Create Rule to Set Alert Levels on the Cisco FindIT Kaseya Plugin

Introduction

The Cisco FindIT Kaseya Plugin is a module that installs on the Kaseya Virtual System Administrator (VSA). It tightly integrates the Cisco FindIT Network Manager with the Kaseya VSA, allowing for centralized management of the network. The plugin allows access to the powerful management features of FindIT including action management, dashboards, device discovery, network topology, remote device management, actionable alerts, and event history.

The Alerts page in the Cisco FindIT Kaseya Plugin web-based utility allows you to create rules that use FindIT events as a trigger to generate standard Kaseya alerts.

In this scenario, a rule will be created to send out a Warning message for any events that would occur in all FindIT sites and devices to inform the user and take actions as necessary.

Objective

This article aims to show how to create a rule to set Alert levels on the Cisco FindIT Kaseya Plugin.

Applicable Devices

- FindIT Network Manager
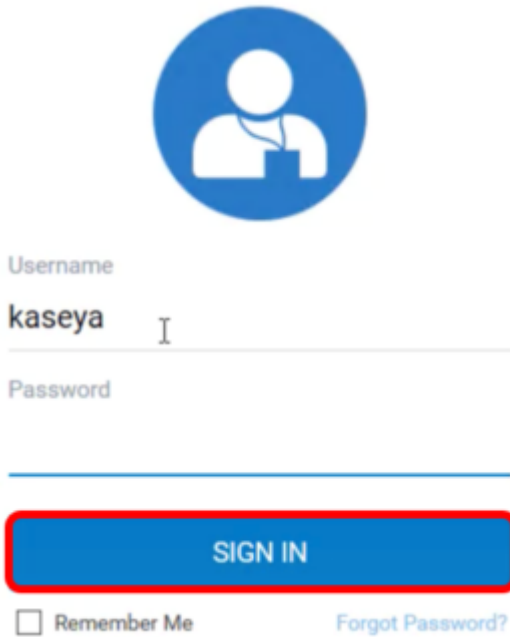
- FindIT Network Probe

Software Version

- 1.1

Create Rule to Set Alert Levels

Step 1. Launch a web browser and enter the IP address of your Kaseya VSA server on the address bar and then click **Enter**.
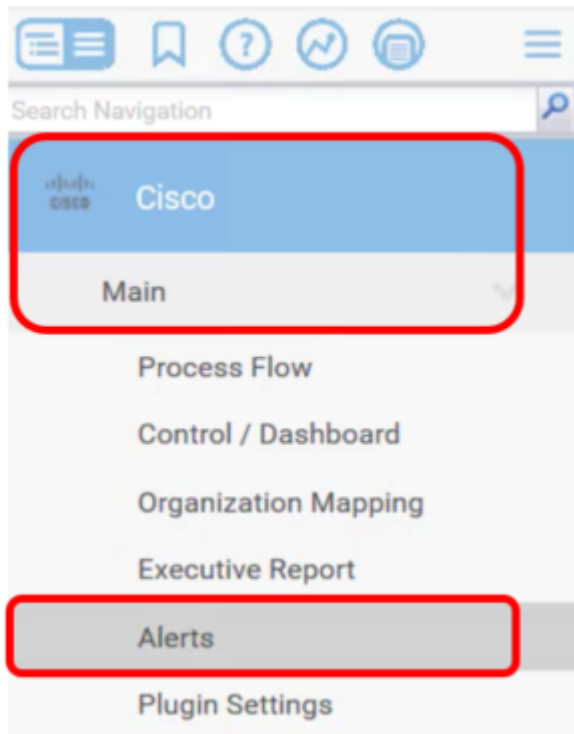

Note: In this example, the IP address used is 10.10.0.1

Step 2. Enter your Kaseya account login credentials in the *Username* and *Password* fields provided, and then click **SIGN IN**.
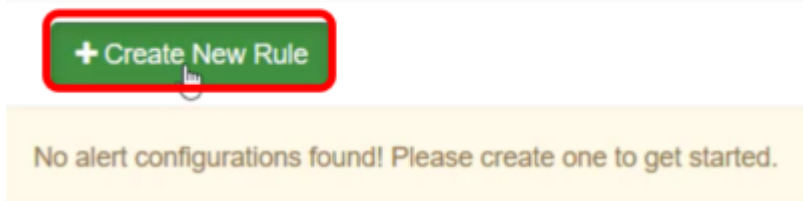

Note: In this example, *kaseya* is used as the Username.

Step 3. Choose **Cisco > Main > Alerts** in the Navigation Panel.

Step 4. Under FindIT Alerts, click on the **Create New Rule** button.

FindIT Alerts

No alert configurations found! Please create one to get started.

The Create Rule page will then appear.

Step 5. In the *Name* field, enter the name that you want for the rule.

Name ❷   Warning Level

Note: In this example, *Warning Level* is entered.

Step 6. In the *Description* field, enter a description for the rule.

Description ❷   Warning or higher

Note: In this example, *Warning or higher* is entered.

Step 7. Click on the Event Type drop-down menu in the For Events area to choose the type of event for the rule to apply.

For Events: **Event Type**

All

All

/action/reboot/accept

/action/reboot/fail

/action/reboot/progress

/action/reboot/complete

/action/backup/accent

Matching devices:

Raise action:

Note: In this example, *All* is chosen. This means that the Warning alert will be sent out whenever an event occurs, regardless of its type.

Step 8. Click the Event Severity drop-down menu to choose the severity.

Event Severity

All

All

Critical

Warning

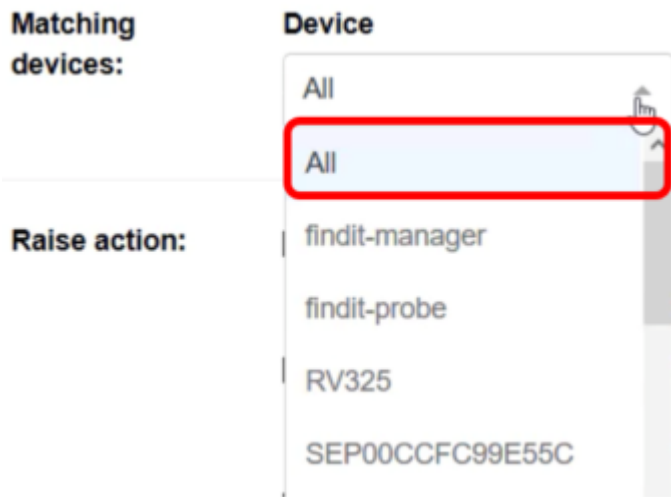Info

Note: In this example, *Warning* is chosen.

Step 9. (Optional) Check the **Include higher** check box if you want the rule to also apply when events occur that have higher severity than the one you have set.
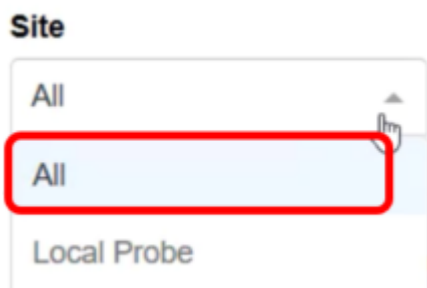
Event Severity

Warning   ✓ Include higher

Step 10. Click on the Device drop-down menu in the Matching devices area to choose the FindIT devices where the rule shall apply.
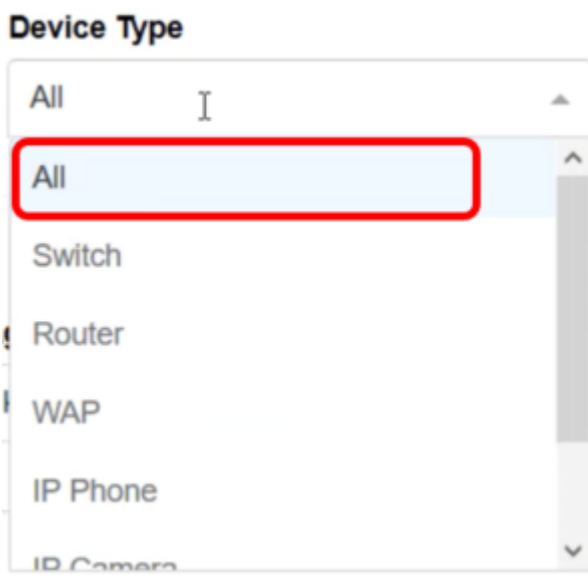
Note: In this example, *All* is chosen.

Step 11. Click on the Site drop-down menu to choose the FindIT site where you wish the rule to apply.
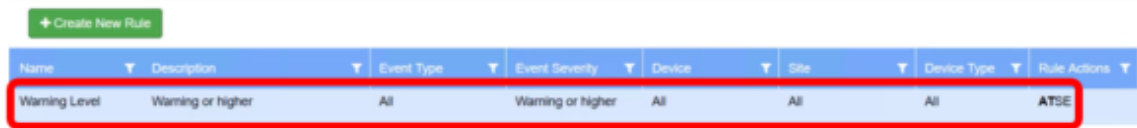

Note: In this example, *All* is chosen.

Step 12.Click on the Device Type drop-down menu to filter the FindIT devices where you wish the rule to apply depending on their type. In this example, *All* is chosen.

Note: The Raise action section is outside of the scope boundary as items correlate to functions outside of the plugin, thus, in Kaseya VSA itself.

Step 13. Click on the **Create Rule** button. When settings have been saved, the table showing the newly configured rule will now be visible in the FindIT Alerts page.

Name	Description	Event Type	Event Severity	Device	Site	Device Type	Rule Actions
Warning Level	Warning or higher	All	Warning or higher	All	All	All	**AT**SE

You now have successfully created a rule to set the Alert levels on the Cisco FindIT Kaseya Plugin.

Name	Description	Event Type	Event Severity	Device	Site	Device Type	Rule Actions
Warning Level	Warning or higher	All	Warning or higher	All	All	All	**AT**SE