



Compatibility Matrix, Software Requirements, and Licensing Requirements

This document lists the supported version combinations for Cisco Unity Connection SRSV and Cisco Unified SRST when they are integrated through a SIP trunk or SCCP. In addition, the document has also software and licensing requirements for Cisco Unity Connection SRSV. It contains the following sections:

- [Supported Version Combinations of Unity Connection SRSV and Cisco Unified SRST, page 2-1](#)
- [Software Requirements—Administrator Workstations, page 2-1](#)
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Supported Version Combinations of Unity Connection SRSV and Cisco Unified SRST

Table 2-1 *Supported Version Combinations of Cisco Unity Connection SRSV and Cisco Unified SRST*

Cisco Unity Connection SRSV	Cisco Unified SRST/CME-SRST	Cisco Unified E-SRST
10.0(1)	8.6 and higher	8.6 and higher

Software Requirements—Administrator Workstations

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Table 2-2 *Supported Operating Systems and Browsers on Administrator Workstations for Cisco Unity Connection SRSV*

Operating System on Administrator Workstation	Browser on Administrator Workstation
Microsoft Windows Vista (32 bit and 64 bit)	<ul style="list-style-type: none"> • Microsoft Internet Explorer • Mozilla Firefox
Mac OS X 10.9	<ul style="list-style-type: none"> • Mozilla Firefox 3.6, 10.

Table 2-2 Supported Operating Systems and Browsers on Administrator Workstations for Cisco Unity Connection SRSV

Operating System on Administrator Workstation	Browser on Administrator Workstation
Mac OS X 10.8 (Mountain Lion)	<ul style="list-style-type: none"> • Mozilla Firefox • Safari
Mac OS X 10.7 (Lion)	<ul style="list-style-type: none"> • Mozilla Firefox • Safari
Mac OS X 10.6 (Snow Leopard)	<ul style="list-style-type: none"> • Mozilla Firefox
Microsoft Windows 7 (32 and 64 bit)	<ul style="list-style-type: none"> • Microsoft Internet Explorer • Mozilla Firefox
Microsoft Windows 8.1 (32 and 64 bit) <ul style="list-style-type: none"> • Enterprise 	<ul style="list-style-type: none"> • Microsoft Internet Explorer • Mozilla Firefox • Chrome

Licensing Requirements for Unity Connection SRSV

Unity Connection SRSV is a licensed feature for which you need to install the SRSV specific license on the Enterprise License Manager (ELM) server for the central Unity Connection. For more information on installing licenses on the ELM server, see the ELM user guide available at http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/elmuserguide/10_0_1/CUCM_BK_E596FD72_00_enterprise-license-manager-user-90.html.

The number of licenses installed for Unity Connection users and Unity Connection SRSV feature is reflected under the **CUC_EnhancedMessaging** tag on the **License** page of Cisco Unity Connection Administration. For more information on licenses installed on the central Unity Connection, see the “Managing Licenses” chapter of the *Install, Upgrade, and Maintenance Guide for Cisco Unity Connection, Release 10.x* at http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/install_upgrade/guide/10xcuciumgx/10xcuciumg060.html.

When the central Unity Connection license status is “**Compliance**” or “**Violation**”, all the functionalities (user provisioning and voicemail upload) related to Unity Connection SRSV work as expected in a normal scenario. However, when the central Unity Connection server license status is “**Expire**”, the synchronization of users from the central Unity Connection to the branch stops working. However, the voicemail and auto-attendant functionalities still work at the branch.