CUCM 버전 12.5에 대한 특정 라이센스 예약 활 성화

목차

<u>소개</u> <u>사전 요구 사항</u> <u>요구 사항</u> <u>사용되는 구성 요소</u> <u>배경 정보</u> <u>제품 인스턴스 평가 모드</u> <u>절차</u> <u>다음을 확인합니다.</u> <u>라이센스 또는 제품 인스턴스 제거</u> <u>문제 해결</u> <u>관련 정보</u>

소개

이 문서에서는 CUCM(Cisco Unified Communications Manager) 버전 12.5의 특정 라이센스 예약에 대해 설명합니다.

사전 요구 사항

요구 사항

다음 주제에 대한 지식을 보유하고 있으면 유용합니다.

• CUCM 버전 12.5

참고: 계정에 대해 활성화된 특정 라이센스 예약 옵션을 받으려면 라이센싱 팀에 케이스를 여 십시오.

사용되는 구성 요소

이 문서의 정보는 Cisco Call Manager 버전 12.5를 기반으로 합니다

이 문서의 정보는 특정 랩 환경의 디바이스를 토대로 작성되었습니다. 이 문서에 사용된 모든 디바 이스는 초기화된(기본) 컨피그레이션으로 시작되었습니다. 현재 네트워크가 작동 중인 경우 모든 명령의 잠재적인 영향을 미리 숙지하시기 바랍니다.

배경 정보

특정 라이센스 예약은 매우 안전한 네트워크에서 사용되는 기능입니다. 사용 정보를 전달하지 않고 디바이스(제품 인스턴스 - Unified Communications Manager)에 소프트웨어 라이센스를 구축할 수 있는 방법을 제공합니다.

Unified Communications Manager 제품에 대해 영구 또는 기간별 라이센스를 지정하고 예약할 수 있습니다. 인증 코드가 교환된 후에는 예약에 변경이 있을 때까지 정기적인 제품 동기화가 필요하 지 않습니다. 반환 코드와 함께 제품에서 릴리스되지 않는 한 예약된 라이센스는 Cisco Smart Software Manager에서 차단된 상태로 유지됩니다.

이 기능은 CLI를 통해 사용할 수 있으며, 현재 사용 가능한 GUI 옵션은 없습니다.

제품 인스턴스 평가 모드

설치 후 Unified Communications Manager는 90일 평가 기간 내에 실행됩니다. 평가 기간이 끝나면 Unified Communications Manager는 Cisco Smart Software Manager 또는 Cisco Smart Software Manager Satellite에 등록할 때까지 새 사용자 또는 디바이스 추가를 허용하지 않습니다.

참고: 평가 기간은 제품을 등록하기 전입니다.

절차

Specific License Reservation Feature(특정 라이센스 예약 기능)를 활성화하는 절차입니다.

1단계. 장치가 인터넷에 연결되어 있지 않으며 등록되지 않은 상태입니다.

2단계. CLI를 사용하여 기능을 활성화하고 라이센스 예약 요청 코드를 가져옵니다.

admin:license smart reservation enable License reservation mode is enabled successfully. admin:license smart reservation request P:UCM,S:cc920,U:e53fc968-0253-4d61-a355-ba908a6cc920 --> UDI

3단계. CSSM(Cisco 클라우드 서비스)에 로그인하고 예약 코드를 입력합니다.

Cisco Software Central > Smart Software Licensing Smart Software Licensing			English	Change] 🖁	Hello, Abhineet Kumar	BU Production Test - Feedback Support Help
Alerts Inventory Convert to Smart Licensing Repo	orts Preferences	Satellites Activity			Questio Try our	ns About Licensing?
Virtual Account: TAC-CollabTesting						2 Major Hide Alerts
General Licenses Product Instances	Event Log					
Available Actions - Manage License T	ags Licen	se Reservation	Show License T	ransactions	Search by License	By Name By Tag
						Advanced Search -
License	Billing	Purchased	In Use	Balance	Alerts	Actions
Emergency Responder User License (12.x)	Prepaid	6	3	+ 3		Actions 👻
UC Manager Basic License (12.x)	Prepaid	15	14	+ 1		Actions 👻

Smart License Reserva	tion			×
STEP	STEP 2 Select Licenses	STEP 3 Review and confirm	STEP 4 Authorization Code	
You can reserve licenses for pro You will begin by generating a R To learn how to generate this co	duct instances that cannot connec eservation Request Code from the de, see the configuration guide for	t to the Internet for security reason product instance. the product being licensed.	IS.	
Once you have generated the co	ode:			
1) Enter the Reservation Rec	quest Code below			
Select the licenses to be r	eserved			
Generate a Reservation A	uthorization Code			
Enter the Reservation Aut	horization Code on the product ins	tance to activate the features		
Reservation Request Code:				
To learn how to enter this code	see the configuration quide for th	Brow	Upload	
to realify now to enter this code,	see the configuration guide for the	e product being licensed		
				Cancel Next

4단계. 구매해야 하는 라이센스를 선택하고 이 디바이스에 대해 예약합니다.

5단계. 제품 인스턴스에서 사용할 수 있는 자격 태그와 카운트의 목록을 포함하는 권한 부여 코드가 생성됩니다.

6단계. 이 인증 코드를 제품 인스턴스로 다시 가져와서 CLI를 사용하여 설치합니다.

orro 1 (arra 2 (0750			
STEP		STEP 3 V	STEP 4			
Enter Request Code	Select Licenses	Review and confirm	Authorization Code			
Enter this code into the Sm	art Licensing settings for the product,	to enable the licensed features.				
roduct Instance Details						
Product Type:	UCL					
UDI PID:	UCM					
UDI Serial Number:	cc920					
UUID:	e53fc968-0253-4d61-a3	55-ba908a6cc920				
Authorization Code:						
<specificplr><authorizationcoc <entitlement><tag>regid.2017-0; <licensetype>PERPETUAL<subscriptionid><startdate></startdate><enddat Enhanced Plus License<td>te><flag>A</flag><version>C2.com.cisco.UCM_CUWL,12.0_cc593 enseType><displayname>UC Manag >><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent< td=""><td>n><piid>6ca07f56-145c-4ace-bdc2-4/ 375a-1cd8-4b36-8366-6f4d2abba965- er CUWL License (12.X)ggid 2016-07.com.cisco.UCM_Enhan TUAL</piid></td></tepstreent<></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></displayname></version></td></enddat </subscriptionid></licensetype><displayname>L ionID></displayname></tag></entitlement><entitlement><ta< td=""><td>0417fd49d47<timestamp>155 /tag><count>5</count><startdate>< te><tagdescription>UC Manager CL uedPlus,12.0 d832792-888-4caae JC Manager Enhanced Plus License g>regid,2016-07.com.cisco.UCM_Es</tagdescription></startdate></timestamp></td><td>2292522579/startDate><entdat /WL License (12.X) /279-8587e5ce2f82 (12.x)sential,12.0_25f9c3</entdat </td><td>tamp><entitlements> te> <count>5</count> e><tagdescription>UC M 996-c67c-4519-aa98-</tagdescription></entitlements></td><td>lanager</td></ta<></entitlement></authorizationcoc </specificplr>	te> <flag>A</flag> <version>C2.com.cisco.UCM_CUWL,12.0_cc593 enseType><displayname>UC Manag >><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent><tepstreent< td=""><td>n><piid>6ca07f56-145c-4ace-bdc2-4/ 375a-1cd8-4b36-8366-6f4d2abba965- er CUWL License (12.X)ggid 2016-07.com.cisco.UCM_Enhan TUAL</piid></td></tepstreent<></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></tepstreent></displayname></version>	n> <piid>6ca07f56-145c-4ace-bdc2-4/ 375a-1cd8-4b36-8366-6f4d2abba965- er CUWL License (12.X)ggid 2016-07.com.cisco.UCM_Enhan TUAL</piid>	0417fd49d47 <timestamp>155 /tag><count>5</count><startdate>< te><tagdescription>UC Manager CL uedPlus,12.0 d832792-888-4caae JC Manager Enhanced Plus License g>regid,2016-07.com.cisco.UCM_Es</tagdescription></startdate></timestamp>	2292522579/startDate> <entdat /WL License (12.X) /279-8587e5ce2f82 (12.x)sential,12.0_25f9c3</entdat 	tamp> <entitlements> te> <count>5</count> e><tagdescription>UC M 996-c67c-4519-aa98-</tagdescription></entitlements>	lanager
io learn how to enter this code,	see the configuration guide for the	e product being licensed				

인증 코드를 설치했습니다.

7단계. 제품 인스턴스에 대한 추가 라이센스를 얻어야 하는 경우 CSSM 포털에서 이를 수행하여 예 약된 라이센스를 업데이트하고 새 인증 코드를 얻을 수 있습니다.

인증 코드를 프로덕션 인스턴스에 복사하고 license smart reservation install **<authorization-code>** 명령을 실행하여 설치합니다. 인증 코드가 성공적으로 설치되면 제품에 확인 코드가 생성됩니다. 확인 코드를 CSSM에 복사하고 입력하여 예약 업데이트를 완료합니다.

General	Licenses	Product Instances	Event Log						
P							Search by Name, Prod	luct Type	٥,
Name			Produ	ict Type	l	ast Contact		Alerts	Actions
ccm12pub			UCL		2	2018-Dec-23 23:19:2	23		Actions -
cer			UCL		2	2019-Mar-10 12:30:2	28		Actions -
cucm125pt	ub.cisco.com		UCL		2	2019-Feb-04 18:39:3	34		Actions -
cucm125pt	ub.cisco.com		UCL		2	2019-Jan-27 09:14:4	5		Actions -
cucm12mp			UCL		2	2019-Mar-09 15:53:5	50		Actions -
divyacucm	12		UCL		2	2019-Mar-11 07:29:2	16		Actions -
prerna1try			UCL		2	2018-Dec-25 00:24:4	18		Actions -
UDI_PID:U	ICM; UDI_SN:707a	0;	UCL		2	2019-Mar-09 15:22:4	13		Actions -
UDI_PID:U	ICM; UDI_SN:cc92	0;	UCL		2	2019-Mar-11 08:22:0	2 (Reserved Licenses)		Actions -
								Transfer	
								Update Reserved	Licenses
								Remove	
								Rehost Licenses	from a Failed Product

license smart reservation install "

н

	ation					
STEP 1 🗸	STEP 2 🗸	STEP 3				
Select Licenses	Review and confirm	Authorization Code				
The Reservation Authoriza	tion Code below has been generated	for this product instance. Several ste	ps remain:			
 This code must be enter When the code has been To release licenses in transmission 	ed into the Product Instance's Smart L) entered, a Reservation Confirmation insition, enter confirmation code gener	icensing settings to complete the res Code will be generated. rated by device into CSSM.	ervation.			
<pre><specificplr><authorizationco <entitlement><tag>regid.2017.0 Aug.31 UTC<licensi <subscriptionid><startdate></startdate><enddate> Enhanced License/ucJ3KNyKVGDGumUvN08uG</enddate></subscriptionid></licensi </tag></entitlement></authorizationco </specificplr></pre>	de> <flag>A</flag> <version>C2.com.cisco.UCM_CUWL,12.0_cc503 iType>TERM<displayh D=<entitlement><tag>re te><ticomsetype>PERPE ion><subscriptionid>yi9JAiBcB60+c2GxA52FUfIAtZdVhH</subscriptionid></ticomsetype></tag></entitlement></displayh </version>	in> <piid>619115e5-319e-41ff-abba-b 375a-1cd8-4b36-8366-6f4d2abba965 Name-UC Manager CUWL License (egid 2016-07.com.cisco. UCM_Enhan TUAL<displayname> <td>220ea4b2e1</td></displayname></piid> <tin <count>112.X)cd, 12.0_66d0d1c1486UC Manager EnhanceduorizationCode><signature><ud>P.UCM,S.edb1<th>vestamp>159540533619 </th><th>0-entitlements> t UTC<enddate>2020- per CUWL License 49a<count>1</count> ame><tagdescription>UC Manager +273bp 7-9e6f-bbc68a3edb16</tagdescription></enddate></th><td>Í</td></ud></signature></count></tin 	220ea4b2e1	vestamp>159540533619 	0-entitlements> t UTC <enddate>2020- per CUWL License 49a<count>1</count> ame><tagdescription>UC Manager +273bp 7-9e6f-bbc68a3edb16</tagdescription></enddate>	Í
To be a been to and a this or do a	ae the configuration guide for the prod	luct being licensed				
to learn now to enter this code, s						
to team now to enter this code, s						
to ream now to enter this code, s						









다음을 확인합니다.

이 그림에서는 Smart License Reservation이 활성화된 CUCM GUI를 볼 수 있습니다.

System Call Routing Media Resources Advanced Features	▼ Device ▼ Application ▼ User Management ▼ Bulk Admini	istration - Help -	
License Management			
- Smart Software Licensing			
Registration Status	Registered -	Specific License Reservation (Monday, March 11, 2019 1:55:22 PM IS	P
License Authorization Status	Authorized -	Reserved (Monday, March 11, 2019 1:55:22 PM IST)	·,
Export-Controlled Functionality	Allowed	(
Licensing Mode	Enterprise		
License Usage Report			
Below is a summary of surrent license usage on the surtern	Current usage details for each tune are available by pressing "	Indate Urane Patalle" Note that collection these data is a resource inter-	taneius process and may take several minutes to
Below is a summary of current license usage of the system.	current usage details for each type are available by pressing to	opuace usage becans . Note that conecting these data is a resource in	tensive process and may take several minutes to
View All License Type Descriptions And Device Classifications			
Update Usage Details Usage Details Last Updated: 2019-03-	11 13:59:22		
Update Usage Details Usage Details Last Updated: 2019-03-	11 13:59:22		
Update Usage Details Usage Details Last Updated: 2019-03-	11 13:59:22		
Update Usage Details Usage Details Last Updated: 2019-03- License Requirements by Type License Type	11 13:59:22 Current Usage	Status	
Update Usage Details Usage Details Last Updated: 2019-03- License Requirements by Type License Type CUWL	Current Usage	Status No Licenses in Use	Users(0.) Unassigned Devices(0.)
Update Usage Details Usage Details Last Updated: 2019-03- License Requirements by Type License Type CUWL Enhanced Plus	Current Usage	Status No Licenses in Use No Licenses in Use	Users(0.) Unassigned Devices(0.) Users(0.)
Update Usage Details Usage Details Last Updated: 2019-03- License Requirements by Type CUWL Enhanced Plus Enhanced	Current Usage 0 0 5	Status Status No Licenses in Use No Licenses in Use Authorized-Reserved	Users(0) Unassigned Devices(0) Users(0) Users(0) Unassigned Devices(5)
Update Usage Details Usage Details Last Updated: 2019-03- License Requirements by Type CUWL Enhanced Plus Enhanced Basic	Current Usage 0 0 5 1	Status Status No Licenses in Use No Licenses in Use Authorized-Reserved Authorized-Reserved	Users(0) Unassigned Devices(0) Users(0) Users(0) Unassigned Devices(5) Users(0) Unassigned Devices(1)
Update Usage Details Usage Details Last Updated: 2019-03- License Requirements by Type License Type CUWL Enhanced Plus Enhanced Basic Essential	Current Usage 0 0 5 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Status Image: Status	Users(0) Unassigned Devices(0) Users(0) Users(0) Unassigned Devices(5) Users(0) Unassigned Devices(1) Users(0) Unassigned Devices(0)
Update Usage Details Usage Details Last Updated: 2019-03- License Requirements by Type License Type CUWL Enhanced Plus Enhanced Basic Essential TelePresence Room	Current Usage 0 0 5 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Status Image: Status Image: No Licenses in Use	Users(0) Unassigned Devices(0) Users(0) Users(0) Unassigned Devices(5) Users(0) Unassigned Devices(1) Users(0) Unassigned Devices(0) Users(0) Unassigned Devices(0)
Update Usage Details Usage Details Last Updated: 2019-03- License Requirements by Type License Type CUWL Enhanced Plus Enhanced Basic Essential TelePresence Room	Current Usage 0 0 5 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Status Image: Status Image: No Licenses in Use Image: Authorized-Reserved Image: No Licenses in Use	Users(0) Unassigned Devices(0) Users(0) Users(0) Unassigned Devices(5) Users(0) Unassigned Devices(1) Users(0) Unassigned Devices(0) Users(0) Unassigned Devices(0)
Update Usage Details Usage Details Last Updated: 2019-03- License Requirements by Type License Type CUWL Enhanced Plus Enhanced Basic Essential TelePresence Room	Current Usage 0 0 5 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Status Status No Licenses in Use Authorized-Reserved Authorized-Reserved No Licenses in Use No Licenses in Use	Users(0) Unassigned Devices(0) Users(0) Users(0) Unassigned Devices(1) Users(0) Unassigned Devices(1) Users(0) Unassigned Devices(0) Users(0) Unassigned Devices(0)
Update Usage Details Usage Details Last Updated: 2019-03- License Requirements by Type License Type CUWL Enhanced Plus Enhanced Basic Essential TelePresence Room Users and Unassigned devices Users	11 13:59:22 Current Usage 0 0 5 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Status Status No Licenses in Use Authorized-Reserved Authorized-Reserved No Licenses in Use No Licenses in Use No Licenses in Use View Usage Report	Users(0) Unassigned Devices(0) Users(0) Unassigned Devices(5) Users(0) Unassigned Devices(1) Users(0) Unassigned Devices(0) Users(0) Unassigned Devices(0)

참고: Smart License Reservation 기능의 경우 제품 인스턴스 등록 취소가 작동하지 않습니다. 시나리오에 따라 언제든지 여기에 나열된 명령을 사용하여 라이센스를 반환할 수 있습니다.

라이센스 또는 제품 인스턴스 제거

라이센스가 제품 인스턴스(Unified Communications Manager)에서 예약되는 경우 Smart Account에서 제품을 제거하고 해당 제품 인스턴스(Unified Communications Manager)에 대해 예약 된 모든 라이센스를 해제하는 방법에는 두 가지가 있습니다.

제품 인스턴스가 작동함(정상 제거): 제품 인스턴스에 예약 반환 코드를 만들어 특정 라이선스 예약 승인을 반환한 다음(인증 코드를 제거) Cisco Smart Software Manager에 예약 반환 코드를 입력할 수 있습니다. 제품 인스턴스가 작동하지 않음(장애/RMA 또는 폐기된 VM/컨테이너 때문): TAC에 문의해야 하며, TAC는 Smart Account에서 제품 인스턴스를 제거할 수 있습니다.

(1) P	roduct Instance is Opera	tiona	al	2) Proc	duct Instance is NOT Operational
		User (Customer)				User (Customer)
Product Instance	User generates a Reservation Return Code from the Product Instance.				U t	Iser has to call TAC to remove the Product Instance from the Smart Account. sco Worldwide Contacts (TAC)
	ŧ					
CSSM	User starts the Remove process from the Product Instances tab	User enters the Reservation Return Code in CSSM.	+	User Removes Product Instance		

Figure 3. Remove a Product Instance - Unified Communications Manager

admin:license smart reservation return

라이센스를 가상 어카운트 풀로 반환하고 CSSM에서 제품 인스턴스를 제거하려면 Cisco Smart Software Manager에 입력해야 하는 반환 코드를 생성하려면 이 절차를 사용합니다.

- Cisco Unified CM Admin Console에서 license smart reservation return 명령을 실행합니다.
- 예약 반환 코드를 CSSM에 복사하고 제품 인스턴스를 제거합니다.

Cisco Software Central > Smart Software Licensing				BU Production Test
Smart Software Licensing				Feedback Support He
Alerts Inventory Convert to Smart Licensing	Reports Preferences On-Prem Ac	counts Activity		
Virtual Account: UCM-Test -			0	Major 😗 Minor Hide Alerts
General Licenses Product Instance	es Event Log			
D			Search by Name, Product Type	٩
Name	Product Type	Last Contact	Alerts	Actions
UDI_PID.UCM; UDI_SN edb16;	UCL	2020-Jul-22 08:11:	19 (Reserved Licenses)	Actions -
			Transfer Update Re	served Licenses
			Remove	
			Behost Lice	enses from a Failed Product

Remove Product insta	ince	
To remove a Product Instance that to other Product Instances, enter in you cannot generate a Reservation	has reserved licenses and make those licenses once a the Reservation Return Code generated by the Produ Return Code, contact Cisco Support	igain available ct Instance. If
* Reservation Return Code:	Enter the Reservation Return Code	
	Remove Product Instance	Cancel

00001

라이센스 smart reservation return-authorization <authorization-code>

이 절차를 사용하여 아직 설치되지 않은 인증 코드에 대한 반환 코드를 생성합니다. 라이센스를 가 상 어카운트 풀로 반환하고 CSSM에서 제품 인스턴스를 제거하려면 반환 코드를 Cisco Smart Software Manager에 입력해야 합니다.

- Cisco Unified CM Admin Console에서 license smart reservation return-authorization <authorization-code> 명령을 실행합니다.
- 예약 반환 코드를 CSSM에 복사하고 제품 인스턴스를 제거합니다.

문제 해결

문제가 발생할 경우 이러한 로그를 수집해야 합니다.

- 스마트 에이전트 로그는 slm.log의 일부입니다(activelog/cm/trace/slm/log4j/slm.log).
- Call Home 로그는 다음에 기록됩니다. activelog/cm/trace/slm/log4j/gch.log을 참조하십시오.activelog/cm/trace/slm/log4j/tp.log을 참조 하십시오.

관련 정보

- Cisco Unified Communications Manager 릴리스 12.5(1)SU2용 시스템 구성 설명서
- <u>기술 지원 및 문서 Cisco Systems</u>

이 번역에 관하여

Cisco는 전 세계 사용자에게 다양한 언어로 지원 콘텐츠를 제공하기 위해 기계 번역 기술과 수작업 번역을 병행하여 이 문서를 번역했습니다. 아무리 품질이 높은 기계 번역이라도 전문 번역가의 번 역 결과물만큼 정확하지는 않습니다. Cisco Systems, Inc.는 이 같은 번역에 대해 어떠한 책임도 지지 않으며 항상 원본 영문 문서(링크 제공됨)를 참조할 것을 권장합니다.