End-of-Support Announcement for Windows XP, Windows Vista, and Windows 2003 for the Cisco AMP for Endpoints Windows Connector

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Cisco is announcing the end-of-support dates for Microsoft Windows XP, Windows Vista, and Windows 2003 operating systems for the Cisco AMP for Endpoints Windows Connector. The last version of the Cisco AMP for Endpoints Windows Connector to support these operating systems will be the v5.x branch.

Table 1 describes the end-of-support milestones, definitions, and dates for the affected operating systems. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract for supported operating systems.

Table 2 lists the operating systems that will be supported by AMP for Endpoints Windows Connector v6.0. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) and receive software updates for critical security patches on the affected operating systems for a period of one year from the date of this announcement.

Table 1. End of Operating Support Milestones and Dates for the AMP for Endpoints Windows Connector

Milestone	Definition	Date
End-of-Support Announcement Date	The date the document that announces the end of support is distributed to the general public.	August 1, 2017
Release of AMP for Endpoints Windows Connector v6.0	The date the AMP for Endpoints Windows Connector v6.0 is available to the general public.	Q4 CY2017
End of Software Maintenance Support Date:	The last date Cisco Engineering will release bug fixes any security patches for this version of the software. After this date, Cisco Engineering will no longer develop, repair,	One calendar year from the date of this announcement
Cisco AMP for Endpoints Windows Connector v5.x on Windows XP,	maintain, or test the product software on these	August 1,

Windows Vista and Windows 2003 Last Date of Support: Cisco AMP for Endpoints Windows Connector v5.x on Windows XP, Windows Vista and Windows 2003	operating systems. The last date to receive support through Cisco Technical Assistance Center (TAC) for the software running on these operating systems. After this date, all support services for the product are unavailable, and the product becomes obsolete.	2018 One calendar year from the date of this announcement August 1, 2018

Table 2. Operating Systems Supported by AMP for Endpoints Windows Connector Version 6.0 and Later

Cisco AMP for Endpoints Windows Connector v6.0 will support these operating systems:

Operating System	Version
Windows	Microsoft Windows 7 (ESU Required) Microsoft Windows 8 and 8.1 Microsoft Windows 10 Microsoft Windows Server 2008 R2 (ESU Required) Microsoft Windows Server 2012

Product Migration Options

Customers are encouraged to upgrade their operating systems to those supported by Microsoft and installing Cisco AMP for Endpoints Windows Connector v6.0 and greater. The list of supported operating systems can be found in the Cisco Advanced Malware Protection for Endpoints Data Sheet.

For More Information

For more information about Cisco AMP for Endpoints, visit http://www.cisco.com/go/amp or contact your local account representative.