

Release Notes for AsyncOS 14.0.3 Hot Patch 1 for Cisco Web Security Appliances

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About Web Security Appliance

The Cisco Web Security Appliance intercepts and monitors Internet traffic and applies policies to help keep your internal network secure from malware, sensitive data loss, productivity loss, and other Internet-based threats.

Build Number and Release Date

Build Number:14.0.3-502

Release Date:December 16, 2022

Changes in Behavior in AsyncOS 14.0.3-502 HP (Hot Patch)

High latency and Accept handlers are disabled due to the heap limit exhaustion.	When Secure Web Appliance is operating in high performance mode, the heap limit exhaustion disables the high latency and accept handlers. This results in lesser number of connections.
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Upgrade Paths



Note Before upgrading to this release, save a copy of the appliance configuration file to a location other than the appliance.

You can upgrade to the 14.0.3-502 HP release from the following versions:

- 14.0.3-014

Known and Fixed Issues

Log in to Cisco Bug Search Tool using your Cisco account credentials to view the list of fixed bugs.

- [Fixed Issues](#)
- [Known Issues](#)

Related Documentation

Documentation	Location
Cisco Web Security Appliance User Guide	http://www.cisco.com/c/en/us/support/security/web-security-appliance/tsd-products-support-series-home.html
Cisco Content Security Management Appliance User Guide	https://www.cisco.com/c/en/us/support/security/content-security-management-appliance/series.html
Virtual Appliance Installation Guide	https://www.cisco.com/c/en/us/support/security/email-securityappliance/products-installation-guides-list.html

Support

Cisco Support Community

Cisco Support Community is an online forum for Cisco customers, partners, and employees. It provides a place to discuss general web security issues as well as technical information about specific Cisco products. You can post topics to the forum to ask questions and share information with other Cisco users.

Access the Cisco Support Community for web security and associated management:

<https://supportforums.cisco.com/community/5786/web-security>

Customer Support



Note To get support for virtual appliances, call Cisco TAC and have your Virtual License Number (VLN) number ready.

Cisco TAC: Visit http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html.

Support Site for legacy IronPort: Visit <http://www.cisco.com/web/services/acquisitions/ironport.html>.

For non-critical issues, you can also access customer support from the appliance. For instructions, see the User Guide or online help.

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