Preface

This preface includes the following sections:

Audience

This troubleshooting guide is designed for users who are responsible for troubleshooting issues that arise in the Cisco Firepower eXtensible Operating System.

Organization

This reference guide is organized into the following chapters:

- Cisco Firepower eXtensible Operating System Faults

  - Chapter 1, "Introduction to FXOS Faults"

  - Chapter 2, "FXOS Faults"

  - Chapter 3, "FSM Faults"

  - Chapter 4, "Troubleshooting Transient Faults"

Related Documentation

A roadmap that lists all documentation for the Cisco Firepower eXtensible Operating System for Firepower 1000 and Firepower 2100 series devices is available at the following URLs, depending on your deployment:

Navigating the Cisco Firepower System Documentation

Navigating the Cisco ASA Series Documentation

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at Cisco Profile Manager.

- To get the business impact you're looking for with the technologies that matter, visit Cisco Services.

- To submit a service request, visit Cisco Support.

- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit Cisco Marketplace.

- To obtain general networking, training, and certification titles, visit Cisco Press.

- To find warranty information for a specific product or product family, access Cisco Warranty Finder.

Cisco Bug Search Tool

Cisco Bug Search Tool (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.