

Change or Recover Password for FTD through FXOS Chassis Manager

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Introduction

This document describes how to change the password for a Cisco Firepower Threat Defense (FTD) instance via the Cisco Firepower eXtensible Operating System (FXOS) Chassis Manager even when you do not know the current password.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Cisco Firepower Threat Defense (FTD)
- Cisco Firepower eXtensible Operating System (FXOS) Chassis Manager

Components Used

- Cisco Firepower Threat Defense (FTD) 6.2.2 or higher
- Cisco Firepower 4120 Security Appliance version FXOS 2.2 or higher

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

There are cases in which security policies require network administrators to regularly change passwords for devices.

Also, it can be the case that a password for a device is lost and needs to be recovered.

In the case of FTD instances over FP41xx and FP93xx Security Appliances, this can be accomplished via the FXOS Chassis Manager.

Cisco Firepower Threat Defense - Configuration

General Information Settings Agreement

Interface Information

Management Interface: Ethernet1/7

Management

Address Type: IPv4 only

IPv4

Management IP: 192.168.1.1

Network Mask: 255.255.255.0

Network Gateway: 192.168.1.254

OK Cancel

Step 5. Enter your new password for the FTD application in the **Password** text box.

Cisco Firepower Threat Defense - Configuration

General Information Settings Agreement

Registration Key: Set: Yes

Confirm Registration Key: *****

Password: ***** Set: Yes

Confirm Password:

Firepower Management Center IP: 192.168.1.1

Search domains:

Firewall Mode: Transparent

DNS Servers: 192.168.1.1

Fully Qualified Hostname:

Eventing Interface:

OK Cancel

Step 6. Reenter your new password in the **Confirm Password** text box.

Note: Restart the device at the FXOS level before the new password takes effect.

Bootstrap Settings Update Confirmation



Updating the bootstrap settings from the Firepower Chassis Manager is for disaster recovery only; we recommend that you instead change bootstrap settings in the application. To update the bootstrap settings from the Firepower Chassis Manager, click **Restart Now**: the old bootstrap configuration will be overwritten, and the application will restart. Or click **Restart Later** so you can manually restart the application at a time of your choosing and apply the new bootstrap settings (**Logical Devices > Restart**).

Note: For FTD, if you change the management IP address, be sure to change the device IP address in **FMC (Devices > Device Management > Device tab > Management area)**. This task is not required if you specified the NAT ID instead of the device IP address in FMC.

Restart Now

Restart Later

Cancel

Verify

Log in to your FTD application via SSH to ensure your new password has been correctly applied.