

# Troubleshoot "SVN Error: Pristine Text Not Present" Error in CPS vDRA

## Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components used](#)

[Background Information](#)

[Problem](#)

[Solution](#)

## Introduction

This document describes the procedure to handle the error "SVN Error: Pristine Text not Present" in Cisco Policy Suite (CPS), while you Import or Publish a repository.

## Prerequisites

### Requirements

Cisco recommends that you have knowledge of these topics:

- Linux
- CPS
- Policy Control Rule Function (PCRF)
- Diameter Routing Agent (vDRA)
- Docker Container

Cisco recommends that you must have privilege access:

- Root access to CPS vDRA CLI
- "qns-svn" user access to CPS GUIs (Policy builder and CPS Central)

### Components used

The information in this document is based on these software and hardware versions:

- CPS cisco-policy-dra 21.1.0
- MongoDB v3.6.17
- Docker container
- UCS-C

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

# Background Information

PCRF and vDRA run on CPS based platforms and software. Import or Publish the repository with business configuration is a common or regular Operation and Maintenance task on CPS based Solutions.

CPS central or Policy Builder GUI tools are used for Import/Publish related tasks.

## Problem

On a race condition, this error occurs when Import/Publish operation is performed in Policy Builder.

```
[ERROR] Internal Server Error:
{"error": "org.tigris.subversion.svnclientadapter.SVNClientException:
org.tigris.subversion.svnclientadapter.commandline.CmdLineException: svn: warning: W155010:
Pristine text \u0027def170c04fe4c4710aa26d20513e94521502aee2\u0027 not
present\n", "status": "failure" }
```

## Solution

- When you perform publish operation of PB, the Pristine text error has been triggered by some exceptional condition such as network failure/flaps.
- SVN stores a pristine copy of the base revision (that is., the unmodified checked-out revision) of each file in the run copy.  
These pristine copies are known as "text bases" and are used to perform offline diffs, and to transmit deltas back to the server.  
"SVN Error: Pristine Text not Present" has been triggered by some exceptional conditions such as network failure when 'svn update' is performed.
- Once the PB repository got corrupted with this error, it could not be recovered automatically, so always recommended to use a new svn url/repository every time for import.

The procedure creates a new repository with PB backup and publishes it with desired changes.

Step 1. Log in to CPS Central with **<master-ip>/central/dra/** as shown in the image.

### Cisco Policy Suite DRA

The following components make up CPS DRA management suite.

#### Policy Builder

Design Time CPS configuration. Changes are staged and then published.

- Policy Builder configures the system, CRD schema, etc.
- Import/Export can be used to initialize or backup data from a pre-existing source.
- Versioned Custom Reference Data shows and imports the CRD Tables from SVN
- Experimental CRD visualization shows a graphical proof of concept for viewing CRD Tables graphically.

#### Custom Reference Data

Run time CPS configuration to create variations of use cases published from Policy Builder. Changes are available immediately.

- Custom Reference Data adds variations of existing use cases configured in Policy Builder.

#### Operations

Links in this section are opened in a new window/tab.

- DRA Monitoring
  - DRA Peer Monitoring
  - DRA Binding Monitoring
  - DRA SLF Bindings
  - DRA Relay Connection
  - DRA Subscriber Monitoring
  - Grafana monitors the installation
- API Information
  - DRA API provides vPAS API and SLF API Documentation
  - DRA Statistics provides DRA Statistics Documentation

Step 2. Select **Import/Export** under Policy Builder.

Step 3. Select **Import** tab. Select **File to Import** and browse the PB backup file to import as shown in the image.

Import/Export

Export Import

### Import CPS Service configuration

*Warning:* This will *overwrite or add into* configuration. If importing to the server config URL (default: /repos/run) the import *will be* service impacting.

File to Import...

*Import URL:* This URL will be updated/created. It is *strongly* suggested to import to a new URL and use Policy Builder to verify/publish.

Use custom user/pass for import URL authentication.

*Commit Message:* This message will be recorded with the import. Provide any details which may be helpful to record.

*Advanced Options:*

Force import even if checksums don't match.

Import

Step 4. Enter the Import URL. It is strongly suggested to import to a new URL and use Policy Builder to verify/publish).

Step 5. Select **Import** to import the file.

Step 6. From the main page, select **Policy Builder** to open **Choose Policy Builder Data Repository** as shown in the image.

Choose Policy Builder Data Repository

Select Repository :

Add New Repository

Cancel Done

Policy Builder | Reference Data

## DRA Policy Builder

### Reference Data

Data referenced from services or used for s

- Environment specific data
  - Systems for initial setup of environment.
- Custom Reference Data Schemas
  - Search Table Groups allow setting custom reference data for installation
  - Custom Reference Data Tables are basic tables without search functionality
- Diameter Application specific data
  - Diameter Applications
- Routing AVP
  - Routing AVP Definitions
- SVN repository changes
  - History of configuration changes

Step 7. Select **Add New Repository** to open **Add Repository** window.

## Add Repository



**Name \***

**URL \***

**Local Directory \***

\*Avoid using special characters, except hyphen, in repository name and local directory (recommended)

Enter the name of the **Repository**, **URL**, and **Local Directory**. Use the correct URL. This URL must be the same as added in Step 3.

Step 8. Log in again to CPS Central with **<master-ip>/central/dra/**. Select **Policy Builder** and select your newly created repository.

Step 9. Edit the Policy Builder configuration with the changes which were done for the last corrupted repository to resolve the corrupted repository issue.

Step 10. Save the changes and publish the updated configuration.