# 如何请求访问现有智能帐户

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# 简介

本文描述请求访问现有智能帐户的过程。

# 先决条件

开始之前,请确保您拥有以下数据:

• <u>有效Cisco.com帐户</u>

# 请求访问现有智能帐户

步骤1:

转到 <u>思科软件中心</u>并使用Cisco.com帐户登录。



**步骤 2**:

单击配置文件按钮,然后选择管**理配置文件**。

Ē	Cisco Software Central	alialia cisco	Q $\bigoplus_{EN}^{US}$
			My Account ×
	Cisco Softv Access everything you need to activate and many your Cisco Smart Licenses.	ware Centra	Lopout
	Download and	manage	
	Smart Software Manager Track and manage your licenses, Convert traditional licenses to Smart Licenses.	Download and Upgrade Download new software or updates to your current software.	Traditional Licenses Generate and manage PAK-based and other device licenses, including demo licenses.
	Manage Smart Account	EA Workspace	Manage Entitlements

步骤 3:

在"配置**文件管理**"页上,单**击访问管理**。

cisco	⊕US L Hi,
Arrow	S Access Management
You will not be able to update Cisco employee pro	file attributes in OneID. Please update it in HR systems.
Your Personal Details	Your Company Details
First Name	Country or Region
	Page 4
Last Name	Company
	Cisco Systems, Inc.
Preferred First Name	Site Address
	Ange Researcher Histogeland 122, Deservice Red, 19941
	Company Phone Number

步骤 4:

在"访问**"选**项卡上,单**击智能帐户**。在"查**看您的访问请求**"部分,**选择"请求访问现有智能帐户"**。 **步骤结果**:系统显示"请求**访问现有帐户"**页。

Back to Profile Management  Access			Choose Language : English	×
Services & Support Smart Accounts Ordering	Smart Services   CCIE   Partners   PICA Users			
Existing Smart Account Access				
Smart Account Domain	Smart Account Name	Virtual Account	Role	
•	L		Smart Account Administrator	
View Your Access Requests				
Request a Smart Account Get a Smart Account for your organizat	ion or initiate it for someone else			
Request Access to an Existing Smart A Submit a request for access to a Smart	ccount Account			
Manage Smart Account Modify the properties of your Smart Acc	ount and associate individual Cisco Smart.	Accounts with your Smart Account.		
Learn About Smart Accounts Access documentation and training.				
Contacts	Feedback Help Site Map Terms & C	onditions Privacy Statement Cookies	Trademarks	

#### 步骤 5:

在"请**求访问现有智能帐户"**页面的"您**的简档**"部分,确保您的简档信息正确。在"智**能帐户域标识**符 "部分的"**帐户域标识符"**字段中,输入您需要访问的帐户域标识符。单击"Submit"。

步骤结果:系统显示"请求原因"字段。

CISCO Produ	icts Support & Learn Partner	s Events & Videos	Q	
	Back to Profile Management     Access		Choose Language : [English v]	
	Request Access to an	uest Access to an Existing Smart Account		
	Use this page to request access to a Smart Account or Holding Account that has already been established by your company or associates. You will need to know the specific Domain Identifier that represents the Smart Account to request access. Your Profile Your Cisco com profile will be included with the access request to the Account Administrators. It is very important that it is accurate before proceeding. If you need to update your profile, do it now.			
	Company / Organization Name:			
	Full Name:			
	Email Address:			
	Cisco ID:			
	Phone:			
	Smart Account Domain Identifier			
	Confirm the Smart or Holding Account Domain Identifier you are requesting access to, by entering it below:			
	* Account Domain Identifier:	Line Colore		
		Contacts Feestback Help Site Map Terms & Conditions Privacy Statement Cookies Trademarks		

步骤 6:

在请求**原因字段中**,输入请求访问智能帐户的原因。单击"Send Request(发送请求)"。

步骤结果:系统显示确认您的访问请求已发送的通知消息。

cisco	Products Support & Learn Partners Events & Videos Q
	Back to Profile Management     Chonce Language: [Entith v]
	Acces
	Request Access to an Existing Smart Account
	Use this page to request access to a Smart Account or Holding Account that has already been established by your company or associates. You will need to know the specific Domain Identifier that represents the Smart Account to request access.
	Your Profile
	Your Cisco com profile will be included with the access request to the Account Administrators. It is very important that it is accurate before proceeding. If you need to update your profile, do it now.
	Company / Organization Name.
	Full Name:
	Fail Marr
	Cisco ID
	Prone
	Smart Account Domain Identifier
	Contrm the Small of Holding Account Domain Identifier you are requesting access to, by entering it below:
	* Accourt Domain Identifier: Submit
	Account Name: 1
	Account type: Cost Context
	* Reason For Request
	10 character minimum 951 remaining
	When submitted, the request will be sent to the Smart Account Administrator, who will review and determine the outcome of your request.
	Sind Request
	Contacts Feedback Help Site Map Terms & Conditions Privacy Statement Cookies Trademanks

#### 步骤 7:

在通知消息中,单击"Your Access Requests"以跟踪您的访问请求。

**步骤结果:**系统将显示"服**务和支持**"选项卡,您可以在其中查看访问请求的状态。

CISCO Products Support & Learn Partners Events & Videos	Q
Back to Profile Management	Choose Language : English
Services & Support   Smart Accounts   COLE   Smart Services   Partners Request Access to an Existing Smart Account	
Access Request Sent The Smart Account Administrator has been notified and upon review will determine the outcome of your request. You will be notified by email when action has been taken, and you can also trace the outcome of your request. You will be notified by email when action	
Contacts Feedback Help Site Map Terms & Conditions Privacy Statement Cookies Tradema	intis

#### **步骤 8:**:

在"服**务和支**持"选**项卡的"访**问请求"选项卡上,您可以在"状态"列中检查访问请求的状态,或通过单 击**"状态"**发送提醒 **发送提醒** 在"操**作"**列中,以防您的请求已**处**<del>"</del>"待处理"状态几天。

注意:在您发送访问请求后,智能帐户管理员会收到该请求,他们会批准或拒绝该请求。您会

收到有关智能帐户管理员操作的确认电子邮件。如果您没有收到电子邮件,智能帐户管理员尚 未对访问请求采取任何操作,您可以向他们<u>发送提醒</u>。或者,如果您知道智能帐户管理员是您 请求访问的帐户的管理员,您可以直接联系他们并要求他们对您的访问请求执行操作。如果您 不熟悉智能帐户管理员,并且您的访问请求处于*待处理*状态,尽管您向智能帐户管理员发送了 提醒,则您可以在支持案例管理器(<u>SCM)中创建案例</u>。



### 故障排除

如果您在请求访问智能帐户时遇到问题,请在支持案例管理器(SCM)<u>中创建一个案例</u>。

# 相关信息

如何批准或拒绝智能和虚拟帐户访问请求