# 在Analyzer Visualization中配置DateTime格式

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### 简介

本文档介绍如何在Cisco Webex Contact Center Analyzer Visualization中配置和自定义日期时间格式。

# 先决条件

### 要求

思科建议您了解以下主题:

- Cisco Webex联系中心
- 分析器

# 使用的组件

• 分析器

注意:本文档面向已将Webex联系中心部署到其网络基础设施的客户和合作伙伴。

步骤 1:通过https://portal.ccone.net/登录门户,点击"Analyzer"选项卡

	•	€1 🎝 CCOne_TAC   Local Time 🔹 Vishal Goyal - 🤇
🖚 Dashboard	CCOne_TAC Dashboard ×	
Provisioning <	IN IVR IN QUEUE	CONNECTED AVAILABLE AGENTS
Q Analyzer		
≓ Analyzer Data Exchange	Call Snapshot Report	Call Interval Report
Business Rules	10	2]
🖵 Agent Desktop	8 -	18-
🗪 Campaign Manager	7-6-	14-
😫 Real Time Reports	5 - No records available 4 -	
Laal Historical Reports	3-	86-
C <sup>0</sup> Web Callback Report	- 1-	02-
🖋 Routing Strategy	0 <del> </del>	Φ <sub>3</sub> <sub>0</sub> σ <sub>30</sub> <sup>Q</sup> Q <sub>0</sub> <sup>Q</sup> Q <sub>0</sub> <sup>Q</sup> Q <sub>0</sub> ■ EP_CCOne_Voke ■ EP_NOC
O Call Monitoring	Agent Snapshot Report	Historical Report
Recording Management	Site: CCOne_TAC	Entry Point Summary
Workforce Optimization https://portal.ccone.net/portal/home.html		8-7-



cisco CEA	« 🖷 Home 🌐 Visualization 🚳	Dashboard 🖵 Variables		📤 vishagoy@cisco.com 👻
- C / + C C	View			← Create New Visualization Show: Everything      ✓
Ankit Knanna	ID	Name 🔺	Туре	Last Modified Created By
	102312	III Agent	Visualization	01/30/2020 01:16:49
- Chandra	102313	III Agent - AAR	Visualization	01/30/2020 01:16:49
— 🖿 ChandraMouli	102314	III Agent-Chart	Visualization	01/30/2020 01:16:49
— 🖿 Jeevan	1 76679	I Cisco-Test-AAR-Idle	Visualization	08/31/2019 00:16:44 Mykola Danylchuk
— 🖿 Joe W	: 102215	III Sito	Visualization	01/20/2020 01-16-49
— 🖿 Josh Z	102313	m etc. etc	Visualization	01/30/2020 01.10.40
- Kuladeep	102316	III Site-Chart	visualization	01/30/2020 01:16:49
Pranava	102317	III Team	Visualization	01/30/2020 01:16:49
- Praveen	102318	III Team-Chart	Visualization	01/30/2020 01:16:49
— 🖿 SA_Test				
— 🖿 Senthil				
Standard Reports				
Historical Reports				
- additional additionadditionadditionadditionadditionadditionad ad				
- Agent Trace Report				
- Auxiliary Reports				
— 🖿 Call Reports				
🖵 🖿 Multimedia Report				
— 🖿 Real-Time Reports				
i 🖿 🖿 Test				
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#### 步骤 3:运行座席报告(在上述呼叫中,报告ID为102312)

步骤 4:在列"初始登录时间"和"最终注销时间"下,将反映不同的条目(与正常日期和时间不同)

cisco CEA	» ¢\$	Settings	📥 Export -								
Agent Name 👻	Channel Type	Interval 👻	Login Count	Calls Handled	Staff Hours	Initial Login Time	Final Logout Time	Occupancy	Idle Count	Total Idle Time	Average Idle Time
Ankit Kunwar	telephony	07/17/2019	3	0	09:48:09	08/18/18 12:48:12	08/18/18 22:36:21	0.00	3	09:13:20	03:04:26
Chandramouli vaithiyanathan	telephony	07/17/2019	4		03:39:58	03/02/68 18:58:31	03/02/68 22:38:30	0.00	4	02:46:53	00:41:43
Jelly Peng	telephony	07/17/2019	3	0	00:35:33	08/16/18 07:10:57	08/16/18 07:46:31	0.00	3	00:02:29	00:00:49
Joseph Whittlesey	telephony	07/17/2019	3	1	07:32:43	08/16/18 22:32:55	08/17/18 06:05:38	0.00	8	03:47:36	00:28:27
Joshua Zuke	telephony	07/17/2019	2	1	07:51:14	01/30/69 17:51:36	01/31/69 01:42:50	0.00	5	01:04:32	00:12:54
Kuldeep Chowdyshetty	telephony	07/17/2019	1		06:44:37	07/18/19 11:23:02	07/18/19 18:07:40	0.00	2	00:00:06	00:00:03
Manivannan Sailappan	telephony	07/17/2019	1		06:47:39	07/18/19 08:55:51	07/18/19 15:43:31	0.00	2	00:00:03	00:00:01
Mykola Danylchuk	telephony	07/17/2019	3	4	08:39:44	08/17/18 10:37:55	08/17/18 19:17:39	0.01	11	00:24:24	00:02:13
Rohit Harsh	telephony	07/17/2019	3	c	01:49:26	08/17/18 14:35:13	08/17/18 16:24:39	0.00	3	01:49:26	00:36:28
Shasha Ni	telephony	07/17/2019	1	1	08:25:39	07/18/19 06:02:53	07/18/19 14:28:32	0.00	1	00:00:04	00:00:04
Tyler Bobbitt	telephony	07/17/2019	1		01:27:39	07/17/19 17:34:11	07/17/19 19:01:51	0.00	1	00:00:03	00:00:03
Vishal Goyal	telephony	07/17/2019	3	0	10:14:39	08/17/18 05:16:04	08/17/18 15:30:43	0.00	5	00:00:08	00:00:01
Summary			28	7	73:37:05	03/03/57 21:17:24	03/06/57 22:54:30	0.00	48	19:09:11	00:23:56

步骤 5:单击选定的日期和时间条目>>显示显微符号>>单击它,在" Call Start Timestamp "(呼叫开始时间戳)下会看到很少条目

cisco CEA	» <b>0</b> 8:	Settings	🛓 Export 🗸					
Agent Name 👻	Channel Type 👻	Interval 👻	Login Count	Calls Handled	Staff Hours	Initial Login Time	Final Logout Time	0
Ankit Kunwar	telephony	07/17/2019	3	0	09:48:09	08/18/18 12:48:12	08/18/18 22:36:21	
Chandramouli vaithiyanathan	telephony	07/17/2019	4	0	03:39:58	03/02/68 18:58:31	03/02/68 22:38:30	
Jelly Peng	telephony	07/17/2019	3	0	00:35:33	08/16/18 07:10:57	08/16/18 07:46:31	
Joseph Whittlesey	telephony	07/17/2019	3	1	07:32:43	08/16/18 2 😳 55	08/17/18 06:05:38	•
Joshua Zuke	telephony	07/17/2019	2	1	07:51:14	01/30/69 17:51:36	01/31/69 01:42:50	
Kuldeep Chowdyshetty	telephony	07/17/2019	1	0	06:44:37	07/18/19 11:23:02	07/18/19 18:07:40	
Manivannan Sailappan	telephony	07/17/2019	1	0	06:47:39	07/18/19 08:55:51	07/18/19 15:43:31	
Mykola Danylchuk	telephony	07/17/2019	3	4	08:39:44	08/17/18 10:37:55	08/17/18 19:17:39	
Rohit Harsh	telephony	07/17/2019	3	0	01:49:26	08/17/18 14:35:13	08/17/18 16:24:39	
Shasha Ni	telephony	07/17/2019	1	1	08:25:39	07/18/19 06:02:53	07/18/19 14:28:32	2
Tyler Bobbitt	telephony	07/17/2019	1	0	01:27:39	07/17/19 17:34:11	07/17/19 19:01:51	
Vishal Goyal	telephony	07/17/2019	3	0	10:14:39	08/17/18 05:16:04	08/17/18 15:30:43	
Summary			28	7	73:37:05	03/03/57 21:17:24	03/06/57 22:54:30	

步骤 6:使用任何一个条目将EPOC时间转换为人类可读的数据。在上例中,我们以1563467317392为例

Drill Down

rill Down						📥 Export - 🛛 🕑		
Fields	Show 10	Show 10 v entries S						
Measures	ID Jà	Agent Name	11	Channel Type	Call Start Timestamp	11		
	1	Chandramouli vaithiyanathan		telephony	1563467317392			
	2	Chandramouli vaithiyanathan		telephony	1563390558031			
	3	Chandramouli vaithiyanathan		telephony	1563387197039			
	4	Chandramouli vaithiyanathan		telephony	1563392398800			
	5	Chandramouli vaithiyanathan		telephony	1563423957776			
	Showing 1 to 5 o	f 5 entries				Previous 1 Next		

# Convert epoch to human-readable date and vice versa

Timestamp to Human date [batch convert] 1563467317392

Supports Unix timestamps in seconds, milliseconds and microseconds.

#### Assuming that this timestamp is in milliseconds:

: Thursday, 18 July 2019 16:28:37.392 GMT Your time zone : Thursday, 18 July 2019 21:58:37.392 GMT+05:30 Relative : 8 hours ago



Analyzer以代理所有登录时间之和处理数据

解决方案

更改可视化

不必对标准报告(BU建议)进行任何更改,因此为任何修改创建新报告。

#### 创建新报告

步骤 1:转至"可视化">>"标准报告">>"历史报告">>"代理报告">>"代理">>"编辑">>"保存可视化"(另存为报告名称Test11)

Agent										$=_{\beta^{k'}}$
Type Agent Session Record	< Agent 🖋									
Details Formatting	🕈 New 🖻 Save 👻 🕈 Preview	More 🕶								
Start Time Yesterday 🔻			Click to	add title						
Date Range	Profile Varia	ables: ILogin Count	Ils Handled 🕑 🗄 Staff Hours 🕑	] [] Initial L	ogin Time 🔽 🕅	Final Logout Time 🕞	Occupanc	y 🔽 🗍 Occu	pancy 1 🔲 🔡 Idl	e Count 🕞
If run today: Start Date: 2020-02-05	Hide Summary	gments:	ation	x	i kequest time 🖉		wer count 🗹		Q Total Answer Th	
End Date: 2020-02-05	Row/Series Agent Name - C	Channel Type	Auxiliary Reports     Call Reports	^	ial Login Time	Final Logout Time	Occupancy	Idle Count	Total Idle Time	Average I
All Days	Segments: Agent Name Agent Name	Channel Type :	Multimedia Reports     Real-Time Reports		L/01/70 05:30:35 L/01/70 05:30:27	01/01/70 05:31:35 01/01/70 05:30:26	3.11	15000	00:00:23	
Compute	II Channel Type Agent Name 2	Channel Type :	- Test - Test test123		L/01/70 05:31:08 L/01/70 05:30:15 L/01/70 05:30:26	01/01/70 05:30:25 01/01/70 05:31:28 01/01/70 05:31:28	4.27	40000 18000	00:00:24 00:01:02 00:00:25	
▼ Add Filter		Channel Type :	- 🖿 Ty - 🖿 New Folder	~	l/01/70 05:30:04 l/01/70 05:30:48	01/01/70 05:30:17 01/01/70 05:30:13	6.64	43000	00:00:44	
	Agent warne 3	Channel Type : Name: Test111		]	L/01/70 05:30:44	01/01/70 05:30:41	2.59	62000	00:00:40	
	Summary	New Folder	Х	Cancel	(JOX) / O US:30:X /	01/01/70 05:30:23	3.31	76000	00:00:52	

#### 步骤 2:右键点击配置文件变量,即初始登录时间和最终登录时间

#### 步骤 3:默认情况下,初始登录时间以EPOCH格式表示。要更改格式,请右键单击"初始登录时间">>数字格式>>日期时间

选择"dd//mm//yy",数据将以此格式显示。

Agent													$-s^{c}$
Type Agent Session Record	< Agent 🧪												
Details Formatting	🕈 New 🖹 Save	- 🕴 Preview	More <del>v</del>										
Start Time Yesterday 🔻						Cli	ck to add tit	tle					
Date Range	Table ~	Profile Va	riables: ILogin tal CTQ Answer Ti	Count ☑ me ☑ [ij 0	I Calls Handled utdial CTQ Req	I ☑ (ij Staff Hou uest Count ☑ )	Irs 🔽 🗄 Initia Edit	al Login Time 🗔 🗌  Profile Variable	Final Logout Time	Occupa     If Occupa     Inswer Count	ancy 🔽 🔛 Occ	tupancy 1 🔲 🔡	Idle Count 🕞 Fime 🔽 🔛
Start Date: 2020-02-05	Hide Summary	• Column S	egments: II Pro	file Variables			Num	ber Format Align	<ul> <li>Integer</li> <li>Number</li> </ul>				
Including	Row/Series	Agent Name 🔻	Channel Type -	Interval -	Login Count	Calls Handled	Staff Ho Form	natting	Currency	Occupanc	y Idle Count	Total Idle Time	Average I
All Days 💌	Agent Name	Agent Name 1	Channel Type 1 Channel Type 2 Channel Type 3	02/05/2020	6272 7362	140000	00:01:28	01/01/70 05:30:	27 Date Time	mm/dd/yy	(01/25/12)	00:00:	18
Compute	Channel Type	Agent Name 2	Channel Type 1 Channel Type 2	02/05/2020	4026	98000	00:01:31	01/01/70 (25/01/ 01/01/70	/12)	dd/mm/yy	(1/25/12) (25/01/12)	00:01:	02
▼ Add Filter	:: intervat		Channel Type 3 Channel Type 1	02/05/2020 02/05/2020	7492 344	83000 91000	00:00:33 00:01:08	01/01/70 01/01/70 (25/01/	/12 4:35:15)	d/m/yy yyyy/mm/dd	(25/1/12) I (2012/01/25)	00:00:	44 56
		Agent Name 3	Channel Type 2 Channel Type 3	02/05/2020 02/05/2020	2596 1446	47000 124000	00:00:20	01/01/70 01/01/70 (25/01/ (25/01/	/01/70 /01/70 (25/01/2012 04:35:15) /01/70 (25/01/12 4:35:15)	yyyy-mm-dd (2012-01-25)	00:00: 0 00:00:	40 06	
		Summary			4452	165000	00:00:35	01/01/70 (25/01/	(2012 04:35:15 AM)	23 3	.37 7600	0 00:00:	52
										-			

步骤 4:选择"初始登录时间",右键点击"编辑",将出现一个新窗口,其中公式为"呼叫开始时间戳总和",将其更改为"最小呼叫开始时间戳"并保存报告

# 注意:{最小呼叫开始时间戳将反映座席登录日期的第一个实例/时间}

and Second Record       Image:       Im	nt													-
<pre>als</pre>	Agent S	ession Record 🛛 🔽	< Agent 🖉											
It image       Value       Value       Value       Use of Value       Value         It image       It image <th>tails F</th> <th>ormatting</th> <th></th>	tails F	ormatting												
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t date: 2024 25 dufing All Days Agent Name Channel Type 1 (2/6/2020 3425 Channel Type 2 (2/6/2020 26 Channel Type 2 (2/6/2020 26 Channe	art Date: 2	220-02-05	Hide Summary					Numb	per Format					
a Jude: 2004/2-05 Juding ALD Dys ▷ All Dys O All D	art Date: 20	020-02-05		Column S	egments: Profile Variable			Text A	lign 🕨					
Juding       Segments:       All Dyo       All Dyo       Old 170 0631135       1 11       15000       Ocococci         All Dyo       Agent Name       Channel Type 1 02/05/2020       622 1 143000       Ococci       Old 170 0631125       1 14       1 5000       Ococci         mpute       Channel Type 1 02/05/2020       622 1 143000       Ococci       Ococci       Ococci       Ococci       Agent Name       Channel Type 1 02/05/2020       7262       1 02000       Ococci       Agent Name       Channel Type 2 02/05/2020       7262       1 02000       Ococci       Agent Name       Channel Type 2 02/05/2020       7262       1 02000       Ococci       Agent Name       Channel Type 2 02/05/2020       7262       1 02000       Ococci       Agent Name       Channel Type 2 02/05/2020       7262       1 02000       Ococci       Agent Name       Station       0 000130       0 0/01/70 0633040       0 0/01/70 0633040       0 0/01/70 0633040       0 0/01/70 0633040       0 0/01/70 0633041       0 0/000/700       0 000000000       Station       Ocococci       Station       0 0/01/70 0633040       0 0/01/70 0633041       0 0/000/700       0 0/000/700       0 0/000/700       0 0/000/700       0 0/000/700       0 0/000/700       0 0/000/700       0 0/000/700       0 0/000/700       0 0/000/700       0 0/000/700	d Date: 20	20-02-05	Row/Series	Agent Name	Channel Type 🗸 Interval 🗸	Login Count	Calls Handled	Staff Ho Forma	atting	Final Logout Time	Occupancy	Idle Count	Total Idle Time	Avera
All Days       Agent Names       Channel Type 2 (20/5/2000       62/37       44/3000       60/01/70 65:30:25       1.4/6       20000       60/3000         mpute       Channel Type 1 (20/01/2002       42/6       12000       60/00000000000000000000000000000000000	luding		Segments:		Channel Type 1 02/05/2020	342	5 140000	oo:		01/01/70 05:31:35	3.11	15000	00:00:23	
Implet	All Day	s 🗹	H Agent Mamo	Agent Name 1	Channel Type 2 02/05/2020	627	143000	00:01:28	01/01/70 05:30:27	01/01/70 05:30:26	1.48	28000	00:00:18	
Agent Name 1 Type 1 02/05/2020       4026       95000       0000131       01/01/70 053015       1.73       40000       0000302         T Add Titur       Agent Name 2 (Channel Type 1 02/05/2020       340       3000       0000038       01/01/70 053015       2.42       15800       0000004         Channel Type 1 02/05/2020       344       3000       0000138       01/01/70 053015       3.00       72000       00000045       01/01/70 053015       3.00       72000       00000055       01/01/70 053015       3.00       72000       00000055       01/01/70 053015       3.00       72000       00000055       01/01/70 053015       3.00       72000       00000055       01/01/70 053015       3.00       72000       0000055         Agent Name 3 (Annuel Type 3 02/05/2020       344       124000       0000138       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01/70 053017       01/01			# Agent Marine	Ū	Channel Type 3 02/05/2020	736	12000	00:00:52	01/01/70 05:31:08	01/01/70 05:30:25	4.21	75000	00:00:24	
Agent Name2       Channel Type 2 02/05/2020       307       23000       60:00:50       01/01/70 05:30:28       0.1/01/70 05:30:28       2.62       18000       00:00:25         T Add Titur       Channel Type 3 02/05/2020       344       13000       00:00:25       01/01/70 05:30:28       0.1/01/70 05:30:28       0.1/01/70 05:30:28       3.000       72000       00:00:25       01/01/70 05:30:28       0.1/01/70 05:30:28       3.000       72000       00:00:25       01/01/70 05:30:28       0.1/01/70 05:30:28       3.000       72000       00:00:25       01/01/70 05:30:28       0.1/01/70 05:30:28       3.000       72000       00:00:05       0.1/01/70 05:30:28       3.000       72000       00:00:05       0.1/01/70 05:30:28       3.000       72000       00:00:05       0.1/01/70 05:30:28       3.000       72000       00:00:05       0.1/01/70 05:30:28       3.000       72000       00:00:05       0.1/01/70 05:30:28       3.000       72000       00:00:05       0.1/01/70 05:30:28       3.000       72000       00:00:05       0.1/01/70 05:30:28       3.00       72000       00:00:05       0.1/01/70 05:30:28       3.00       72000       00:00:05       0.1/01/70 05:30:28       3.00       72000       00:00:05       0.1/01/70 05:30:28       3.00       72000       0.1/01/70       0.1/01/70 05:30:28       0.1	onuto		E Channel Type		Channel Type 1 02/05/2020	402	5 98000	00:01:31	01/01/70 05:30:15	01/01/70 05:31:28	1.73	40000	00:01:02	
T Add fair       Channel Type 3 02/05/2020       7492       3300       00:00:30       01/01/70 05:30:17       6.64       43000       00:00:00         Agent Mame 3       Channel Type 2 02/05/2020       256       47000       00:00:20       01/01/70 05:30:41       10.50       51000       00:00:00         Agent Mame 3       Channel Type 2 02/05/2020       256       47000       00:00:20       01/01/70 05:30:41       10.50       51000       00:00:00         Summary       4452       124000       00:00:20       01/01/70 05:30:41       01/01/70 05:30:42       2.58       62000       00:00:00       00:00:00       01/01/70 05:30:41       01/01/70 05:30:23       3.37       76000       00:00:00       01/01/70 05:30:17       01/01/70 05:30:23       3.37       76000       00:00:00       01/01/70 05:30:17       01/01/70 05:30:23       3.37       76000       00:00:00       00:00       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:23       3.37       76000       00:00:00       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30:17       01/01/70 05:30	npute		Historial	Agent Name 2	Channel Type 2 02/05/2020	30	7 21000	00:00:50	01/01/70 05:30:26	01/01/70 05:31:28	2.82	18000	00:00:25	
Y Add Fabri       Channel Type 1 (2):05/2020       344       91000       00001208       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       01/01/70 05:30-48       0			# Intervat		Channel Type 3 02/05/2020	749	83000	00:00:33	01/01/70 05:30:04	01/01/70 05:30:17	6.64	43000	00:00:44	
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5:30:13 5:30:41 5:30:59

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Cancel Save

步骤 5:在配置文件变量下选择最终注销时间,点击编辑>>选择最大呼叫结束时间戳并保存

> [ACD] Call Session Id >> [ACD] Channel Id

➢ [ACD] Channel Type

>> [ACD] Current State

[ACD] Enterprise Id

[ACD] Queue ID ≫ [ACD] Queue Name

> [ACD] Last Modified Timesta

~

> [ACD] DNIS

**注意:**最大呼叫结束时间戳将反映座席注销日期的最终实例

Agen

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II Agent Name

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All Days 🖂



# 步骤 6:为所需结果运行报告

cisco CEA	» «	Settings	📥 Export -									
Agent Name 👻	Channel Type	<ul> <li>Interval •</li> </ul>	Login Count	Calls Handled	Staff Hours	Initial Login Time	Final Logout Time	ccupancy	Idle Count	Total Idle Time	Average Idle Time	Av
Ankit Kunwar	telephony	07/17/2019	3	1 O	09:48:09	07/18/19 05:32:36	07/18/19 16:06:54	0.00	3	09:13:20	03:04:26	\$
Chandramouli vaithiyanathan	telephony	07/17/2019	4	i 0	03:39:58	07/17/19 23:43:17	07/18/19 10:19:59	0.00	4	02:46:53	00:41:43	\$
Jelly Peng	telephony	07/17/2019	3	1 O	00:35:33	07/17/19 13:54:01	07/17/19 14:37:40	0.00	3	00:02:29	00:00:49	
Joseph Whittlesey	telephony	07/17/2019	) 3	1 1	07:32:43	07/17/19 18:38:16	07/18/19 02:29:36	0.00	8	03:47:36	00:28:27	1
Joshua Zuke	telephony	07/17/2019	) 2	1 1	07:51:14	07/17/19 21:35:56	07/18/19 05:40:48	0.00	5	01:04:32	00:12:54	4
Kuldeep Chowdyshetty	telephony	07/17/2019	) 1	L 0	06:44:37	07/18/19 11:23:02	07/18/19 18:07:40	0.00	2	00:00:06	00:00:03	8
Manivannan Sailappan	telephony	07/17/2019	1	L 0	06:47:39	07/18/19 08:55:51	07/18/19 15:43:31	0.00	2	00:00:03	00:00:01	4
Mykola Danylchuk	telephony	07/17/2019	3	i 4	08:39:44	07/17/19 20:28:57	07/18/19 05:29:18	0.01	11	00:24:24	00:02:13	8
Rohit Harsh	telephony	07/17/2019	3	ı 0	01:49:26	07/17/19 23:43:14	07/18/19 01:50:14	0.00	3	01:49:26	00:36:28	8
Shasha Ni	telephony	07/17/2019	1	1 1	08:25:39	07/18/19 06:02:53	07/18/19 14:28:32	0.00	1	00:00:04	00:00:04	4
Tyler Bobbitt	telephony	07/17/2019	. 1	L 0	01:27:39	07/17/19 17:34:11	07/17/19 19:01:51	0.00	1	00:00:03	00:00:03	8
Vishal Goyal	telephony	07/17/2019	3	1 O	10:14:39	07/17/19 13:07:44	07/18/19 17:40:17	0.00	5	00:00:08	00:00:03	L
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#### 关于此翻译

思科采用人工翻译与机器翻译相结合的方式将此文档翻译成不同语言,希望全球的用户都能通过各 自的语言得到支持性的内容。

请注意:即使是最好的机器翻译,其准确度也不及专业翻译人员的水平。

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