

# Invalid URL 'https:///v1/clouds': No host supplied after upgrade Secure Email Gateway to 15 release

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## Introduction

This document describes how to solve the error **Invalid URL 'https:///v1/clouds': No host supplied** after the Secure Email Gateway upgrades to 15 release.

## Problem

**Invalid URL 'https:///v1/clouds': No host supplied** error appears after Secure Email Gateway upgrades to 15 release.

## Solution

The error appears under the next conditions:

1. If an older config file from 14 release is loaded in Secure Email Gateway 15 release
2. If the file reputation server is not reachable.

In order to mitigate the second condition you need to allow the next ports in your Firewall, depending on the region the File Reputation is set. In case your configuration implies the use of a Proxy, File Reputation server needs to be reachable from the proxy, as shown in the image.

Region	Purpose	Hostname	Default Port	Protocol
North America	File Reputation	cloud-esa-asn. amp.cisco.com cloud-esa-est. amp.cisco.com	443	TCP
	File Analysis	panacea.threatgrid.com	443	TCP
	API	api.amp.cisco.com	443	TCP
	Event Server	intake.amp.cisco.com	443	TCP
	Management Server	mgmt.amp.cisco.com	443	TCP
Europe	File Reputation	cloud-esa-asn. eu.amp.cisco.com cloud-esa-est. eu.amp.cisco.com	443	TCP
	File Analysis	panacea.threatgrid.eu	443	TCP
	API	api.eu.amp.cisco.com	443	TCP
	Event Server	intake.eu.amp.cisco.com	443	TCP
	Management Server	mgmt.eu.amp.cisco.com	443	TCP
Asia Pacific, Japan, China	File Reputation	cloud-esa-asn. apjc.amp.cisco.com cloud-esa-est. apjc.amp.cisco.com	443	TCP
	File Analysis	Use European or North American hostnames	443	TCP
	API	api.apjc.amp.cisco.com	443	TCP
	Event Server	intake.apjc.amp.cisco.com	443	TCP
	Management Server	mgmt.apjc.amp.cisco.com	443	TCP

## Related Information

- [User Guide for AsyncOS 15.0 for Cisco Secure Email Gateway - GD \(General Deployment\)](#)
- [CSCwh30285 - After upgrade to version 15 AMP may fail to run under certain specific network conditions](#)