



Cisco WAE Installation Guide 7.4.0

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Cisco WAE Overview

- Cisco WAE Overview, on page 1
- Cisco WAE Applications, on page 1

Cisco WAE Overview

The Cisco WAN Automation Engine (WAE) platform is an open, programmable framework that interconnects software modules, communicates with the network, and provides APIs to interface with external applications.

Cisco WAE provides the tools to create and maintain a model of the current network through the continual monitoring and analysis of the network and the traffic demands that is placed on it. At a given time, this network model contains all relevant information about a network, including topology, configuration, and traffic information. You can use this information as a basis for analyzing the impact on the network due to changes in traffic demands, paths, node and link failures, network optimizations, or other changes.

Some of the important features of Cisco WAE platform are:

- Traffic engineering and network optimization—Compute TE LSP configurations to improve the network performance, or perform local or global optimization.
- Demand engineering—Examine the impact on network traffic flow of adding, removing, or modifying traffic demands on the network.
- Topology and predictive analysis—Observe the impact to network performance of changes in the network topology, which is driven either by design or by network failures.
- TE tunnel programming—Examine the impact of modifying tunnel parameters, such as the tunnel path and reserved bandwidth.
- Class of service (CoS)-aware bandwidth on demand—Examine existing network traffic and demands, and admit a set of service-class-specific demands between routers.

Cisco WAE Applications

Cisco WAE applications work with the Cisco WAE platform software, providing greater insight into your network.

• Cisco WAE Design—The WAE Design GUI provides graphical layouts of the network, showing views of different regions and layers, as well as utilizations and routings. It lets you model, simulate, and

analyze failures, changes, and impact of traffic growth, as well as optimize your network for maximum efficiency. Simulation tools let you perform interactive what-if simulations by:

- Failing objects
- Modifying the network topology
- Creating and changing traffic demands (which simulate traffic flows)
- Modifying routing configurations

For installation instructions, see the Cisco WAE Design GUI Installation Guide.

Cisco WAE Live—Cisco WAE Live provides immediate and easy access to both current and historical
network data. Combined, the Explore, Analytics, and Map tools offer a flexible and interactive means
of finding summarized aggregate views or quickly narrowing the search on network data to only relevant
details.

For installation instructions, see Install Cisco WAE Live, on page 21.

• Bandwidth on Demand—The Bandwidth on Demand (BWoD) application utilizes the near real-time model of the network offered by WMD to compute and maintain paths for SR policies with bandwidth constraints delegated to WAE from XTC. In order to compute the shortest path available for a SR policy with a bandwidth constraint and ensure that path will be free of congestion, a Path Computation Element (PCE) must be aware of traffic loading on the network. The WAE BWoD application extends the existing topology-aware PCE capabilities of XTC by allowing delegation of bandwidth-aware path computation of SR policies to be sub-delegated to WAE through a new XTC REST API. Users may fine-tune the behavior of the BWoD application, affecting the path it computes, through selection of application options including network utilization threshold (definition of congestion) and path optimization criteria preferences.

For information about enabling, configuring, and properly shutting down the BWoD application, see the "Automation Applications" chapter in the Cisco WAE User Guide.

Bandwidth Optimization—The Bandwidth Optimization application is an approach to managing network
traffic that focuses on deploying a small number of LSPs to achieve a specific outcome in the network.
Examples of this type of tactical traffic engineering are deploying LSPs to shift traffic away from a
congested link, establishing a low-latency LSP for priority voice or video traffic, or deploying LSPs to
avoid certain nodes or links. WAE provides the Bandwidth Optimization application to react and manage
traffic as the state of the network changes.

For information about enabling, configuring, and properly shutting down the Bandwidth Optimization application, see the "Automation Applications" chapter in the Cisco WAE User Guide.



Cisco WAE Installation Requirements

Cisco WAE requirements vary depending on which components are installed together. This section provides general guidelines and minimum requirements for individual components installed on a single server, unless otherwise specified.

This section contains the following topics:

- Cisco WAE Server Requirements, on page 3
- Required Software Packages, on page 4
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- Optical Collection Agents, on page 6
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Cisco WAE Server Requirements

You can install Cisco WAE on a server that meets the following requirements.

Operating System	Software	CPU	Memory	Hard Drive
Linux-x86_64	CentOS 7.9 and RHEL 8.1 with latest patches	16+ Core	64 GB	Minimum: 500 GB Recommended: 1TB

Important Notes

- Cisco WAE software is qualified on CentOS 7.9 and Red Hat Enterprise Linux 8.1.
- Only Linux distributions available in English are supported.
- Modify the /etc/security/limits.conf file by adding or updating the following lines to make sure your hardware supports sufficient number of threads for starting poller:

```
[user] soft stack 8192
[user] soft nproc 257805
[user] soft nofile 1000000
```

Where [user] is the userid which starts the WAE process.

Set the file descriptor limits:

```
wae soft nofile 1000000
wae hard nofile 1000000
# End of file
```



Note

Reboot the server after modifying the limits.conf file.

Required Software Packages

Software	Version
JDK/JRE	OpenJDK 11.0.7 64-bit
	Note If multiple versions of Java are installed on the setup, set JAVA_HOME/JRE_HOME to Java 11 in Environment section of the wae.ini file.
Perl	5.16.3
fontconfig	2.10.95
Python	3.6.x
	Note /usr/bin/python3 must point to the installed python.
python3-paramiko.	2.7.1
python3-lxml	3.7.3
python3-requests	2.23.0
redhat-lsb	4.0.7
	This is required for the License Server. For more information, see the "WAE Design Floating License Server" chapter in the Cisco WAE Design GUI Installation Guide.
Supervisor	3.4.0
Which	2.20 and above
ncurses-compat-libs	6.1.7



Note

python3-paramiko, python3-lxml, python3-requests and supervisor must be installed after adding epel-release repository.

NetFlow Requirements

NetFlow Collection - (Exclusive, apart from WAE server requirements) Memory size and CPU per server

Centralized NetFlow		
(Server where snapshot resides)		
	Memory	CPU
pmacct	32 GB	
flow_cluster_broker	2 GB	
flow_cluster_controller	2 GB	
flow_cluster_agent	8 GB	
flow_collector_ias	8GB	
flow_collector_dmd		
TOTAL	52 GB	8+ Cores
Distributed NetFlow		
(Server where the agent re	sides)	
	Memory	CPU
pmacct	32 GB	
flow_cluster_agent	8 GB	
TOTAL	40 GB	8+ Cores
Distributed NetFlow		
(Server where the snapsho	t resides)	
	Memory	СРИ
flow_cluster_broker	2 GB	
flow_cluster_controller	2 GB	

Distributed NetFlow		
(Server where the snapshot resides)		
	Memory	СРИ
flow_cluster_ias	8 GB	
flow_cluster_dmd		
TOTAL	12 GB	8+ Cores



Note

- One flow collection server (pmacct) is required per 100 Mbps of flow export bandwidth.
- Only English Linux is supported.
- Qualified on CentOS 7.9.
- Flow collection requires Linux Kernel 2.6.32 or greater.
- The memory requirement listed above per collection server instance is based on the assumption of an approximate figure of 100 Mbit/s of NetFlow traffic.

Optical Collection Agents

Vendor	Supported Node Version	Software
Cisco	Cisco Network Convergence System (NCS) 2000 Series Routers, Releases 11.1, 12.0.1	_

Collection from Network Service Orchestrator

Software/Driver	Version
IOS NED	6.47
IOS-XR NED	7.23
Junos NED	4.5.23
Network Service Orchestrator	5.4.2
Traffic Engineering	Contact your Cisco WAE representative.

Scale Support

Parameters	Scale
Total number of Network Devices	3000
Total number of Interfaces	30000
Total number of Demands	100000
Total number of Policies (SR or RSVP or Both)	2000

Cisco WAE Design Requirements

WAE Design is a 64-bit installation on all supported operating systems.

Operating System	Software	СРИ	Memory
Linux-x86_64	CentOS 7.9 and RHEL 8.1 with latest patches		Minimum: 16GB Recommended: 64GB
Windows (64-bit)	Windows 2008 Windows 10		Minimum: 16GB Recommended: 64GB
macOS x86_64	10.8.5 to 11.3	Minimum: 8 Cores Recommended: 16+ Cores	Minimum: 16GB Recommended: 64GB

Important Notes

- A standalone WAE Design system does not require the use of WAE Collector.
- Only Linux distributions available in English are supported.
- A Perl (5.10+) installation is required for some WAE features. See Required Software Packages, on page
 4.
- A Python installation is required for some WAE features. See Required Software Packages, on page 4.
- FlexLM license: For more information, see Cisco WAE Design GUI Installation Guide.
- Only English Linux is supported.

WAE Live Requirements



Note

WAE Live must be installed on a separate server than the WAE server.

Requirement	~1000 Node Network	~2000 Node Network
Supported operating system	CentOS 7.9 or RHEL 8.1	CentOS 7.9 or RHEL 8.1
CPU	8 cores, 16 threads	16 cores, 32 threads
Memory	24 GB	48 GB
Disk speed	200 MBs	320 MBs
Disk size	3 TB	10 TB
Number of network objects	100,000	500,000



Note

- Only English Linux is supported.
- Other CentOS and Red Hat Enterprise Linux distributions should work, but are not officially supported.

Kernel Parameters

Kernel Parameters	Value
SHMALL	4294967296
SHMMAX	4398046511104
SHMMNI	4096
SEMMNS	32000
SEMMSL	250
SEMOPM	32
Maximum number of file descriptors	65535

Supported Web Browsers

Browser	Version
Google Chrome	62 or later

Browser	Version
Firefox	56 or later

Cisco WAE Ports

Port	Protocol	Туре	Description
*:4000	UDP	Listening	Cisco WAE Server
*:8080	TCP	Listening	Cisco WAE Server
*:8443	ТСР	Listening	Cisco WAE Server, Live Server
2022 - 2023	ТСР	Listening and outgoing	Cisco WAE Server
*:2024	TCP	Listening	Cisco WAE Server
4569	ТСР	Listening and outgoing	Cisco WAE Server
4570	ТСР	Listening	Cisco WAE Server HA
8080	ТСР	Outgoing	XTC collection
127.0.0.1:9901 - 9902	ТСР	Listening	SNMP polling
164	UDP	Outgoing	SNMP-based NIMOs
22	ТСР	Outgoing	Collection via Telnet
23	ТСР	Outgoing	Collection via SSH
*:2181	ТСР	Listening	Message broker
*:9092 - 9094	TCP	Listening	Message broker
8443	ТСР	Listening and outgoing	Cisco WAE Optical EPNM Agent
8161	TCP	Listening	NetFlow JMS OOB
61616	TCP	Listening	NetFlow JMS IB
9090	TCP	Listening	NetFlow HTTP
2100	UDP	Listening	NetFlow
179	TCP	Listening	NetFlow BGP
*:8843	ТСР	Listening	Cisco WAE Coordinated Maintenance (standalone or as part of WAE Server)

Cisco WAE Ports



Install Cisco WAE

This section contains the following topics:

- Install and Configure Supervisor, on page 11
- Verify WAE Image, on page 12
- Install Cisco WAE, on page 13
- Upgrade from Cisco WAE 7.x, on page 15
- Install Cisco WAE License, on page 15
- Start and Stop Cisco WAE, on page 16
- Migrate Configurations from Cisco WAE 7.x, on page 17
- Update Packages or Templates, on page 17
- Troubleshoot a Cisco WAE Installation, on page 18

Install and Configure Supervisor

Install and configure supervisor before installing WAE.



Note

The following configuration steps work only when supervisor is installed using yum. If supervisor is installed using any other method, it has to be configured to run **supervisorctl** as a non root user.

Step 1 Install supervisor and verify.

```
sudo yum install -y epel-release
sudo yum install -y supervisor
supervisord -version
3.4.0
```

Step 2 Create directories with write permissions for the OS user running WAE.

```
sudo mkdir -p /opt/supervisor/run
sudo mkdir -p /opt/supervisor/log
sudo chown -R [USER-NAME]:[GROUP-NAME] /opt/supervisor
```

Step 3 Update supervisor configuration to not run as a root user.

Point the pid file to /opt/supervisor/run/supervisor.pid and user as the OS user running WAE.

Open /etc/supervisord.conf as root and edit.

- In the [unix_http_server] section:
 - Change ; file=/var/run/supervisor/supervisor.sock to file=/opt/supervisor/run/supervisor.sock
 - Change ; chown=nobody:nogroup to chown=[USER-NAME]:[GROUP-NAME]
- In the [supervisord] section:
 - $Change ; {\tt logfile=/var/log/supervisor/supervisord.log} \ to \ {\tt logfile=/opt/supervisor/log/supervisord.log}.$
- Change ; pidfile=/var/run/supervisord.pid to pidfile=/opt/supervisor/run/supervisord.pid
- Change ; minfds=1024 to minfds=1000000
- Change ;minprocs=200 to minprocs=257805

Note Do not set the user under the [supervisord] section.

- In the [supervisorctl] section:
- Change ;serverurl=unix:///var/run/supervisor/supervisor.sock to serverurl=unix:///opt/supervisor/run/supervisor.sock
- **Step 4** Start Supervisor.

```
sudo systemctl start supervisord
sudo supervisorctl status all
```

Step 5 Enable supervisor to start during system startup.

```
sudo systemctl enable supervisord
sudo systemctl status supervisord
```

Verify WAE Image

- **Step 1** Download the Cisco WAE 7.4.0 software package from Cisco Download Software site.
- Step 2 The certificate and digital signature are both embedded in the downloaded file wae-linux-v7.4.0.signed.bin.
- **Step 3** Run the self-extracting signed binary. This extracts the Release Binary and validates using the signature file.

Verification of signed image

```
[admin@wae-vm-21 workspace.signed]$ ./wae-linux-v7.4.0.signed.bin
Unpacking...
Verifying signature...
Downloading CA certificate from http://www.cisco.com/security/pki/certs/crcam2.cer ...
Successfully downloaded and verified crcam2.cer.
Downloading SubCA certificate from http://www.cisco.com/security/pki/certs/innerspace.cer ...
Successfully downloaded and verified innerspace.cer.
Successfully verified root, subca and end-entity certificate chain.
Successfully fetched a public key from WAE-CCO_RELEASE.cer.
Successfully verified the signature of wae-linux-v7.4.0.bin using WAE-CCO_RELEASE.cer
```

Step 4 The generated wae-linux-v7.4.0.bin is the Linux installer for WAE.

Install Cisco WAE

Before you begin



Note

If you want to upgrade from an older WAE 7.x release to WAE 7.4.0, see Upgrade from Cisco WAE 7.x, on page 15

- If one does not yet exist, create a UNIX user (assigned to a group). You must be this UNIX user to run installation.
- Make sure Java 11 and Python 3.6.x are installed on the system. JAVA_HOME environment variable is pointing to jdk-11.0 and /usr/bin/python3 must point to the installed python.
- Make sure supervisor is installed and configured. See Install and Configure Supervisor, on page 11.
- Download and verify the digitally signed Cisco WAE 7.4.0 image. See Verify WAE Image, on page 12.
- Make sure that requests.auth python package is installed for the BW-OPT application to function in WAE.
- **Step 1** Stop WAE if running.
- **Step 2** Change permission of the install file using the command:

chmod +x wae-linux-v7.4.0.bin

Step 3 Run the installer specifying the target directory.

./wae-linux-v7.4.0.bin <wae-dir>

Step 4 Navigate to installation directory to source waerc. Setup environment and create a runtime directory specifying the path.

cd <wae-dir>
source waerc
wae-setup --dest <target-runtime-dir>

Step 5 You are prompted to set the Cisco WAE admin password.

WAE admin password: Confirm password:

Step 6 After installing and setting up wae (i.e. after running wae-setup), create a soft link to the wae.ini file from inside /etc/supervisord.d/ and add WAE config to supervisor.

sudo ln -sf <target-runtime-dir>/wae.ini /etc/supervisord.d/

Note

- Execute this step only after supervisor is installed and configured.
- If you want to use an external-executable-nimo based network which needs JAVA_HOME/JRE_HOME to be set, edit the section [program:waectl] inside target-runtime-dir/wae.ini file to include JAVA_HOME="valid_jdk_path" inside environment.

For example, under [program:waectl] edit to add:

```
JAVA_HOME:environment=HOME="/home/wae", NCS_JAVA_VM_OPTIONS="-Xmx32G -XX:+UseG1GC
-XX:+HeapDumpOnOutOfMemoryError -XX:HeapDumpPath=/home/wae/test/run/logs/
-Djava.io.tmpdir=/home/wae/test/run/work/", TMPDIR="/home/wae/test/run/work/",
JAVA_HOME="/usr/"
```

Step 7 Update supervisor configuration.

sudo supervisorctl update

Step 8 Start WAE process

```
sudo supervisorctl start wae:*
wae:zookeeper: started
wae:waectl: started
wae:kafka: started
wae:wae-monitor: started
```

Note

- wae:waectl is the WAE program.
- wae:kafka and wae:zookeeper are required for traffic collection.
- wae:wae-monitor is the monitoring service.
- wae:logrotate is for log rotation.

Step 9 Check status of WAE process

```
sudo supervisorctl status
wae:kafka RUNNING pid 1540, uptime 28 days, 14:03:40
wae:logrotate RUNNING pid 1178, uptime 28 days, 15:10:11
wae:wae-monitor RUNNING pid 11520, uptime 0:00:12
wae:waectl RUNNING pid 1177, uptime 28 days, 15:10:11
wae:zookeeper RUNNING pid 1736, uptime 28 days, 14:03:39
```

Note To stop all WAE process, use the command:

```
sudo supervisorctl stop wae:*
```

Step 10 To migrate configurations from a WAE 7.x.x release to WAE 7.4.0 release, use the Cisco WAE upgrade script from Cisco Download Software site.

Note

• If you plan to use Cisco WAE Design from windows, generate ssh-rsa keys by running the following command from the run directory after sourcing waerc:

```
$ generate-ssh_rsa-keys
```

• If the server/VM is restarted, all the WAE services are not restarted automatically and they will be in the stopped state. They can be started using the command mentioned in Step 8.

Upgrade from Cisco WAE 7.x

Before you begin

- Download the Cisco WAE upgrade script from Cisco Download Software site.
- Download and verify the digitally signed Cisco WAE 7.4.0 image. See Verify WAE Image, on page 12.
- Make sure Java 11 and Python 3.6.x are installed on the system. JAVA_HOME environment variable is pointing to jdk-11.0 and /usr/bin/python3 must point to the installed python.
- Install pexpect using the following command:

```
sudo pip3 install pexpect
```

- Make sure supervisor is installed and configured. See Install and Configure Supervisor, on page 11.
- Disable HA before doing an upgrade. Upgrade script does not handle any configurations related to specific functional packs present in the previous WAE installation. You can:
 - Remove the configurations related to functional packs before doing the upgrade, or
 - Install WAE manually (See Install Cisco WAE, on page 13), install the functional packs in the new WAE installation and then import the configurations (see Migrate Configurations from Cisco WAE 7.x, on page 17).
- **Step 1** Login to the machine where 7.x is installed.
- **Step 2** Run the wae_upgrade script.

Note The installation file passed as --wae-bin option is the image obtained after verifying the digitally signed Cisco WAE 7.4.0 image.

```
# ./wae_upgrade --upgrade --old-install-dir <WAE_7.x_INSTALL_DIR> --old-run-dir <WAE_7.x_RUN_DIR>
 -new-install-dir <WAE_7.4.0_INSTALL_DIR> --new-run-dir <WAE_7.4.0_RUN_DIR> --cfg-dir
<dir_to_save_config> --wae-bin <WAE_7.4.0_INSTALLATION_FILE>
where
--old-install-dir
                  indicates the directory where 7.x WAE is installed
                   indicates the directory where the run time for 7.x WAE resides
--old- run-dir
--new-install-dir
                    indicates the directory where 7.4.0 WAE must be installed
                    indicates the directory where the run time for 7.4.0 WAE will reside
--new-run-dir
--cfq-dir
                   indicates the folder where the config is to be saved. This config will be changed
to match 7.4.0 and pushed to 7.4.0
--wae-bin
                    indicates the path to WAE 7.4.0 installation file.
```

Install Cisco WAE License

A license is required to use all the features in Cisco WAE. If you have questions about obtaining a license, contact your Cisco support representative or system administrator.

Cisco WAE supports both Cisco Smart Licensing and traditional licensing. If you would like to convert from a traditional license to Smart Licensing, see your Cisco WAE account representative. For information on the differences between the two types of licensing, refer to the Cisco Smart Licensing Overview on Cisco.com.

For information on Cisco Smart Licensing, see "Smart Licensing" chapter in Cisco WAE User Guide.

Install Traditional License

To install a traditional license:

Step 1 Run license_install tool, and pass the name of license file (with .lic extension). By default, the tool merges all features that are granted by the new license with those features in an existing license.

```
license_install -file <path>/<license_name>.lic
```

Step 2 When prompted, enter the number that is associated with the directory in which you want to install the license.

Note

- If option 2 is selected, you need to reinstall the license when a new build is installed.
- If option 1 is selected, reinstalling the license is not necessary unless the license is expired.
- Once the license is installed, you can verify the installed licenses by running the license_check command.
- **Step 3** Stop and start WAE for the installed license to be picked up.

Install Smart License

To install a smart license:

- **Step 1** See "Smart License" section in User Guide, to configure Smart License.
- **Step 2** Stop and start WAE for the installed license to be picked up.

Start and Stop Cisco WAE

From the Cisco WAE run-time directory, enter the relevant Cisco WAE CLI command to start or stop Cisco WAE services:

• Start WAE

```
sudo supervisorctl start wae:*
wae:zookeeper: started
wae:waectl: started
wae:kafka: started
wae:wae-monitor: started
```

• Stop WAE

sudo supervisorctl stop wae:*

Migrate Configurations from Cisco WAE 7.x

You can use the Cisco WAE upgrade script utility to migrate configurations from WAE 7.x.

Before you begin

- Download the Cisco WAE upgrade script for migrating configurations from WAE 7.x to WAE 7.4.0 package from Cisco Download Software site.
- Install WAE 7.4.0 and start the WAE process before you proceed with migrating configurations. See Install Cisco WAE, on page 13
- Install pexpect using the following command:

```
sudo pip3 install pexpect
```

- Disable HA before doing an upgrade.
- Upgrade script does not handle any configurations related to specific functional packs present in the previous WAE installation. You can:
 - Remove the configurations related to functional packs before exporting them, or
 - Install the functional packs in the new WAE installation before importing the configurations.
- Step 1 To take a backup of the 7.x configuration, login to the machine where 7.x is installed, and run wae_upgrade script with --export option.

Step 2 To restore the 7.x configuration to 7.4.0, login to the machine where 7.4.0 is installed, and run wae_upgrade script with --import option.

```
# ./wae_upgrade --import --install-dir <WAE_7.4.0_INSTALL_DIR> --run-dir <WAE_7.4.0_RUN_DIR> --cfg-dir <dir_to_import_saved_config>

Where:
```

```
--install-dir indicates the directory where 7.4.0 WAE is installed indicates the directory where the run time for 7.4.0 WAE resides --cfg-dir indicates the folder where backup of 7.x configuration resides
```

Update Packages or Templates

If any packages or templates are updated or added in the <wae_run_time_directory>/packages directory, request a package reload using the Cisco-style WAE CLI:

```
$ packages reload
```

For example, perform a package reload when you edit the wae.conf file.

Troubleshoot a Cisco WAE Installation

To check the status of Cisco WAE, enter sudo supervisoretl status.

Cisco WAE comes with standard logging features in the YANG run time. Cisco WAE logs to multiple log files in the <wae-run-time>/logs directory.

The LDAP authentication logs are logged in [wae-run-time]/logs/wae-ldap-auth.log file. The tool located in [wae-install-dir]lib/exec/test-java-ssl-conn is useful to test SSL connectivity for java applications like LDAP Authentication and EPNM notifications which provide useful information to debug certification issues.

The most useful log is <wae-run-time>/logs/wae-java-vm.log. Most Cisco WAE packages log to this file. Some Cisco WAE packages also log to

<wae-run-time>/logs/wae-python-vm-<package-name>.log. The following example shows
Python-VM based logs:

By default, the log level is set to INFO. You can configure logging in the following ways:

- Define the log level of various logs in the run-time directory wae.conf file. For information about the wae.conf file, see the *Cisco WAE User Guide*.
- Use the Expert Mode to set logging capabilities for some network interface modules (NIMOs). For example, you can set logging capabilities such as topology NIMOs and the lsp-snmp-nimo module. For information about the Expert Mode, see the Cisco WAE User Guide.
- Use the Cisco WAE CLI to define the log level for various NIMO components. To define the log level, enter the following command at the command line:

```
admin@wae% set java-vm java-logging logger <nimo-component> level <level-x>
```

Level types are level-info, level-debug, and level-all. The logs are saved to wae-java-vm.log and can be used for troubleshooting.

The following table lists basic NIMO components.

NIMO Component	Description
com.cisco.wae	General debugging

NIMO Component	Description
com.cisco.wae.nimo.topo	Topology-based NIMO debugging
com.cisco.wae.nimo.lspconfig	LSP configuration through NED debugging
com.cisco.wae.nimo.lsp	LSP debugging
com.cisco.wae.nimo.snmptrafficpoller	SNMP traffic poller debugging
com.cisco.wae.dare	Aggregation debugging
com.cisco.wae.nimo.optical	Optical NIMO debugging

Troubleshoot a Cisco WAE Installation



Install Cisco WAE Live

This section contains the following topics:

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- Install Cisco WAE Live, on page 22
- Upgrade from Cisco WAE Live 7.1.x to Cisco WAE Live 7.4.0, on page 23
- Migrate WAE 6.4.10+ Live Data to WAE Live 7.1.x, on page 23
- Cisco WAE Live Data Store, on page 27
- Install the Cisco WAE Live License, on page 33

Verify WAE Live Image

- **Step 1** Download the Cisco WAE Live 7.4.0 software package from Cisco Download Software site.
- Step 2 The certificate and digital signature are both embedded in the downloaded file WAE-Live-7.4.0-Linux_x86-64.signed.bin.
- **Step 3** Run the self-extracting signed binary. This extracts the Release Binary and validates using the signature file.

Verification of signed image

```
[admin@wae-vm-21 workspace.signed]$ ./WAE-Live-7.4.0-Linux_x86-64.signed.bin
Unpacking...
Verifying signature...
Downloading CA certificate from http://www.cisco.com/security/pki/certs/crcam2.cer ...
Successfully downloaded and verified crcam2.cer.
Downloading SubCA certificate from http://www.cisco.com/security/pki/certs/innerspace.cer ...
Successfully downloaded and verified innerspace.cer.
Successfully verified root, subca and end-entity certificate chain.
Successfully fetched a public key from WAE-CCO_RELEASE.cer.
```

Successfully verified the signature of WAE-Live-7.4.0-Linux_x86-64.bin using WAE-CCO_RELEASE.cer

Step 4 The generated WAE-Live-7.4.0-Linux_x86-64.bin is the Linux installer for WAE.

Install Cisco WAE Live

Before you begin

- Cisco WAE Live cannot be installed on the same machine where the Cisco WAE 7.4.0 server software
 is installed.
- Confirm that the Cisco WAE Live server requirements are met (see WAE Live Requirements, on page 8).
- Do not install Cisco WAE Live as a root user.
- Confirm that you have a Cisco WAE 7.4.0 Live license on the server.
- Make sure Java 11 is installed on the system and JAVA_HOME environment variable is pointing to jdk-11.0.
- Enable Automatic Update of Date and Time for the server and select Date and Time format to be 24hr. This is not required if using NTP server.
- WAE Live is installed in \$CARIDEN_ROOT/software/live. For example: /opt/wae/software/live or /opt/cariden/software/live.
- If you plan to migrate Cisco WAE Live 6.4.9 or older data, first upgrade to Cisco WAE Live 6.4.10. Then, enter the same installation directory that was used in Cisco WAE Live 6.4.x when prompted to install Cisco WAE Live 7.4.0. For example, if \$CARIDEN_ROOT is defined as /opt/cariden in Cisco WAE Live 6.4.x, then confirm that \$CARIDEN_ROOT in Cisco WAE 7.4.0 is also defined as /opt/cariden.
- **Step 1** Navigate to and download the Cisco WAE Live package from the Cisco Download Software site.
- **Step 2** Log in to the server, copy the Cisco WAE Live package < WAE-Live-7.4.0-Linux_x86-64.bin > to a local directory, and start a bash shell.
- **Step 3** Install the Cisco WAE Live package.
 - # bash <WAE-Live-7.4.0-Linux_x86-64.bin>
- **Step 4** If prompted, install the required software packages using the yum command.
- **Step 5** Follow the installation prompts.
- **Step 6** After installation, set environment variables and source ~/.profile to get the necessary settings.
 - # source ~/.profile
- **Step 7** Install Cisco WAE Live data store. For more information, see Install WAE Live Data Store, on page 27.
- **Step 8** Start Cisco WAE Live services.
 - # wae-live-start
 - **Note** The data store must be configured before starting Cisco WAE Live.

Step 9 Start one of the supported browsers and enter https://server-ip:8443, where server-ip is the IP address of the server on which you have WAE Live installed. The default password for the admin user is "admin". The default password for the user user is "user". You will be prompted to change the default login credentials upon first login.

Upgrade from Cisco WAE Live 7.1.x to Cisco WAE Live 7.4.0

Before you begin

You must have Cisco WAE 7.1 or later installed to perform this upgrade. For Cisco WAE 6.4.x installations, see Migrate WAE 6.4.10+ Live Data to WAE Live 7.1.x, on page 23.

- **Step 1** Stop the web server and mld.
 - # wae-live-stop
- Step 2 Install Cisco WAE Live 7.4.0. For more information, see Install Cisco WAE Live, on page 22.
- **Step 3** Execute the upgrade.
 - # mld -action upgrade
- **Step 4** Start the web server and mld.
 - # wae-live-start

Migrate WAE 6.4.10+ Live Data to WAE Live 7.1.x

On Live 7.1, install Live software to the same location as in live 6.4.10.

Before you begin

- You can only migrate data from WAE 6.4.10 or later to WAE 7.1.x. If you have an earlier WAE 6.x release installed, you must upgrade to at least WAE 6.4.10 before proceeding with the WAE 7.1.x upgrade.
- WAE Live 7.1.x and data store must be installed on a different machine than WAE 6.4.x. For installation steps, see Install Cisco WAE Live, on page 22. In addition, the WAE Live 7.1.x installation directory and data store (mld) options must use the same directory path and mld options that was used for the WAE 6.4.x installation. For example, if WAE 6.4.10 was installed on /opt/cariden, then you must also install WAE Live 7.1.x in /opt/cariden in another server. mld parameters, such as CPUs, memory, storage, and so forth, must also have the same values. To view existing mld parameters, you can look in the config.xml file.
- The WAE Live 7.1.x data store must be installed before doing this procedure. For data store installation instructions, see Install WAE Live Data Store, on page 27.
- You must continue to use the same WAE 6.4.x user ID (UID) and group ID (GID) after upgrading to WAE 7.1.x.

Step 1 Install WAE Live 7.1 software to the same location as WAE Live 6.4.10.

If in WAE Live 6.4.10, CARIDEN_ROOT = /opt/cariden, install WAE Live 7.1 to /opt/cariden.

Make sure the license for Live 7.1 is setup.

Step 2 On WAE Live 7.1 server, install mld with the same parameters as in WAE Live 6.4.10.

Example:

parameters

- -cpus
- -mem
- -storage
- -mldata
- -datastore
- -backup
- **Step 3** From the WAE Live 7.1.x server, stop the web server.

embedded_web_server -action stop

- **Step 4** From the WAE Live 6.4.x Live server, do the following:
 - a) Stop the web server.

service wae-web-server stop

b) Back up the WAE Live data store. For example:

```
ml_backup -L 0
```

- **Step 5** From the WAE Live 7.1.x server:
 - a) Back up the WAE Live data store. For example:

```
ml_backup -L 0
```

 $b) \quad Edit \ parameters \ in \ \$CARIDEN_ROOT/software/mld/current/scripts/sqlhosts.ml.$

Example:

On the WAE Live 6.4.x server, sqlhosts.ml has the following:

```
ml_remote onsoctcp 172.131.130.112 9089 mltcp onsoctcp 127.0.0.1 9088 ml onipcshm 127.0.0.1 dummy
```

On the WAE Live 7.1.x server, change the sqlhosts.ml file to the following:

```
ml_remote onsoctcp <Live71_mld_IP_address> <Live71_port>
mltcp onsoctcp 127.0.0.1 9088
ml onipcshm 127.0.0.1 dummy
```

Step 6 Confirm that the data store directory (attribute in config.xml) is the same. If there are missing files on the WAE 7.1.x server, then create zero size files with the same name using the touch command and change the file permission to 600 for the newly created files.

Example:

On the WAE Live 6.4.10 server:

```
[cariden@wodl114 archives]$ cd $CARIDEN_ROOT/software/mld/current/data/
[cariden@wodl114 data]$ ls -la
total 63591328
drwxr-xr-x 2 cariden caridenstaff
                                     4096 Dec 5 12:55 .
                                       4096 Dec 5 12:35 ..
drwxr-xr-x 10 cariden caridenstaff
-rw----- 1 cariden caridenstaff 2147483648 Dec 5 13:01 catdbs001
. . . . . .
-rw----- 1 cariden caridenstaff 4294967296 Dec 5 14:31 sbspace000
-rw----- 1 cariden caridenstaff 2147483648 Dec 5 14:54 tempdbs000
-rw----- 1 cariden caridenstaff 2147483648 Dec 5 14:54 tempdbs001
-rw----- 1 cariden caridenstaff 4294967296 Dec 5 14:54 tsdbs000
-rw----- 1 cariden caridenstaff 4294967296 Dec 5 14:54 tsdbs001
-rw----- 1 cariden caridenstaff 4294967296 Dec 5 14:31 tsdbs002000
-rw----- 1 cariden caridenstaff 4294967296 Dec 5 14:31 tsdbs002001
```

Example:

On the WAE Live 7.1.x server, the missing files are tsdbs002000 and tsdbs002001:

```
$CARIDEN_ROOT/software/mld/current/data

[cariden@wodl113 data]$ ls -la

total 46814024

drwxr-xr-x 2 cariden caridenstaff 4096 Dec 5 01:56 .

drwxr-x--- 10 cariden caridenstaff 143 Dec 5 01:44 ..

-rw------ 1 cariden caridenstaff 2147483648 Dec 5 22:52 catdbs001

-rw------ 1 cariden caridenstaff 4294967296 Dec 5 22:52 tempdbs000

-rw------ 1 cariden caridenstaff 2147483648 Dec 5 22:52 tempdbs000

-rw------ 1 cariden caridenstaff 2147483648 Dec 5 22:52 tempdbs000

-rw------ 1 cariden caridenstaff 4294967296 Dec 5 22:52 tsdbs000

-rw------ 1 cariden caridenstaff 4294967296 Dec 5 22:52 tsdbs000
```

You would then create zero size files so that WAE Live 7.1.x has the same contents as WAE Live 6.4.10.

touch tsdbs002000 touch tsdbs002001 chmod go-r tsdbs002000 chmod go-r tsdbs002001 **Step 7** Copy the WAE Live 6.4.x data store backup file to the WAE Live 7.1.x server.

Example:

On WAE Live 6.4.x

scp \$CARIDEN_ROOT/software/mld/current/backups/fullbackups/wodl114_1_L0
user@live71:\$CARIDEN_ROOT/software/mld/current/backups/fullbackups/

Step 8 Rename the copied WAE 6.4.x data store backup file to the WAE 7.1.x backup file.

Example:

If WAE Live 7.1.x backup file is named wodl113_1_L0, then

 $\label{local_root_software_mld_current_backups_fullbackups_wod1114_1_L0 $CARIDEN_ROOT/software/mld/current/backups/fullbackups/wod1113_1_L0 $CARIDEN_ROOT/software/mld/current/backups/wod1113_1_L0 $CARIDEN_ROOT/software/mld/current/backups/wod1113_1_L0 $CARIDEN_ROOT/software/mld/current/backups/wod1113_1_L0 $CARIDEN_ROOT/software/mld/current/backups/wod1113_1_L0 $CARIDEN_ROOT/software/mld/current/backups/wod1113_1_L0 $CARIDEN_ROOT/software/mld/current/backups/wod1113_1_L0 $CARIDEN_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/mld/current/backups/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1_ROOT/software/wod1113_1$

Step 9 Stop WAE 7.1.x mld and restore the data store backup.

```
mld -action stop
ml_restore -directory $CARIDEN_ROOT/software/mld/current/backups/fullbackups
```

Step 10 Run a sanity check. This process may take awhile.

```
mld -sanity all
```

Step 11 Restart mld.

mld -action restart

- **Step 12** From the WAE Live 6.4.x server, do the following:
 - a) Check the config.xml file to see if the following attributes are set to specific directories. If not, it is specified under the MLData attribute and the default path is \$CARIDEN_ROOT/data/mldata/:
 - AppData
 - Backup
 - Map.ArchivePath
 - ReportData

If these attributes are set, copy the data from the respective directory to the same directory in the WAE Live 7.1.x server.

b) If the preceding attributes are not set, then use the tar command to pack all the respective directories and copy mldata.tar to the same directory on the WAE Live 7.1.x server.

Example:

```
tar -cvf mldata.tar appdata/ archives/ customdata/ jobs/ plans/ reports/
```

Copy mldata.tar to the WAE Live 7.1.x server:

```
scp mldata.tar cariden@wodl113:$CARIDEN_ROOT/data/mldata/
```

On the WAE Live 7.1.x server, navigate to where the MLdata property values are located. For example:

```
cd $CARIDEN_ROOT/data/mldata/
tar -xvf mldata.tar
```

- Step 13 From the WAE Live 6.4.x server, copy the following contents from \$CARIDEN_ROOT/etc to the same path in WAE Live 7.1.x:
 - a) \$CARIDEN_ROOT/etc/config/config.xml
 - b) \$CARIDEN_ROOT/etc/matelive
 - c) \$CARIDEN_ROOT/etc/user_manager

Example:

```
# tar -cvf etc.tar config/ matelive/ user_manager/
config/
config/config.xml
config/config.xml.bak
matelive/
user_manager/
user_manager/
user_manager/auth.db.properties
user_manager/auth.db.script
# scp etc.tar <WAE_64x_host>:$CARIDEN_ROOT/etc/.
From WAE Live 7.1.x server, copy the $CARIDEN_ROOT/etc directory.
# cd $CARIDEN_ROOT/etc
# tar -xvf etc.tar
```

Step 14 Start the WAE Live 7.1.x web server and data store:

wae-live-start

Cisco WAE Live Data Store

This section describes how to install, upgrade, back up, and restore a Cisco WAE Live data store. It also describes how to purge data using the ml_purge tool.

If the defaults were used during installation, \$CARIDEN_HOME is the same as /opt/cariden/software/live/current.

Install WAE Live Data Store

The following procedure describes how to install the Cisco WAE Live Data Store using mld_tool. The mld tool installs both the mld server and an empty data store directory.

Before you begin

- For better performance, create a separate ext2 partition for the directory that is specified with the -datastore option.
- Understand what type of production environment you want to create.



Note

- After the data store is created, it is difficult to modify any of the installation options (including the user name).
- A 'demo' data store is just for pilot purpose. If you start with 'demo', then you must recreate the data store when it is time to move to production and the data in 'demo' data store will be lost.
- The -demo or -storage, -cpu and -memory options are required. For more information on the mld command and options, see mld Options, on page 28.
- **Step 1** If WAE Live is running, stop the web server:
 - # wae-live-stop
- **Step 2** Enter appropriate mld command to install the data store. For mld commands and options see mld Options, on page 28.

Example 1: To be prompted through installation and obtain sizing recommendations:

mld -installchk

Example 2: To install mld with a demo data store size:

mld -action install -demo true

Example 3: To install a small mld server into \$CARIDEN_ROOT/data/matelive, reserve 2 CPUs, reserve 542 GB of disk storage and allocate 2.2 GB (2200 MB) of memory:

mld -action install -mldata \$CARIDEN_ROOT/data/matelive -cpus 2 -storage 1:1:540 -memory 200:55:2000

Step 3 Start mld and the web server:

wae-live-start

mld Options

Option	Description	Default
-version	Displays the data store version.	

Option	Description	Default
-action	install —Installs a new mld server and data store, and start the mld server.	Default installation directory \$CARIDEN ROOT/software/mld/current
	upgrade —Updates an existing mld server and start the mld server.	
	start —Alternative way to start the mld server.	
	stop —Alternative way to stop the mld server.	
	status —Alternative way to show the status of the mld server.	
	restart —Alternative way to stop and then restart the mld server.	
-installchk	Prompts you through installation and gives sizing recommendations.	
Use only with -action install	1	
(If an option is not given, the i	nstallation performs the same tasks as -install	chk.)
-demo true	Installs a demo data store.	
	Note If both -demo and -storage options are used, -demo takes precedence.	
-storage <n:n:n></n:n:n>	Allocates the disk and memory based on the anticipated data store size, where <n:n:n> is data:indices:timeseries in GB. For details and recommended values, use -installchk and -verbose options.</n:n:n>	
	Note If the data store is larger than the demo size, this option is required when using -action install.	
-memory <n:n:n></n:n:n>	Allocates the requested memory of the data store, where <n:n:n> is data:indices:timeseries in MB. For details and recommended values, use -installchk and -verbose options.</n:n:n>	
-mldata <directory></directory>	Specifies directory where all application data is stored. This directory includes the data store, report output, and other application data.	\$CARIDEN_ROOT/data/mldata
-datastore <directory></directory>	Specifies directory where the data store is initialized.	\$CARIDEN_ROOT/data/mldata/datastore
	Once set, this directory cannot be changed. You can, however, use symbolic links.	

Option	Description	Default
-cpus <#>	Reserves the number of CPUs for the data store and the mld server.	Half of the total CPUs
Use only with -action install or -action upgrade		
-mld <directory></directory>	Specifies directory where the mld server is installed.	\$CARIDEN_ROOT/software/mld/current
	Once set, this directory cannot be changed. You can, however, use symbolic links.	
-backup <directory></directory>	Specifies directory for saving data store backups.	\$CARIDEN_ROOT/data/mldata/backup

Back Up the Data Store

Cisco WAE Live backs up the time-series derived data from plan files. It does not back up transaction logs or other WAE Live data, such as application data and report data.

The required amount of space for backups depend on the installation size and how long a system has been running.

Best Practices

- Perform the backup to a different disk drive, or copy the backup to a different physical device after you finish the backup.
- Perform backups outside of peak traffic hours.
- Set up a backup directory that is on a different physical disk when you first install the mld server and data store. Doing so sets the default backup directory for all backups.

mld -action install -backup <backup_directory>

- The backup process makes a copy of the data store, but it does not back up other Cisco WAE Live data, such as application data and report data. Therefore, with some regularity, copy this other data to a safe location, such as to a different physical disk.
- Perform a full backup at least weekly or monthly, with numerous incremental backups in between them.
- Rather than running manual backups, call ml_backup from a cron job.
- Perform only 1 backup at a time so that their schedules do not overlap. Running simultaneous backups are not supported. Ensure that there is at least 1 hour between each backup. After it completes, verify that the backup was completed within the hour.

Backup Steps



Caution

If you delete the previous mld installation directory, you may delete all the data. To check the current location, enter the following command: mld -diag -c | egrep ROOTPATH

The ml_backup tool enables you to perform multiple levels of backups to save disk space. An OS file system backup cannot be used to restore the data store. Use the ml_backup tool to perform a complete backup to use for data store restoration.

You can execute ml_backup to run a manual backup at any time. However, the first time you use backup levels, you must perform backups in this sequence.



Note

Keep both the data store and the web server running.

Sequence	Enter	Description
1	ml_backup	Level 0—Back up everything.
	or	
	ml_backup -L 0	
2	ml_backup -L 1	Level 1—Back up everything since the most recent Level 0 backup was performed.
3	ml_backup -L 2	Level 2—Back up everything since the most recent Level 1 backup was performed.



Note

For larger systems that frequently run plan file processes, less incremental Level 1 and Level 2 backups are available in between Level 0 backups. The following error appears when a Level 1 or Level 2 backup is not available:

Archive failed - The existing level-0 backup for DBspace rootdbs is too old to allow any incremental backup.

When this error appears, run a Level 0 backup.

To run a backup using all defaults, enter ml_backup. The tool uses the default backup directory, and creates a full backup.

- To override the default backup directory, use the -directory option. The default backup directory is \$CARIDEN_ROOT/data/mldata/backup.
- To set a different backup level, use the -L option.

The following example sets the backup directory to \$CARIDEN_ROOT/data/waelive/backups and backs up only data that is new since the last level 0 backup was run. This assumes that you ran ml_backup one time using the default level of 0.

ml_backup -directory /data/waelive/backups -L 1

Restore the Data Store

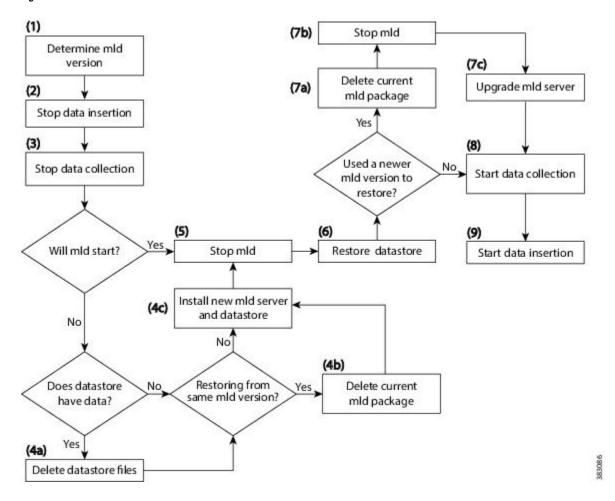
Note the following before attempting to restore the data store:

• To restore a data store, you must have a backup of it. For information about backing up the data store, see the Backing Up the Data Store section.

- Ensure you have a proper disk and disk space. For example, if your data was corrupted, you would need a new disk. If the restoration is due to a space issue, then add more space to the existing disk.
- If you have a single device configuration, the collection of data will be interrupted during the restoration of a WAE Live data store.
- If the backup data store resides on a different device, confirm that the following prerequisites are met:
 - The username and user ID (uid) of both devices must be the same.
 - The backup data store name uses a hostname as a portion of its name. This hostname portion of the backup data store name must be changed to be the same as the hostname on the device to which it is being restored.

Example: The backup data store name is akdobi.acme.com_1_L0. The hostname on the device on which the data store is being restored is akgudei.acme.com. In this case, change the backup data store name to akgudei.acme.com_1_L0.

Figure 1: Data Store Restoration Workflow



Delete Data from the Data Store

The ml_purge tool removes all data prior to the specified timestamp.

Before you begin

Before running ml_purge, confirm that there are no insertions running (ml_insert_ctl -status). Insertions might fail due to locks created by ml_purge while it is in operation. You might need to pause the scheduler to prevent scheduled insertions (ml_insert_ctl -disable-scheduler).

To run ml_purge:

ml_purge <timestamp>

where *<timestamp>* is in the following UTC format: *year-month-day* T *hour:minutes*. For example:

ml_purge 2017-01-31T00:00

Install the Cisco WAE Live License

Cisco WAE Live supports Cisco Smart Licensing and traditional licensing. Use one of the following procedures based on the license type.

Install Traditional License

Before you begin

Confirm you have the Cisco WAE Live license on your server.

- **Step 1** If Cisco WAE Live is not running, start it.
 - # embedded_web_server -action start
- Start the Cisco WAE Live UI in a supported browser: https://<server_IP>:8443. The default username is "admin" and the password is "admin".
- **Step 3** Choose **System** > **Licenses**.
- **Step 4** Click **Upload Traditional License**.
- Step 5 Click Select Licenses.
- **Step 6** Browse to the location or enter the name of the license file (.lic extension), and click **Open**.
- Step 7 Click Upload License.
- **Step 8** Restart Cisco WAE Live.
 - # embedded_web_server -action restart

Install Smart License

Before you begin

Confirm you have the Cisco smart license on WAE server.

- **Step 1** If Cisco WAE Live is not running, start it.
 - # embedded_web_server -action start
- Step 2 Start the Cisco WAE Live UI in a supported browser: https://<server_IP>:8443. The default username is "admin" and the password is "admin".
- $\label{eq:System} \textbf{Step 3} \qquad \text{Choose System} > \textbf{Licenses}.$
- **Step 4** Click **Enable Smart Software Licensing**.
- **Step 5** Provide WAE Server Name or IP address, Port, Username and Password, and click **Enable**.
- **Step 6** Restart Cisco WAE Live.
 - # embedded_web_server -action restart

What to do next

You can begin using Cisco WAE Live and collect plan files. To collect plan files from Cisco WAE 7.4.0, go to **Settings** > **Data Source** and click the 7.4.0 Remote Archive option. Enter the appropriate Cisco WAE 7.4.0 network and server details. For information about using Cisco WAE Live, see the Cisco WAE Live User Guide.



Security

- Core Security Concepts, on page 35
- Install Certificates, on page 37

Core Security Concepts

If you are an administrator and are looking to optimize the security of your product, you should have a good understanding of the following security concepts.

HTTPS

Hypertext Transfer Protocol Secure (HTTPS) uses Secure Sockets Layer (SSL) or its subsequent standardization, Transport Layer Security (TLS), to encrypt the data transmitted over a channel. Several vulnerabilities have been found in SSL, so now supports TLS only.



Note

TLS is loosely referred to as SSL often, so we will also follow this convention.

SSL employs a mix of privacy, authentication, and data integrity to secure the transmission of data between a client and a server. To enable these security mechanisms, SSL relies upon certificates, private-public key exchange pairs, and Diffie-Hellman key agreement parameters.

SSL Certificates

SSL certificates and private-public key pairs are a form of digital identification for user authentication and the verification of a communication partner's identity. Certificate Authorities (CAs), such as VeriSign and Thawte, issue certificates to identify an entity (either a server or a client). A client or server certificate includes the name of the issuing authority and digital signature, the serial number, the name of the client or server that the certificate was issued for, the public key, and the certificate's expiration date. A CA uses one or more signing certificates to create SSL certificates. Each signing certificate has a matching private key that is used to create the CA signature. The CA makes signed certificates (with the public key embedded) readily available, enabling anyone to use them to verify that an SSL certificate was actually signed by a specific CA.

In general, setting up certificates involve the following steps:

1. Generating an identity certificate for a server.

- 2. Installing the identity certificate on the server.
- 3. Installing the corresponding root certificate on your client or browser.

The specific tasks you need to complete will vary, depending on your environment.

1-Way SSL Authentication

This authentication method is used when a client needs assurance that it is connecting to the right server (and not an intermediary server), making it suitable for public resources like online banking websites. Authentication begins when a client requests access to a resource on a server. The server on which the resource resides then sends its server certificate (also known as an SSL certificate) to the client in order to verify its identity. The client then verifies the server certificate against another trusted object: a server root certificate, which must be installed on the client or browser. After the server has been verified, an encrypted (and therefore secure) communication channel is established. At this point, the server prompts for the entry of a valid username and password in an HTML form. Entering user credentials after an SSL connection is established protects them from being intercepted by an unauthorized party. Finally, after the username and password have been accepted, access is granted to the resource residing on the server.



Note

A client might need to store multiple server certificates to enable interaction with multiple servers.



To determine whether you need to install a root certificate on your client, look for a lock icon in your browser's URL field. If you see this icon, this generally indicates that the necessary root certificate has already been installed. This is usually the case for server certificates signed by one of the bigger Certifying Authorities (CAs), because root certificates from these CAs are included with popular browsers.

If your client does not recognize the CA that signed a server certificate, it will indicate that the connection is not secure. This is not necessarily a bad thing. It just indicates that the identity of the server you want to connect has not been verified. At this point, you can do one of two things: First, you can install the necessary root certificate on your client or browser. A lock icon in your browser's URL field will indicate the certificate was installed successfully. And second, you can install a self-signed certificate on your client. Unlike a root certificate, which is signed by a trusted CA, a self-signed certificate is signed by the person or entity that created it. While you can use a self-signed certificate to create an encrypted channel, understand that it carries an inherent amount of risk because the identity of the server you are connected with has not been verified.

Install Certificates

This section contains information about installing security certificates on the Cisco WAE server, Cisco WAE Coordinated Maintenance, and Cisco WAE Live.

Install a Certificate for the Cisco WAE Server

Cisco WAE comes with a default certificate. Because this certificate is not from a "trusted CA", the browser shows an unsecured connection warning. This is the expected behavior. The warning can be removed by applying an appropriate Certificate Authority (CA) issued certificate.

Step 1 Create a private server key and store it in a secure location. For example:

```
# openssl genrsa -out server.key 2048
```

Step 2 Create the Certificate Signing Request (CSR). The CSR is used by CA to create a certificate that identifies your website as secure. For example:

```
# openssl req -sha256 -new -key server.key -out server.csr
```

- **Step 3** Submit the CSR to the Certificate Authority to obtain your Certificate (for example, server.crt).
- **Step 4** Modify the <wae_run_directory>/wae.conf by changing <key-file/> and <cert-file/> elements to point to the location of the server.key and server.crt files.
- **Step 5** Restart the Cisco WAE server.

```
# sudo supervisorctl stop wae:*
# sudo supervisorctl start wae:*
```

Install a Certificate for Cisco WAE Live

Cisco WAE Live includes a default certificate that causes the browser to indicate that the certificate is not trusted. This is the expected behavior. The warning can be removed by applying an appropriate CA issued certificate.

To install a CA certificate for Cisco WAE Live, do the following:

Before you begin



Note

This procedure is only applicable for Cisco WAE Live 7.1.1 and later.

- You must be an administrator with Cisco WAE user privileges to perform this task.
- The tool keytool is deployed with jdk/jre. Make sure the keytool path is included in PATH.



Note

The previous example is applicable if your shell is sh, ksh, or bash. Use equivalent commands for other shells.

• Log out and in again, or enter the following command using the appropriate profile filename.

```
# source ~/.profile
```

- Step 1 In order to obtain a certificate from the Certificate Authority (CA) of your choice, you have to create a Certificate Signing Request (CSR). To create a CSR follow these steps:
 - a) Delete the default certificate. For example:

```
# keytool -storepass changeit -delete -alias cisco -keystore
$CARIDEN_HOME/lib/web/apache-tomcat-8.5.53/conf/keystore
```

b) Create a local self-signed Certificate. For example:

```
# keytool -storepass changeit -genkey -alias tomcat -keyalg RSA -keystore
$CARIDEN_HOME/lib/web/apache-tomcat-8.5.53/conf/keystore
```

c) Create the CSR. For example:

```
\# keytool -storepass changeit -certreq -keyalg RSA -alias tomcat -file certreq.csr -keystore CARIDEN_HOME/lib/web/apache-tomcat-8.5.53/conf/keystore
```

- d) Submit the CSR to a Certificate Authority to obtain your certificate.
- e) (Optional) Restart Cisco WAE Live to use the new certificate immediately.

```
# embedded_web_server -action stop
# embedded_web_server -action start
```

- **Step 2** Install the certificate.
 - a) Download a Chain Certificate (also called a Root Certificate) from the CA you obtained the certificate from.
 - b) Import the Chain Certificate into the keystore.

```
# keytool -storepass changeit -import -alias root -keystore
$CARIDEN_HOME/lib/web/apache-tomcat-8.5.53/conf/keystore -trustcacerts -file
<filename_of_the_chain_certificate>
```

c) Import the new certificate.

```
# keytool -storepass changeit -import -alias tomcat -keystore
$CARIDEN_HOME/lib/web/apache-tomcat-8.5.53/conf/keystore -file <your_certificate_filename>
```

d) Restart Cisco WAE Live.

```
# embedded_web_server -action stop
# embedded_web_server -action start
```

Install a Certificate for the LDAP Server

Cisco WAE supports authentication and authorization of foreign users using Lightweight Directory Access Protocol (LDAP).

To use LDAPS protocol, get the SSL certificate and add it to a keystore.

Step 1 Save the self signed certificate to cert.pem file using the following command:

```
\# openssl s_client -connect <ldap-host>:<ldap-ssl-port> </dev/null 2>/dev/null | sed -n '/^----BEGIN/,/^----END/ { p }' > cert.pem
```

Step 2 Get the default key-store path by running the following command from WAE_RUN directory.

```
# $WAE_ROOT/lib/exec/test-java-ssl-conn <ldap-host> <ldap-ssl-port> 2>1 | grep "trustStore is:"
```

Running the above command helps you find the directory from where certs are picked up. It may be a directory similar to:

trustStore is: /usr/lib/jvm/java-1.8.0-openjdk-1.8.0.102-4.b14.e17.x86_64/jre/lib/security/cacerts

Step 3 Import cert into default key-store using following command:

sudo keytool -import -keystore <default-key-store-path> -storepass changeit -noprompt -file cert.pem

Install a Certificate for the EPN-M Server

Install the certificate when using the Cisco Evolved Programmable Network Manager (Cisco EPN Manager) agent for L1 collection.

Step 1 Save the self signed certificate to cert.pem file using the following command:

```
\# openssl s_client -connect <epnm-host>:<epnm-port> </dev/null 2>/dev/null | sed -n '/^----BEGIN/,/^----END/ { p }' > cert.pem
```

Step 2 Get the default key-store path using the following command. Typically the default key-store path is /etc/pki/java/cacerts for CentOS 7 with open-jdk

```
# $WAE_ROOT/lib/exec/test-java-ssl-conn <epnm-host> <epnm-port> 2>1 | grep "trustStore is:"
```

Step 3 Import cert into default key-store using following command:

sudo keytool -import -keystore <default-key-store-path> -storepass changeit -noprompt -file cert.pem

Install a Certificate for the EPN-M Server



Next Steps

The following topics describe the next steps you perform to get started with Cisco WAE. You access the WAE UI, WAE Expert Mode, or WAE CLI to perform operations. For detailed information, see the *Cisco WAE User Guide*.

- Log In to Cisco WAE, on page 41
- Build a Network Model, on page 43

Log In to Cisco WAE

This section describes how to log in to the available Cisco WAE interfaces: Cisco WAE UI, Expert Mode, and the Cisco WAE CLI. For more information about these interfaces, see the Cisco WAE User Guide.

Log In to the Cisco WAE UI

Follow these steps to log in to the Cisco WAE web UI.

Before you begin

Confirm that all the appropriate services are running. All services automatically start after installation. For information about how to start or stop Cisco WAE, see Start and Stop Cisco WAE, on page 16.

- **Step 1** Start one of the supported browsers. See Cisco WAE Installation Requirements, on page 3.
- Step 2 In the browser's address bar, enter https://server-ip:8443, where server-ip is the IP address of the server where Cisco WAE installed.

The Cisco WAE user interface displays the **Login** window.

- **Step 3** Enter the web UI username and password.
- Step 4 Click Login.

The home page appears and you can now use the web UI.

What to do next

After you log in to Cisco WAE, you can start a network topology collection to create a network model. For information about creating a network model, see the Cisco WAE User Guide.

Log In to the Expert Mode

You must log in to the WAE UI before accessing the Expert Mode.

Before you begin

Confirm that all the appropriate services are running. All services automatically start after installation. For information about how to start or stop Cisco WAE, see Start and Stop Cisco WAE, on page 16.

- **Step 1** Start one of the supported browsers. See Cisco WAE Installation Requirements, on page 3.
- In the browser's address bar, enter https://server-ip:8443, where server-ip is the IP address of the server where Cisco WAE is installed.

The Cisco WAE UI displays the **Login** window.

- **Step 3** Enter the Cisco WAE UI username and password.
- Step 4 Click Login.

The home page appears and you can now use the web UI.

Step 5 In the top-right corner of the Cisco WAE UI, click the tool icon to access the Expert Mode.

What to do next

After you log in to Cisco WAE, you can start a network topology collection to create a network model. See the Cisco WAE User Guide.

Log In to the WAE CLI

To log in to the WAE CLI:

Step 1 Navigate to the WAE run-time directory and enter wae_cli.

```
# wae_cli -u admin
admin@wae#
```

Note You can enter wae_cli --help to view all the WAE CLI options.

Step 2 (Optional) To enable configuration operations, switch to the configuration mode.

admin@wae# config admin@wae%#

Example

For example:

waerun# wae_cli -u admin
admin@wae# config
admin@wae%#

Build a Network Model

This topic gives a high-level description of tasks that are necessary to build a network model. For more detailed information, see the Cisco WAE User Guide.

- 1. Configure device authoroups, SNMP groups, and network profile access.
- **2.** (Optional) Configure agents. This step is required only for collecting XTC, LAG and port interface, multilayer, netflow, or telemetry information.
- **3.** Configure an aggregated network and sources with a topology NIMO.
- 4. Configure additional collections such as demands, traffic, layout, inventory, and so on.
- 5. Schedule when to run collections.
- 6. Configure the archive file system location and interval at which plan files are periodically stored.
- 7. (Optional) View plan files in Cisco WAE applications.

Build a Network Model



Uninstall Cisco WAE

• Uninstall Cisco WAE, on page 45

Uninstall Cisco WAE

This procedure describes how to remove a Cisco WAE installation.



Note

You can have more than one instance of Cisco WAE installed. When going through the uninstallation procedure, make sure you are removing the correct Cisco WAE installation and run-time directories.

Step 1 To stop all WAE process, use the command:

sudo supervisorctl stop wae:*

Step 2 Navigate to the parent directory and remove the Cisco WAE installation and run-time directories.

```
# rm -rf <wae_installation_directory>
# rm -rf <wae_run_time_directory>
```

Example

For example:

```
# sudo supervisorctl stop wae:*
# cd
# rm -rf waeinstall
# rm -rf waerun
```

Uninstall Cisco WAE