

如何从智能许可恢复到传统许可？

目录

[简介](#)

[条件](#)

[解决方法](#)

[相关信息](#)

简介

本文档介绍如何将智能许可配置恢复为传统许可。

从智能许可证恢复到传统许可证没有直接步骤。本文包含恢复许可证类型配置的解决方法。

条件

运行12.0或更高版本的ESA，并启用智能许可(SL)。如果要重新更改为传统/传统许可(CL)，请按照解决方法部分中提及的步骤操作。

解决方法

警告：

- 1.将配置重置回所有初始/默认值。
- 2.这会影响生产，建议在执行此操作之前保存配置文件的副本（使用加密密码）。

这是恢复更改的命令

```
(Machine cisco.com)> resetconfig  
  
Are you sure you want to reset all configuration values? [N]> y  
  
Machine cisco.com removed from the cluster.  
All settings have been restored to the factory defaults.
```

注意：resetconfig命令仅在脱机状态下工作。

您必须暂停侦听程序（如此处所述）才能执行resetconfig命令。

```
(Machine cisco.com)> suspend  
  
Enter the number of seconds to wait before abruptly closing connections.  
[30]>  
  
Waiting for listeners to exit...
```

```
Receiving suspended for Test.  
Waiting for outgoing deliveries to finish...  
Mail delivery suspended.  
(Machine cisco.com)>
```

或者

```
(Machine esa.cisco.com)> diagnostic
```

```
Choose the operation you want to perform:
```

```
- RAID - Disk Verify Utility.  
- DISK_USAGE - Check Disk Usage.  
- NETWORK - Network Utilities.  
- REPORTING - Reporting Utilities.  
- TRACKING - Tracking Utilities.  
- RELOAD - Reset configuration to the initial manufacturer values.  
- SERVICES - Service Utilities.  
[ ]> reload
```

This command will remove all user settings and reset the entire device.

If this is a Virtual Appliance, all feature keys will be removed,
and the license must be reapplied.

```
Are you sure you want to continue? [N]> y
```

```
Are you *really* sure you want to continue? [N]> y
```

```
Do you want to wipe also? [N]>
```

```
Reverting to "virtualimage" preconfigure install mode.
```

```
Connection to x.x.x.x closed by remote host.
```

注意：请在TAC工程师的指导下执行上述更改。如果您遇到任何问题，可以立即联系TAC。

相关信息

- [思科邮件安全设备 — 最终用户指南](#)
- [如何在思科ESA、WSA和SMA上安装功能密钥](#)
- [智能许可概述和最佳实践](#)