Instalação da localização do telefone no telefone IP 7841

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Introduction

Este documento descreve como instalar a localização do telefone em um telefone IP da série Cisco 7841.

Prerequisites

Requirements

Não existem requisitos específicos para este documento.

Componentes Utilizados

As informações neste documento são baseadas nestas versões de software e hardware:

- Cisco Unified Communications Manager 12.x
- Telefone IP 7841 da Cisco

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. Se a rede estiver ativa, certifique-se de que você entenda o impacto potencial de qualquer comando.

Informações de Apoio

O Cisco Unified Communications Manager (CUCM) fornece suporte de localização definido pelo sistema para 12 idiomas, incluindo inglês e 16 países, incluindo os Estados Unidos. As localidades de rede especificam os tons e cadências específicos do país; localidades do usuário especificam o idioma a ser usado para exibições de texto.

Configurar

Configurações

Este é o procedimento para executar uma reinicialização de fábrica do telefone:

Etapa 1. Faça o download da localidade do site da Cisco.

Downloads Home / Collaboration	Endpoints /	IP Phones / IP Phone 7800 Series / IP Phone 7841 / Unif	ed Communications M	fanager Endpoints Loca	le Installer- 12.1(1.1000)	
Q. Search		IP Phone 7841					
Expand All Collapse Al		Release 12.1(1.1000)	Related Links ar	nd Documentatio	n		
Latest Release	~	A Notifications	- No related links or	documentation -			
12.1(1.1000)							
12.0(1.1000)		File Information	Release	Date Size			
11.7(1.1000)		Cisco Unified Communications Locale Installer	27-MAR	2018 2.89 MB	4	Þ	•
11.5(1.3000-1)		Unified IP Phones FW 12.1(1) po-locale-ar_AE-k3-12.1.1.1000-1.cop.sgn	00				
All Release	~	Cisco Unified Communications Locale Installer	27-MAR-	2018 2.88 MB	4	Ъ	
TNP Firmware v.11.5	>	12.1.1.1000 Arabic (Bahrain) for Cisco Unified IP I FW 12.1(1)	Phones		_		
TNP Firmware v.11	>	po-locale-ar_BH-k3-12.1.1.1000-1.cop.sgn					
TNP Firmware v.10	>	Cisco Unified Communications Locale Installer 12.1.1.1000 Arabic (Algeria) for Cisco Unified IP F	27-MAR- Phones	2018 2.88 MB	<u>+</u>	Ä	Ľ

Etapa 2. Navegue até OS Administration > Software Upgrades > Install/Upgrade.

cisco	Cisco Unified Operating System Administration For Cisco Unified Communications Solutions				
Show +	Settings - Security -	Software Upgrades 💌 Services 👻 Help	•		
		Install/Upgrade			
▲	WARNING: It I	TFTP File Management Install/Upgrade ment	It a successful backup. Please verify backup configuration.		
		Customized Logon Message			
Cis	co Unified C	Branding	dministration		
VHwa WAR	System version: 12.0.0.99034-4 VMware Installation: 2 vCPU Intel(R) Xeon(R) CPU E5-2697A v4 @ 2.60GHz, disk 1: 110Gbytes, 8192Mbytes RAM, ERROR-UNSUPPORTED: Partitions unaligned WARNING: DNS unreachable				
User admir User admir Most recei	n failed to log in 1 times! n failed to log in 1 times! nt failure Sunday, July 1,	2018 5:26:34 PM IST, to 10.106.111.18	M IST, to node 10.106.111.182, from 10.196.121.10 using HTTPS 2, from 10.65.43.63 using HTTPS		
Copyright All rights r	Copyright () 1999 - 2017 Cisco Systems, Inc. All rights reserved.				
This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply t exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to com-					
A summary of U.S. laws governing Cisco cryptographic products may be found at our Export Compliance Product Report web site.					
For information about Cisco Unified Communications Manager please visit our Unified Communications System Documentation web site.					
For Cisco Technical Support please visit our Technical Support web site.					

Etapa 3. Como mostrado na imagem, insira as credenciais do servidor SFTP.

cisco For C	co Unified Operating System Administration			
Show - Settings -	Security ▼ Software Upgrades ▼ Services ▼ Help ▼			
Software Installa	tion/Upgrade			
🙆 Cancel 📫	Next			
Status				
i Status: Read	/			
-Software Locatio	n			
Source*	Remote Filesystem			
Directory*				
Server*	192.168.0.5			
User Name*	cisco			
User Password*	•••••			
Transfer Protocol*	SFTP V			
SMTP Server				
Email Destination				
Cancel Next • indicates required item.				

Etapa 4. Selecione a localização no menu suspenso **Opções/Atualizações** e clique em **Avançar**, como mostrado na imagem. A instalação do local é iniciada.

Cisco Unified Operating System Administration For Cisco Unified Communications Solutions
Show Settings Security Software Upgrades Services Help
Software Installation/Upgrade
Cancel Next
_ Status
i Status: Ready
c Software Location
Options/Upgrades* po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn
c Invalid Upgrades
Option Names
web.xml Name does not match any filter pattern.
New Name does not match any filter pattern.
Cancel Next
(i) *- indicates required item.

5. Clique em **Avançar**, conforme mostrado na imagem, depois que **Checksum Details** for verificado.

cisco	sco Unified Operating System Administration Clisco Unified Communications Solutions
Show - Set	Security Software Upgrades * Services * Help *
Software In	llation/Upgrade
🙆 Cancel	b Hest
Status Warnin Warnin Warnin	To ensure the integrity of the installation file, please verify the MDS hash value against the Cisco Systems web site To ensure the integrity of the installation file, please verify the SHA512 value against the Cisco Systems web site You may need to stop some services before you install a locale. You may then restart those services after you complete the locale installation. Refer to your product-specific online help for locale installation details.
File Checks File MDS Hash VI SHA512 Valu	Details po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn 85:25:ce:23:15:64:f2:ed:25:59:f7:a0:38:d7:d6:4e
Cancel I	s required item.

Etapa 6. A instalação do local foi bem-sucedida

Cisco Unified Operating System Administration					
Show Settings Security Software Upgrades Settings	Services Help				
Software Installation/Upgrade					
Install Another					
- Installation Status File po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn Start Time Mon Jul 02 13:19:26 IST 2018 Status Complete	Installation Status File po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn Start Time Mon Jul 02 13:19:26 IST 2018 Status Complete				
Installation Log Installation Log Issue and the second s					
Install Another					

Passo 7. Redefina o serviço Cisco TFTP em todos os nós que o executam enquanto você navega para **Servicability Page > Tools > Control Center Feature services.** Selecione o serviço Cisco TFTP e clique em **reiniciar**, como mostrado na imagem.

cisco	Cisco Unified Se For Cisco Unified Comr	rviceability	
<u>A</u> larm ▼ <u>T</u> ra	sce 👻 T <u>o</u> ols 👻 <u>S</u> nmp 👻	<u>C</u> allHome ▼ <u>H</u> elp ▼	
Control Cent	er - Feature Services		
Start	🛑 Stop ha Restart	Refresh Page	
Status: () Ready			
- Select Serv	ver		

```
Server* 10.106.111.182--CUCM Voice/Video 🔻 Go
```

Performance and Monitoring Services				
	Service Name	Status:		
0	Cisco Serviceability Reporter	Started		
0	Cisco CallManager SNMP Service	Started		

Directory Services			
	Service Name	Status:	
0	Cisco DirSync	Started	

CM Services			
	Service Name		Status:
0	Cisco CallManager		Started
0	Cisco Unified Mobile Voice Access Service	ce	Started
0	Cisco IP Voice Media Streaming App		Started
0	Cisco CTIManager		Started
0	Cisco Extension Mobility		Started
0	Cisco DHCP Monitor Service		Started
0	Cisco Intercluster Lookup Service		Started
0	Cisco Location Bandwidth Manager		Started
0	Cisco Directory Number Alias Sync		Started
0	Cisco Directory Number Alias Lookup		Started
0	Cisco Dialed Number Analyzer Server		Started
0	Cisco Dialed Number Analyzer		Started
۲	Cisco Tftp		Started

Etapa 8. Navegue até o telefone.

System • Call Routing • Media Resources • Advanced Features • Device • Application • User Management • Bulk Administration • Help •						
Find and List Phones Related Links: Actively Logge	d In Device	Report •				
👍 Add New 🏢 Select All 🔛 Clear All 💥 Delete Selected 🏠 Reset Selected 🥒 Reset Selected						
ſ St atus						
1 records found						
Cuery Information						
(i) Searching on a directory number may show the same device name multiple times depending on the number of lines configured per device.						
Phone (1 - 1 of 1)	Rows per	Page 50 +				
Find Phone where Directory Number 🔹 begins with 🔹 1006 🛛 Find Clear Filter 🕀 📟						
Select item or enter search text						
Description Description Device Pool Extension Partition Device Protocol Status IPv4 Address	Copy	Super Copy				
SEPSC3015458F33(1) Auto 1006 Default 1006 SIP Registered with 10.106.113.72 10.106.113.89	D	10				

Etapa 9. Em Local do usuário, selecione a localização que você acabou de baixar.

MAC Address*	5C5015458F33	
Description	Auto 1006	
Device Pool*	Default	View Details
Common Device Configuration	< None >	View Details
Phone Button Template*	SEP5C5015458F33-SIP-Individual Template	·
Softkey Template	< None >	,
Common Phone Profile*	Standard Common Phone Profile	View Details
Calling Search Space	< None >	7
AAR Calling Search Space	< None >	7
Media Resource Group List	< None >	7
User Hold MOH Audio Source	< None >	7
Network Hold MOH Audio Source	< None >	7
Location*	Hub_None	7
AAR Group	< None >	7
User Locale	< None >	•
Network Locale	< None >	
Built In Bridge*	English, United States Català, Reino de España	
Privacy*	English(British), United Kingdom	

Etapa 10. Salve, aplique a configuração e reinicie o telefone .

Verificar

Se a localização for instalada com êxito, você poderá ver os softleys no idioma nativo como mostrado na imagem:

07-02-18 07:41am	1010	
1010		
Retruc. N. Truc. Dsv. Tot	Recents	

Troubleshoot

Atualmente, não existem informações disponíveis específicas sobre Troubleshooting para esta configuração.