Installation de la langue du téléphone sur le téléphone IP 7841

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Introduction

Ce document décrit comment installer les paramètres régionaux du téléphone sur un téléphone IP de la gamme Cisco 7841.

Conditions préalables

Conditions requises

Aucune spécification déterminée n'est requise pour ce document.

Components Used

Les informations contenues dans ce document sont basées sur les versions de matériel et de logiciel suivantes :

- Cisco Unified Communications Manager 12.x
- Téléphone IP Cisco 7841

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. Si votre réseau est en ligne, assurez-vous de bien comprendre l'incidence possible des commandes.

Informations générales

Cisco Unified Communications Manager (CUCM) prend en charge la localisation définie par le système pour 12 langues, dont l'anglais et 16 pays, dont les États-Unis. Les paramètres régionaux du réseau spécifient les tonalités et les cadences propres à chaque pays ; les paramètres régionaux de l'utilisateur spécifient la langue à utiliser pour les affichages de texte.

Configuration

Configurations

Voici la procédure à suivre pour réinitialiser le téléphone en usine :

Étape 1. Téléchargez les paramètres régionaux depuis le site Web de Cisco.

Downloads Home / Collaboration	Endpoints /	IP Phones / IP Phone 7800 Series / IP Phone 7841 / U	Jnified Communications Manager E	indpoints Locale Insta	ller- 12.1(1.1000)
Q. Search		IP Phone 7841			
Expand All Collapse A		Release 12.1(1.1000)	Related Links and Doc	cumentation	
Latest Release	~	A Notifications	- No related links or documer	ntation -	
12.1(1.1000)					
12.0(1.1000)		File Information	Release Date	Size	
11.7(1.1000)		Cisco Unified Communications Locale Installer	27-MAR-2018	2.89 MB	± 🕁 🗎
11.5(1.3000-1)		Unified IP Phones FW 12.1(1) po-locale-ar_AE-k3-12.1.1.1000-1.cop.sgn	0500		
All Release	~	Cisco Unified Communications Locale Installer	27-MAR-2018	2.88 MB	초 분 🗎
TNP Firmware v.11.5	>	12.1.1.1000 Arabic (Bahrain) for Cisco Unified FW 12.1(1)	IP Phones		
TNP Firmware v.11	>	po-locale-ar_BH-k3-12.1.1.1000-1.cop.sgn			
TNP Firmware v.10	>	Cisco Unified Communications Locale Installer 12.1.1.1000 Arabic (Algeria) for Cisco Unified	27-MAR-2018 IP Phones	2.88 MB	+ 🗄 関

Étape 2. Accédez à Administration du système d'exploitation > Mises à niveau logicielles > Installer/Mettre à niveau.

Cisco Unified Operating System Administration For Cisco Unified Communications Solutions		
Show - Settings - Security -	Software Upgrades 💌 Services 👻 Help	•
	Install/Upgrade	
	TFTP File Management	to an anticipation of the second s
WARNING: It I	Install/Upgrade ment	It a successful backup. Please verify backup configuration.
	Customized Logon Message	
Cisco Unified C	Branding	dministration
System version: 12.0.0.998	34-4	
VHware Installation: 2 vCPU Intel(R) Xeon(R) CPU E5-2697A v4 @ 2.60GHz, disk 1: 110Gbytes, 8192Mbytes RAM, ERROR-UNSUPPORTED: Partitions unaligned WARNING: DNS unreachable		
User admin last logged in to this cluster on Friday, June 29, 2018 3:39:36 PM IST, to node 10.106.111.182, from 10.196.121.10 using HTTPS User admin failed to log in 1 times! Most recent failure Sunday, July 1, 2018 5:26:34 PM IST, to 10.106.111.182, from 10.65.43.63 using HTTPS		
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This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply t exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to com		
A summary of U.S. laws governing Cisco cryptographic products may be found at our Export Compliance Product Report web site.		
For information about Cisco Unified Communications Manager please visit our Unified Communications System Documentation web site.		
For Cisco Technical Support please visit our Technical Support web site.		

Étape 3. Comme l'illustre l'image, saisissez les informations d'identification du serveur SFTP.

oliolo Ci cisco _{For}	sco Unified Operating System Administration
Show • Settings	s ▼ Security ▼ Software Upgrades ▼ Services ▼ Help ▼
Software Insta	ilation/Upgrade
🙆 Cancel 📫	Next
Status	
i Status: Re	ady
-Software Locat	ion
Source*	Remote Filesystem
Directory*	
Server*	192.168.0.5
User Name*	cisco
User Password*	••••
Transfer Protoco	SFTP V
SMTP Server	
Email Destination	n
Cancel Ne	xt es required item.

Étape 4. Sélectionnez les paramètres régionaux dans le menu déroulant **Options/Mises à niveau** et cliquez sur **Suivant**, comme illustré dans l'image. L'installation des paramètres régionaux démarre.

Cisco Unified Operating System Administration For Cisco Unified Communications Solutions	
Show Show Settings Security Software Upgrades Services Help	
Software Installation/Upgrade	
Cancel 📫 Next	
Status	-
Status: Ready	
Software Location-	
Options/Upgrades* po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn	
Invalid Ungrades	
Option Names	
web.xml Name does not match any filter pattern.	
New Name does not match any filter pattern.	
Cancel Next	
indicates required item.	

5. Cliquez sur **Suivant**, comme illustré dans l'image, après vérification des **détails de la somme de contrôle**.

Cisco Unified Operating System Administration For Cisco Unified Communications Solutions
Show * Settings * Security * Software Upgrades * Services * Help *
Software Installation/Upgrade
S Cancel 🏟 Next
-Status Warning: To ensure the integrity of the installation file, please verify the MDS hash value against the Cisco Systems web site Warning: To ensure the integrity of the installation file, please verify the SHAS12 value against the Cisco Systems web site Warning: You may need to stop some services before you install a locale. You may then restart those services after you complete the locale installation. Refer to your product-specific online help for locale installation details.
File Details File po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn MDS Hash Value 85:25:ce:23:15:64:f2:ed:25:59:f7:a0:38:d7:d6:4e SHAS12 Value
Cancel Next

Étape 6. Installation des paramètres régionaux réussie

Cisco Unified Operating S For Cisco Unified Communications Solution	ystem Administration		
Show - Settings - Security - Software Upgrades -	Services - Help -		
Software Installation/Upgrade			
D Install Another			
Installation Status File po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn Start Time Mon Jul 02 13:19:26 IST 2018 Status Complete			
Installation Log			
"source /usr/local/cm/db/dblenv.bash /usr/local/cm ; source /usr/local/cm/db/informix/local/ids.env ; nice /usr/local/cm/bin/installdb -x /usr/local/cm/db/xml/xml"			
Install Another i •- indicates required item.			

Étape 7. Réinitialisez le service TFTP Cisco sur tous les noeuds qui l'exécutent lorsque vous accédez à **Service Page > Tools > Control Center Feature Services.** Sélectionnez le service TFTP de Cisco et cliquez sur **redémarrer**, comme indiqué dans l'image.

cisco	Cisco Unified Serviceability For Cisco Unified Communications Solutions	
Alarm 👻	Irace ▼ Tools ▼ Snmp ▼ CallHome ▼ Help ▼	
Control Ce	nter - Feature Services	
Start	🛑 Stop h Restart 🔇 Refresh Page	
Status: Ready		
- Select Se		

```
Server<sup>®</sup> 10.106.111.182--CUCM Voice/Video ▼ Go
```

Performance and Monitoring Services		
	Service Name	Status:
0	Cisco Serviceability Reporter	Started
0	Cisco CallManager SNMP Service	Started

Directory Services				
	Service Name	Status:		
0	Cisco DirSync	Started		

CM Services			
	Service Name	Status:	
0	Cisco CallManager		Started
0	Cisco Unified Mobile Voice Access Service		Started
0	Cisco IP Voice Media Streaming App		Started
0	Cisco CTIManager		Started
0	Cisco Extension Mobility		Started
0	Cisco DHCP Monitor Service		Started
0	Cisco Intercluster Lookup Service		Started
0	Cisco Location Bandwidth Manager		Started
0	Cisco Directory Number Alias Sync		Started
0	Cisco Directory Number Alias Lookup		Started
0	Cisco Dialed Number Analyzer Server		Started
0	Cisco Dialed Number Analyzer		Started
۲	Cisco Tftp		Started

Étape 8. Accédez au téléphone.

System • Call Routing • Media Resources • Advanced Features • Device • Application • User Management • Bulk Administration • Help •	
Find and List Phones Related Links: Actively Logged In	Device Report •
👍 Add New 🏢 Select All 🔛 Clear All 💥 Delete Selected 🏠 Reset Selected 🥒 Apply Config to Selected	
ſ Status	
1 records found	
Cuery Information	
(i) Searching on a directory number may show the same device name multiple times depending on the number of lines configured per device.	
Phone (1-1 of 1) Ro	ws per Page 50 🔹
Find Phone where Directory Number 🔻 begins with 🔻 1006 Find Clear Filter 🌵 🚥	
Select item or enter search text	
Description Description Description Device Pool Extension Partition Device Protocol Status Device Device Protocol Status Device De	Copy Super Copy
SEP5C5015458F33(1) Auto 1006 Default 1006 SIP Registered with 10.106.113.72 10.106.113.89	0 0

Étape 9. Sous **Paramètres régionaux de l'utilisateur** sélectionnez les paramètres régionaux que vous venez de télécharger.

MAC Address*	5C5015458F33	
Description	Auto 1006	
Device Pool*	Default	View Details
Common Device Configuration	< None >	View Details
Phone Button Template*	SEP5C5015458F33-SIP-Individual Template	¥
Softkey Template	< None >	¥
Common Phone Profile*	Standard Common Phone Profile	View Details
Calling Search Space	< None >	•
AAR Calling Search Space	< None >	•
Media Resource Group List	< None >	•
User Hold MOH Audio Source	< None >	•
Network Hold MOH Audio Source	< None >	•
Location*	Hub_None	•
AAR Group	< None >	•
User Locale	< None >	•
Network Locale	< None >	
Built In Bridge*	English, United States	
Privacy*	English(British), United Kingdom	

Étape 10. Enregistrez, appliquez la configuration et réinitialisez le téléphone .

Vérification

Si les paramètres régionaux sont correctement installés, vous pouvez voir les éléments logiciels dans la langue native comme indiqué dans l'image :

07-02-18 07:41am	1010	
1010		
Retruc. N. Truc. Dsv. Tot R	ecents	

Dépannage

Il n'existe actuellement aucune information de dépannage spécifique pour cette configuration.