

# Firepower 9300/4100系列工具的密码恢复流程

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## 简介

本文描述如何恢复Firepower 9300/4100系列工具的Supervisor管理输入-输出(减少)密码。

## Prerequisites

### Requirements

There are no specific requirements for this document.

### Components Used

本文档中的信息基于以下硬件版本：

- Cisco Firepower 4100系列和9300种工具。

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

## 背景信息

当用户忘记Supervisor减少密码时，密码恢复流程执行。当您执行密码恢复流程时，要达到此，所

有数据库文件和配置被重置对工厂默认设置。

Note:

## 逐步密码恢复流程

为了恢复减少的Supervisor的密码，请执行这些步骤：

**步骤1.Connect**对控制台端口的PC使用提供的控制台电缆，和连接到控制台使用为9600波特设置的终端仿真器，8数据位，无奇偶校验，1个结束位，没有流控制。检查[Cisco Firepower 9300硬件安装指南](#)关于控制台电缆的更多信息。

Note:FXO Supervisor

**步骤2.**停电系统，然后通电它。

**第 3 步：**当引导时，请按ESC或CTRL+ L键，当提示您输入ROMmon模式时。

```
!! Rommon image verified successfully !!
```

```
Cisco System ROMMON, Version 1.0.09, RELEASE SOFTWARE  
Copyright (c) 1994-2015 by Cisco Systems, Inc.  
Compiled Thu 05/28/2015 17:21:39.46 by gilchen
```

```
Current image running: Boot ROM0  
Last reset cause: ResetRequest  
DIMM Slot 0 : Present  
DIMM Slot 1 : Present  
No USB drive !!  
BIOS has been locked !!
```

```
Platform FPR9K-SUP with 16384 Mbytes of main memory  
MAC Address: b0:aa:77:2f:93:74
```

```
find the string ! boot bootflash:/installables/switch/fxos-k9-kickstart.5.0.3.N2.3.14.69.SPA  
bootflash:/installables/switch/fxos-k9-system.5.0.3.N2.3.14.69.SPA
```

```
Use BREAK, ESC or CTRL+L to interrupt boot.  
Use SPACE to begin boot immediately.  
Boot interrupted.  
rommon 1 >
```

**第 4 步：**记录下来kickstart突出显示的镜像和系统镜像以上。

```
!! Rommon image verified successfully !!
```

```
Cisco System ROMMON, Version 1.0.09, RELEASE SOFTWARE  
Copyright (c) 1994-2015 by Cisco Systems, Inc.  
Compiled Thu 05/28/2015 17:21:39.46 by gilchen
```

```
Current image running: Boot ROM0  
Last reset cause: ResetRequest
```

DIMM Slot 0 : Present  
DIMM Slot 1 : Present  
No USB drive !!  
BIOS has been locked !!

Platform FPR9K-SUP with 16384 Mbytes of main memory  
MAC Address: b0:aa:77:2f:93:74

**find the string ! boot bootflash:/installables/switch/fxos-k9-kickstart.5.0.3.N2.3.14.69.SPA**  
**bootflash:/installables/switch/fxos-k9-system.5.0.3.N2.3.14.69.SPA**

Use BREAK, ESC or CTRL+L to interrupt boot.  
Use SPACE to begin boot immediately.  
Boot interrupted.  
rommon 1 >

**步骤5. 输入kickstart镜像，当您输入引导程序(kickstart镜像名称) 时命令ROMmon提示。**

```
rommon 1 > boot bootflash:/installables/switch/fxos-k9-kickstart.5.0.3.N2.3.14.69.SPA
!! Kickstart Image verified successfully !!
```

```
Linux version: 2.6.27.47 (security@cisco.com) #1 SMP Tue Nov 24 12:10:28 PST 2015
[ 0.000000] Fastboot Memory at 0c100000 of size 201326592
Usage: init 0123456SsQqAaBbCcUu
INIT: POST INIT Starts at Wed Jun 1 13:46:33 UTC 2016
can't create lock file /var/lock/mtab~302: No such file or directory (use -n flag to override)
S10mount-ramfs.supnuovaca Mounting /isan 3000m
Mounted /isan
TAC support: http://www.cisco.com/tac
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such license is available at
http://www.opensource.org/licenses/gpl-2.0.php and
http://www.opensource.org/licenses/lgpl-2.1.php
switch(boot)#
```

**第6步。在switch(boot)-提示，请输入config terminal命令为了连接到Configure模式，并且尔后，请输入erase命令的管理密码重置密码。以后提示用户输入确认。**

Y

```
switch(boot)#
switch(boot)# config terminal
Enter configuration commands, one per line. End with CNTL/Z.
switch(boot)(config)# admin-password erase
Your password and configuration will be erased!
Do you want to continue? (y/n) [n] y
```

**步骤7. 退出对switch(boot)-提示并且装载及早就被保存的系统镜像完成程序。**

```
switch(boot)(config)# exit
switch(boot)# load bootflash:/installables/switch/fxos-k9-system.5.0.3.N2.3.14.69.SPA
```

Uncompressing system image: bootflash:/installables/switch/fxos-k9-system.5.0.3.N2.3.14.69.SPA

<lines omitted>

---- Basic System Configuration Dialog ----

This setup utility will guide you through the basic configuration of the system. Only minimal configuration including IP connectivity to the Fabric interconnect and its clustering mode is performed through these steps.

Type Ctrl-C at any time to abort configuration and reboot system.  
To back track or make modifications to already entered values, complete input till end of section and answer no when prompted to apply configuration.

You have chosen to setup a new Security Appliance. Continue? (y/n): y

Enforce strong password? (y/n) [y]: n

Enter the password for "admin":

Confirm the password for "admin":

Enter the system name: FF09-FPR9300-1

Physical Switch Mgmt0 IP address : 192.168.10.10

Physical Switch Mgmt0 IPv4 netmask : 255.255.255.0

IPv4 address of the default gateway : 192.168.10.1

Configure the DNS Server IP address? (yes/no) [n]: n

Configure the default domain name? (yes/no) [n]: n

Following configurations will be applied:

Switch Fabric=A  
System Name=FF09-FPR9300-1  
Enforced Strong Password=no  
Physical Switch Mgmt0 IP Address=192.168.10.1  
Physical Switch Mgmt0 IP Netmask=255.255.255.0  
Default Gateway=192.168.10.1  
Ipv6 value=0

Apply and save the configuration (select 'no' if you want to re-enter)? (yes/no): yes

Applying configuration. Please wait.

Configuration file - Ok

Cisco FPR Series Security Appliance

FF09-FPR9300-1 login:

## Related Information

- [Cisco FXO](#)
- [Firepower 9300Cisco ASA](#)
- [Technical Support & Documentation - Cisco Systems](#)