2s	-45	53

在此输出中，Tx和Rx数据包计数器是自上次打印以来的第二个间隔中传输的数据包，与Tx重试相同。但是，RSSI、SNR和数据速率是该间隔的最后一个数据包的值（而不是该间隔中所有数据包的平均值）。

## Flexconnect方案

您可以在身份验证前（例如CWA）或身份验证后方案中验证当前应用于客户端的ACL：

```
AP#show client access-lists pre-auth all f48c.507a.b9ad
Pre-Auth URL ACLs for Client: F4:8C:50:7A:B9:AD
IPv4 ACL: IPv6 ACL:
ACTION URL-LIST
```

```
Resolved IPs for Client: F4:8C:50:7A:B9:AD
HIT-COUNT URL ACTION IP-LIST
```

REDIRECT

```
rule 0: allow true and ip proto 17 and src port 53
rule 1: allow true and ip proto 17 and dst port 53
rule 2: allow true and src 10.48.39.161mask 255.255.255.255
rule 3: allow true and dst 10.48.39.161mask 255.255.255.255
rule 4: deny true
No IPv6 ACL found
```

```
AP#show client access-lists post-auth all f48c.507a.b9ad
Post-Auth URL ACLs for Client: F4:8C:50:7A:B9:AD
IPv4 ACL: IPv6 ACL:
ACTION URL-LIST
```

```
Resolved IPs for Client: F4:8C:50:7A:B9:AD
HIT-COUNT URL ACTION IP-LIST
```

post-auth

```
rule 0: deny true and dst 192.0.0.0mask 255.0.0.0
rule 1: deny true and src 192.0.0.0mask 255.0.0.0
rule 2: allow true
No IPv6 ACL found
```

## AP文件系统

COS AP不允许在unix平台上列出文件系统的所有内容。

命令“show filesystems”提供当前分区上的空间使用情况和分布的详细信息：

```
2802#show filesystems
Filesystem      Size      Used Available Use% Mounted on
/dev/ubivol/storage 57.5M    364.0K    54.1M    1% /storage
2802#
```

命令“show flash”列出了AP闪存上的主文件。您还可以附加syslog或core关键字以列出这些特定文件夹。

```
ap_2802#show flash
Directory of /storage/
total 84
-rw-r--r--    1 root    root           0 May 21  2018 1111
-rw-r--r--    1 root    root           6 Apr 15 11:09 BOOT_COUNT
-rw-r--r--    1 root    root           6 Apr 15 11:09 BOOT_COUNT.reserve
-rw-r--r--    1 root    root          29 Apr 15 11:09 RELOADED_AT_UTC
drwxr-xr-x    2 root    root          160 Mar 27 13:53 ap-images
drwxr-xr-x    4 5      root        2016 Apr 15 11:10 application
-rw-r--r--    1 root    root        6383 Apr 26 09:32 base_capwap_cfg_info
-rw-r--r--    1 root    root         20 Apr 26 10:31 bigacl
-rw-r--r--    1 root    root        1230 Mar 27 13:53 bootloader.log
-rw-r--r--    1 root    root         5 Apr 26 09:29 bootloader_verify.shadow
-rw-r--r--    1 root    root         18 Jun 30  2017 config
-rw-r--r--    1 root    root        8116 Apr 26 09:32 config.flex
-rw-r--r--    1 root    root         21 Apr 26 09:32 config.flex.mgroup
-rw-r--r--    1 root    root         0 Apr 15 11:09 config.local
-rw-r--r--    1 root    root         0 Jul 26  2018 config.mesh.dhcp
-rw-r--r--    1 root    root         180 Apr 15 11:10 config.mobexp
-rw-r--r--    1 root    root         0 Jun 5  2018 config.oep
-rw-r--r--    1 root    root        2253 Apr 26 09:43 config.wireless
drwxr-xr-x    2 root    root         160 Jun 30  2017 cores
drwxr-xr-x    2 root    root         320 Jun 30  2017 dropbear
drwxr-xr-x    2 root    root         160 Jun 30  2017 images
-rw-r--r--    1 root    root         222 Jan 2  2000 last_good_uplink_config
drwxr-xr-x    2 root    root         160 Jun 30  2017 lists
-rw-r--r--    1 root    root         215 Apr 16 11:01 part1_info.ver
-rw-r--r--    1 root    root         215 Apr 26 09:29 part2_info.ver
-rw-r--r--    1 root    root        4096 Apr 26 09:36 random_seed
-rw-r--r--    1 root    root         3 Jun 30  2017 rxtx_mode
-rw-r--r--    1 root    root         64 Apr 15 11:11 sensord_CSPRNG0
-rw-r--r--    1 root    root         64 Apr 15 11:11 sensord_CSPRNG1
drwxr-xr-x    3 support  root         224 Jun 30  2017 support
drwxr-xr-x    2 root    root        2176 Apr 15 11:10 syslogs
-----
Filesystem      Size      Used Available Use% Mounted on
flash           57.5M    372.0K    54.1M    1% /storage
```

### 存储和发送系统日志

syslog文件夹存储先前重新启动的syslog输出。命令show log仅显示自上次重新启动后的系统日志

o

在每个重新启动周期中，系统日志会写入增量文件。

```
artaki# show flash syslogs
Directory of /storage/syslogs/
total 128
-rw-r--r--  1 root    root      11963 Jul  6 15:23 1
-rw-r--r--  1 root    root      20406 Jan  1  2000 1.0
-rw-r--r--  1 root    root        313 Jul  6 15:23 1.last_write
-rw-r--r--  1 root    root      20364 Jan  1  2000 1.start
-rw-r--r--  1 root    root        33 Jul  6 15:23 1.watchdog_status
-rw-r--r--  1 root    root      19788 Jul  6 16:46 2
-rw-r--r--  1 root    root      20481 Jul  6 15:23 2.0
-rw-r--r--  1 root    root        313 Jul  6 16:46 2.last_write
-rw-r--r--  1 root    root      20422 Jul  6 15:23 2.start
-----
Filesystem          Size      Used Available Use% Mounted on
flash                57.6M     88.0K      54.5M    0% /storage

artaki# show flash cores
Directory of /storage/cores/
total 0
-----
Filesystem          Size      Used Available Use% Mounted on
flash                57.6M     88.0K      54.5M    0% /storage
```

初始启动后的第一个输出是文件1.0，如果1.0过长，则会创建文件1.1。重新启动后，将创建一个新文件2.0，以此类推。

如果希望AP将其系统日志消息单播发送到特定服务器，可以从WLC配置系统日志目标。

默认情况下，AP将其syslog发送到可能导致相当多的广播风暴的广播地址，因此请确保配置syslog服务器。

默认情况下，AP通过syslog发送其控制台输出上打印的任何内容。

在9800控制器上，您可以在Management下的Configuration -> AP Join配置文件中更改这些参数。

## Edit AP Join Profile

General Client CAPWAP AP **Management** Security ICap QoS

**Device** User Credentials CDP Interface

### TFTP Downgrade

IPv4/IPv6 Address

Image File Name

### System Log

Facility Value

Host IPv4/IPv6 Address

Log Trap Value

Secured ⓘ

### Telnet/SSH Configuration

Telnet

SSH

### AP Core Dump

Enable Core Dump

您可以更改Log Trap Value，以便也通过syslog发送调试。然后，您可以在AP CLI上启用调试，这些调试的输出通过syslog消息发送到配置的服务器。

，只有当您将syslog设施设置为KERN（默认值）时，AP才会发送syslog消息。

如果您正在排除AP可能失去网络连接（例如，在WGB上）的问题，则系统日志不如在AP失去上行链路连接时发送消息那么可靠。

因此，依靠闪存中存储的系统日志文件是调试和存储AP本身输出并在稍后定期上传输出的好方法。

## AP支持套件

一些通常收集的各种类型的诊断信息可在单个捆绑包中提供，您可以从接入点上传。

可以包含在捆绑包中的诊断信息包括：

- AP show tech
- AP系统日志
- AP Capwapd大脑日志
- AP启动和消息日志
- AP核心转储文件

要获取AP支持捆绑包，您可以进入AP CLI并输入命令“copy support-bundle tftp: x.x.x.x”。

之后，您可以检查名为AP名称并附加了support.apversion.date.time.tgz的文件，如下所示：

```
APC4F7.D54C.E77C#copy support-bundle tftp: 192.168.1.100
<cr>
APC4F7.D54C.E77C#copy support-bundle tftp: 192.168.1.100
Creating support bundle, please wait...ifconfig: wired1: error fetching interface information: Device not found
Unit systemd-journald.socket could not be found.
tar: ./*.tgz: No such file or directory
tar: error exit delayed from previous errors
tar: *.tgz: No such file or directory
tar: error exit delayed from previous errors
==== Support file APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.tgz created ====
##### 100.0%
Successful file transfer:
APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.tgz
APC4F7.D54C.E77C#
```

当您“解压缩”该文件时，可以查看收集的各种文件：

i-Images > APC4F7.D54C.E77C\_support.17.2.1.11.20200408.145526

<input type="checkbox"/> Name	Date modified	Type	Size
<input type="checkbox"/> APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.brain.error.log.gz	4/8/2020 4:55 PM	GZ File	1 KB
<input type="checkbox"/> APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.brain.log.gz	4/8/2020 4:55 PM	GZ File	3 KB
<input type="checkbox"/> APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.info	4/8/2020 4:55 PM	INFO File	1 KB
<input type="checkbox"/> APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.messages.gz	4/8/2020 4:55 PM	GZ File	11 KB
<input type="checkbox"/> APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.startlog.gz	4/8/2020 4:55 PM	GZ File	5 KB
<input type="checkbox"/> APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.syslogs.gz	4/8/2020 4:55 PM	GZ File	2 KB
<input type="checkbox"/> APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.tech_support.gz	4/8/2020 4:55 PM	GZ File	34 KB
<input type="checkbox"/> APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.wsa_info.json.gz	4/8/2020 4:55 PM	GZ File	1 KB
<input type="checkbox"/> APC4F7.D54C.E77C_support.17.2.1.11.20200408.145526.wsa_status.json.gz	4/8/2020 4:55 PM	GZ File	1 KB

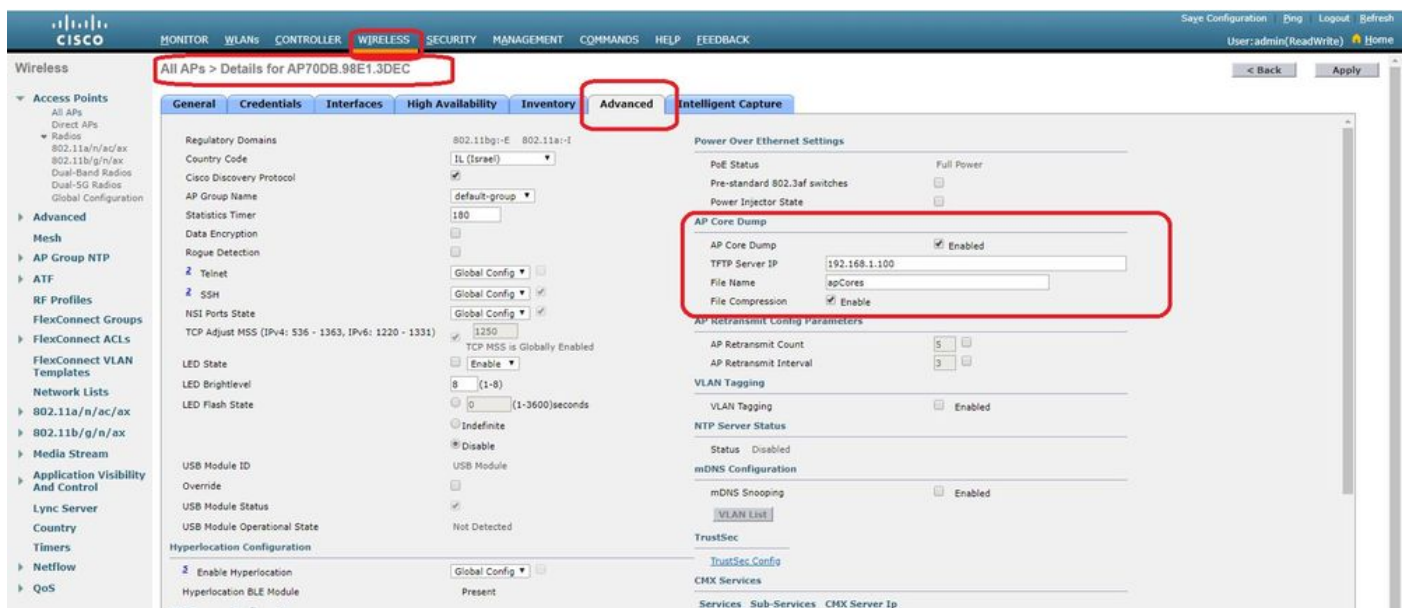
## 远程收集AP核心文件

要远程收集AP核心文件，请启用要包含在支持捆绑包中的核心转储，然后从AP上传支持捆绑包，或直接发送到tftp服务器。后续示例使用tftp服务器192.168.1.100。

## AireOS CLI

```
(c3504-01) >config ap core-dump enable 192.168.1.100 apCores uncompress ?  
  
<Cisco AP> Enter the name of the Cisco AP.  
  
all Applies the configuration to all connected APs.
```

## AireOS GUI



## Cisco IOS® CLI

```
<#root>
```

```
eWLC-9800-01(
```

```
config
```

```
)#ap profile TiagoOffice
```

```
eWLC-9800-01(
```

```
config-
```

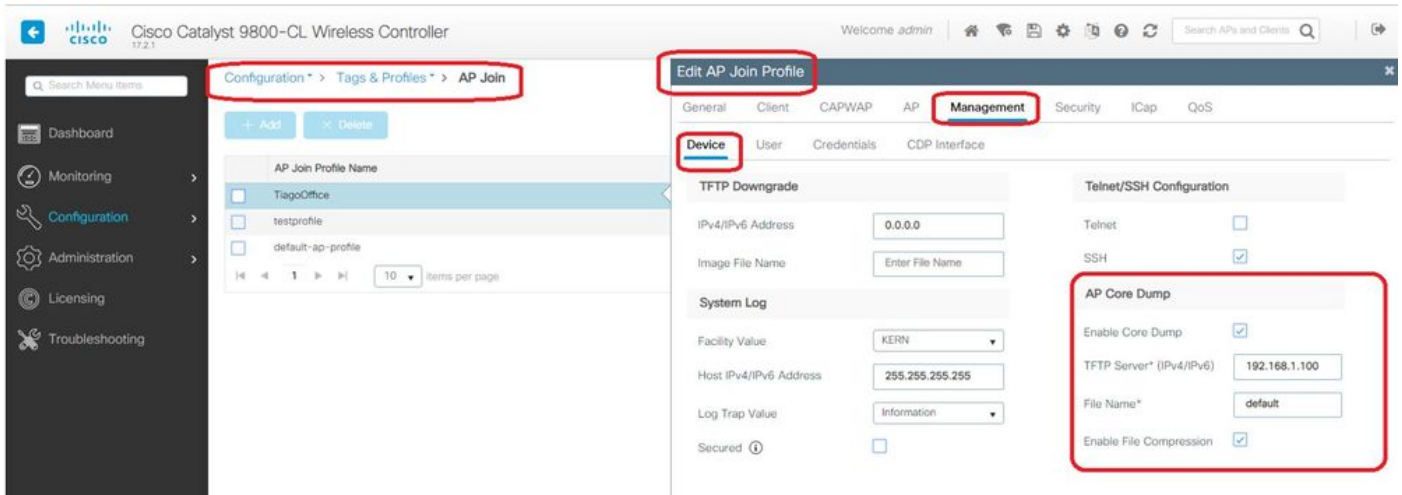
```
ap
```

```
-profile
```

```
)#core-dump tftp-server 192.168.1.100 file apCores uncompress
```



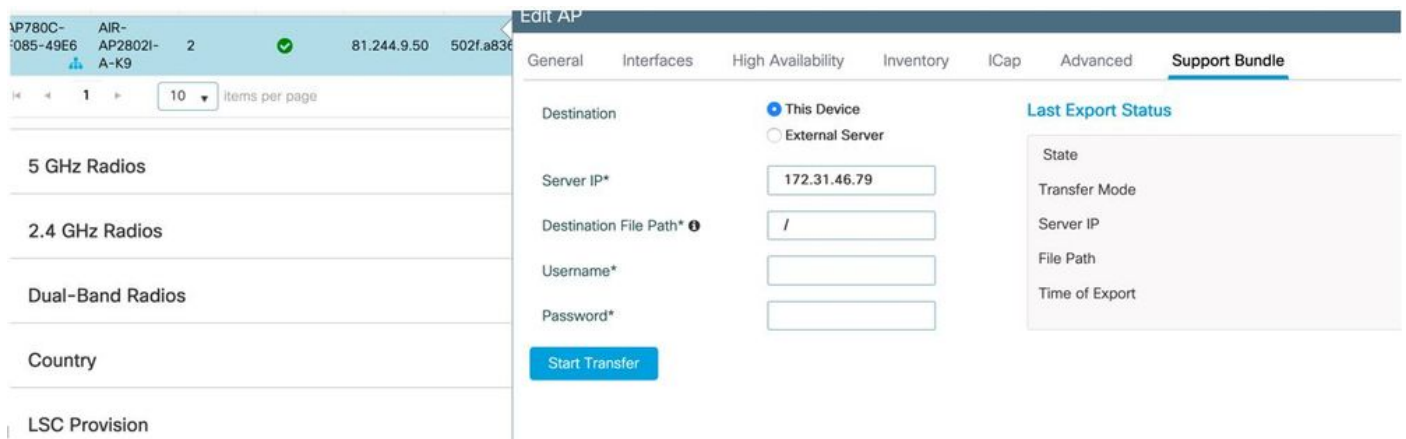
## Cisco IOS® GUI



从Cisco IOS® XE 17.3.1，您有一个支持捆绑包选项卡，可以从WLC GUI下载AP SB。

它所做的只是在AP上执行“copy support-bundle”命令并通过SCP将其发送到WLC（因为WLC可以是SCP服务器）。

然后，您可以从浏览器下载：



这意味着，您可以在17.3.1之前的eWLC版本中手动执行相同的技巧：

如果您没有可连接到AP的TFTP服务器，请通过SCP将支持捆绑包从AP复制到eWLC IP。

eWLC通常通过SSH从AP到达，因此对于17.3之前版本来说这是一个不错的技巧。

步骤1: [在9800 v17.2.1上启用SSH](#)

第二步： [在Cisco IOS® XE v17.2.1上启用SCP](#)

此示例说明如何配置SCP的服务器端功能。此示例使用本地定义的用户名和密码：

```

! AAA authentication and authorization must be configured properly in order for SCP to work.
Device> enable
Device# configure terminal
Device(config)# aaa new-model
Device(config)# aaa authentication login default local
Device(config)# aaa authorization exec default local
Device(config)# username user1 privilege 15 password 0 lab
! SSH must be configured and functioning properly.
Device(config)# ip scp server enable
Device(config)# end

```

第三步：使用命令copy support-bundle，我们需要指定在SCP服务器中创建的文件名。

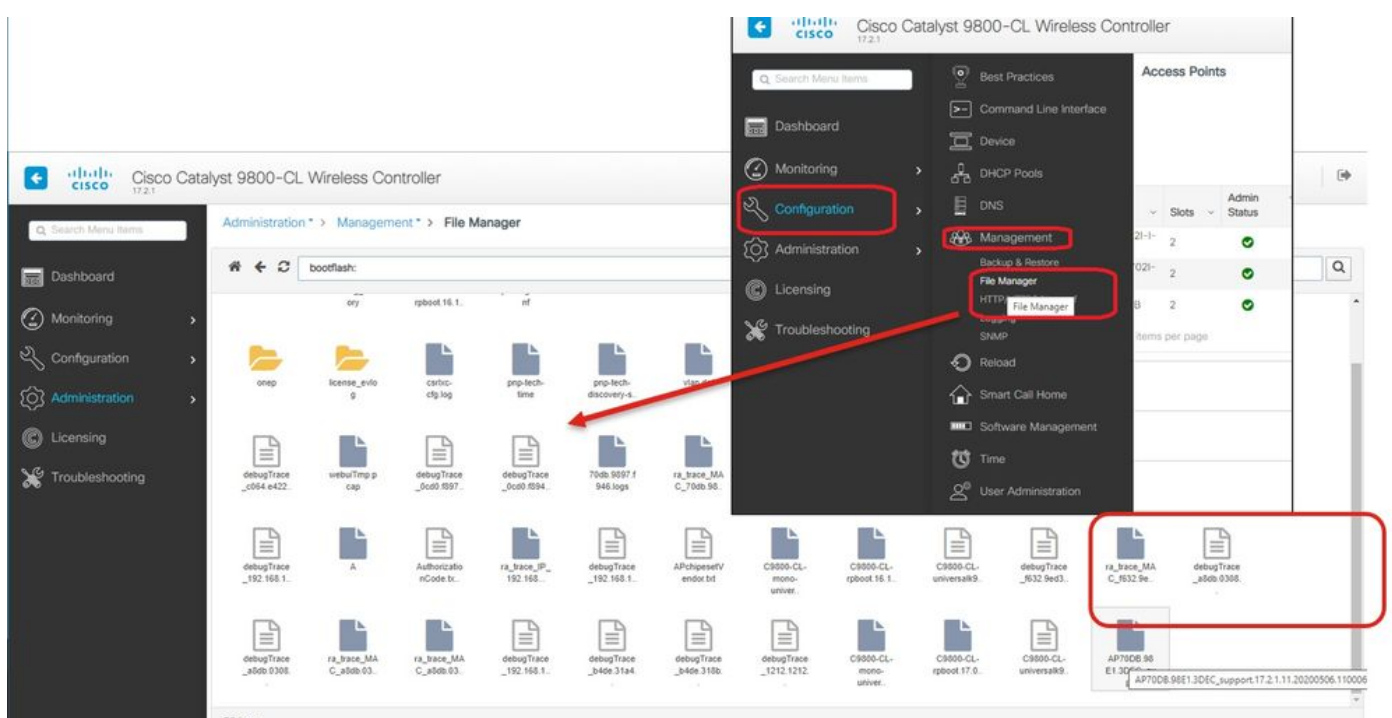
提示：您可以运行一次命令以获取有意义的文件名，然后在命令中复制/粘贴该文件名：

```

AP70DB.98E1.3DEC#copy support-bundle scp: admin@192.168.1.15:/
Creating support bundle, please wait...tar: ./*.tgz: No such file or directory
tar: error exit delayed from previous errors
tar: *.tgz: No such file or directory
tar: error exit delayed from previous errors
==== Support file AP70DB.98E1.3DEC_support.17.2.1.11.20200506.110006.tgz created ====
Warning: Permanently added '192.168.1.15' (RSA) to the list of known hosts.
Password:
Connection closed by 192.168.1.15 port 22
lost connection
AP70DB.98E1.3DEC#copy support-bundle scp: admin@192.168.1.15:/AP70DB.98E1.3DEC_support.17.2.1.11.20200506.110006.tgz
Creating support bundle, please wait...tar: ./*.tgz: No such file or directory
tar: error exit delayed from previous errors
tar: *.tgz: No such file or directory
tar: error exit delayed from previous errors
==== Support file AP70DB.98E1.3DEC_support.17.2.1.11.20200506.110400.tgz created ====
Password:
AP70DB.98E1.3DEC_support.17.2.1.11.20200506.110400.tgz
Connection to 192.168.1.15 closed by remote host.
AP70DB.98E1.3DEC#

```

第四步：然后，您可以进入eWLC GUI并在以下位置获取文件：Administration > Management > File Manager:



## 物联网和蓝牙

可以在AP上使用检查gRPC服务器日志：

```
AP# show grpc server log
time="2020-04-01T01:36:52Z" level=info msg="[DNAS] spaces conn url 10.22.243.33:8000"
time="2020-04-01T01:36:52Z" level=info msg="[DNAS] entering stopDNAspacesTmpTokenRoutine"
time="2020-04-01T01:36:52Z" level=info msg="[DNAS] exiting stopDNAspacesTmpTokenRoutine"
time="2020-04-01T01:36:52Z" level=info msg="[DNAS] entering startDNAspacesTmpTokenRoutine"
time="2020-04-01T01:36:52Z" level=info msg="[DNAS] launching token request cycle"
time="2020-04-01T01:36:52Z" level=info msg="[DNAS] exiting startDNAspacesTmpTokenRoutine"
time="2020-04-01T01:36:52Z" level=info msg="[DNAS] spaces token expiration time 2020-04-02 01:36:52 +0000 UTC"
time="2020-04-01T01:36:52Z" level=info msg=" Calling startDNAspacesConn routine "
time="2020-04-01T01:36:52Z" level=info msg="[DNAS] Receive Success status"
time="2020-04-01T01:36:52Z" level=info msg="[DNAS] Connection not in ready state sleeping for 10 second"
time="2020-04-01T01:37:02Z" level=info msg="[DNAS] Setup Stream for the gRPC connection"
time="2020-04-01T01:37:02Z" level=info msg="[DNAS] Connect RPC Succeeded."
time="2020-04-01T01:37:02Z" level=info msg="[DNAS] RX routine got enabled "
time="2020-04-01T01:37:02Z" level=info msg="[DNAS] TX routine got enabled "
```

可使用验证与DNA空间连接器的连接：

```
AP# show cloud connector key access
Token Valid : Yes
Token Stats :
    Number of Attempts : 44
    Number of Failures : 27
    Last Failure on : 2020-03-28 02:02:15.649556818 +0000 UTC m=+5753.097022576
    Last Failure reason : curl: SSL connect error
    Last Success on : 2020-04-01 00:48:37.313511596 +0000 UTC m=+346934.760976625
    Expiration time : 2020-04-02 00:48:37 +0000 UTC
Connection Retry Interval : 30
```

```
AP# show cloud connector connection detail
Connection State : READY
Connection Url : 10.22.243.33:8000
Certificate Available : true
Controller Ip : 10.22.243.31
Stream Setup Interval : 30
Keepalive Interval : 30
Last Keepalive Rcvd On : 2020-04-01 00:32:47.891433113 +0000 UTC m=+345985.338898246
Number of Dials : 2
Number of Tx Pkts : 2788175
Number of Rx Pkts : 11341
Number of Dropped Pkts : 0
Number of Rx Keepalive : 11341
Number of Tx Keepalive : 11341
Number of Rx Cfg Request : 0
Number of Tx AP Cfg Resp : 0
Number of Tx APP Cfg Resp : 0
Number of Tx APP state pkts : 5
```



```
AP#show iox applications
Total Number of Apps : 1
-----
App Name           : cisco_dnas_ble_iox_app
  App Ip           : 192.168.11.2
  App State        : RUNNING
  App Token        : 02fb3e98-ac02-4356-95ba-c43e8a1f4217
  App Protocol     : ble
  App Grpc Connection : Up
  Rx Pkts From App : 3878345
  Tx Pkts To App   : 6460
  Tx Pkts To Wlc   : 0
  Tx Data Pkts To DNASpaces : 3866864
  Tx Cfg Resp To DNASpaces : 1
  Rx KeepAlive from App : 11480
  Dropped Pkts     : 0
  App keepAlive Received On : Mar 24 05:56:49
```

您可以使用以下命令连接到IOX应用，然后在楼层信标配置期间监控日志：

```
AP#connect iox application
/ #

/# tail -F /tmp/dnas_ble.log
Tue Mar 24 06:55:21 2020 [INFO]: Starting DNA Spaces BLE IOx Application
Tue Mar 24 06:55:21 2020 [INFO]: Auth token file contents: db26a8ab-e800-4fe9-a128-80683ea17b12
Tue Mar 24 06:55:21 2020 [INFO]: Setting gRPC endpoint to: 1.1.7.101:57777
Tue Mar 24 06:55:21 2020 [INFO]: Auth with token: db26a8ab-e800-4fe9-a128-80683ea17b12
Tue Mar 24 06:55:21 2020 [INFO]: Attempt to connect to DNAS Channel
Tue Mar 24 06:55:21 2020 [INFO]: Starting to run metrics
Tue Mar 24 06:55:21 2020 [INFO]: Starting to run Channel Keepalive
Tue Mar 24 06:55:21 2020 [INFO]: Initialize DNAS Reader Channel
Tue Mar 24 06:55:21 2020 [INFO]: Start listener for messages
Tue Mar 24 06:55:21 2020 [INFO]: Running BLE scan thread
```

## 结论

有许多故障排除工具可以帮助我们解决与COS AP相关的问题。

本文档列出了最常用的文档，并会定期更新。

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