

# Configure Local Web Authentication with External Authentication

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# Introduction

This document describes how to configure Local Web Authentication with External Authentication on a 9800 WLC and ISE.

## Prerequisites

### Requirements

Cisco recommends that you have knowledge of these topics:

- 9800 Wireless LAN Controllers (WLC) configuration
- Lightweight Access Points (LAPs)
- How to set up and configure an external web server Identity Services Engine (ISE).
- How to set up and configure DHCP and DNS servers.

### Components Used

The information in this document is based on these software and hardware versions:

- 9800-L WLC Cisco IOS® XE, Version 17.9.3
- Identity Services Engine (ISE), Version 2.6 Patch 10

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

## Web Authentication

Web authentication is a Layer 3 security feature that allows guest users to have access to the network.

This feature is designed to provide easy and secure guest access to open SSIDs, without the need to configure a user profile, and it can also work with Layer 2 security methods.

The purpose of web authentication is to allow untrusted devices (guests) to access the network with limited network access privileges, through a guest WLAN that can be configured with security mechanisms, and the security of the network not compromised. For the guest users to have access to the network, they need to authenticate successfully, that is, they need to provide the correct credentials or accept the Acceptable Use Policy (AUP) to gain access to the network.

Web authentication is a benefit for companies because it drives user loyalty, makes the company compliant to use a disclaimer that the guest user must accept, and allows the company to engage with visitors.

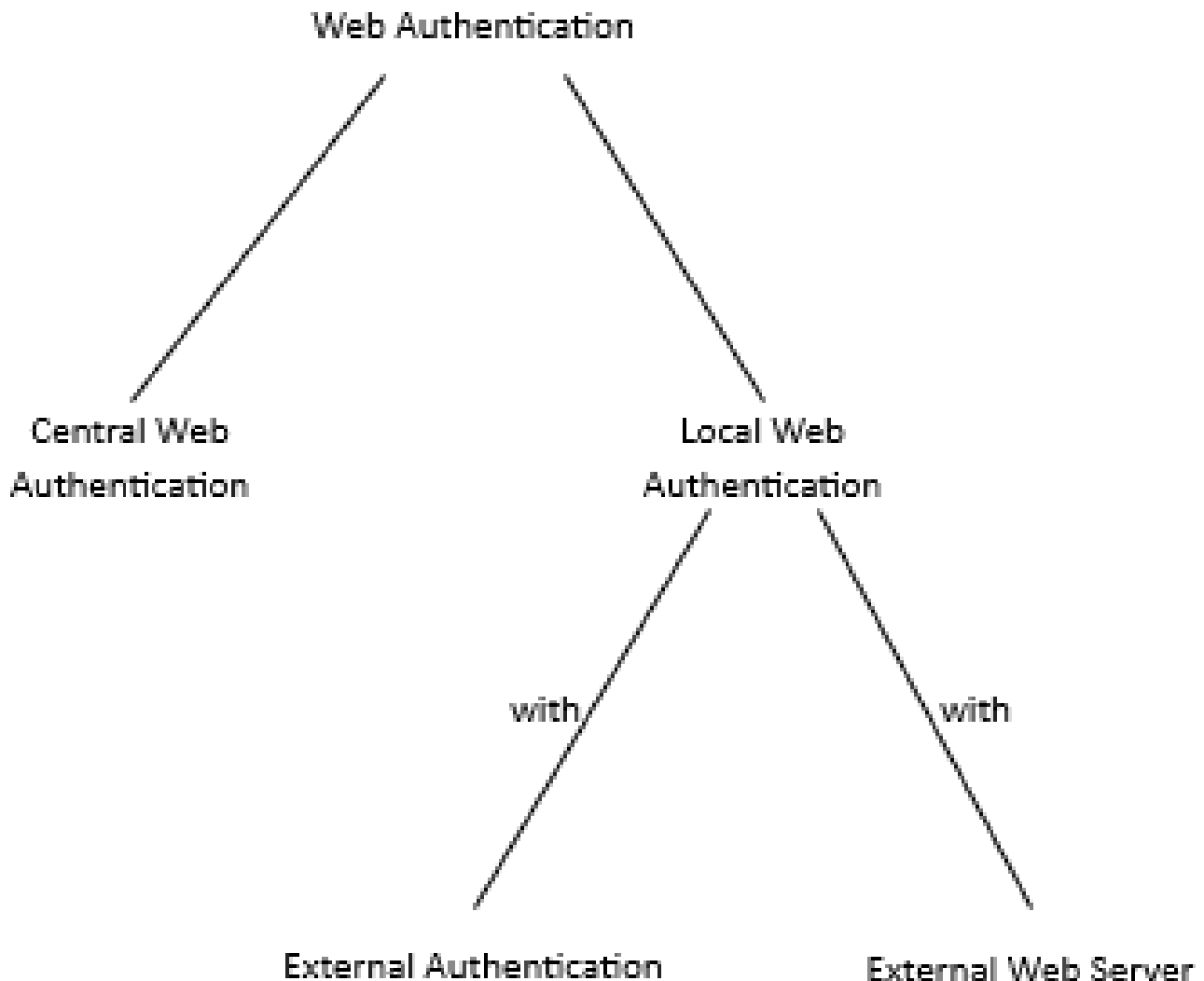
To deploy web authentication, it must be taken in consideration how the guest portal and authentication are handled. There are two common methods:

- Local web authentication (LWA): A method of redirection of guest users to a portal directly from the WLC. The redirection and pre-WebAuth ACL are locally configured on the WLC.
- Central web authentication (CWA): A method of redirection of guest users where the redirection URL and the redirect ACL are centrally configured on an external server (for example ISE) and communicated to the WLC via RADIUS. In central web authentication the redirect URL and redirect ACL are centrally located on an external server (such as RADIUS). The RADIUS server is the one

that handles the authentication, it sends instructions to the WLC. In CWA, the WLC does not require a local web-auth certificate, only one certificate is needed on the central web portal, and requires a central authentication server, such as ISE. To read CWA in more detail navigate to [Configure Central Web Authentication \(CWA\) on Catalyst 9800 WLC and ISE](#).

In Local Web Authentication, the web portal can be present on the WLC or on an external server. In LWA with External Authentication, the web portal is present on the WLC. In LWA with External Web Server, the web portal is present on an external server (such as DNA Spaces). An example of LWA with External Web Server is described in detail at: [Configure DNA Spaces Captive Portal with Catalyst 9800 WLC](#).

Diagram of the different web authentication methods:



*Diagram of the Different Web Authentication Methods*

## Types of authentication

There are four types of authentication to authenticate the guest user:

- Webauth: Enter username and password.
- Consent (web-passthrough): Accept AUP.
- Authbypass: Authentication based on the MAC address of the guest user device.
- Webconsent: A mix between username/password and accept AUP.

| webauth   | authbypass  | consent   | webconsent   |
|---|---|---|--|
| Username: <input type="text"/><br>Password: <input type="text"/><br><input type="button" value="OK"/> | Client connects to the SSID and gets an IP address, then the 9800 WLC checks if the MAC address is allowed to enter the network, if yes, it is moved to RUN state, if it is not it is not allowed to join. (It won't fall back to web authentication) | banner1<br><input checked="" type="radio"/> Accept<br><input type="radio"/> Don't Accept<br><input type="button" value="OK"/> | banner login<br><input checked="" type="radio"/> Accept<br><input type="radio"/> Don't Accept<br>Username: <input type="text"/><br>Password: <input type="text"/><br><input type="button" value="OK"/> |

*Four Types of Authentication to Authenticate the Guest User*

## Database for Authentication

The credentials for authentication can be store on an LDAP server, locally on the WLC or on the RADIUS server.

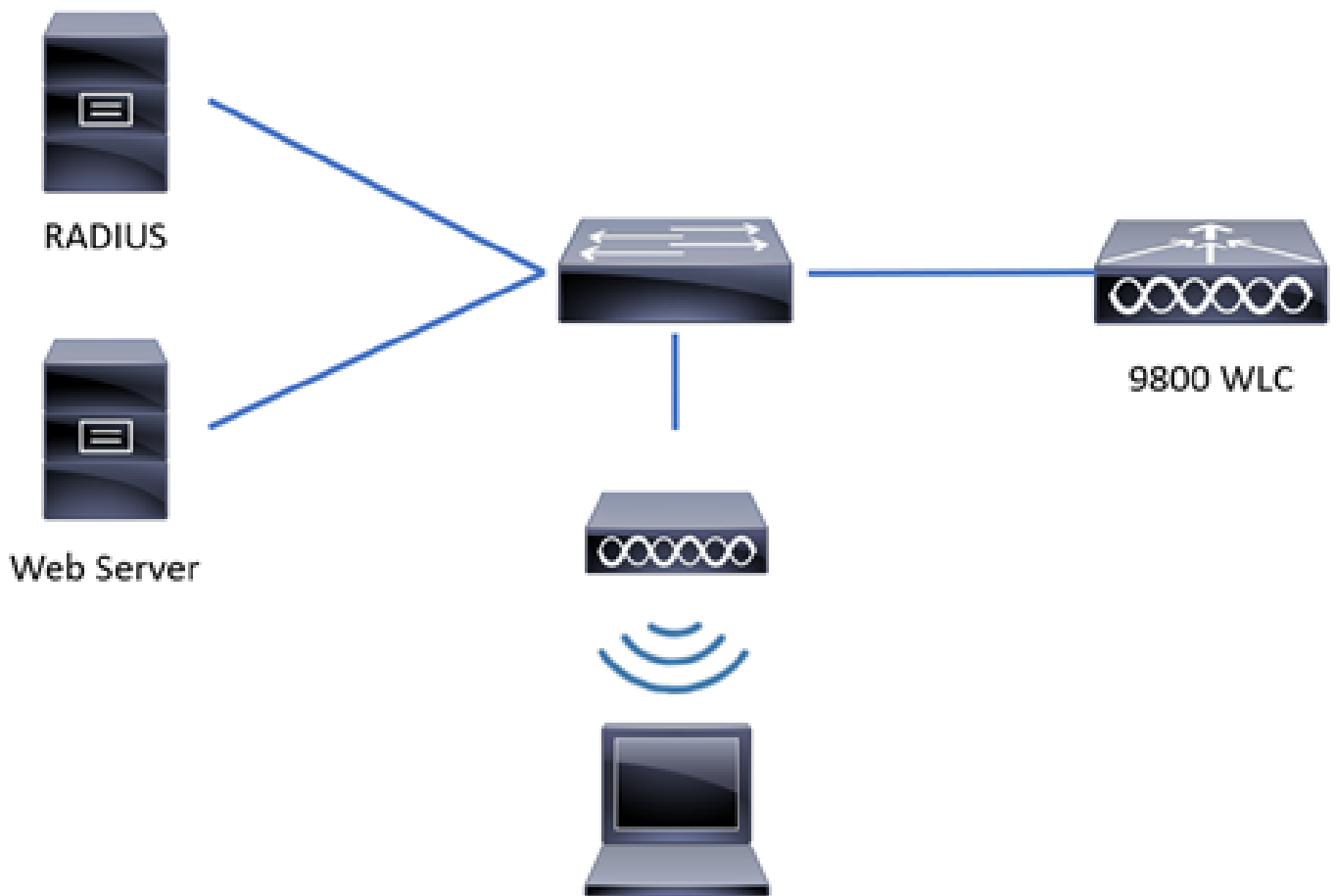
- Local database: The credentials (username and password) are stored locally on the WLC.
- LDAP database: The credentials are stored in the LDAP back-end database. The WLC queries the LDAP server for the credentials of a particular user in the database.
- RADIUS database: The credentials are stored at the RADIUS back-end database. The WLC queries the RADIUS server for credentials of a particular user in the database.

## Local Web Authentication

In local web authentication the guest user is redirected to a web portal directly from the WLC.

The web portal can be in the WLC or in another server. What it makes local is the fact that the redirect URL and the ACL that matches traffic must be on the WLC (not the location of the web portal). In LWA, when a guest user connects to the guest WLAN, the WLC intercepts the connection from the guest user and redirects them to the web portal URL, where the guest user is asked to authenticate. When the guest user enters credentials (username and password), the WLC captures the credentials. The WLC authenticates the guest user with a LDAP server, RADIUS server or local database (database present locally on the WLC). In case of RADIUS server (an external server such as ISE), it can be used not also to store credentials, but also to provide options for device registration and self-provisioning. In case of an external web server, such as DNA Spaces, the web portal is present there. In LWA there is one certificate on the WLC and another on the web portal.

The image represents the generic topology of LWA:



*Generic Topology of LWA*

Devices in the network topology of LWA:

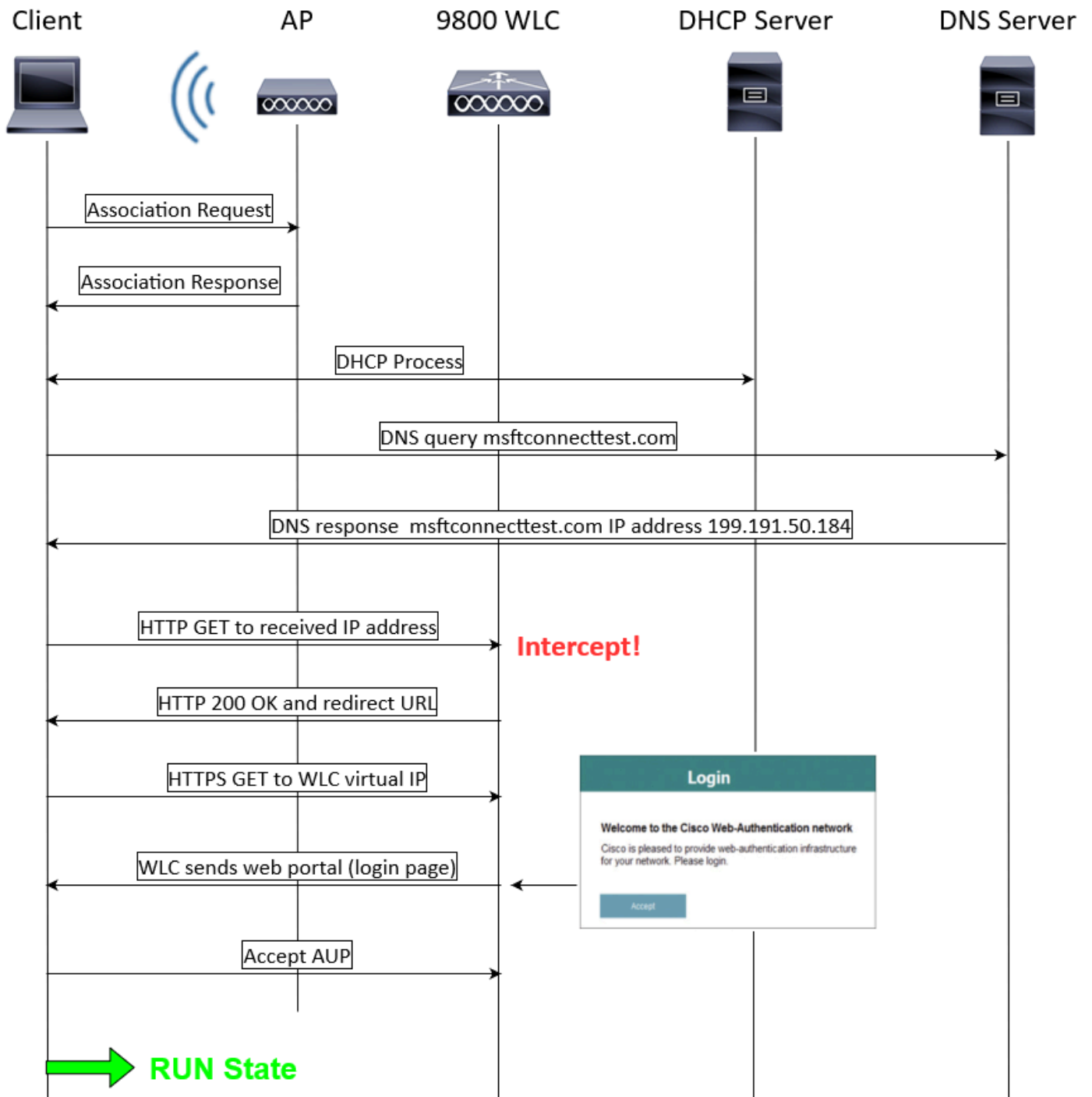
- **Client**: Sends requests to DHCP and DNS server, requests access to the guest WLAN, and responds to requests from the WLC.
- **Access Point**: Connected to a switch, broadcasts the guest WLAN, and provides wireless connection to guest users devices. It also allows DHCP and DNS packets before the guest user is authenticated (before enter valid credentials).
- **WLC**: Manages the APs and clients. The WLC hosts the redirect URL and the ACL that matches traffic. Intercepts HTTP requests from the guest users, redirects them to an web portal (log in page) where guest users have to authenticate. It captures the credentials and authenticates the guest users, and it sends access requests to an external server, LDAP server or local database to confirm if the credentials are valid.
- **Authentication server**: Responds to access requests from the WLC with access accept/reject. The authentication server validate the credentials from the guest user and notifies the WLC if the credentials are valid or not valid. If credentials are valid, the guest user is authorized to access the network (the authentication server provides options for device registration and self-provisioning). If credentials are not valid, the guest user is denied access to the network.

LWA flow:

- The guest user associates with an AP that broadcasts the guest WLAN.
- The guest user goes through the DHCP process in order to get an IP address.
- The guest user wants to make an internet connectivity check to the captive portal. If it is an Apple device, it tries the Apple captive portal; if it is an Android device it tries the Android captive portal; if it is a Windows device it tries the Windows connect test portal.
- The guest user sends a DNS query to ask for the captive portal IP address. The DNS server responds

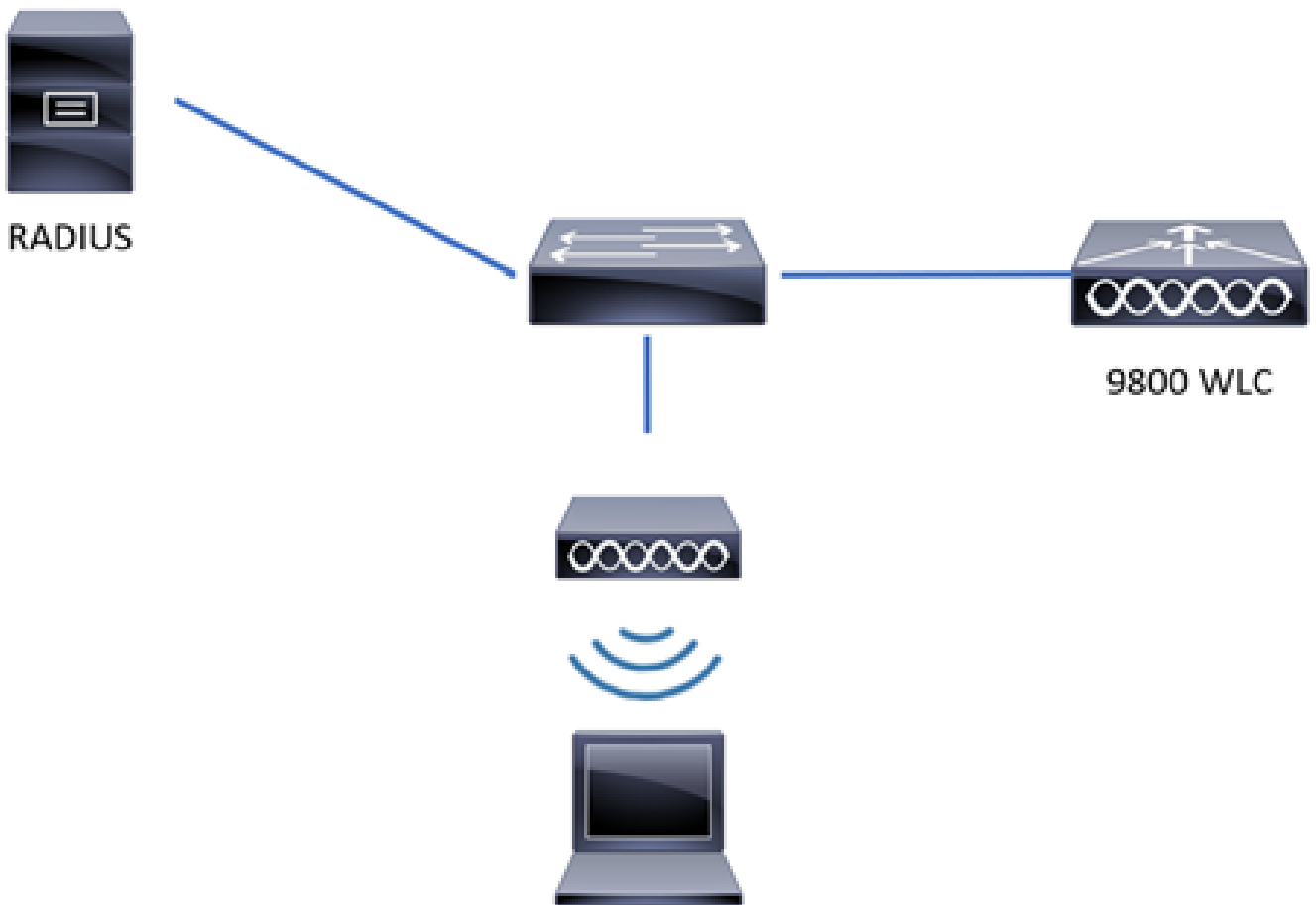
to the query with the correspondent IP address.

- The guest user sends an HTTP GET message to the IP address of the captive portal.
- The WLC intercepts that message and replies to the guest user with HTTP 200 OK and the redirect URL.
- The guest user sends a HTTPS GET message to the WLC virtual IP and the WLC responds with the web portal.
- The guest user is asked to enter authentication credentials on the web portal.
- The web portal redirects the user back to the WLC with the provided credentials (if an external web portal is used).
- The WLC authenticates the guest user through a local database, or it sends a query to the RADIUS or LDAP server, to confirm if the credentials are correct (if the authentication type is webconsent or webauth).
- If the credentials are correct, the WLC authenticates the guest user and it goes to RUN state. If credentials are wrong, the WLC deletes the guest user.
- The WLC redirects the client back to the original URL that was entered in the web browser.



LWA Flow

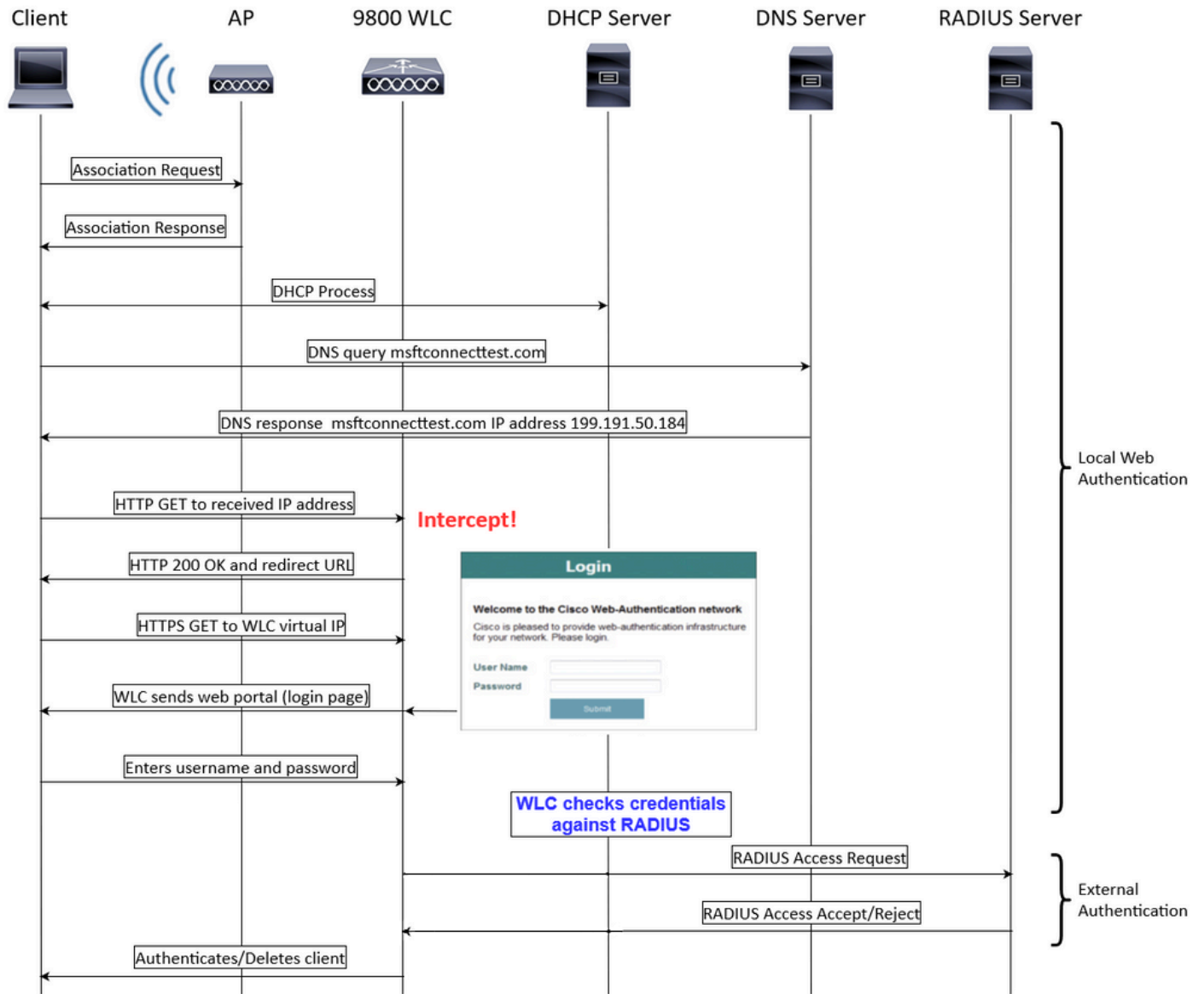
## Local Web Authentication with External Authentication



*Generic Topology of LWA-EA*

LWA-EA is a method of LWA where the web portal and redirection URL are located on the WLC and the credentials are stored on an external server, such as ISE. The WLC captures the credentials and authenticates the client through an external RADIUS server. When guest user enters credentials, the WLC checks the credentials against RADIUS, it sends a RADIUS Access Request and receives a RADIUS Access Accept/Reject from the RADIUS server. Then, if the credentials are correct, the guest user goes to RUN state. If the credentials are incorrect, the guest user is deleted by the WLC.

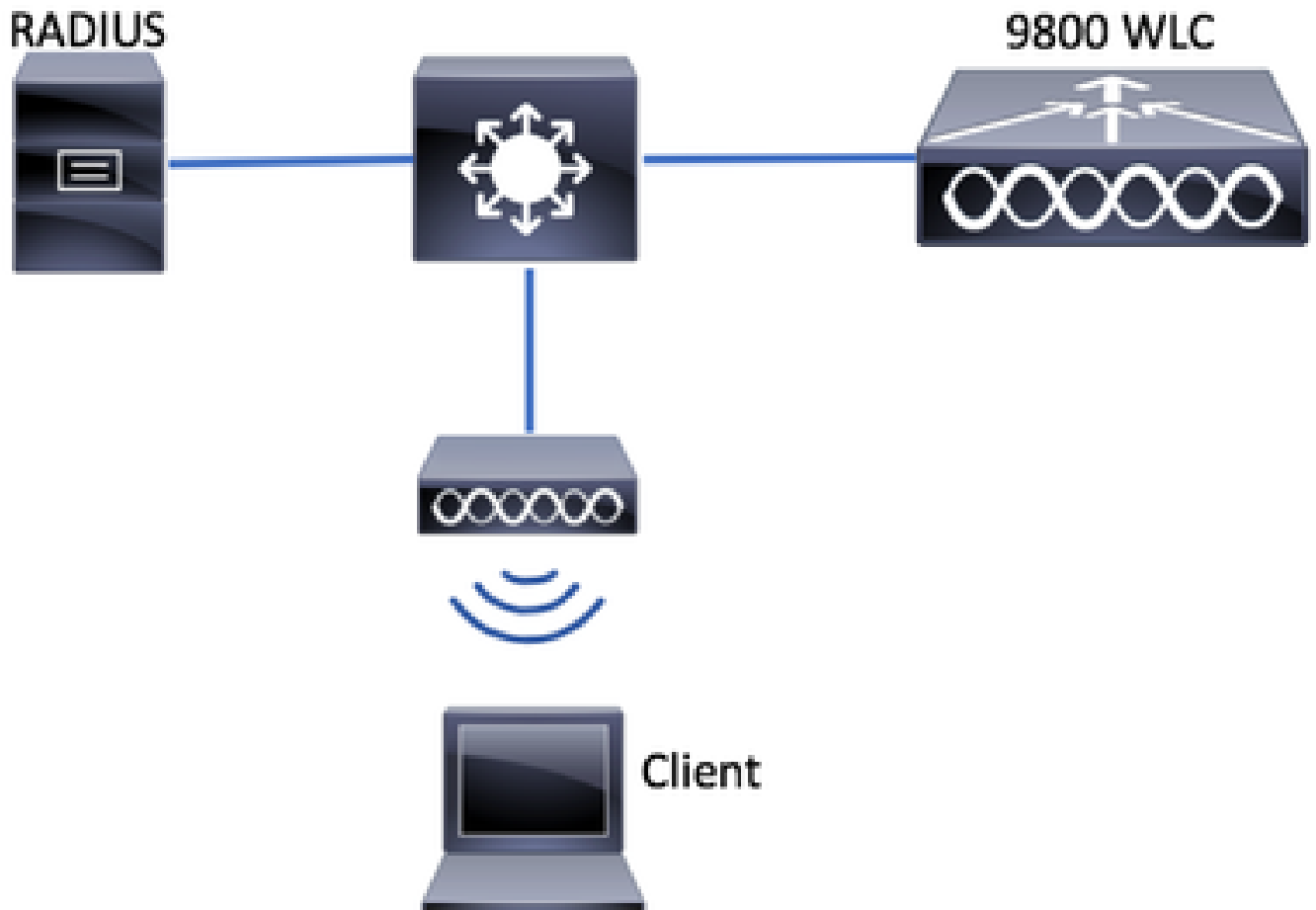




*LWA-EA Flow*

## Configure

### Network Diagram



*Network Diagram*



**Note:** This configuration example only covers central switching/authentication. The flex local switching configuration have slight different requirements for to configure web authentication.

---

## Configure Local Web Authentication with External Authentication on the CLI

Configure AAA Server and Server Group

```
9800WLC> enable
9800WLC# configure terminal
9800WLC(config)#radius server RADIUS
9800WLC(config-radius-server)#address ipv4 <ip address> auth-port 1812 acct-port 1813
9800WLC(config-radius-server)#key cisco
9800WLC(config-radius-server)#exit
9800WLC(config)#aaa group server radius RADIUSGROUP
9800WLC(config-sg-radius)#server name RADIUS
9800WLC(config-sg-radius)#end
```

## Configure Local Authentication and Authorization

```
9800WLC> enable
9800WLC# configure terminal
9800WLC(config)#aaa new-model
9800WLC(config)#aaa authentication login LWA_AUTHENTICATION group RADIUSGROUP
9800WLC(config)#aaa authorization network LWA_AUTHORIZATION group RADIUSGROUP
9800WLC(config)#end
```

## Configure Parameter Maps

```
9800WLC> enable
9800WLC# configure terminal
9800WLC(config)# parameter-map type webauth global
9800WLC(config-params-parameter-map)#virtual-ip ipv4 192.0.2.1
9800WLC(config-params-parameter-map)#trustpoint <trustpoint name>
9800WLC(config-params-parameter-map)#webauth-http-enable
9800WLC(config-params-parameter-map)#end
```

## Configure WLAN Security Parameters

```
9800WLC> enable
9800WLC# configure terminal
9800WLC(config)#wlan LWA_EA 1 LWA_EA
9800WLC(config-wlan)#no security wpa
9800WLC(config-wlan)#no security wpa wpa2
9800WLC(config-wlan)#no security wpa wpa2 ciphers aes
9800WLC(config-wlan)#no security wpa akm dot1x
9800WLC(config-wlan)#security web-auth
9800WLC(config-wlan)#security web-auth authentication-list LWA_AUTHENTICATION
9800WLC(config-wlan)#security web-auth parameter-map global
9800WLC(config-wlan)#no shutdown
9800WLC(config-wlan)#end
```

## Create Wireless Policy Profile

```
9800WLC> enable
9800WLC# configure terminal
9800WLC(config)#wireless profile policy POLICY_PROFILE
9800WLC(config-wireless-policy)#vlan <vlan name>
9800WLC(config-wireless-policy)#no shutdown
9800WLC(config-wireless-policy)#end
```

## Create a Policy Tag

```
9800WLC> enable
9800WLC# configure terminal
9800WLC(config)#wireless tag policy POLICY_TAG
9800WLC(config-policy-tag)#wlan LWA_EA policy POLICY_PROFILE
9800WLC(config-policy-tag)# end
```

Assign a Policy Tag to an AP

```
9800WLC> enable
9800WLC# configure terminal
9800WLC(config)#ap <MAC address>
9800WLC(config-ap-tag)#policy-tag POLICY_TAG
9800WLC(config-ap-tag)#end
```

To finish the configuration on the ISE side, please jump to the section [ISE Configuration](#).

## Configure Local Web Authentication with External Authentication on the WebUI

### AAA Configuration on 9800 WLC

Step 1. Add the ISE server to the 9800 WLC configuration.

Navigate to **Configuration > Security > AAA > Servers/Groups > RADIUS > Servers > + Add** and enter the RADIUS server information as shown in the image:

Create AAA Radius Server

|                          |                          |                        |   |
|--------------------------|--------------------------|------------------------|---|
| Name*                    | RADIUS                   | Support for CoA ⓘ      | ENABLED <input checked="" type="checkbox"/> |
| Server Address*          | 10.XX.XX.XX              | CoA Server Key Type    | Clear Text ▼                                |
| PAC Key                  | <input type="checkbox"/> | CoA Server Key ⓘ       | <input type="text"/>                        |
| Key Type                 | Clear Text ▼             | Confirm CoA Server Key | <input type="text"/>                        |
| Key* ⓘ                   | •••••                    | Automate Tester        | <input type="checkbox"/>                    |
| Confirm Key*             | •••••                    |                        |   |
| Auth Port                | 1812                     |                        |   |
| Acct Port                | 1813                     |                        |   |
| Server Timeout (seconds) | 1-1000                   |                        |   |
| Retry Count              | 0-100                    |                        |   |

Step 2. Add the RADIUS server group.

Navigate to **Configuration > Security > AAA > Servers/Groups > RADIUS > Servers Group > + Add** and enter the RADIUS server group information:

### Create AAA Radius Server Group ✕

|                          |  |
|--------------------------|--|
| Name*                    | <input type="text" value="RADIUSGROUP"/> |
| Group Type               | <input type="text" value="RADIUS"/>      |
| MAC-Delimiter            | <input type="text" value="none"/>        |
| MAC-Filtering            | <input type="text" value="none"/>        |
| Dead-Time (mins)         | <input type="text" value="5"/>           |
| Load Balance             | <input type="checkbox"/> DISABLED        |
| Source Interface VLAN ID | <input type="text" value="none"/>        |

Available Servers

Assigned Servers

*Add the RADIUS Server Group*

Step 3. Create an authentication method list.

Navigate to **Configuration > Security > AAA > AAA Method List > Authentication > + Add:**

## Quick Setup: AAA Authentication

Method List Name\*

LWA\_AUTHENTICATION

Type\*

login

Group Type

group

Fallback to local

Available Server Groups

radius  
ldap  
tacacs+

Assigned Server Groups

RADIUSGROUP

Cancel

Apply to Device

*Create an Authentication Method List*

Step 4. Create an authorization method list.

Navigate to **Configuration > Security > AAA > AAA Method List > Authorization > + Add:**

## Quick Setup: AAA Authorization

Method List Name\*

LWA\_AUTHORIZATION

Type\*

network

Group Type

group

Fallback to local

Authenticated

Available Server Groups

radius  
ldap  
tacacs+

Assigned Server Groups

RADIUSGROUP

Cancel

Apply to Device

## WebAuth Configuration

Create or edit a parameter map. Select the type as **webauth**, the **Virtual IPv4 Address** must be an address not used on the network to avoid IP addresses conflict, and add a **Trustpoint**.

Navigate to **Configuration > Security > Web Auth > + Add** or select an parameter map:

The screenshot shows the 'Edit Web Auth Parameter' configuration window. The 'General' tab is selected. The configuration includes the following fields:

- Parameter-map Name: global
- Banner Title: (empty text box)
- Banner Type:  None,  Banner Text,  File Name
- Maximum HTTP connections: 100
- Init-State Timeout(secs): 120
- Type: webauth (dropdown menu)
- Captive Bypass Portal:
- Disable Success Window:
- Disable Logout Window:
- Disable Cisco Logo:
- Virtual IPv4 Address: 192.0.2.1
- Trustpoint: TP-self-signed-9474%...
- Virtual IPv4 Hostname: (empty text box)
- Virtual IPv6 Address: x::x::x::x
- Web Auth intercept HTTPs:
- Enable HTTP server for Web Auth:
- Disable HTTP secure server for Web Auth:

Buttons: Cancel, Update & Apply

WebAuth Configuration

## WLAN Configuration

Step 1. Create the WLAN.

Navigate to **Configuration > Tags & Profiles > WLANs > + Add** and configure the network as needed.



**Add WLAN** ✕

General Security Advanced

Profile Name\*

SSID\*

WLAN ID\*

Status  ENABLED

Broadcast SSID  ENABLED

**Radio Policy** ⓘ

[Show slot configuration](#)

6 GHz  
Status  ENABLED ⓘ

- ✘ WPA2 Disabled
- ✘ WPA3 Enabled
- ✔ Dot11ax Enabled

5 GHz  
Status  ENABLED

2.4 GHz  
Status  ENABLED

802.11b/g Policy

Create the WLAN

Step 2. Navigate to **Security > Layer2** and on **Layer 2 Security Mode** select **None**.

**Add WLAN** ✕

General **Security** Advanced

**Layer2** Layer3 AAA

WPA + WPA2  
  WPA2 + WPA3  
  WPA3  
  Static WEP  
  None

MAC Filtering

OWE Transition Mode

Lobby Admin Access

**Protected Management Frame**

PMF

**Fast Transition**

Status

Over the DS

Reassociation Timeout \*

Create the WLAN Security

Step 3. Navigate to **Security > Layer3** and on **Web Policy** tick the box, on **Web Auth Parameter Map** select the parameter name, and on **Authentication List** select the authentication list created previously.

**Add WLAN** ✕

General **Security** Advanced

Layer2 **Layer3** AAA

[Show Advanced Settings >>>](#)

Web Policy

Web Auth Parameter Map

Authentication List

*For Local Login Method List to work, please make sure the configuration 'aaa authorization network default local' exists on the device*

Create the WLAN Authentication List

The WLAN is displayed on the WLAN list:

Configuration > Tags & Profiles > WLANs

Selected WLANs : 0

| <input type="checkbox"/> | Status                               | Name   | ID | SSID   | Security          |
|--------------------------|--------------------------------------|--------|----|--------|-------------------|
| <input type="checkbox"/> | <span style="color: green;">+</span> | LWA_EA | 1  | LWA_EA | [open],[Web Auth] |

1 - 1 of 1 items

Created WLAN

## Policy Profile Configuration

Inside a Policy Profile, you can select the VLAN that assigns the clients, among other settings.

You can either use your default policy profile or you can create a new one.

Step 1. Create a new **Policy Profile**.

Navigate to **Configuration > Tags & Profiles > Policy** and either configure your default policy profile or

create a new one.

Ensure the profile is enabled.

### Add Policy Profile ✕

**⚠** Disabling a Policy or configuring it in 'Enabled' state, will result in loss of connectivity for clients associated with this Policy profile.

**General**   Access Policies   QOS and AVC   Mobility   Advanced

|                             |  |                              |   |
|-----------------------------|--|------------------------------|---|
| Name*                       | <input type="text" value="POLICY_PROFILE"/>    | <b>WLAN Switching Policy</b> |   |
| Description                 | <input type="text" value="Enter Description"/> | Central Switching            | <input checked="" type="checkbox"/> ENABLED |
| Status                      | <input checked="" type="checkbox"/> ENABLED    | Central Authentication       | <input checked="" type="checkbox"/> ENABLED |
| Passive Client              | <input type="checkbox"/> DISABLED              | Central DHCP                 | <input checked="" type="checkbox"/> ENABLED |
| IP MAC Binding              | <input checked="" type="checkbox"/> ENABLED    | Flex NAT/PAT                 | <input type="checkbox"/> DISABLED           |
| Encrypted Traffic Analytics | <input type="checkbox"/> DISABLED              |                              |   |

*Create a New Policy Profile*

Step 2. Select the VLAN.

Navigate to the **Access Policies** tab and select the VLAN name from the drop-down or manually type the VLAN-ID.

⚠ Disabling a Policy or configuring it in 'Enabled' state, will result in loss of connectivity for clients associated with this Policy profile.

General **Access Policies** QOS and AVC Mobility Advanced

RADIUS Profiling

HTTP TLV Caching

DHCP TLV Caching

#### WLAN Local Profiling

Global State of Device Classification ⓘ

Local Subscriber Policy Name

Search or Select



#### VLAN

VLAN/VLAN Group

BACKBONE-VLAN



Multicast VLAN

Enter Multicast VLAN

#### WLAN ACL

IPv4 ACL

Search or Select



IPv6 ACL

Search or Select



#### URL Filters ⓘ

Pre Auth

Search or Select



Post Auth

Search or Select



Cancel

Apply to Device

Select the VLAN

## Policy Tag Configuration

Inside the Policy Tag is where you link your SSID with your Policy Profile. You can either create a new Policy Tag or use the default-policy tag.

Navigate to **Configuration > Tags & Profiles > Tags > Policy** and add a new one if needed as shown in the image.

Select + **Add** and link your WLAN Profile to the desired Policy Profile.

### Add Policy Tag ✕

Name\*

Description

▼ WLAN-POLICY Maps: 0

| WLAN Profile        | Policy Profile |
|---------------------|----------------|
| No items to display |                |

Map WLAN and Policy

WLAN Profile\*

Policy Profile\*

➤ RLAN-POLICY Maps: 0

*Policy Tag Configuration*

## Policy Tag Assignment

Assign the Policy Tag to the needed APs.

In order to assign the tag to one AP, navigate to **Configuration > Wireless > Access Points > AP Name > General Tags**, make the needed assignment and then click **Update & Apply to Device**.

Policy Tag Assignment

## ISE Configuration

### Add 9800 WLC to ISE

Step 1. Navigate to **Administration > Network Resources > Network Devices** as shown in the image.

Add 9800 WLC to ISE

Step 2. Click **+Add**.

## Network Devices

Add Network Devices

Optionally, it can be a specified Model name, software version, description, and assign Network Device groups based on device types, location or WLCs.

Step 3. Enter the 9800 WLC settings as shown in the image. Enter the same RADIUS key defined upon server creation on the WLC side. Then click **Submit**.

Network Devices List > New Network Device

**Network Devices**

\* Name

Description

IP Address  /

\* Device Profile

Model Name

Software Version

\* Network Device Group

Device Type

IPSEC

Location

RADIUS Authentication Settings

RADIUS UDP Settings

Protocol

\* Shared Secret

9800 WLC Settings

Step 4. Navigate to **Administration > Network Resources > Network Devices**, you can see the network devices list.

Network Devices

**Network Devices**

Edit Add Duplicate Import Export Generate PAC Delete

| Name  | IP/Mask        | Profile Name | Location      | Type             |
|---|----------------|--------------|---------------|------------------|
| <input type="checkbox"/> 10.                  | 10. /32        | Cisco        | All Locations | All Device Types |
| <input type="checkbox"/> 9800-17-8-1.d...     | 10. /32        | Cisco        | All Locations | All Device Types |
| <input type="checkbox"/> <b>BRU-9800-F-09</b> | 10.xx.xx.xx/32 | Cisco        | All Locations | All Device Types |

Network Devices List

## Create New User on ISE

Step 1. Navigate to **Administration > Identity Management > Identities > Users > Add**. Enter the username and password for the guest user, and click **Submit**.

The screenshot displays the 'New Network Access User' configuration page in the Cisco Identity Services Engine (ISE) interface. The page is organized into several sections:

- Network Access User:** Includes a 'Username' field containing 'guest', a 'Status' dropdown set to 'Enabled', and an empty 'Email' field.
- Passwords:** Features a 'Password Type' dropdown set to 'Internal Users'. It contains two columns: 'Password' and 'Re-Enter Password'. Both columns have a 'Login Password' field with masked characters and a 'Generate Password' button. Below these are 'Enable Password' fields and another 'Generate Password' button.
- User Information:** Contains 'First Name' and 'Last Name' text input fields.
- Account Options:** Includes a 'Description' field with the text 'password is: Password123!' and a 'Change password on next login' checkbox.
- Account Disable Policy:** Features a checkbox for 'Disable account if date exceeds' followed by a date field set to '2023-05-24' and a '(yyyy-mm-dd)' label.
- User Groups:** Includes a dropdown menu labeled 'Select an item' with a plus sign to add more groups.

At the bottom of the form, there are 'Submit' and 'Cancel' buttons. The 'Submit' button is highlighted with a red box.

*Create New User on ISE*

Step 2. Navigate to **Administration > Identity Management > Identities > Users**, you can see the users list.



Identity Services Engine Home Context Visibility Operations Policy Administration Work

System Identity Management Network Resources Device Portal Management pxGrid Services Feed Service

Identities Groups External Identity Sources Identity Source Sequences Settings

Users

Latest Manual Network Scan Results

### Network Access Users

Edit Add Change Status Import Export Delete Duplicate

| Status                            | Username | Description               | First Name |
|-----------------------------------|----------|---------------------------|------------|
| <input type="checkbox"/> Disabled |          |                           |            |
| <input type="checkbox"/> Disabled |          |                           |            |
| <input type="checkbox"/> Enabled  |          |                           |            |
| <input type="checkbox"/> Disabled |          |                           |            |
| <input type="checkbox"/> Disabled |          |                           |            |
| <input type="checkbox"/> Enabled  |          |                           |            |
| <input type="checkbox"/> Disabled |          |                           |            |
| <input type="checkbox"/> Enabled  | guest    | password is: Password1... |            |

Network Access Users List

## Create Authorization Profile

The policy profile is the result assigned to a client based on its parameters (as mac address, credentials, WLAN used and so on). It can assign specific settings like Virtual Local Area Network (VLAN), Access Control Lists (ACLs), Uniform Resource Locator (URL) redirects and so on.

These steps show how to create the authorization profile needed to redirect the client to the authentication portal. Note that in recent versions of ISE, a Cisco\_Webauth authorization result already exists. Here, you can edit it to modify the redirection ACL name in order to match what you configured on the WLC.

Step 1. Navigate to **Policy > Policy Elements > Results > Authorization > Authorization Profiles**. Click **add** in order to create authorization profile **LWA\_EA\_AUTHORIZATION**. The Attributes Details must be Access Type=ACCESS\_ACCEPT. Click **Submit**.

Identity Services Engine Home Context Visibility Operations Policy Administration Work Centers

Policy Sets Profiling Posture Client Provisioning Policy Elements

Dictionary Conditions Results

Authentication

Authorization

Authorization Profiles

Downloadable ACLs

Profiling

Posture

Client Provisioning

Authorization Profiles > New Authorization Profile

### Authorization Profile

\* Name **LWA EA AUTHORIZATION**

Description

\* Access Type **ACCESS\_ACCEPT**

Network Device Profile **Cisco**

Service Template

Track Movement  (i)

Passive Identity Tracking  (i)

**Common Tasks**

DACL Name

IPv6 DACL Name

ACL (Filter-ID)

ACL IPv6 (Filter-ID)

**Advanced Attributes Settings**

Select an item =

**Attributes Details**

**Access Type = ACCESS\_ACCEPT**

**Submit** Cancel

Create Authorization Profile

Step 2. Navigate to **Policy > Policy Elements > Results > Authorization > Authorization Profiles**, you can see the authorization profiles.

Identity Services Engine Home Context Visibility Operations Policy Administration Work Centers

Policy Sets Profiling Posture Client Provisioning Policy Elements

Dictionaries Conditions Results

Authentication

Authorization

Authorization Profiles

Downloadable ACLs

Profiling

Posture

Client Provisioning

### Standard Authorization Profiles

For Policy Export go to Administration > System > Backup & Restore > Policy Export Page

Edit Add Duplicate Delete

| <input type="checkbox"/> | Name                 | Profile |
|--------------------------|----------------------|---------|
| <input type="checkbox"/> | 9800                 | Cisco   |
| <input type="checkbox"/> | 9800                 | Cisco   |
| <input type="checkbox"/> | 9800                 | Cisco   |
| <input type="checkbox"/> | APs                  | Cisco   |
| <input type="checkbox"/> |                      | Cisco   |
| <input type="checkbox"/> | Cisco                | Cisco   |
| <input type="checkbox"/> | Cisco                | Cisco   |
| <input type="checkbox"/> | Cisco                | Cisco   |
| <input type="checkbox"/> | LWA                  | Cisco   |
| <input type="checkbox"/> | LWA_EA_AUTHORIZATION | Cisco   |

Authorization Profiles List

## Configure Authentication Rule

Step 1. Navigate to **Policy > Policy Sets**. Select Add and type the name of the policy set **LWA\_EA\_POLICY**. Click on the column **Conditions**, and this window pops up.

Identity Services Engine Home Context Visibility Operations Policy Administration Work Centers

Policy Sets Profiling Posture Client Provisioning Policy Elements

License Warning

Reset Policyset Hitcounts Reset Save

| +                        | Status                              | Policy Set Name | Description | Conditions | Allowed Protocols / Server Sequence | Hits | Actions | View |
|--------------------------|-------------------------------------|-----------------|-------------|------------|-------------------------------------|------|---------|------|
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | LWA_EA_POLICY   |             | +          |                                     |      |         |      |

Select from list

Configure Authentication Rule

Step 2. On **Dictionary** select **Network Access**.

## Conditions Studio

### Library

Search by Name

Icons: Location, Network, Device, User, etc.

- Catalyst\_Switch\_Local\_Web\_Authentication
- Switch\_Local\_Web\_Authentication
- Switch\_Web\_Authentication
- Wired\_802.1X
- Wired\_MAB

### Editor

Click to add an attribute

Select attribute

- DEVICE
- H3C
- HP
- Juniper
- Microsoft
- Motorola-Symbol
- Network Access**
- Normalised Radius
- Radius
- Ruckus
- WISPr
- All Dictionaries

| Attribute | ID                               | Info |
|-----------|----------------------------------|------|
| Airespace | Aire-Data-Bandwidth-Average...   | 7    |
| Airespace | Aire-Data-Bandwidth-Average...   | 13   |
| Airespace | Aire-Data-Bandwidth-Burst-Do...  | 9    |
| Airespace | Aire-Data-Bandwidth-Burst-Up...  | 15   |
| Airespace | Aire-Real-Time-Bandwidth-Aver... | 8    |
| Airespace | Aire-Real-Time-Bandwidth-Aver... | 14   |
| Airespace | Aire-Real-Time-Bandwidth-Burs... | 10   |

*Dicinary Network Access*

### Step 3. On **Attribute** select **Username**.

## Conditions Studio

### Library

Search by Name

Icons: Location, Network, Device, User, etc.

- Catalyst\_Switch\_Local\_Web\_Authentication
- Switch\_Local\_Web\_Authentication
- Switch\_Web\_Authentication
- Wired\_802.1X
- Wired\_MAB

### Editor

Click to add an attribute

Select attribute for condition

| Dictionary            | Attribute               | ID | Info |
|-----------------------|-------------------------|----|------|
| Network Access        | Device IP Address       | ID |      |
| Network Access        | ISE Host Name           |    |      |
| Network Access        | NetworkDeviceName       |    |      |
| Network Access        | Protocol                |    |      |
| <b>Network Access</b> | <b>UserName</b>         |    |      |
| Network Access        | WasMachineAuthenticated |    |      |

*Attribute Username*

### Step 4. Set **Equals** and type **guest** on the text box (the username defined on **Administration > Identity Management > Identities > Users**).

## Conditions Studio

Conditions Studio interface showing the Library and Editor. The Editor displays a condition: Network Access-UserName equals guest. The Save button is highlighted.

*Username Guest*

Step 5. Click **Save** in order to save the changes.

Step 6. Navigate to **Policy > Policy Sets**. On the policy set you created, on column **Allowed Protocols/Server Sequence** select **Default Network Access**.

Policy Sets table showing the configuration for LWA\_EA\_POLICY. The Allowed Protocols / Server Sequence dropdown is open, showing the selection of Default Network Access.

*Policy Sets*

Step 7. Click **Save** in order to save the changes.

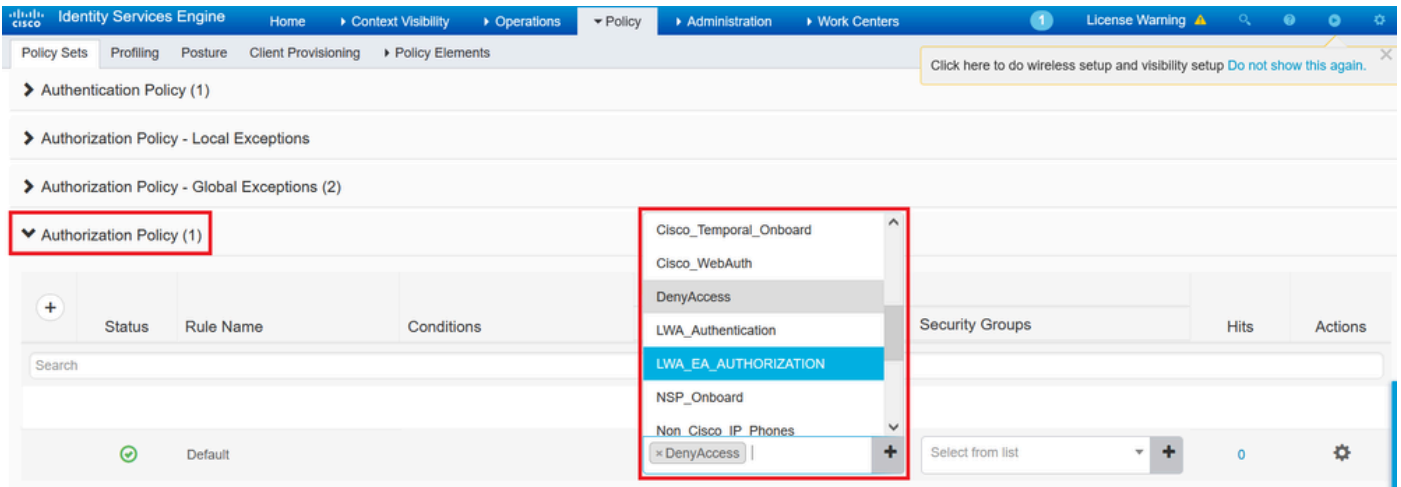
## Configure Authorization Rules

The authorization rule is the one in charge to determine which permissions (which authorization profile) result is applied to the client.

Step 1. Navigate to **Policy > Policy Sets**. Click on the arrow icon on the policy set you created.

Policy Sets table showing the configuration for LWA\_EA\_POLICY. The Allowed Protocols / Server Sequence dropdown is open, showing the selection of Default Network Access. The arrow icon in the Actions column is highlighted.

Step 2. On the same Policy set page, expand **Authorization Policy** as shown in the image. On **Profiles** column delete **DenyAccess** and add **LWA\_EA\_AUTHORIZATION**.



### Authorization Policy

Step 3. Click **Save** in order to save the changes.



### Change Authorization Policy

## Connect Guest Client

Step 1. On your computer/phone navigate to the Wi-Fi networks, find the SSID **LWA\_EA** and select **Connect**.



LWA\_EA  
Open

Other people might be able to see info you send over this network

Connect automatically

Connect



0c5598



0c6558



0fc846

A

## Network & Internet settings

Change settings, such as making a connection metered.



Wi-Fi

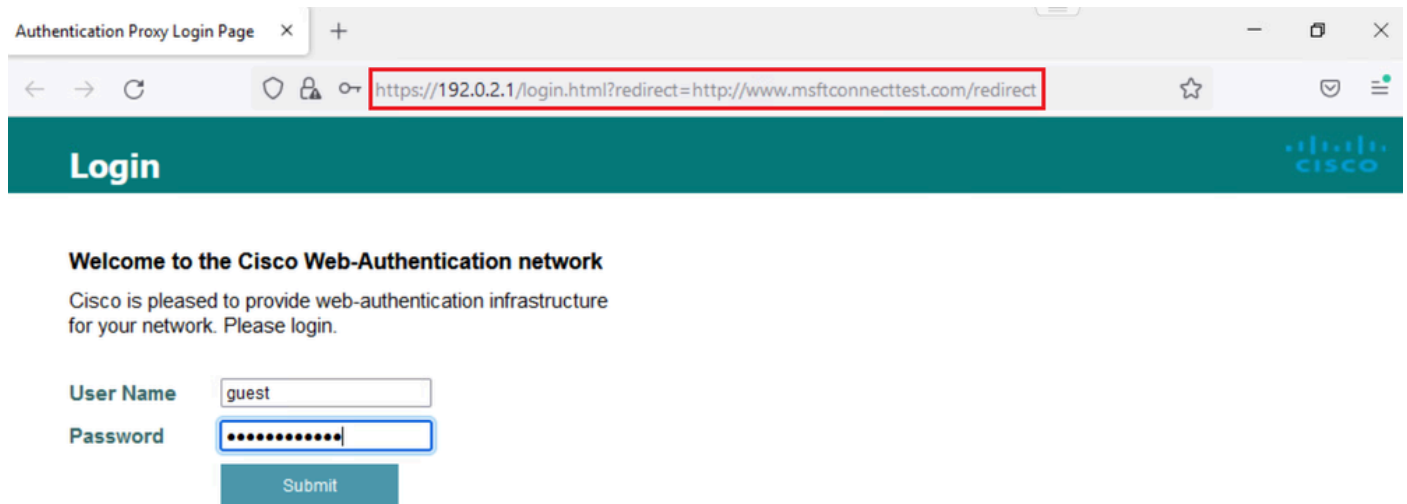


Airplane mode




Mobile hotspot

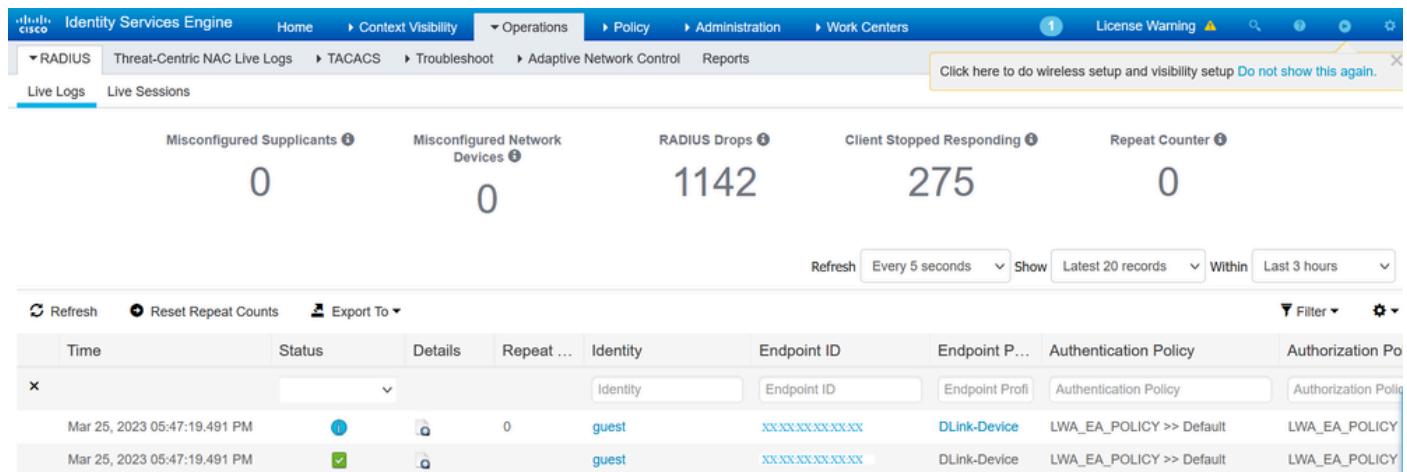
Step 2. A browser window pops up, with the log in page. The redirect URL is in the URL box, and you have to type the **Username** and **Password** to gain access to the network. Then select **Submit**.



Login Page with Redirect URL

 **Note:** The URL presented was provided by the WLC. It contains the WLC Virtual IP and the redirect for the Windows connect test URL.

Step 3. Navigate to **Operations > RADIUS > Live Logs**. You can see the client device authenticated.



| Time                         | Status | Details | Repeat ... | Identity | Endpoint ID  | Endpoint P... | Authentication Policy    | Authorization Po |
|------------------------------|--------|---------|------------|----------|--------------|---------------|--------------------------|------------------|
| Mar 25, 2023 05:47:19.491 PM |        |         | 0          | guest    | XXXXXXXXXXXX | DLink-Device  | LWA_EA_POLICY >> Default | LWA_EA_POLICY    |
| Mar 25, 2023 05:47:19.491 PM |        |         |            | guest    | XXXXXXXXXXXX | DLink-Device  | LWA_EA_POLICY >> Default | LWA_EA_POLICY    |

Radius Live Logs

## Verify

Use this section in order to confirm that your configuration works properly.

Show WLAN Summary

<#root>

9800WLC#show wlan summary

Number of WLANs: 3  
ID Profile Name SSID Status Security



-----  
1 WLAN1 WLAN1 DOWN [WPA2][802.1x][AES]  
2 WLAN2 WLAN2 UP [WPA2][PSK][AES],MAC Filtering  
34 LWA\_EA LWA\_EA UP [open],[Web Auth]

9800WLC#

show wlan name LWA\_EA

WLAN Profile Name : LWA\_EA

=====  
Identifier : 34  
Description :  
Network Name (SSID) : LWA\_EA  
Status : Enabled  
Broadcast SSID : Enabled  
Advertise-Apname : Disabled  
Universal AP Admin : Disabled  
(...)  
Accounting list name :  
802.1x authentication list name : Disabled  
802.1x authorization list name : Disabled  
Security

802.11 Authentication : Open System

Static WEP Keys : Disabled

Wi-Fi Protected Access (WPA/WPA2/WPA3) : Disabled

OWE Transition Mode : Disabled  
OSEN : Disabled  
FT Support : Adaptive  
FT Reassociation Timeout (secs) : 20  
FT Over-The-DS mode : Disabled  
PMF Support : Disabled  
PMF Association Comeback Timeout (secs): 1  
PMF SA Query Time (msecs) : 200

Web Based Authentication : Enabled

IPv4 ACL : Unconfigured  
IPv6 ACL : Unconfigured  
Conditional Web Redirect : Disabled  
Splash-Page Web Redirect : Disabled  
Webauth On-mac-filter Failure : Disabled

Webauth Authentication List Name : LWA\_AUTHENTICATION

Webauth Authorization List Name : Disabled

Webauth Parameter Map : global

Band Select : Disabled  
Load Balancing : Disabled

(...)

Show Parameter Map Configuration

```
9800WLC#show running-config | section parameter-map type webauth global
```

```
parameter-map type webauth global
type webauth
virtual-ip ipv4 192.0.2.1
trustpoint 9800-17-3-3_WLC_TP
webauth-http-enable
```

Show AAA Information

```
<#root>
```

```
9800WLC#show aaa method-lists authentication
```

```
authen queue=AAA_ML_AUTHEN_LOGIN
name=default valid=TRUE id=0 :state=ALIVE : LOCAL

name=LWA_AUTHENTICATION valid=TRUE id=E0000007 :state=ALIVE : SERVER_GROUP RADIUSGROUP
```

```
authen queue=AAA_ML_AUTHEN_ENABLE
authen queue=AAA_ML_AUTHEN_PPP
authen queue=AAA_ML_AUTHEN_SGBP
(...)
```

```
9800WLC#show aaa method-lists authorization
```

```
author queue=AAA_ML_AUTHOR_SHELL
name=default valid=TRUE id=0 :state=ALIVE : LOCAL
author queue=AAA_ML_AUTHOR_NET
name=default valid=TRUE id=0 :state=ALIVE : LOCAL
name=rq-authoAAA valid=TRUE id=83000009 :state=ALIVE : SERVER_GROUP RADIUSGROUP

name=LWA_AUTHORIZATION valid=TRUE id=DB00000A :state=ALIVE : SERVER_GROUP RADIUSGROU
```

```
P
author queue=AAA_ML_AUTHOR_CONN
author queue=AAA_ML_AUTHOR_IPMOBILE
author queue=AAA_ML_AUTHOR_RM
(...)
```

```
9800WLC#show aaa servers
```

```
RADIUS: id 3, priority 1, host 10.48.39.247,
auth-port 1812, acct-port 1813, hostname RADIUS
```

```
State: current UP, duration 171753s, previous duration 0s
Dead: total time 0s, count 0
```

Platform State from SMD: current UP, duration 171753s, previous duration 0s  
SMD Platform Dead: total time 0s, count 0  
Platform State from WNCN (1) : current UP  
(...)

## Troubleshoot

### Common Issues

These are several guides on how to troubleshoot Web Authentication issues, such as:

- Users cannot authenticate.
- Certificate problems.
- Redirection URL does not work.
- Guest users cannot connect to the guest WLAN.
- Users do not obtain an IP address.
- Redirection to the Web Authentication Log in Page fails.
- After successful Authentication, guest users fail to get access to the Internet.

These guides describe troubleshoot steps in detail:

- [Troubleshoot Common Issues for Web Authentication](#)
- [Other Situations to Troubleshoot](#)

### Conditional Debug and Radio Active Trace and Embedded Packet Capture

You can enable conditional debug and capture Radio Active (RA) trace, which provides debug level traces for all processes that interact with the specified condition (client mac address in this case). In order to enable conditional debug, use the steps in the guide, [Conditional Debug and RadioActive trace](#).

You can also collect Embedded Packet capture (EPC). EPC is a packet capture facility that allows a view into packets destined to, sourced from, and passes through the Catalyst 9800 WLCs, namely DHCP, DNS, HTTP GET packets in LWA. These captures can be exported for offline analysis with Wireshark. For detailed steps on how to do this, refer to [Embedded Packet Capture](#).

### Example of a Successful Attempt

This is the output from the RA\_traces for a successful attempt to identify each of the phases upon the association/authentication process, while in connection to a guest SSID with RADIUS server.

802.11 association/authentication:

```
[client-orch-sm] [17062]: (note): MAC: 0c0e.766c.0e97 Association received. BSSID cc70.edcf.552f, WLAN LWA_EA, Slot 1 AP cc70.edcf.5520, DO_NOT_MOVE.Static_AP1
```

```
[client-orch-sm] [17062]: (debug): MAC: 0c0e.766c.0e97 Received Dot11 association request.
```

```
Processing started,SSID: LWA_EA, Policy profile: POLICY_PROFILE, AP Name:
```

```
DO_NOT_MOVE.Static_AP1, Ap Mac Address: cc70.edcf.5520BSSID MAC0000.0000.0000wlan ID: 1RSSI: -49, SNR: 46
```

```
[client-orch-state] [17062]: (note): MAC: 0c0e.766c.0e97 Client state transition: S_CO_INIT -> S_CO_ASSOCIATING
```

```
[dot11-validate] [17062]: (info): MAC: 0c0e.766c.0e97 Dot11 ie validate ext/supp rates. Validation Passed for Supported rates radio_type 2
```

```
[dot11-validate] [17062]: (info): MAC: 0c0e.766c.0e97 WiFi direct: Dot11 validate P2P IE. P2P IE not present.
```

[dot11] [17062]: (debug): MAC: 0c0e.766c.0e97 dot11 send association response. Framing association response with resp\_status\_code: 0

[dot11] [17062]: (debug): MAC: 0c0e.766c.0e97 Dot11 Capability info byte1 1, byte2: 11

[dot11-frame] [17062]: (info): MAC: 0c0e.766c.0e97 WiFi direct: skip build Assoc Resp with P2P IE: Wifi direct policy disabled

[dot11] [17062]: (info): MAC: 0c0e.766c.0e97 dot11 send association response. Sending assoc response of length: 130 with resp\_status\_code: 0, DOT11\_STATUS: DOT11\_STATUS\_SUCCESS

[dot11] [17062]: (note): MAC: 0c0e.766c.0e97 Association success. AID 1, Roaming = False, WGB = False, 11r = False, 11w = False Fast roam = False

[dot11] [17062]: (info): MAC: 0c0e.766c.0e97 DOT11 state transition: S\_DOT11\_INIT -> S\_DOT11\_ASSOCIATED

[client-orch-sm] [17062]: (debug): MAC: 0c0e.766c.0e97 Station Dot11 association is successful.

IP Learn process:

[client-orch-state] [17062]: (note): MAC: 0c0e.766c.0e97 Client state transition: S\_CO\_DPATH\_PLUMB\_IN\_PROGRESS -> S\_CO\_IP\_LEARN\_IN\_PROGRESS

[client-iplearn] [17062]: (info): MAC: 0c0e.766c.0e97 IP-learn state transition: S\_IPLEARN\_INIT -> S\_IPLEARN\_IN\_PROGRESS

[client-auth] [17062]: (info): MAC: 0c0e.766c.0e97 Client auth-interface state transition: S\_AUTHIF\_L2\_WEBAUTH\_DONE -> S\_AUTHIF\_L2\_WEBAUTH\_DONE

[client-iplearn] [17062]: (note): MAC: 0c0e.766c.0e97 Client IP learn successful. Method: DHCP IP: 10.48.39.243

[client-iplearn] [17062]: (info): MAC: 0c0e.766c.0e97 IP-learn state transition: S\_IPLEARN\_IN\_PROGRESS -> S\_IPLEARN\_COMPLETE

[client-orch-sm] [17062]: (debug): MAC: 0c0e.766c.0e97 Received ip learn response. method: IPLEARN\_METHOD\_DHCP

Layer 3 authentication:

[client-orch-sm] [17062]: (debug): MAC: 0c0e.766c.0e97 Triggered L3 authentication. status = 0x0, Success

[client-orch-state] [17062]: (note): MAC: 0c0e.766c.0e97 Client state transition: S\_CO\_IP\_LEARN\_IN\_PROGRESS -> S\_CO\_L3\_AUTH\_IN\_PROGRESS

[client-auth] [17062]: (note): MAC: 0c0e.766c.0e97 L3 Authentication initiated. LWA

[client-auth] [17062]: (info): MAC: 0c0e.766c.0e97 Client auth-interface state transition: S\_AUTHIF\_L2\_WEBAUTH\_DONE -> S\_AUTHIF\_WEBAUTH\_PENDING

[webauth-httpd] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]GET rcvd when in LOGIN state

[webauth-httpd] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]HTTP GET request

[webauth-httpd] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]Parse GET, src [10.48.39.243] dst [10.107.221.82] url [<http://firefox.detect.portal/>]

[webauth-httpd] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]Read complete: parse\_request return 8

[webauth-io] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]56538/219 IO state READING -> WRITING

[webauth-io] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]56538/219 IO state WRITING -> READING

[webauth-io] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]56539/218 IO state NEW -> READING

[webauth-io] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]56539/218 Read event, Message ready

[webauth-httpd] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]POST rcvd when in LOGIN state

Layer 3 authentication successful, move the client to the RUN state:

[auth-mgr] [17062]: (info): [0c0e.766c.0e97:capwap\_90000004] Received User-Name guest for client 0c0e.766c.0e97

[auth-mgr] [17062]: (info): [0c0e.766c.0e97:capwap\_90000004] auth mgr attr add/change notification is received for attr auth-domain(954)

[auth-mgr] [17062]: (info): [0c0e.766c.0e97:capwap\_90000004] Method webauth changing state from 'Running' to 'Authc Success'

[auth-mgr] [17062]: (info): [0c0e.766c.0e97:capwap\_90000004] Context changing state from 'Running' to 'Authc Success'

[auth-mgr] [17062]: (info): [0c0e.766c.0e97:capwap\_90000004] auth mgr attr add/change notification is received for attr method(757)

[auth-mgr] [17062]: (info): [0c0e.766c.0e97:capwap\_90000004] Raised event AUTHZ\_SUCCESS (11)

[auth-mgr] [17062]: (info): [0c0e.766c.0e97:capwap\_90000004] Context changing state from 'Authc Success' to 'Authz Success'

[webauth-acl] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]Applying IPv4 logout ACL via SVM, name: IP-Adm-V4-LOGOUT-ACL, priority: 51, IIF-ID: 0

[webauth-sess] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]Param-map used: global

[webauth-state] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]Param-map used: global

[webauth-state] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]State AUTHC\_SUCCESS -> AUTHZ

[webauth-page] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]Sending Webauth success page

[webauth-io] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]56539/218 IO state AUTHENTICATING -> WRITING

[webauth-io] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]56539/218 IO state WRITING -> END

[webauth-httpd] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]56539/218 Remove IO ctx and close socket, id [99000029]

[client-auth] [17062]: (note): MAC: 0c0e.766c.0e97 L3 Authentication Successful. ACL:[]

[client-auth] [17062]: (info): MAC: 0c0e.766c.0e97 Client auth-interface state transition: S\_AUTHIF\_WEBAUTH\_PENDING -> S\_AUTHIF\_WEBAUTH\_DONE

[webauth-httpd] [17062]: (info): capwap\_90000004[0c0e.766c.0e97][ 10.48.39.243]56538/219 Remove IO ctx and close socket, id [D7000028]

[errmsg] [17062]: (info): %CLIENT\_ORCH\_LOG-6-CLIENT\_ADDED\_TO\_RUN\_STATE: R0/0: wncd: Username entry (guest) joined with ssid (LWA\_EA) for device with MAC: 0c0e.766c.0e97

[aaa-attr-inf] [17062]: (info): [ Applied attribute :bsn-vlan-interface-name 0 "VLAN0039" ]

[aaa-attr-inf] [17062]: (info): [ Applied attribute : timeout 0 1800 (0x708) ]

[aaa-attr-inf] [17062]: (info): [ Applied attribute : url-redirect-acl 0 "IP-Adm-V4-LOGOUT-ACL" ]

[ewlc-qos-client] [17062]: (info): MAC: 0c0e.766c.0e97 Client QoS run state handler

[rog-proxy-capwap] [17062]: (debug): Managed client RUN state notification: 0c0e.766c.0e97

[client-orch-state] [17062]: (note): MAC: 0c0e.766c.0e97 Client state transition: S\_CO\_L3\_AUTH\_IN\_PROGRESS -> S\_CO\_RUN

## Related Information

- [Cisco Technical Support & Downloads](#)