

# Cloud Administrator Role Limitations

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## Introduction

This document describes what features and settings in the Graphical User Interface (GUI) and commands within the Command Line Interface (CLI) the Cloud Administrator role does not have access to within Cloud Email Security (CES). The Cloud Administrator is a predefined built-in role that is provided to CES customers for general administration purposes.

## What does the Cloud Administrator not have access to within the GUI of the Email Security Appliance (ESA)?

Help and Support --> Packet Capture

Network --> IP Interfaces

Network --> DNS

Network --> Routing

Network --> CRL Sources

Security Services --> Service Updates

System Administration --> Alerts

System Administration --> Shutdown/Suspend

System Administration --> System Upgrade

System Administration --> Network Access

System Administration --> General Settings

System Administration --> System Setup Wizard

System Administration --> Next Steps

## What commands does the Cloud Administrator not have access to on the ESA?

Command

-----

clustercheck

clustermode  
displayalerts  
mailconfig  
packetcapture  
reboot  
replugstatus  
resetconfig  
resetqueue  
revert  
saveconfig  
showconfig  
shutdown  
systemsetup  
tzupdate  
updatenow  
upgrade  
wipedata

Config

-----

alertconfig  
clusterconfig  
dnsconfig  
dnshostprefs  
enginestatus  
etherconfig  
interfaceconfig  
ipcheck  
loadconfig  
rollbackconfig  
routeconfig  
setgateway  
sethostname  
tcpsservices  
updateconfig  
upgradeconfig

## **What does the Cloud Administrator not have access to within the GUI of the Security Management Appliance (SMA)?**

Help and Support --> Packet Capture

Management --> Centralized Services --> Centralized Configuration Manager

Management --> Centralized Services --> Centralized Reporting

Management --> Centralized Services --> Centralized Upgrade Manager

Management --> Network --> IP Interfaces

Management --> Network --> DNS

Management --> Network --> Routing

System Administration --> Alerts

System Administration --> Shutdown/Reboot

System Administration --> System Upgrade

System Administration --> Update Settings

System Administration --> Network Access

System Administration --> General Settings

System Administration --> System Setup Wizard  
System Administration --> Next Steps

Web

## What commands does the Cloud Administrator not have access to on the SMA?

Command

-----

checkproxyrestart  
displayalerts  
mailconfig  
packetcapture  
reboot  
resetconfig  
resetqueue  
resumetransfers  
revert  
saveconfig  
showconfig  
shutdown  
suspendtransfers  
tzupdate  
updatenow  
upgrade

Config

-----

alertconfig  
certconfig  
dnsconfig  
etherconfig  
interfaceconfig  
loadconfig  
rollbackconfig  
routeconfig  
setgateway  
sethostname  
tcpservices  
updateconfig  
upgradeconfig

## Related Information

- [Cloud Email Security Docs](#)
- [Accessing the CLI of Your CES Solution](#)