



Troubleshooting IoT service (wired)

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Connector

What are the metrics available in connector for IoT service (wired)?

Table 1: General Information

Metrics Name	Metrics Description
Mac Address	MAC address of the IoT service (wired) on the connector
IP Address	IP address of the IoT service (wired) on the connector
Log Level	Logging level used for the IoT service (wired)
Incoming gRPC rate	Incoming gRPC events per second
Incoming TDL rate	Incoming TDL events per second
Incoming TDL failed rate	Incoming TDL failed events per second
Last 5 minutes Incoming gRPC rate	Last 5 minutes for the incoming gRPC rate
Last 5 minutes TDL rate	Last 5 minutes for the incoming TDL rate
Last 5 minutes TDL failed rate	Last 5 minutes for the incoming failed TDL rate
Active gRPC connection count	Active gRPC connection count

Table 2: Switches

Metrics Name	Metrics Description
Host	IP address of the switch

What are the metrics available in connector for IoT service (wired)?

Metrics Name	Metrics Description
Version	Parsed version of the switch
POE Port Meter Count	POE Port Meter current counter value
POE Port Meter Rate	POE Port Meter rate per second
POE Module Meter Count	—
PoE Module Meter Rate	—
Switch Power Meter Count	—
Switch Power Meter Rate	—
Switch Port Identity Meter Count	—
Switch Port Identity Meter Rate	—

Table 3: Smart PDUs

Metrics Name	Metrics Description
Host	IP address of the PDU
Smart PDU Global Meter Count	—
Smart PDU Global Meter Rate	—
Smart PDU Port Meter Count	—
Smart PDU Port Meter Rate	—

Table 4: Hella Cameras

Metrics Name	Metrics Description
Host	IP address of the PDU
Hella Incoming Counting Meter Count	—
Hella Incoming Counting Meter Rate	—
Hella Incoming Zones Meter Count	—
Hella Incoming Zones Meter Rate	—