

# Backup and Restore using Cisco Business Mobile App

## Objective

The objective of this document is to show you how to backup and restore configuration of Cisco Business devices in your network using the Cisco Business Mobile app.

## Introduction

The Cisco Business Mobile app enables you to deploy and manage supported Cisco Business switches and wireless access points in your network from a mobile device.

Using the Cisco Business Mobile app, you can backup and restore configuration of Cisco Business devices with ease.

## Applicable Software | Version

- Cisco Business Mobile App | 1.0.24 ([link to App Store](#))

Let's get started!

## System Requirements for Cisco Business Mobile app

The Cisco Business Mobile app is supported on Apple iOS-based devices running iOS version 13.0 and above.

The following Cisco Business devices can be managed by the Cisco Business Mobile app:

- Cisco Business 220 Series Smart Switches
- Cisco Business 250 Series Smart Switches
- Cisco Business 350 Series Managed Switches
- Cisco Business100 Series Access Points
- Cisco Business100 Series Mesh Extenders
- Cisco Business 200 Series Access Points

## Backup Configuration

### Step 1

Open the Cisco Business Mobile app.



## Step 2

Select **Network Devices**.

< All Sites      Lab      🔔

N Vincent Ave, Sioux Falls, SD, United States

**CRITICAL ISSUES**  
Check notifications. Something need your immediate attention.

Information updated right now. Pull down to refresh

⚙️ Network Settings      + Add Devices

Networks & Devices

📶 1 WiFi Networks      🌐 1 Wired Networks

↕️ 4 Network Devices      ● 1 Offline  
● 3 Online

Usage

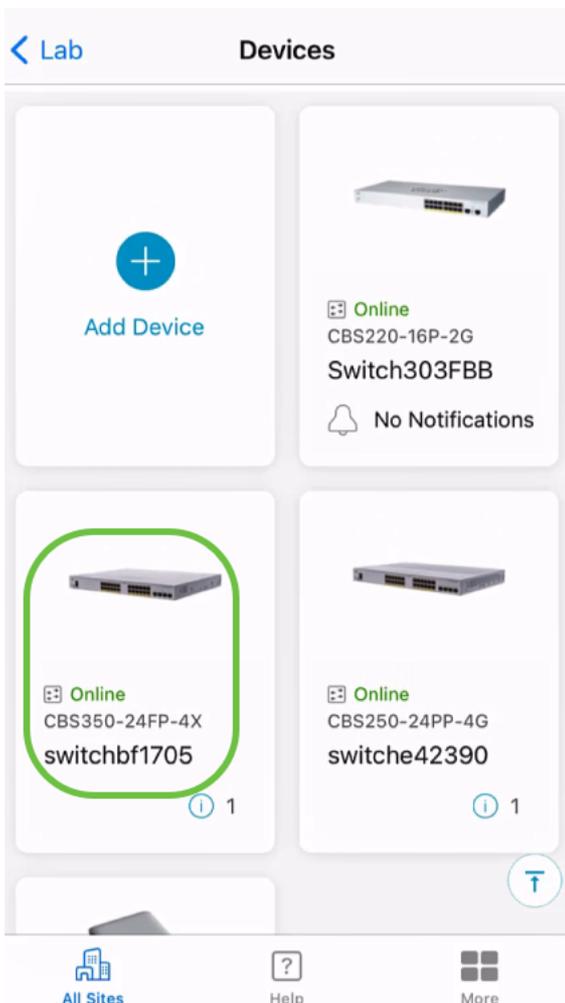
📱 1 Clients Connected      📱 Most used app: icloud

Performance

All Sites      Help      More

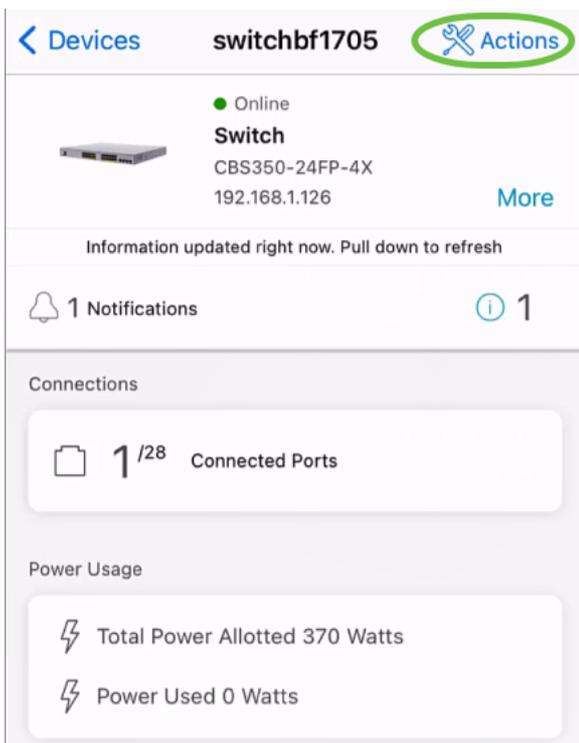
## Step 3

Choose the device. In this example, **CBS350** switch is selected.



#### Step 4

Select the **Actions** button.



#### Step 5

Click **Backup & Restore**.

SWITCHBF1705

## Actions

These are different actions that you can take on the device

[Backup & Restore](#)

[Edit device details](#)

[Reboot](#)

[Upgrade firmware](#)

[Delete Device](#) ⓘ

### Step 6

Click **Take a new backup**.

< switchbf1705

**Switch**  
switchbf1705

Status ● Online  
Model CBS350-24FP-4X  
IP Address 192.168.1.126

**Backups for switchbf1705**

No backups available

Take a new backup

### Step 7

Enter a *Backup note* and click **Backup**.

< Back

switchbf1705

## Backup

Creating a backup saves a copy of your device's configuration and settings to a file. The backup will be named and saved based on the date and time of its creation.

Backup note

1

test backup

Add a note to remember why you took this backup. This note is especially helpful in identifying the backup you want to restore from later.

2

Cancel

Backup

The backup process will take a few minutes.

< Back

switchbf1705

## Backup

Please wait while your backup creating...



In Progress



Backup...

### Step 8

Once the backup has been completed, you will see a notification. Click **Done**.

< Back



Done! Your backup has been created.

**switchbf1705**

Backup name Jun 3, 2021, 21:46 PM

Backup note test backup

Done

### Step 9

Tap on the backup file you created.

switchbf1705

 **Switch**  
switchbf1705

Status ● Online  
Model CBS350-24FP-4X  
IP Address 192.168.1.126

**Backups for switchbf1705**

 Jun 3, 2021, 21:46 PM  
test backup

Take a new backup

### Step 10

Select **Restore** from the options.

switchbf1705

Jun 3, 2021, 21:46 PM

test backup

**Restore**

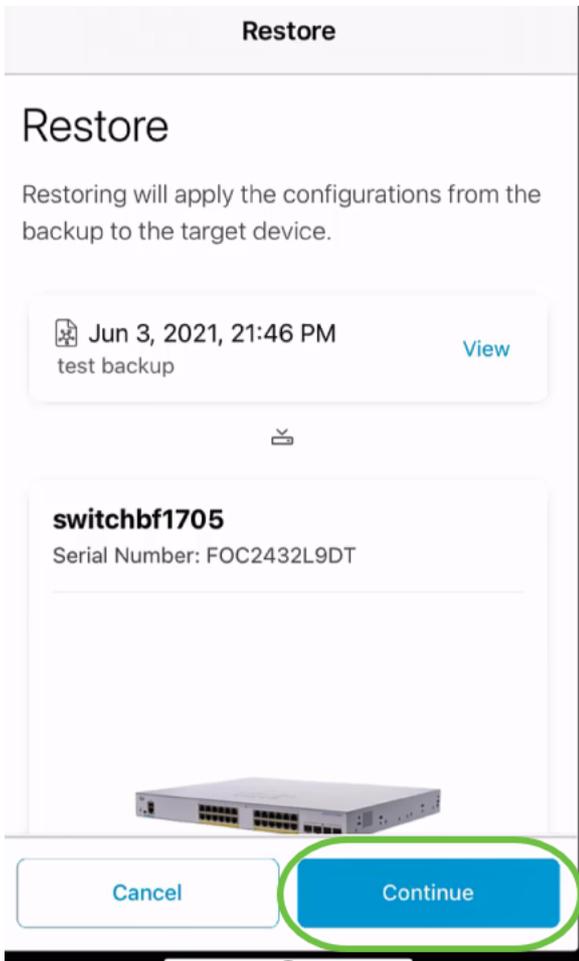
Delete

Share

View

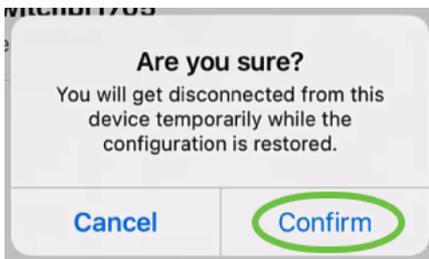
### Step 11

Click **Continue**.



## Step 12

Click **Confirm** to continue.



The restore process may take up to 10 minutes.



## Backup Restore

### Restoring...

May take up to 10 minutes

#### switchbf1705

Serial Number : FOC2432L9DT

Backup File : Jun 3, 2021, 21:46 PM



Restoring config file

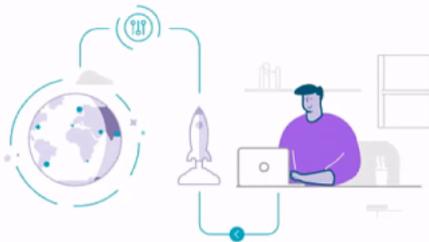
0%



Restoring....Do not quit or minimize the app till it's done

### Step 13

Once the backup file has been restored, you will see a notification. Click **Done**.



Done! Your devices have been restored

#### switchbf1705

switchbf1705 updated from backup of Jun 3, 2021, 21:46 PM

Done

## Conclusion

That's it! You have successfully completed the backup and restore process using the Cisco Business Mobile app.

Looking for more articles on the Cisco Business Mobile application? Look no further! Click any of the tags below to be brought directly to that topic. Enjoy!

[Overview](#) [Troubleshooting](#) [Device Management](#) [Upgrade Firmware](#) [Reboot a Device](#) [Debug Logs](#)