SG350XG, Sx550X: The Switch Does Not Recognize a USB Flash Drive

Date Identified

May 23, 2017

Date Resolved

September 8, 2017

Products Affected

Model	Firmware Version	Fixed In
SG350XG, Sx550X	2.2.0.x	2.3.0.130

Problem Description

After a unit switchover from Standby to Active (Primary), the USB interface on the switch does not detect when a USB flash drive is inserted (disk on key).

If you are unfamiliar with the terms used in this document, check out Cisco Business: Glossary of New Terms.

Resolution

This issue is fixed when you upgrade to the firmware version 2.3.0.130. To upgrade, click here for instructions.