

Webex Connect e-mail Asset configureren met open autorisatie

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Inleiding

In dit document worden de stappen beschreven voor het configureren van e-mailelementen met Open Authorisation (OAuth 2.0).

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Reden voor gebruik van OAuth 2.0

Google heeft de functie **Minder beveiligde app-toegang** afgekeurd en hiervoor moet de Email Asset worden geconfigureerd met OAuth 2.0 voor verificatie voor gebruik met apps van derden, zoals Webex connect.

Voorwaarden

Vereisten

Cisco raadt kennis van de volgende onderwerpen aan:

- Webex Contact Center (WXCC) 2.0
- Webex connect portal met e-mailstromen geconfigureerd

Gebruikte componenten

De informatie in dit document is gebaseerd op de volgende softwareversies:

- WXc 2.0

De informatie in dit document is gebaseerd op de apparaten in een specifieke laboratoriumomgeving. Alle apparaten die in dit document worden beschreven, hadden een opgeschoonde (standaard)configuratie. Als uw netwerk live is, moet u zorgen dat u de potentiële impact van elke opdracht begrijpt.

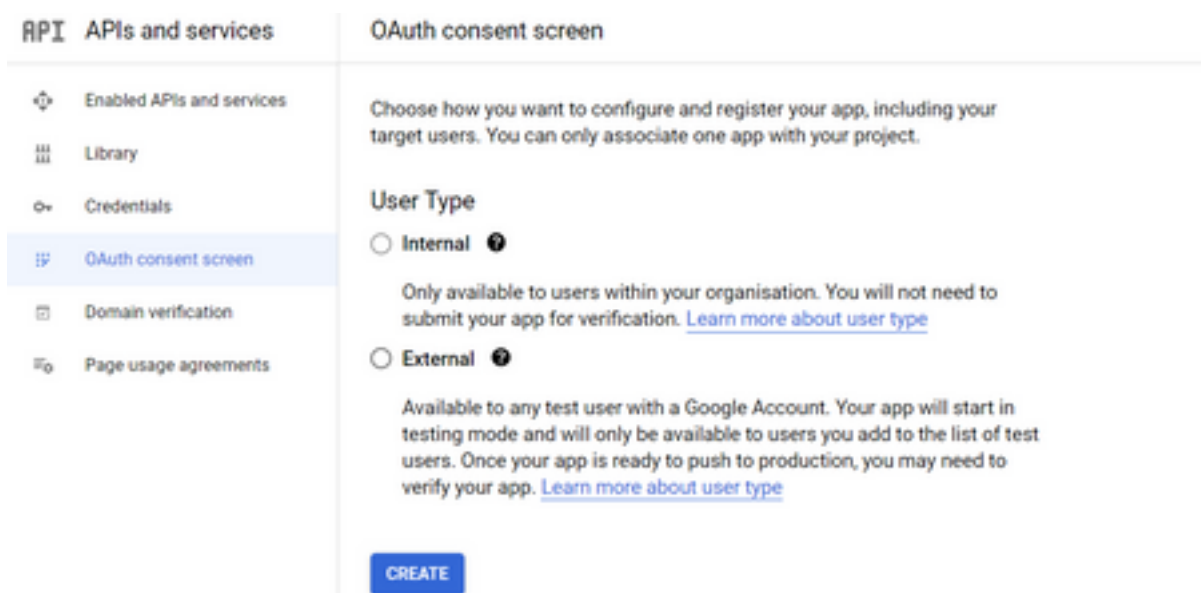
Configureren

Stap 1: Een project maken op Google Developer Console

Volg de stappen om een [Google-project](#) te maken

Stap 2: OAuth-toestemming configureren

1. Kies Internal of External zoals vereist.



The screenshot shows the 'OAuth consent screen' configuration page in the Google Developer Console. On the left, a navigation menu lists 'APIs and services' with sub-items: 'Enabled APIs and services', 'Library', 'Credentials', 'OAuth consent screen' (highlighted), 'Domain verification', and 'Page usage agreements'. The main content area is titled 'OAuth consent screen' and contains the following text: 'Choose how you want to configure and register your app, including your target users. You can only associate one app with your project.' Below this is the 'User Type' section with two radio button options: 'Internal' and 'External'. The 'Internal' option is selected. The 'Internal' description states: 'Only available to users within your organisation. You will not need to submit your app for verification. [Learn more about user type](#)'. The 'External' option is unselected. Its description states: 'Available to any test user with a Google Account. Your app will start in testing mode and will only be available to users you add to the list of test users. Once your app is ready to push to production, you may need to verify your app. [Learn more about user type](#)'. At the bottom right of the main content area is a blue 'CREATE' button.

2. Klik op Create.

3. Voer de **e-mail voor gebruikersondersteuning** in die de e-mail-id is die aan de Asset is gekoppeld.

// Op het actief:

ASSET NAME ⓘ
bhusuresIMIEmail

EMAIL ID
bhusuresimi@gmail.com

FORWARDING ADDRESS
5fcf6cf5e57fb5d9410efd884845ed66@mai [COPY](#)

Note: Emails sent to the asset email ID will be forwarded to this address.

// Op de Google-console:

Google Cloud Platform IMIOAuth

API APIs & Services

- Enabled APIs & services
- Library
- Credentials
- OAuth consent screen**
- Domain verification
- Page usage agreements

Edit app registration

1 OAuth consent screen — 2 Scopes — 3 Test users — 4 Summary

App information

This shows in the consent screen, and helps end users know who you are and contact you

App name *
IMIOauth
The name of the app asking for consent

User support email *
bhusuresimi@gmail.com
For users to contact you with questions about their consent

App logo [BROWSE](#)
Upload an image, not larger than 1MB on the consent screen that will help users recognize your app. Allowed image formats are JPG, PNG, and BMP. Logos should be square and 120px by 120px for the best results.

Opmerking: Zorg ervoor dat u bent aangemeld met de e-mail-id die aan de Asset is gekoppeld of dat de **e-mail voor gebruikersondersteuning** de e-mail niet in de vervolgkeuzelijst toont.

Google Cloud Platform IMIOAuth Search Products, resources, docs (/)

APIs & Services

Enabled APIs & services

Library

Credentials

OAuth consent screen

Domain verification

Page usage agreements

Edit app registration

1 OAuth consent screen — 2 Scopes — 3 Test users — 4 Summary

App information

This shows in the consent screen, and helps end users know who you are and contact you

App name *
IMIOAuth
The name of the app asking for consent

User support email *
bhuresimi@gmail.com
For users to contact you with questions about their consent

Learn

How is this...

This is the...

Google Sign in

[Display Name]

1

2 Select what [Display Name] can access

This account is managed by google.com. Learn more

bhushan imi
bhuresimi@gmail.com
Privacy

Google Account

Add account Sign out

4. Voer het geautoriseerde domein in zoals het Webex connect domein, zoals aangegeven op de afbeelding:

Authorized domains ?

When a domain is used on the consent screen or in an OAuth client's configuration, it must be pre-registered here. If your app needs to go through verification, please go to the [Google Search Console](#) to check if your domains are authorized. [Learn more](#) about the authorized domain limit.

Authorized domain 1 *

[+ ADD DOMAIN](#)

5. Voer in Save and Continue en onder Test users Voer dezelfde e-mail in als de e-mail voor gebruikersondersteuning.

Edit app registration

✓ OAuth consent screen — ✓ Scopes — 3 **Test users** — 4 Summary

Test users

While publishing status is set to "Testing", only test users are able to access the app. Allowed user cap prior to app verification is 100, and is counted over the entire lifetime of the app. [Learn more](#)

+ ADD USERS

Filter Enter property name or value ?

User information	
bhuresimi@gmail.com	

SAVE AND CONTINUE CANCEL

6. Voer in Save and Continue en ga terug naar het Dashboard.

Stap 4. OAuth-referenties maken

1. Navigeer naar Credentials > Create credentials en selecteer OAuth-client-ID.

API APIs and services

Credentials + CREATE CREDENTIALS DELETE

Enabled APIs and services

Library

Credentials

OAuth consent screen

Domain verification

Page usage agreements

Create credentials to access your project's APIs

Remember this credential

API keys

No API keys to display

OAuth 2.0 Client IDs

No OAuth clients to display

API key
Identifies your project using a simple API key to check quota and access

OAuth client ID
Requests user consent so that your app can access the user's data.

Service account
Enables server-to-server, app-level authentication using robot accounts

Help me choose
Asks a few questions to help you decide which type of credential to use

2. Maak en voer de gegevens in:

Toepassingstype: **Web applicatie**

Geautoriseerde JavaScript-oorsprong: **Webex Connect URL**

Gemachtigde URI's omleiden: De callback URL (Deze URL kan worden gevonden op de e-mail Asset pagina zodra het Verificatietype als OAuth 2.0 wordt gekozen.)

Google Cloud Platform IMIOAuth

API APIs & Services

← Create OAuth client ID

Enabled APIs & services

Library

Credentials

OAuth consent screen

Domain verification

Page usage agreements

A client ID is used to identify a single app to Google's OAuth servers. If your app runs on multiple platforms, each will need its own client ID. See [Setting up OAuth 2.0](#) for more information. [Learn more](#) about OAuth client types.

Application type *
Web application

Name *
Web client 2

The name of your OAuth 2.0 client. This name is only used to identify the client in the console and will not be shown to end users.

The domains of the URIs you add below will be automatically added to your [OAuth consent screen](#) as [authorized domains](#).

Authorized JavaScript origins ⓘ

For use with requests from a browser

URIs 1 *
https://webexccwithwxcaspbx.imiconnect.io

+ ADD URI

Authorized redirect URIs ⓘ

For use with requests from a web server

URIs 1 *
https://webexccwithwxcaspbx.imiconnect.io/callback

+ ADD URI

Note: It may take 5 minutes to a few hours for settings to take effect

CREATE CANCEL

3. Kopieer de **client-ID**, het **clientgeheim** en Download the JSON.

OAuth client created

The client ID and secret can always be accessed from Credentials in APIs & Services



OAuth access is restricted to the [test users](#) listed on your [OAuth consent screen](#)

Your Client ID

[Redacted Client ID]

Your Client Secret


[Redacted Client Secret]


DOWNLOAD JSON



OK

4. Voer op Webex Connect een bedrijfsmiddel in (onder Asset > Apps > Configure New Application > Email) en voer de gegevens in:

ASSET NAME 

REGISTER TO WEBEX CC [DOCS](#) 

Registered on 2022-03-10 23:02:29.0 and assigned to bhuresIMI_New_Integration

EMAIL ID

FORWARDING ADDRESS

Note: Emails sent to the asset email ID will be forwarded to this address.

AUTHENTICATION TYPE

SMTP SERVER USERNAME

PORT SECURITY

CLIENT ID CLIENT SECRET

CALL BACK URL

AUTHORIZATION URL

SCOPE

ACCESS TOKEN URL

REFRESH TOKEN URL

5. Klik op Generate Token en je wordt doorgestuurd naar de Gmail log in.

EMAIL ID

FORWARDING ADDRESS

Note: Emails sent to the asset email ID will be forwarded to this address.

AUTHENTICATION TYPE

SMTP SERVER

PORT

CLIENT ID

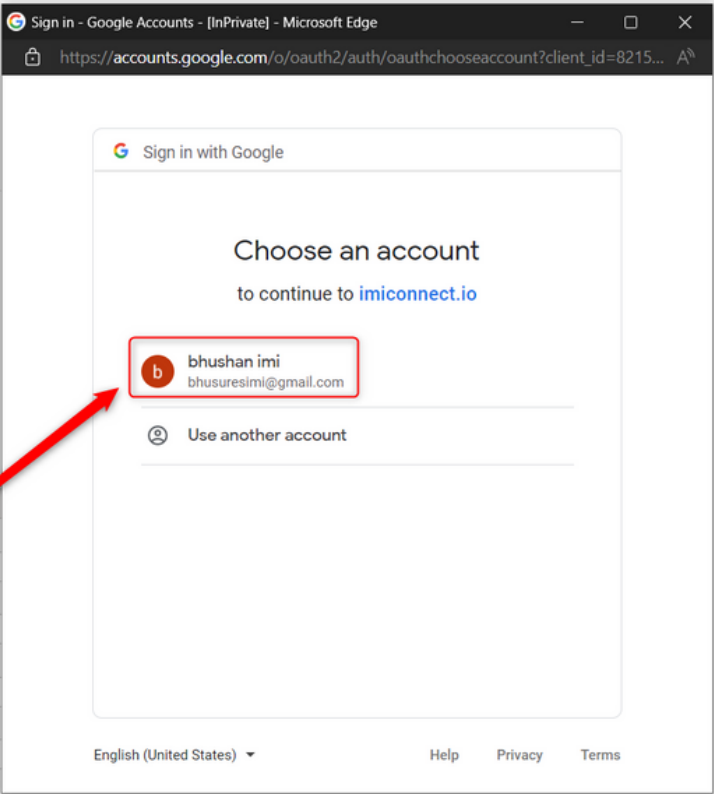
CALL BACK URL

AUTHORIZATION URL

SCOPE

ACCESS TOKEN URL

REFRESH TOKEN URL



Opmerking: Het **Access-token** en de **Refresh-token** worden intern gebruikt door Webex Connect om met Gmail te spreken.

Generate Token

Access Token

Refresh Token

Validity