



Upgrade the Chassis on the Firepower 4100/9300

Cisco Firepower 4100/9300 FXOS Release Notes, 2.3(1)

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Upgrade Packages for FXOS

FXOS images and firmware updates are available on the Cisco Support & Download site:

- Firepower 4100 series: <http://www.cisco.com/go/firepower4100-software>
- Firepower 9300: <http://www.cisco.com/go/firepower9300-software>

To find the correct FXOS image, select or search for your device model and browse to the *Firepower Extensible Operating System* download page for your target FXOS version and build. The FXOS image is listed along with recovery and MIB packages. If you need to upgrade the firmware, those packages are under *All Releases > Firmware*.

The packages are:

- Firepower 4100/9300 FXOS image: `fxos-k9.fxos_version.SPA`
- Firepower 4100 series firmware: `fxos-k9-fpr4k-firmware.firmware_version.SPA`
- Firepower 9300 firmware: `fxos-k9-fpr9k-firmware.firmware_version.SPA`

Upgrade Guidelines for the Firepower 4100/9300 Chassis

For the Firepower 4100/9300, major FTD upgrades also require a chassis upgrade (FXOS and firmware). Maintenance release and patches rarely require this, but you may still want to upgrade to the latest build to take advantage of resolved issues.

Table 1: Upgrade Guidelines for the Firepower 4100/9300 Chassis

Guideline	Details
FXOS upgrades.	<p>FXOS 2.3.1.73+ is required to run threat defense Version 6.2.3 on the Firepower 4100/9300.</p> <p>Note Firepower 6.2.3.16+ requires FXOS 2.3.1.157+.</p> <p>You can upgrade to any later FXOS version from as far back as FXOS 2.2.2. For critical and release-specific upgrade guidelines, new and deprecated features, and open and resolved bugs, see the Cisco Firepower 4100/9300 FXOS Release Notes.</p>
Firmware upgrades.	<p>FXOS 2.14.1+ upgrades include firmware. If you are upgrading to an earlier FXOS version, see the Cisco Firepower 4100/9300 FXOS Firmware Upgrade Guide.</p>
Time to upgrade.	<p>Chassis upgrade can take up to 45 minutes and can affect traffic flow and inspection. For more information, see Traffic Flow and Inspection for Chassis Upgrades, on page 2.</p>

Traffic Flow and Inspection for Chassis Upgrades

Upgrading FXOS reboots the chassis. For FXOS upgrades to Version 2.14.1+ that include firmware upgrades, the device reboots twice—once for FXOS and once for the firmware.

Even in high availability deployments, you upgrade FXOS on each chassis independently. To minimize disruption, upgrade one chassis at a time.

Upgrade Paths for FXOS

Choose the upgrade path that matches your deployment.

Upgrade Path for FXOS with FTD

This table provides the upgrade path for FTD on the Firepower 4100/9300.

Note that if your current FTD version was released on a date after your target version, you may not be able to upgrade as expected. In those cases, the upgrade quickly fails and displays an error explaining that there are datastore incompatibilities between the two versions. The release notes for both your current and target version list any specific restrictions.

The table lists our specially qualified version combinations. Because you upgrade FXOS first, you will briefly run a supported—but not recommended—combination, where the operating system is "ahead" of the device software. Make sure upgrading FXOS does not bring you out of compatibility with any logical devices. For minimum builds and other detailed compatibility information, see the [Cisco Secure Firewall Threat Defense Compatibility Guide](#).

Table 2: FTD Direct Upgrades on the Firepower 4100/9300

Current Versions	Target Versions
FXOS 2.13 with threat defense 7.3	→ FXOS 2.13 with any later threat defense 7.3.x release
FXOS 2.12 with threat defense 7.2 Last support for Firepower 4110, 4120, 4140, 4150. Last support for the Firepower 9300 with SM-24, SM-36, or SM-44 modules.	Any of: → FXOS 2.13 with threat defense 7.3.x → FXOS 2.12 with any later threat defense 7.2.x release
FXOS 2.11.1 with threat defense 7.1	Any of: → FXOS 2.13 with threat defense 7.3.x → FXOS 2.12 with threat defense 7.2.x → FXOS 2.11.1 with any later threat defense 7.1.x release
FXOS 2.10.1 with threat defense 7.0	Any of: → FXOS 2.13 with threat defense 7.3.x → FXOS 2.12 with threat defense 7.2.x → FXOS 2.11.1 with threat defense 7.1.x → FXOS 2.10.1 with any later threat defense 7.0.x release Note Due to datastore incompatibilities, you cannot upgrade from Version 7.0.4+ to Version 7.1.0. We recommend you upgrade directly to Version 7.2+. Note The cloud-delivered Firewall Management Center cannot manage FTD devices running Version 7.1, or Classic devices running any version. You cannot upgrade a cloud-managed device from Version 7.0.x to Version 7.1 unless you unregister and disable cloud management. We recommend you upgrade directly to Version 7.2+.
FXOS 2.9.1 with threat defense 6.7	Any of: → FXOS 2.12 with threat defense 7.2.x → FXOS 2.11.1 with threat defense 7.1.x → FXOS 2.10.1 with threat defense 7.0.x → FXOS 2.9.1 with any later threat defense 6.7.x release

Current Versions	Target Versions
FXOS 2.8.1 with threat defense 6.6	Any of: → FXOS 2.12 with threat defense 7.2.x → FXOS 2.11.1 with threat defense 7.1.x → FXOS 2.10.1 with threat defense 7.0.x → FXOS 2.9.1 with threat defense 6.7.x → FXOS 2.8.1 with any later threat defense 6.6.x release
FXOS 2.7.1 with threat defense 6.5	Any of: → FXOS 2.11.1 with threat defense 7.1.x → FXOS 2.10.1 with threat defense 7.0.x → FXOS 2.9.1 with threat defense 6.7.x → FXOS 2.8.1 with threat defense 6.6.x

Upgrade Path for FXOS with FTD and ASA

This table provides upgrade paths for the Firepower 9300 with FTD and ASA logical devices running on separate modules.



Note This document does not contain procedures for upgrading ASA logical devices. For those, see the [Cisco Secure Firewall ASA Upgrade Guide](#).

Note that if your current FTD version was released on a date after your target version, you may not be able to upgrade as expected. In those cases, the upgrade quickly fails and displays an error explaining that there are datastore incompatibilities between the two versions. The release notes for both your current and target version list any specific restrictions.

The table lists our specially qualified version combinations. Because you upgrade FXOS first, you will briefly run a supported—but not recommended—combination, where the operating system is "ahead" of the device software. Make sure upgrading FXOS does not bring you out of compatibility with any logical devices (including ASA devices). If you need to skip multiple versions, FTD will usually be the limiter—FXOS and ASA can usually upgrade further in one hop. After you reach the target FXOS version, it does not matter which type of logical device you upgrade first. For minimum builds and other detailed compatibility information, see the [Cisco Secure Firewall Threat Defense Compatibility Guide](#)

Table 3: FTD and ASA Direct Upgrades on the Firepower 9300

Current Versions	Target Versions
FXOS 2.13 with: <ul style="list-style-type: none"> • Threat defense 7.3 • ASA 9.19(x) 	→ FXOS 2.13 with ASA 9.19(x) and any later threat defense 7.3.x release
FXOS 2.12 with: <ul style="list-style-type: none"> • Threat defense 7.2 • ASA 9.18(x) Last support for the Firepower 9300 with SM-24, SM-36, or SM-44 modules.	Any of: <ul style="list-style-type: none"> → FXOS 2.13 with ASA 9.19(x) and threat defense 7.3.x → FXOS 2.12 with ASA 9.18(x) and any later threat defense 7.2.x release
FXOS 2.11.1 with: <ul style="list-style-type: none"> • Threat defense 7.1 • ASA 9.17(x) 	<ul style="list-style-type: none"> → FXOS 2.13 with ASA 9.19(x) and threat defense 7.3.x → FXOS 2.12 with ASA 9.18(x) and threat defense 7.2.x → FXOS 2.11.1 with ASA 9.17(x) and any later threat defense 7.1.x release
FXOS 2.10.1 with: <ul style="list-style-type: none"> • Threat defense 7.0 • ASA 9.16(x) 	Any of: <ul style="list-style-type: none"> → FXOS 2.13 with ASA 9.19(x) and threat defense 7.3.x → FXOS 2.12 with ASA 9.18(x) and threat defense 7.2.x → FXOS 2.11.1 with ASA 9.17(x) and threat defense 7.1.x → FXOS 2.10.1 with ASA 9.16(x) and any later threat defense 7.0.x release <p>Note Due to datastore incompatibilities, you cannot upgrade from Version 7.0.4+ to Version 7.1.0. We recommend you upgrade directly to Version 7.2+.</p> <p>Note The cloud-delivered Firewall Management Center cannot manage FTD devices running Version 7.1, or Classic devices running any version. You cannot upgrade a cloud-managed device from Version 7.0.x to Version 7.1 unless you unregister and disable cloud management. We recommend you upgrade directly to Version 7.2+.</p>

Current Versions	Target Versions
FXOS 2.9.1 with: <ul style="list-style-type: none"> • Threat defense 6.7 • ASA 9.15(x) 	Any of: <ul style="list-style-type: none"> → FXOS 2.12 with ASA 9.18(x) and threat defense 7.2.x → FXOS 2.11.1 with ASA 9.17(x) and threat defense 7.1.x → FXOS 2.10.1 with ASA 9.16(x) and threat defense 7.0.x → FXOS 2.9.1 with ASA 9.15(x) and any later threat defense 6.7.x release
FXOS 2.8.1 with: <ul style="list-style-type: none"> • Threat defense 6.6 • ASA 9.14(x) 	Any of: <ul style="list-style-type: none"> → FXOS 2.12 with ASA 9.18(x) and threat defense 7.2.x → FXOS 2.11.1 with ASA 9.17(x) and threat defense 7.1.x → FXOS 2.10.1 with ASA 9.16(x) and threat defense 7.0.x → FXOS 2.9.1 with ASA 9.15(x) and threat defense 6.7.x → FXOS 2.8.1 with ASA 9.14(x) and any later threat defense 6.6.x release
FXOS 2.7.1 with: <ul style="list-style-type: none"> • Threat defense 6.5 • ASA 9.13(x) 	Any of: <ul style="list-style-type: none"> → FXOS 2.11.1 with ASA 9.17(x) and threat defense 7.1.x → FXOS 2.10.1 with ASA 9.16(x) and threat defense 7.0.x → FXOS 2.9.1 with ASA 9.15(x) and threat defense 6.7.x → FXOS 2.8.1 with ASA 9.14(x) and threat defense 6.6.x

Upgrade Order for FXOS with FTD High Availability

Upgrade FXOS with Firepower Chassis Manager

Upgrade FXOS for Standalone FTD Logical Devices Using Firepower Chassis Manager

This section describes how to upgrade the FXOS platform bundle for a standalone Firepower 9300 chassis.

The section describes the upgrade process for the following types of devices:

- A Firepower 4100 series chassis that is configured with a FTD logical device and is not part of a failover pair.
- A Firepower 9300 chassis that is configured with one or more standalone FTD logical devices that are not part of a failover pair.

Before you begin

Before beginning your upgrade, make sure that you have already done the following:

- Download the FXOS platform bundle software package to which you are upgrading.
- Back up your FXOS and FTD configurations.

-
- Step 1** In Firepower Chassis Manager, choose **System > Updates**.
The Available Updates page shows a list of the FXOS platform bundle images and application images that are available on the chassis.
- Step 2** Upload the new platform bundle image:
- a) Click **Upload Image** to open the Upload Image dialog box.
 - b) Click **Choose File** to navigate to and select the image that you want to upload.
 - c) Click **Upload**.
The selected image is uploaded to the Firepower 9300 chassis.
 - d) For certain software images you will be presented with an end-user license agreement after uploading the image. Follow the system prompts to accept the end-user license agreement.
- Step 3** After the new platform bundle image has been successfully uploaded, click **Upgrade** for the FXOS platform bundle to which you want to upgrade.
- The system will first verify the software package that you want to install. It will inform you of any incompatibility between currently installed applications and the specified FXOS platform software package. It will also warn you that any existing sessions will be terminated and that the system will need to be rebooted as part of the upgrade.
- Step 4** Click **Yes** to confirm that you want to proceed with installation, or click **No** to cancel the installation.
The system unpacks the bundle and upgrades/reloads the components.
- Step 5** Firepower Chassis Manager will be unavailable during upgrade. You can monitor the upgrade process using the FXOS CLI:
- a) Enter **scope system**.
 - b) Enter **show firmware monitor**.
 - c) Wait for all components (FPRM, Fabric Interconnect, and Chassis) to show `Upgrade-Status: Ready`.
- Note** After the FPRM component is upgraded, the system will reboot and then continue upgrading the other components.

Example:

```
FP9300-A# scope system
FP9300-A /system # show firmware monitor
FPRM:
  Package-Vers: 2.3(1.58)
  Upgrade-Status: Ready

Fabric Interconnect A:
  Package-Vers: 2.3(1.58)
  Upgrade-Status: Ready

Chassis 1:
  Server 1:
    Package-Vers: 2.3(1.58)
    Upgrade-Status: Ready
```

```
Server 2:
Package-Vers: 2.3(1.58)
Upgrade-Status: Ready
```

- Step 6** After all components have successfully upgraded, enter the following commands to verify the status of the security modules/security engine and any installed applications:
- Enter **top**.
 - Enter **scope ssa**.
 - Enter **show slot**.
 - Verify that the Admin State is `Ok` and the Oper State is `Online` for the security engine on a Firepower 4100 series appliance or for any security modules installed on a Firepower 9300 appliance.
 - Enter **show app-instance**.
 - Verify that the Oper State is `Online` for any logical devices installed on the chassis.

Upgrade FXOS on an FTD High Availability Pair Using Firepower Chassis Manager

If you have Firepower 9300 or Firepower 4100 series security appliances that have FTD logical devices configured as a high availability pair, use the following procedure to update the FXOS platform bundle on your Firepower 9300 or Firepower 4100 series security appliances:

Before you begin

Before beginning your upgrade, make sure that you have already done the following:

- Download the FXOS platform bundle software package to which you are upgrading.
- Back up your FXOS and FTD configurations.

- Step 1** Connect to Firepower Chassis Manager on the Firepower security appliance that contains the *standby* Firepower Threat Defense logical device:
- Step 2** In Firepower Chassis Manager, choose **System > Updates**.
The Available Updates page shows a list of the FXOS platform bundle images and application images that are available on the chassis.
- Step 3** Upload the new platform bundle image:
- Click **Upload Image** to open the Upload Image dialog box.
 - Click **Choose File** to navigate to and select the image that you want to upload.
 - Click **Upload**.
The selected image is uploaded to the Firepower 9300 chassis.
 - For certain software images you will be presented with an end-user license agreement after uploading the image. Follow the system prompts to accept the end-user license agreement.
- Step 4** After the new platform bundle image has successfully uploaded, click **Upgrade** for the FXOS platform bundle to which you want to upgrade.

The system will first verify the software package that you want to install. It will inform you of any incompatibility between currently installed applications and the specified FXOS platform software package. It will also warn you that any existing sessions will be terminated and that the system will need to be rebooted as part of the upgrade.

Step 5 Click **Yes** to confirm that you want to proceed with installation, or click **No** to cancel the installation.

The system unpacks the bundle and upgrades/reloads the components.

Step 6 Firepower Chassis Manager will be unavailable during upgrade. You can monitor the upgrade process using the FXOS CLI:

- a) Enter **scope system**.
- b) Enter **show firmware monitor**.
- c) Wait for all components (FPRM, Fabric Interconnect, and Chassis) to show `Upgrade-Status: Ready`.

Note After the FPRM component is upgraded, the system will reboot and then continue upgrading the other components.

Example:

```
FP9300-A# scope system
FP9300-A /system # show firmware monitor
FPRM:
  Package-Vers: 2.3(1.58)
  Upgrade-Status: Ready


Fabric Interconnect A:
  Package-Vers: 2.3(1.58)
  Upgrade-Status: Ready

Chassis 1:
  Server 1:
    Package-Vers: 2.3(1.58)
    Upgrade-Status: Ready
  Server 2:
    Package-Vers: 2.3(1.58)
    Upgrade-Status: Ready
```

Step 7 After all components have successfully upgraded, enter the following commands to verify the status of the security modules/security engine and any installed applications:

- a) Enter **top**.
- b) Enter **scope ssa**.
- c) Enter **show slot**.
- d) Verify that the Admin State is `Ok` and the Oper State is `Online` for the security engine on a Firepower 4100 series appliance or for any security modules installed on a Firepower 9300 appliance.
- e) Enter **show app-instance**.
- f) Verify that the Oper State is `Online` for any logical devices installed on the chassis.

Step 8 Make the unit that you just upgraded the *active* unit so that traffic flows to the upgraded unit:

- a) Connect to Firepower Management Center.
- b) Choose **Devices > Device Management**.
- c) Next to the high availability pair where you want to change the active peer, click the Switch Active Peer icon (.
- d) Click **Yes** to immediately make the standby device the active device in the high availability pair.

- Step 9** Connect to Firepower Chassis Manager on the Firepower security appliance that contains the *new standby* Firepower Threat Defense logical device:
- Step 10** In Firepower Chassis Manager, choose **System > Updates**.
The Available Updates page shows a list of the FXOS platform bundle images and application images that are available on the chassis.
- Step 11** Upload the new platform bundle image:
- Click **Upload Image** to open the Upload Image dialog box.
 - Click **Choose File** to navigate to and select the image that you want to upload.
 - Click **Upload**.
The selected image is uploaded to the Firepower 9300 chassis.
 - For certain software images you will be presented with an end-user license agreement after uploading the image. Follow the system prompts to accept the end-user license agreement.
- Step 12** After the new platform bundle image has successfully uploaded, click **Upgrade** for the FXOS platform bundle to which you want to upgrade.

The system will first verify the software package that you want to install. It will inform you of any incompatibility between currently installed applications and the specified FXOS platform software package. It will also warn you that any existing sessions will be terminated and that the system will need to be rebooted as part of the upgrade.
- Step 13** Click **Yes** to confirm that you want to proceed with installation, or click **No** to cancel the installation.

The system unpacks the bundle and upgrades/reloads the components. The upgrade process can take up to 30 minutes to complete.
- Step 14** Firepower Chassis Manager will be unavailable during upgrade. You can monitor the upgrade process using the FXOS CLI:
- Enter **scope system**.
 - Enter **show firmware monitor**.
 - Wait for all components (FPRM, Fabric Interconnect, and Chassis) to show `Upgrade-Status: Ready`.
- Note** After the FPRM component is upgraded, the system will reboot and then continue upgrading the other components.

Example:


```

FP9300-A# scope system
FP9300-A /system # show firmware monitor
FPRM:
  Package-Vers: 2.3(1.58)
  Upgrade-Status: Ready

Fabric Interconnect A:
  Package-Vers: 2.3(1.58)
  Upgrade-Status: Ready

Chassis 1:
  Server 1:
    Package-Vers: 2.3(1.58)
    Upgrade-Status: Ready
  Server 2:
    Package-Vers: 2.3(1.58)
    Upgrade-Status: Ready

```

- Step 15** After all components have successfully upgraded, enter the following commands to verify the status of the security modules/security engine and any installed applications:
- Enter **top**.
 - Enter **scope ssa**.
 - Enter **show slot**.
 - Verify that the Admin State is `Ok` and the Oper State is `Online` for the security engine on a Firepower 4100 series appliance or for any security modules installed on a Firepower 9300 appliance.
 - Enter **show app-instance**.
 - Verify that the Oper State is `Online` for any logical devices installed on the chassis.
- Step 16** Make the unit that you just upgraded the *active* unit as it was before the upgrade:
- Connect to Firepower Management Center.
 - Choose **Devices > Device Management**.
 - Next to the high availability pair where you want to change the active peer, click the Switch Active Peer icon ()
 - Click **Yes** to immediately make the standby device the active device in the high availability pair.
-

Upgrade FXOS with the CLI

Upgrade FXOS for Standalone FTD Logical Devices Using the FXOS CLI

This section describes how to upgrade the FXOS platform bundle for a standalone Firepower 9300 chassis.

The section describes the FXOS upgrade process for the following types of devices:

- A Firepower 4100 series chassis that is configured with a FTD logical device and is not part of a failover pair.
- A Firepower 9300 chassis that is configured with one or more standalone FTD devices that are not part of a failover pair.

Before you begin

Before beginning your upgrade, make sure that you have already done the following:

- Download the FXOS platform bundle software package to which you are upgrading.
- Back up your FXOS and FTD configurations.
- Collect the following information that you will need to download the software image to the Firepower 9300 chassis:
 - IP address and authentication credentials for the server from which you are copying the image.
 - Fully qualified name of the image file.

-
- Step 1** Connect to the FXOS CLI.

Step 2 Download the new platform bundle image to the Firepower 9300 chassis:

a) Enter firmware mode:

```
Firepower-chassis-a # scope firmware
```

b) Download the FXOS platform bundle software image:

```
Firepower-chassis-a /firmware # download image URL
```

Specify the URL for the file being imported using one of the following syntax:

- **ftp://username@hostname/path/image_name**
- **scp://username@hostname/path/image_name**
- **sftp://username@hostname/path/image_name**
- **tftp://hostname:port-num/path/image_name**

c) To monitor the download process:

```
Firepower-chassis-a /firmware # scope download-task image_name
```

```
Firepower-chassis-a /firmware/download-task # show detail
```

Example:

The following example copies an image using the SCP protocol:

```
Firepower-chassis-a # scope firmware
Firepower-chassis-a /firmware # download image scp://user@192.168.1.1/images/fxos-k9.2.3.1.58.SPA
Firepower-chassis-a /firmware # scope download-task fxos-k9.2.3.1.58.SPA
Firepower-chassis-a /firmware/download-task # show detail
Download task:
  File Name: fxos-k9.2.3.1.58.SPA
  Protocol: scp
  Server: 192.168.1.1
  Userid:
  Path:
  Downloaded Image Size (KB): 853688
  State: Downloading
  Current Task: downloading image fxos-k9.2.3.1.58.SPA from
192.168.1.1 (FSM-STAGE:sam:dme:FirmwareDownloaderDownload:Local)
```

Step 3 If necessary, return to firmware mode:

```
Firepower-chassis-a /firmware/download-task # up
```

Step 4 Enter auto-install mode:

```
Firepower-chassis-a /firmware # scope auto-install
```

Step 5 Install the FXOS platform bundle:

```
Firepower-chassis-a /firmware/auto-install # install platform platform-vers version_number
```

version_number is the version number of the FXOS platform bundle you are installing--for example, 2.3(1.58).

Step 6 The system will first verify the software package that you want to install. It will inform you of any incompatibility between currently installed applications and the specified FXOS platform software package. It will also warn you that any existing sessions will be terminated and that the system will need to be rebooted as part of the upgrade.

Enter **yes** to confirm that you want to proceed with verification.

Step 7 Enter **yes** to confirm that you want to proceed with installation, or enter **no** to cancel the installation.

The system unpacks the bundle and upgrades/reloads the components.

Step 8 To monitor the upgrade process:

- a) Enter **scope system**.
- b) Enter **show firmware monitor**.
- c) Wait for all components (FPRM, Fabric Interconnect, and Chassis) to show `Upgrade-Status: Ready`.

Note After the FPRM component is upgraded, the system will reboot and then continue upgrading the other components.

Example:

```
FP9300-A# scope system
FP9300-A /system # show firmware monitor
FPRM:
  Package-Vers: 2.3(1.58)
  Upgrade-Status: Ready

Fabric Interconnect A:
  Package-Vers: 2.3(1.58)
  Upgrade-Status: Ready

Chassis 1:
  Server 1:
    Package-Vers: 2.3(1.58)
    Upgrade-Status: Ready
  Server 2:
    Package-Vers: 2.3(1.58)
    Upgrade-Status: Ready

FP9300-A /system #
```

Step 9 After all components have successfully upgraded, enter the following commands to verify the status of the security modules/security engine and any installed applications:

- a) Enter **top**.
- b) Enter **scope ssa**.
- c) Enter **show slot**.
- d) Verify that the Admin State is `Ok` and the Oper State is `Online` for the security engine on a Firepower 4100 series appliance or for any security modules installed on a Firepower 9300 appliance.
- e) Enter **show app-instance**.
- f) Verify that the Oper State is `Online` for any logical devices installed on the chassis.

Upgrade FXOS on an FTD High Availability Pair Using the FXOS CLI

If you have Firepower 9300 or Firepower 4100 series security appliances that have FTD logical devices configured as a high availability pair, use the following procedure to update the FXOS platform bundle on your Firepower 9300 or Firepower 4100 series security appliances:

Before you begin

Before beginning your upgrade, make sure that you have already done the following:

- Download the FXOS platform bundle software package to which you are upgrading.
- Back up your FXOS and FTD configurations.
- Collect the following information that you will need to download the software image to the Firepower 9300 chassis:
 - IP address and authentication credentials for the server from which you are copying the image.
 - Fully qualified name of the image file.

Step 1 Connect to FXOS CLI on the Firepower security appliance that contains the *standby* Firepower Threat Defense logical device:

Step 2 Download the new platform bundle image to the Firepower 9300 chassis:

a) Enter firmware mode:

```
Firepower-chassis-a # scope firmware
```

b) Download the FXOS platform bundle software image:

```
Firepower-chassis-a /firmware # download image URL
```

Specify the URL for the file being imported using one of the following syntax:

- `ftp://username@hostname/path/image_name`
- `scp://username@hostname/path/image_name`
- `sftp://username@hostname/path/image_name`
- `tftp://hostname:port-num/path/image_name`

c) To monitor the download process:

```
Firepower-chassis-a /firmware # scope download-task image_name
```

```
Firepower-chassis-a /firmware/download-task # show detail
```

Example:

The following example copies an image using the SCP protocol:

```
Firepower-chassis-a # scope firmware
Firepower-chassis-a /firmware # download image scp://user@192.168.1.1/images/fxos-k9.2.3.1.58.SPA
Firepower-chassis-a /firmware # scope download-task fxos-k9.2.3.1.58.SPA
Firepower-chassis-a /firmware/download-task # show detail
Download task:
  File Name: fxos-k9.2.3.1.58.SPA
  Protocol: scp
  Server: 192.168.1.1
  Userid:
  Path:
  Downloaded Image Size (KB): 853688
  State: Downloading
  Current Task: downloading image fxos-k9.2.3.1.58.SPA from
```

```
192.168.1.1 (FSM-STAGE:sam:dme:FirmwareDownloaderDownload:Local)
```

Step 3 If necessary, return to firmware mode:

```
Firepower-chassis-a /firmware/download-task # up
```

Step 4 Enter auto-install mode:

```
Firepower-chassis-a /firmware # scope auto-install
```

Step 5 Install the FXOS platform bundle:

```
Firepower-chassis-a /firmware/auto-install # install platform platform-vers version_number
```

version_number is the version number of the FXOS platform bundle you are installing; for example, 2.3(1.58).

Step 6 The system will first verify the software package that you want to install. It will inform you of any incompatibility between currently installed applications and the specified FXOS platform software package. It will also warn you that any existing sessions will be terminated and that the system will need to be rebooted as part of the upgrade.

Enter **yes** to confirm that you want to proceed with verification.

Step 7 Enter **yes** to confirm that you want to proceed with installation, or enter **no** to cancel the installation.

The system unpacks the bundle and upgrades/reloads the components.

Step 8 To monitor the upgrade process:

a) Enter **scope system**.

b) Enter **show firmware monitor**.

c) Wait for all components (FPRM, Fabric Interconnect, and Chassis) to show `Upgrade-Status: Ready`.

Note After the FPRM component is upgraded, the system will reboot and then continue upgrading the other components.

Example:

```
FP9300-A# scope system
FP9300-A /system # show firmware monitor
FPRM:
```

```
Package-Vers: 2.3(1.58)
Upgrade-Status: Ready
```

```
Fabric Interconnect A:
Package-Vers: 2.3(1.58)
Upgrade-Status: Ready
```


```
Chassis 1:
Server 1:
Package-Vers: 2.3(1.58)
Upgrade-Status: Ready
Server 2:
Package-Vers: 2.3(1.58)
Upgrade-Status: Ready
```

```
FP9300-A /system #
```

Step 9 After all components have successfully upgraded, enter the following commands to verify the status of the security modules/security engine and any installed applications:

- a) Enter **top**.
- b) Enter **scope ssa**.
- c) Enter **show slot**.
- d) Verify that the Admin State is `Ok` and the Oper State is `Online` for the security engine on a Firepower 4100 series appliance or for any security modules installed on a Firepower 9300 appliance.
- e) Enter **show app-instance**.
- f) Verify that the Oper State is `Online` for any logical devices installed on the chassis.

Step 10 Make the unit that you just upgraded the *active* unit so that traffic flows to the upgraded unit:

- a) Connect to Firepower Management Center.
- b) Choose **Devices > Device Management**.
- c) Next to the high availability pair where you want to change the active peer, click the Switch Active Peer icon (.
- d) Click **Yes** to immediately make the standby device the active device in the high availability pair.

Step 11 Connect to FXOS CLI on the Firepower security appliance that contains the *new standby* Firepower Threat Defense logical device:

Step 12 Download the new platform bundle image to the Firepower 9300 chassis:

- a) Enter firmware mode:

```
Firepower-chassis-a # scope firmware
```

- b) Download the FXOS platform bundle software image:

```
Firepower-chassis-a /firmware # download image URL
```

Specify the URL for the file being imported using one of the following syntax:

- **ftp**://username@hostname/path/image_name
- **scp**://username@hostname/path/image_name
- **sftp**://username@hostname/path/image_name
- **tftp**://hostname:port-num/path/image_name

- c) To monitor the download process:

```
Firepower-chassis-a /firmware # scope download-task image_name
```

```
Firepower-chassis-a /firmware/download-task # show detail
```

Example:

The following example copies an image using the SCP protocol:

```
Firepower-chassis-a # scope firmware
Firepower-chassis-a /firmware # download image scp://user@192.168.1.1/images/fxos-k9.2.3.1.58.SPA
Firepower-chassis-a /firmware # scope download-task fxos-k9.2.3.1.58.SPA
Firepower-chassis-a /firmware/download-task # show detail
Download task:
  File Name: fxos-k9.2.3.1.58.SPA
  Protocol: scp
  Server: 192.168.1.1
  Userid:
  Path:
  Downloaded Image Size (KB): 853688
  State: Downloading
  Current Task: downloading image fxos-k9.2.3.1.58.SPA from
```



```
192.168.1.1 (FSM-STAGE:sam:dme:FirmwareDownloaderDownload:Local)
```

Step 13 If necessary, return to firmware mode:

```
Firepower-chassis-a /firmware/download-task # up
```

Step 14 Enter auto-install mode:

```
Firepower-chassis-a /firmware # scope auto-install
```

Step 15 Install the FXOS platform bundle:

```
Firepower-chassis-a /firmware/auto-install # install platform platform-vers version_number
```

version_number is the version number of the FXOS platform bundle you are installing; for example, 2.3(1.58).

Step 16 The system will first verify the software package that you want to install. It will inform you of any incompatibility between currently installed applications and the specified FXOS platform software package. It will also warn you that any existing sessions will be terminated and that the system will need to be rebooted as part of the upgrade.

Enter **yes** to confirm that you want to proceed with verification.

Step 17 Enter **yes** to confirm that you want to proceed with installation, or enter **no** to cancel the installation.

The system unpacks the bundle and upgrades/reloads the components.

Step 18 To monitor the upgrade process:

a) Enter **scope system**.

b) Enter **show firmware monitor**.

c) Wait for all components (FPRM, Fabric Interconnect, and Chassis) to show `Upgrade-Status: Ready`.

Note After the FPRM component is upgraded, the system will reboot and then continue upgrading the other components.

Example:

```
FP9300-A# scope system
FP9300-A /system # show firmware monitor
FPRM:
```

```
Package-Vers: 2.3(1.58)
Upgrade-Status: Ready
```

```
Fabric Interconnect A:
Package-Vers: 2.3(1.58)
Upgrade-Status: Ready
```

```
Chassis 1:
Server 1:
Package-Vers: 2.3(1.58)
Upgrade-Status: Ready
Server 2:
Package-Vers: 2.3(1.58)
Upgrade-Status: Ready
```


```
FP9300-A /system #
```

Step 19 After all components have successfully upgraded, enter the following commands to verify the status of the security modules/security engine and any installed applications:

- a) Enter **top**.
- b) Enter **scope ssa**.
- c) Enter **show slot**.
- d) Verify that the Admin State is `Ok` and the Oper State is `Online` for the security engine on a Firepower 4100 series appliance or for any security modules installed on a Firepower 9300 appliance.
- e) Enter **show app-instance**.
- f) Verify that the Oper State is `Online` for any logical devices installed on the chassis.

Step 20

Make the unit that you just upgraded the *active* unit as it was before the upgrade:

- a) Connect to Firepower Management Center.
 - b) Choose **Devices > Device Management**.
 - c) Next to the high availability pair where you want to change the active peer, click the Switch Active Peer icon ()
 - d) Click **Yes** to immediately make the standby device the active device in the high availability pair.
-