System Log Configuration on RV215W

Objective

Logs are records of network events. They are important tools that are used to understand how a network works. Logs are also useful for network management and debugging. The RV215W can record the logs itself, send the logs to a remote server, or send the logs to an e-mail address.

This article explains how to configure and view on the RV215W.

Applicable Devices

RV215W

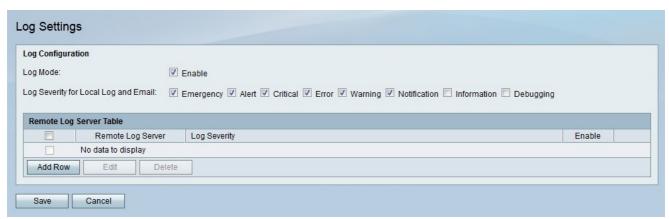
Software Version

• 1.1.0.5

Log Configuration

Log Settings

Step 1. Log in to the web configuration utility and choose **Administration > Logging > Log Settings**. The *Log Settings* page opens:

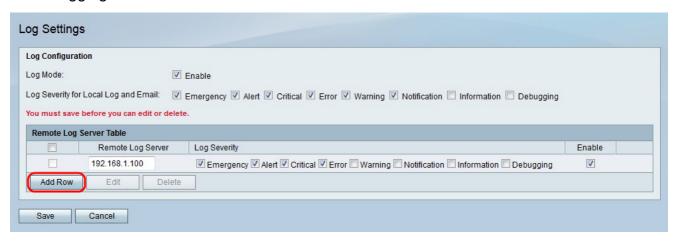


Step 2. Check **Enable** in the Log Mode field to enable Logs.

Step 3. Check the check box that corresponds to the types of logs you want to receive. The logs are ordered based on severity. When a box is checked, all logs that have higher severity are also checked. The following log severity levels are listed from highest to lowest.

- Emergency The system is unusable.
- Alert Action is needed.
- Critical The system is in critical condition.
- Error The system is in error condition.

- Warning A system warning occurred.
- Notification A system notice occurred.
- Information Device information.
- Debugging Provides detailed information about an event.



Step 4. Click **Add Row** to add a remote log server.

Step 5. Enter the IP address of the remote server that is to collect log data in the Remote Log Server field.

Step 6. Check the check box that corresponds to the desired types of logs you want the remote server to receive. The logs are ordered based on severity. When a box is checked, all logs that have higher severity are also checked.

Step 7. Check **Enable** to enable the remote log server.

Step 8. Click Save.

E-mail Log Settings

Step 1. Log in to the web configuration utility and choose **Administration > Logging > E-mail Settings**. The *E-mail Settings* page opens:

| E-mail Settings | | | |
|-----------------|--|------------------------------|----------------------|
| | Log E-mail Configuration | | |
| | E-mail Logs: | ▼ Enable | |
| | Minimum Email Log Severity: | Debugging Configure Severity | <u> </u> |
| | E-mail Server Address: | mail.server.com | (Hint: mail.abc.com) |
| | E-mail Server Port: | 25 (Range: 1 - 6553 | 5, Default: 25) |
| | Return E-mail Address: | return@server.com | (Hint: test@abc.com) |
| | Send to E-mail Address (1): | send@server.com | (Hint: test@abc.com) |
| | Send to E-mail Address (2) (Optional): | | |
| | Send to E-mail Address (3) (Optional): | | |
| | E-mail Encryption (SSL): | Enable | |
| | Authentication with SMTP server: | CRAM-MD5 ▼ | |
| | E-mail Authentication Username: | username | |
| | E-mail Authentication Password: | ••••• | |
| | E-mail Authentication Test: | Test | |
| | Send E-mail Logs by Schedule | | |
| | Unit | Weekly ▼ | |
| | Day: | Friday 🔻 | |
| | Time: | 05 ▼ PM ▼ | |
| Save Cancel | | | |

Step 2. Check **Enable** in the E-mail Logs field to configure and enable e-mail logs.

Note: The minimum severity of logs that will be sent to the e-mail is displayed in the Minimum Email Log Severity field. Click **Configure Severity** to configure the type of logs sent.

- Step 3. Enter the address of the Simple Mail Transfer Protocol (SMTP) server that is associated with the e-mail address in the E-mail Server Address field.
- Step 4. Enter the port that is used with the SMTP server in the E-mail Server Port field.
- Step 5. Enter an e-mail address in the Return E-mail Address field. The return e-mail

address is used if the send to e-mail addresses are not available.

Step 6. Enter an e-mail address for the RV215W to send logs to in the Send E-mail Address field (1).

Note: The RV215W can send logs to two additional e-mails. Enter these emails in the Send to E-mail Address (2) and Send to E-mail Address (3) fields.

Step 7. Check **Enable** in the E-mail Encryption (SSL) field to encrypt the e-mails. Secure Sockets Layer (SSL) is a cryptographic protocol that provides communication security through the encryption of data.

Step 8. From the Authentication with SMTP Server drop-down list choose the type of authentication method that is required by the SMTP server.

Step 9. If the SMTP server requires authentication enter the e-mail username in the E-mail Authentication Username field.

Step 10. If the SMTP server requires authentication enter the e-mail password in the E-mail Authentication Password field.

Step 11. (Optional) Click **Test** to test the configured e-mail authentication.

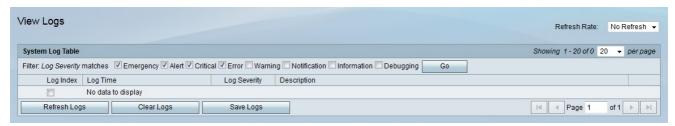
Step 12. From the Unit drop-down list choose an option that corresponds to the desired time the logs should be sent.

- Never The logs are never sent.
- Hourly The logs are sent hourly.
- Daily The logs are sent daily. From the Time drop-down lists choose a time for the logs to be sent.
- Weekly The logs are sent weekly. From the Day and Time drop-down lists choose a day and time for the logs to be sent.

Step 13. Click Save.

View Logs

Step 1. Log in to the web configuration utility and choose **Status > View Logs**. The *View Logs* page opens:



The following displays information about the system log table.

- Log Index The index number of the log.
- Log Time The time the log was recorded.

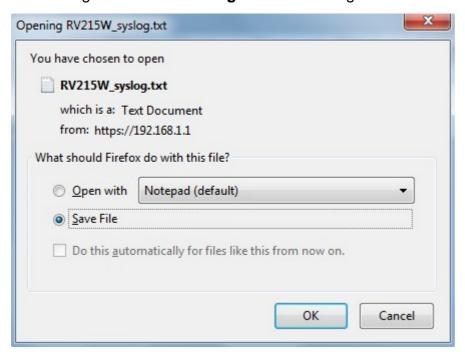
- Log Severity The type of log
- Description A brief description of the log.

Step 2. Check the box that corresponds to the types of logs you want to filter in the Filter: Log Severity Matches field. The logs are ordered based on severity. When a box is checked, all logs that have higher severity are also checked. The following log severity levels are listed from highest to lowest.

- Emergency System is unusable.
- Alert Action is needed.
- Critical The system is in critical condition.
- Error The system is in error condition.
- Warning A system warning occurred.
- Notification A system notice occurred.
- Information Device information.
- Debugging Provides detailed information about an event.

The following options are available for the *View Logs* page.

- Refresh Rate From the Refresh Rate drop-down list choose an interval for the log table to refresh.
- Refresh Logs Click **Refresh Logs** to refresh the log table.
- Clear Logs Click Clear Logs to clear the log table.



Save Logs — Click Save Logs to open or save the logs.