

Unable to change HDD status from Unconfigured good to JBOD

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Introduction

This article describes the scenario where unable to change the HDD's state from Unconfigured good to JBOD as the pass through controller UCSC-SAS12GHBA supports only JBOD mode

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

- UCSC-C220-M4L
- CIMC: 3.0.3a
- 2xUCS-HD12TB10KHY-E
- RAID controller : Pass through UCSC-SAS12GHBA

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

Refer the UCSC-240C-M4L specification [here](#)

■ Cisco 12 Gbps Modular SAS HBA with internal SAS connectivity

- Supports up to 24 internal drives (only 4 drives supported in this server)
- Plugs into a dedicated PCIe slot at the rear of the server (slot 1 of riser 1)
- Supports JBOD only, not RAID, as shown in the below table.

Troubleshooting steps

1. UCS-HD12TB10KHY-E is supported with controller UCSC-SAS12GHBA as per the spec sheet of UCSC-C220-M4L.

<https://www.cisco.com/c/dam/en/us/products/collateral/servers-unified-computing/ucs-c-series-rack-servers/c220m4-lff-spec-sheet.pdf>

(2) Cisco 12 Gbps Modular SAS HBA

- If you selected a Cisco 12 Gbps Modular SAS HBA you have the following option:
 - Select up to 4 HDDs listed in [Table 10](#).

Table 10 Available Hot-Pluggable Sled-Mounted HDDs

Product ID (PID)	PID Description	Drive Type	Capacity
HDDs			
UCS-HD8T7KEM	8 TB 12G SAS 7.2K RPM LFF HDD (512e)	SAS	8 TB
UCS-HD4T7KL12G	4 TB 12G SAS 7.2K RPM LFF HDD	SAS	4 TB
UCS-HD2T7KL12G	2 TB 12G SAS 7.2K RPM LFF HDD	SAS	2 TB
UCS-HD10T7KEM	10 TB 12G SAS 7.2K RPM LFF HDD (512e)	SAS	10 TB
UCS-HD6T7KEM	6 TB 12G SAS 7.2K RPM LFF HDD (512e)	SAS	6 TB
UCS-HD1T7KL12G	1 TB 12G SAS 7.2K RPM LFF HDD	SAS	1 TB
UCS-HD10T7KL4K ¹	10 TB 12G SAS 7.2K RPM LFF HDD (4K sector format)	SAS	10 TB
UCS-HD8T7KL4K ¹	8 TB 12G SAS 7.2K RPM LFF HDD (4K sector format)	SAS	8 TB
UCS-HD6T7KL4K ¹	6 TB 12G SAS 7.2K RPM LFF HDD (4K sector format)	SAS	6 TB
UCS-HD2T7KL6GA	2 TB 6G SATA 7.2K RPM LFF HDD	SATA	2 TB
UCS-HD12TB10KHY-E	1.2 TB 3.5 inch 12G SAS 10K RPM HDD	SAS	1.2 TB
UCS-HD600G15KHY-E	600 GB 3.5 inch Hybrid 6G SAS 15K RPM HDD	SAS	600 GB
UCS-HD300G15KHY-E	300 GB 3.5 inch Hybrid 6G SAS 15K RPM HDD	SAS	300 GB

2. There is no Option in the CIMC>Inventory>Storage>Controller/VD properties to set/change the HDD status to JBOD.

Cisco Integrated Management Controller

admin@192.168.4.69 - C220-FCH2139V0V5

/ ... / UCSC-SAS12GHBA (SLOT-HBA) / Physical Drive Info

Controller Info | Physical Drive Info

Physical Drives

Controller	Physical Drive Number	Status	Health	Boot Drive	Drive Firmware	Coerced Size
<input type="checkbox"/> SLOT-HBA	5	Unconfigured	Good	true	N004	1144641 MB
<input type="checkbox"/> SLOT-HBA	6	Unconfigured	Good	false	N004	1144641 MB

Cisco Integrated Management Controller

admin@192.168.4.69 - C220-FCH2139V0V5

/ ... / UCSC-SAS12GHBA (SLOT-HBA) / Controller Info

Controller Info | Physical Drive Info

Preboot CLI Version: N/A
 NITELX version: N/A
 Web BIOS Version: N/A
 NVDATA Version: 0b.01.00.0f
 Boot Block Version: N/A
 Boot Version: N/A

Physical Drive Count

Disk Present Count: 2
 Critical Disk Count: 0
 Failed Disk Count: 0

Clear Boot Drive

Health/Status

Composite Health: ✔ Good
 Controller Status: Optimal
 Chip Temperature: 41

Firmware Versions

Product Name: UCSC-SAS12GHBA
 Serial Number: 580bcbeac420800
 Firmware Package Build: 11.00.00.10

PCI Info

PCI Slot: SLOT-HBA
 Vendor ID: 1000
 Device ID: 00

HW Configuration

Controller SAS Address: 580bcbeac420800
 Flash Present: true
 Flash Size: 0 MB
 Number Of Backend Ports: 0

Error Counters

Memory Correctable Errors: 0
 Memory Uncorrectable Errors: 0

3. Check the status of the controller settings from the CLI and the controller shows JBOD is Enabled:

```
C220-FCH2139V0V5 /chassis/storageadapter # show settings
PCI Slot SLOT-HBA:
  Info Valid: Yes
  Enable JBOD Mode: true
  Info Invalid Cause:
  Predictive Fail Poll Interval: 0 sec
  Rebuild Rate: 0 %
  Patrol Read Rate: 0 %
  Consistency Check Rate: 0 %
  Reconstruction Rate: 0 %
  Cache Flush Interval: 0 sec
  Max Drives to Spin Up at Once: 0
  Delay Among Spinup Groups: 0 sec
  Physical Drive Coercion Mode: None
  Cluster Mode: false
  Battery Warning: false
  ECC Bucket Leak Rate: 0 min
  Expose Enclosure Devices: false
  Maintain PD Fail History: false
  Enable Copyback on SMART: false
  Enable Copyback to SSD on SMART Error: false
  Native Command Queuing: enabled
  Enable Spin Down of Unconfigured Drives: false
  Enable SSD Patrol Read: false
  AutoEnhancedImport: false
C220-FCH2139V0V5 /chassis/storageadapter #
```

4. No option is available from CIMC CLI to change/set the HDD status to JBOD.
5. When the server reboots, it prompts to select CTRL+C to get into the web bios utility of UCSC-SAS12GHBA.
But there is no option from webbios as well to change the physical drive status.

Resolution

The HDD's will remain in 'Unconfigured Good' state when managed by Pass through controller UCSC-SAS12GHBA.

After an install of Windows 2012 R2 on the Unconfigured good drive - HDD#1 and the installation completed.

Post the Installation the drive - HDD#1 continued to remain in Unconfigured Good state.

Related Information

[CSCv74706](#) - CIMC GUI - Physical drive state displayed as Unconfigured Good with UCSC-SAS12GHBA