

# Understand QoS Hardware Resources on Catalyst 9000 Switches

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## Introduction

This document describes how to understand and verify Quality of Service (QoS) hardware utilization on UADP ASIC based Catalyst 9000 Series Switches

## Prerequisites

### Requirements

Cisco recommends that you have knowledge of these topics:

- Cisco MQC QoS configuration; policy-maps, class-maps, access-control lists, access-control entries

## Components Used

The information in this document is based on these software and hardware versions:

- Cisco Catalyst 9200L Cisco IOS®-XE 17.3.4

The general concepts, ideas, and various outputs can be seen in other Cisco Catalyst 9000 Series

Switches.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

## Related Products

This document can also be used with these hardware and software versions:

- Catalyst 9300 - 9600 Series Switches
- Catalyst 9300X & 9400X
- Cisco IOS® XE 16.x & 17.x Software Versions

## Background Information

- Various features on Catalyst 9000 Series Switches consume limited hardware resources. These resources exist to accelerate the performance of those features, and to deliver the expected high forward rates expected from a switch.
- The scale of these resources can vary from switch model to switch model, but the basic methodology to troubleshoot remains the same across Catalyst 9000 Series Switches with the UADP ASIC
- Commonly, the primary limited hardware resource with Switches is referred to as TCAM - Ternary Content Addressable Memory
- In Catalyst 9000 Series switches, multiple memory types are used beyond TCAM, suited to specific needs of a given feature

**This document helps you to:**

- **Understand** how Quality of Service (QoS) consumes hardware entries
- **Understand** logs or error messages that indicate a QoS hardware resource issue
- **Determine** what actions to take in order remediate hardware resource issues related to QoS

## Terminology

<b>QoS</b>	Quality of Service	A concept / group of related features related to classify, mark, queue, and schedule traffic in and out of a network device
<b>TCAM</b>	Ternary Content-Addressable Memory	A type of memory that stores and queries entries with three different inputs: 0, 1 and X. This type of memory is used in cases where there are multiple matches to the same entry, and the resulting Hash for each would not be unique. This table includes a mask or X value that allows it to know if it matches or does not match this entry.
<b>DSCP</b>	Differentiated Services Code Point	A traffic classification mechanism contained in the IP Header of a packet

<b>CoS</b>	Class of Service	A traffic classification mechanism contained in the Ethernet header of a packet
<b>ACE</b>	Access Control Entry	A single rule or line within an Access Control List (ACL)
<b>ACL</b>	Access Control List	A group of Access Control Entries (ACEs) used by various features to match traffic and take an action
<b>FED</b>	Forward Engine Driver	Software component that programs the hardware of the device

## Review QoS Related Syslogs

If you run out of QoS related resources, SYSLOG messages are generated by the system:

<b>QoS related Syslog Message</b>	<b>Definition</b>	<b>Recovery Actions</b>
%FED_QOS_ERRMSG-4- TCAM_OVERFLOW: Switch 1 R0/0: fed: Failed to program TCAM for policy-map ingress_pmap2 on GigabitEthernet1/0/10.	Hardware (TCAM) reserved for QoS entries has run out of space	Ensure you have a valid / supported configuration. Then, review the remainder of this document to validate the current scale utilization of your switch and possibly step reduce if it is overutilized. Verify your configuration is supported, review the QoS configuration guide for your specific platform and version of software. For 9200L <b>ONLY</b> : Review Cisco bug ID <a href="#">CSCvz54607</a> and Cisco bug ID <a href="#">CSCvz76172</a>
%FED_QOS_ERRMSG-3- QUEUE_SCHEDULER_HW_ERROR : Switch 1 R0/0: fed: Failed to configure queue scheduler for GigabitEthernet1/0/27	Installation to hardware of QoS queue scheduler has failed	Verify your configuration is supported, review the QoS configuration guide for your specific platform and version of software.
FED_QOS_ERRMSG-3- QUEUE_BUFFER_HW_ERROR: R0/0: fed: Failed to configure default queue buffer	Installation to hardware of QoS queue buffers has failed	Review Cisco bug ID <a href="#">CSCvs4997</a>

## Validate Hardware Utilization and Policy Status

**Verify** current QoS TCAM utilization

```
show platform hardware fed switch active fwd-asic resource tcam utilization
```

**Note:** See for more details on this command

### 16.X versions:

```
CAM Utilization for ASIC [0]
Table
```

Max Values	Used Values
------------	-------------

Unicast MAC addresses	16384/256	15/21
L3 Multicast entries	1024/256	0/7
L2 Multicast entries	1024	9
Directly or indirectly connected routes	8192/3072	2/19
<b>QoS Access Control Entries</b>	<b>1024</b>	<b>40 &lt;&lt;&lt; QoS Entries</b>
Security Access Control Entries	1408	125
Ingress Netflow ACEs	128	8
Policy Based Routing ACEs	512	9
Egress Netflow ACEs	128	8
Flow SPAN ACEs	256	13
Control Plane Entries	512	211
Tunnels	128	17
Lisp Instance Mapping Entries	128	3
SGT_DGT	2048/256	0/1
CLIENT_1E	2048/64	0/0
INPUT_GROUP_1E	1024	0
OUTPUT_GROUP_1E	1024	0
Macsec SPD	128	2

### 17.x Versions:

Codes: EM - Exact\_Match, I - Input, O - Output, IO - Input & Output, NA - Not Applicable CAM Utilization for ASIC [0] Table Subtype Dir Max Used %Used V4 V6 MPLS Other -----

----- Mac Address  
Table EM I 16384 17 0.10% 0 0 0 17 Mac Address Table TCAM I 256 21 8.20% 0 0 0 21 L3 Multicast  
EM I 1024 0 0.00% 0 0 0 0 L3 Multicast TCAM I 256 9 3.52% 3 6 0 0 L2 Multicast TCAM I 1024 11  
1.07% 3 8 0 0 IP Route Table EM I 4096 3 0.07% 2 0 1 0 IP Route Table TCAM I 2048 19 0.93% 6 10

2	1	<b>QoS ACL</b>	<b>TCAM</b>	<b>IO</b>	<b>1024</b>	<b>85</b>	<b>8.30%</b>	<b>28</b>	<b>38</b>
---	---	----------------	-------------	-----------	-------------	-----------	--------------	-----------	-----------

### 0 19 <-- QoS Entries

Security ACL	TCAM	IO	1408	129	9.16%	26	58	0
45								
Netflow ACL	TCAM	I	128	6	4.69%	2	2	0
2								
PBR ACL	TCAM	I	512	9	1.76%	3	6	0
0								
Netflow ACL	TCAM	O	128	6	4.69%	2	2	0
2								
Flow SPAN ACL	TCAM	IO	256	13	5.08%	3	6	0
4								
Control Plane	TCAM	I	512	262	51.17%	114	106	0
42								
Tunnel Termination	TCAM	I	128	18	14.06%	8	10	0
0								
Lisp Inst Mapping	TCAM	I	128	1	0.78%	0	0	0
1								
CTS Cell Matrix/VPN Label	EM	O	2048	0	0.00%	0	0	0
0								
CTS Cell Matrix/VPN Label	TCAM	O	256	1	0.39%	0	0	0
1								
Client Table	EM	I	2048	0	0.00%	0	0	0
0								
Client Table	TCAM	I	64	0	0.00%	0	0	0
0								
Input Group LE	TCAM	I	1024	0	0.00%	0	0	0
0								
Output Group LE	TCAM	O	1024	0	0.00%	0	0	0
0								
Macsec SPD	TCAM	I	128	2	1.56%	0	0	0
2								

**Verify** QoS policy is installed in hardware successfully. Ensure the state is **VALID** and **SET\_INHW**. Look at the bottom of the list for physical interface entries. In switch stacks or stackwise-virtual,

use the switch number, or active / standby to accurately reflect which switch you wish to validate hardware installation on.

```
C9200(config)#policy-map egress_pmap
C9200(config-pmap)#interface gi2/0/9
C9200(config-if)#service-policy output egress_pmap

C9200#show platform software fed switch 2 qos policy target status           <-- switch 2 is used
because the interface in question is Gi2/0/9 which is on switch 2
```

TCG status summary:

Loc Interface	IIF-ID	Dir State:(cfg,opr) Policy
<snip>	L:0 GigabitEthernet2/0/9 0x0000000000000010	OUT VALID,SET_INHW egress_pmap <-- VALID / SET_INHW indicates the policy is understood by software and installed to hardware successfully If you see an invalid policy or error instead of VALID / SET_INHW for a target interface, review the QoS policy and validate length and syntax. Also verify hardware utilization. Later sections of this document detail how to understand the resources a policy can consume.

```
C9200#show run policy-map egress_pmap
Current configuration : 624 bytes
!
policy-map egress_pmap
  class COS_DSCP6
    priority level 1
    queue-buffers ratio 5
  class COS_DSCP5
    bandwidth remaining percent 10
    queue-buffers ratio 5
<snip...>
```

```
C9200#show run class-map COS_DSCP6
Current configuration : 66 bytes
!
class-map match-any COS_DSCP6
match ip dscp ef
!
end
```

## Understand Current Utilization of QoS Hardware Resources

### Usage Example (9200L 17.3.4)

```
C9200#show platform hardware fed switch active fwd-asic resource tcam utilization | i
Codes|ASIC|-|QOS
Codes: EM - Exact_Match, I - Input, O - Output, IO - Input & Output, NA - Not Applicable CAM
Utilization for ASIC [0] Table Subtype Dir Max Used %Used V4 V6 MPLS Other
-----
-----  

QOS ACL          TCAM        IO      1024     85    8.30%   28     38      0
19 <-- Baseline utilization with minimal configuration
```

**Configure and attach** a blank policy-map - no class-maps have been called in this policy-map, so this policy has no intended effect.

```

C9200(config)#policy-map egress_pmap
C9200(config-pmap)#interface gi1/0/9
C9200(config-if)#service-policy output egress_pmap

C9200#show platform hardware fed switch active fwd ASIC resource tcam utilization | i
Codes|ASIC|-|QOS
Codes: EM - Exact_Match, I - Input, O - Output, IO - Input & Output, NA - Not Applicable CAM
Utilization for ASIC [0] Table Subtype Dir Max Used %Used V4 V6 MPLS
Other
-----
-----
QOS ACL TCAM IO 1024 89 8.69% 29 40 0
20 <-- 4 additional entries consumed

```

Observe that with even with zero class-maps attached or actions taken, 4 hardware entries are used, split across V4, V6, and Other.

In this example, a blank test class is added. In a normal scenario, this match-any class-map would allow multiple types of DSCP, CoS, or IPP labels to be matched. But for the example, no values have been called, so the class-map matches no traffic.

```

C9200(config)#class-map match-any TEST_CLASS
C9200(config-cmap)#policy-map egress_pmap
C9200(config-pmap)#class TEST_CLASS

C9200#show platform hardware fed switch active fwd ASIC resource tcam utilization | i
Codes|ASIC|-|QOS
Codes: EM - Exact_Match, I - Input, O - Output, IO - Input & Output, NA - Not Applicable CAM
Utilization for ASIC [0] Table Subtype Dir Max Used %Used V4 V6 MPLS Other
-----
-----
QOS ACL TCAM IO 1024 92 8.92% 30 42 0
20 <-- 3 additional entries consumed

```

The example shows that for each additional class called, even without any specific traffic matched, a baseline of one v4 entry and two v6 entries are consumed.

As you **add** a match statement to each class, further entries are used:

```

C9200(config)#class-map match-any TEST_CLASS
C9200(config-cmap)#match precedence 0

C9200(config-cmap)#do show platform hardware fed switch ac fwd resource tcam utilization | i QOS
QOS ACL TCAM IO 1024 96 9.38% 31 44 0
21 <-- 4 additional entries

C9200(config-cmap)#match precedence 1

C9200(config-cmap)#do show platform hardware fed switch ac fwd resource tcam utilization | i QOS
QOS ACL TCAM IO 1024 99 9.67% 32 46 0
21 <-- 3 additional entries

C9200(config-cmap)#match cos 1

C9200(config-cmap)#do show platform hardware fed switch ac fwd resource tcam utilization | i QOS
QOS ACL TCAM IO 1024 100 9.77% 32 46 0
22 <-- 1 additional entry

C9200(config-cmap)#match dscp 21

C9200(config-cmap)#do show platform hardware fed switch ac fwd resource tcam utilization | i QOS

```

```

QOS ACL          TCAM        IO      1024    103   10.06%    33     48      0
22 <-- 3 additional entries

C9200(config-cmap)#match dscp 22

C9200(config-cmap)#do show platform hardware fed switch ac fwd resource tcam utilization | i qos
QOS ACL          TCAM        IO      1024    103   10.06%    33     48      0
22 <-- 0 additional entries

C9200(config-cmap)#match dscp 23

C9200(config-cmap)#do show platform hardware fed switch ac fwd resource tcam utilization | i qos
QOS ACL          TCAM        IO      1024    106   10.35%    34     50      0
22 <-- 3 additional entries

C9200(config-cmap)#match dscp 31

C9200(config-cmap)#do show platform hardware fed switch ac fwd resource tcam utilization | i qos
QOS ACL          TCAM        IO      1024    109   10.64%    35     52      0
22 <-- 3 additional entries

C9200(config-cmap)#match dscp 32

C9200(config-cmap)#do show platform hardware fed switch ac fwd resource tcam utilization | i qos
QOS ACL          TCAM        IO      1024    109   10.64%    35     52      0
22 <-- 3 additional entries

C9200(config-cmap)#match dscp 33

C9200(config-cmap)#do show platform hardware fed switch ac fwd resource tcam utilization | i qos
QOS ACL          TCAM        IO      1024    112   10.94%    36     54      0
22 <-- 3 additional entries

```

Observe that in some instances, a single match statement consumes no further entries. Further observe that subsequent match statements consume multiple entries.

Before you implement a policy network wide, test the policy as you develop it periodically, and make optimizations as you proceed.

**Note:** For QoS related hardware utilization, the hardware usage does not always scale one-to-one with match statements or Access Control Entries (ACEs). The hardware operates in terms of Value Mask Result, or VMR. In some scenarios, more than one VMR can be needed to fully classify the range of data necessary to fulfill an ACE. Catalyst 9000 Series Switches UADP Family ASICs contain hardware to optimize these scenarios, such as for those ACEs with port range operations (L4OPs), to reduce the need for expansion.

## Troubleshoot Hardware Utilization

This section presents multiple scenarios with this combination of hardware and software to help illustrate a problem scenario and remediation.

- Platform - C9200L-48T-4X
- Cisco IOS®-XE 17.3.4

The presented scenarios illustrate:

- A small policy which adds a relatively small amount of entries to overall utilization
- A large policy which adds a relatively large amount of entries to overall utilization

- A second large policy which causes a failure to install that policy
- Remediation of the failure to install

## Scenario: QoS TCAM Scale Estimation

**Note:** These examples use Object-Group based ACLs. Object groups efficiently represent much larger traditional access-lists. They do not inherently consume more or less TCAM. Rather, they are a simplified and modular way to represent what would otherwise be very long, patterned lists of ACEs.

This example uses an ingress policy to mark packets. It involves Object-Groups, IP Access-Lists, and TCP/UDP Port based matches.

Object Groups	Access List which uses the Object Group	Class Map	Policy Map
object-group network <b>RFC1918-Private-IPv4</b> 10.0.0.0 255.0.0.0 172.16.0.0 255.240.0.0 192.168.0.0 255.255.0.0	ip access-list extended <b>APP_1_PORTS_1</b> 10 permit udp any object-group <b>app_1</b> 20 permit udp object-group <b>app_1</b> range 1433 1434 any 30 permit tcp any object-group <b>app_1</b> range 1433 1434 any 40 permit tcp object-group <b>app_1</b> range 1433 1434 any 50 permit tcp any object-group <b>app_1</b> range 14300 14400 any 60 permit tcp object-group <b>app_1</b> range 14300 14400 any	class-map match-any <b>BigClass</b> match access-group name <b>APP_1_PORTS_1</b>	policy-map ingress_pma class <b>BigCl</b> set dscp cs
object-group network <b>app_1</b> group-object <b>RFC1918-Private-IPv4</b>			

Review the chart, and note there are 3 subnets in *object-group network RFC1918-Private-IPv4*

```
object-group network app_1
group-object RFC1918-Private-IPv4
```

```
object-group network RFC1918-Private-IPv4
10.0.0.0 255.0.0.0
172.16.0.0 255.240.0.0
192.168.0.0 255.255.0.0
```

Further, there 6 match statements in *ip access-list extended APP\_1\_PORTS\_1*.

```
ip access-list extended APP_1_PORTS_1
10 permit udp any object-group app_1 range 1433 1434 <-- permits any source, to group app_1 on
UDP ports 1433 - 1434
20 permit udp object-group app_1 range 1433 1434 any <-- reverse of previous line, reminder
that app_1 is made up of RFC1918-Private-IPv4, which is 3 separate subnets
30 permit tcp any object-group app_1 range 1433 1434
40 permit tcp object-group app_1 range 1433 1434 any
50 permit tcp any object-group app_1 range 14300 14400
60 permit tcp object-group app_1 range 14300 14400 any
```

*object-group network app\_1* applies every entry in *object-group network RFC1918-Private-IPv4* to

every entry in *ip access-list extended APP\_1\_PORTS\_1*

This has has a multiplicative effect, because for each ACE in *APP\_1\_PORTS\_1*, it references object-group *app\_1* which itself representes 3 additional ACEs from RFC1918-Private-IPv4

Total utilization estimate for ip access-list extended *APP\_1\_PORTS\_1*, when attached to a class-map and policy-map is:

**APP\_1 used 6 times x 3 object-group ACEs = 18**

Apply the policy and observe TCAM utilization:

```
C9200#show platform hardware fed switch 2 fwd-asic resource tcam utilization | i Codes|ASIC|-|qos
Codes: EM - Exact_Match, I - Input, O - Output, IO - Input & Output, NA - Not Applicable CAM
Utilization for ASIC [0] Table Subtype Dir Max Used %Used V4 V6 MPLS Other
-----
-----
QOS ACL TCAM IO 1024 85 8.69% 29 40 0
20 <-- baseline utilization

C9200(config-pmap)#interface gi1/0/9
C9200(config-if)#service-policy input ingress_pmap

C9200#show platform hardware fed switch active fwd-asic resource tcam utilization | i
Codes|ASIC|-|qos
Codes: EM - Exact_Match, I - Input, O - Output, IO - Input & Output, NA - Not Applicable CAM
Utilization for ASIC [0] Table Subtype Dir Max Used %Used V4 V6 MPLS Other
-----
-----
QOS ACL TCAM IO 1024 107 10.45% 47 40 0
20 <-- 22 entries consumed
```

## Summary

- The ACLs define object groups which expand to consume **18** additional entries, due to the multiplicative effect of object groups
- The policy map consumes **4** entries by default
- This adds to **22 entries consumed**

## Scenario: QoS TCAM Scale Increased (not exceeded)

This example is a continuation of the previous with a larger policy. This establishes how you can quickly consume a large amount of TCAM.

Policy 1:

Object Groups	Access Lists which use the Object Groups	Class Map	Policy Map
object-group network <b>experimental_1</b> 240.1.192.0 255.255.192.0	ip access-list extended <b>APP_1_PORTS_1</b> 10 permit udp any object-group <b>app_1</b> range 1433 1434	class-map match-any <b>BigClass_1</b> match access-group name <b>APP_3_PORTS_2</b>	policy-map big_ingress p class

```

240.2.96.0 255.255.224.0 20 permit udp object-group
240.3.160.0          app_1 range 1433 1434 any
255.255.240.0          <4 more lines>
240.4.32.0 255.255.224.0 ip access-list extended
240.5.160.0          APP_1_PORTS_2
255.255.224.0          10 permit udp any object-group
240.6.192.0          app_1 range 7750 7759
255.255.224.0          20 permit udp object-group
240.7.128.0          app_1 range 7750 7759 any
255.255.128.0          <18 more lines>
240.8.0.0 255.255.0.0 ip access-list extended
240.9.128.0          APP_1_PORTS_3
255.255.192.0          10 permit udp any object-group
240.10.224.0          app_1 range 22030 22031
255.255.224.0          20 permit udp object-group
240.11.0.0 255.255.240.0 app_1 range 22030 22031 any
240.12.160.0          <6 more lines>
255.255.224.0          ip access-list extended
240.13.192.0          APP_2_PORTS_1
255.255.224.0          10 permit udp any object-group
240.14.192.0          app_2 range 6000 9291
255.255.240.0          20 permit udp object-group
240.15.128.0          app_2 range 6000 9291 any
255.255.224.0          ip access-list extended
object-group network      APP_3_PORTS_1
experimental_2          10 permit tcp any object-group
241.0.0.0 255.255.192.0 app_3 eq 7563
241.4.0.0 255.252.0.0 20 permit tcp object-group app_3
241.8.0.0 255.252.0.0 eq 7563 any
host 241.12.1.1          <4 more lines>
host 241.13.1.1          ip access-list extended
host 241.14.1.1          APP_3_PORTS_2
host 241.15.1.1          10 permit udp any object-group
241.16.0.0 255.252.0.0 app_3 eq 554
host 241.20.1.1          20 permit udp object-group
host 241.21.1.1          app_3 eq 554 any
host 241.22.1.1          <2 more lines>
host 241.23.1.1          ip access-list extended
object-group network      APP_3_PORTS_3
RFC1918-Private-IPv4  10 permit udp any object-group
10.0.0.0 255.0.0.0        app_3 eq 22331
172.16.0.0 255.240.0.0  20 permit udp object-group
192.168.0.0 255.255.0.0 app_3 eq 22331 any
<2 more lines>
object-group network      ip access-list extended
app_1                  APP_3_PORTS_4
group-object RFC1918-  10 permit tcp any object-group
Private-IPv4            app_3 eq 5432
object-group network      20 permit tcp object-group app_3
app_2                  eq 5432 any
group-object RFC1918-  <6 more lines>
Private-IPv4            ip access-list extended
                                APP_4_PORTS_1
class-map match-any
BigClass_2
match access-group name
APP_4_PORTS_1
class-map match-any
BigClass_3
match access-group name
APP_1_PORTS_2
match access-group name
APP_3_PORTS_3
match access-group name
APP_2_PORTS_1
class-map match-any
BigClass_4
match access-group name
APP_1_PORTS_3
match access-group name
APP_3_PORTS_4
class-map match-any
BigClass_5
match access-group name
APP_1_PORTS_1
match access-group name
APP_3_PORTS_1
BigClass_1
set dscp cs
class
BigClass_2
set dscp af
class
BigClass_3
set dscp cs
class
BigClass_4
set dscp cs
class
BigClass_5
set dscp cs
class class
default

```

```
object-group network
app_3
group-object RFC1918-
Private-IPv4
object-group network
app_4
group-object RFC1918-
Private-IPv4
group-object
experimental_1
group-object
experimental_2
10 permit udp any object-group
app_4 range 1718 1719
20 permit udp object-group app_4
range 1718 1719 any
<14 more lines>
```

