Troubleshoot SSH Host Key Verification Failure

Contents

Introduction

This document describes the process to fix the SSH Host key verification failed issue.

Background

This error occurs when a user tries to SSH to DNACenter's grapevine after DNACenter image was upgraded. So far, this issue has only been seen in macOS users.

Description

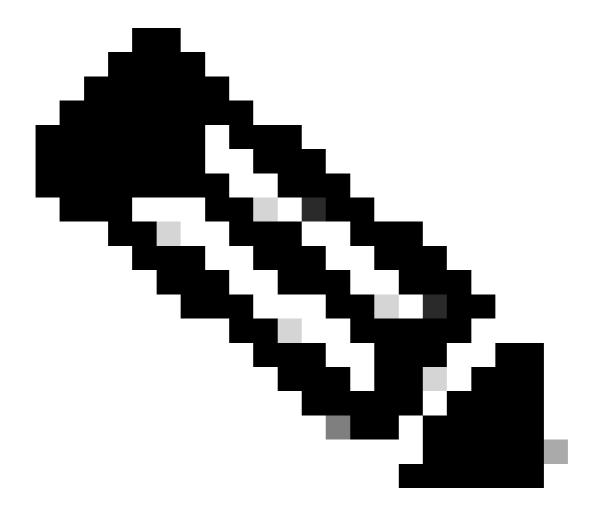
After DNACenter is upgraded to a new image, the local user's SSH key registry file maintains the SSH key used to connect to the previous DNACenter's grapevine build. This is the error:

Solution

In order to solve this issue, the previous grapevine SSH key needs to be deleted from the registry file **known_host** at the local directory ~/.ssh/.

To delete the previous SSH keys, go to terminal and use your text editor of choice to open the file:

[10.197.218.12]:2222 ecdsa-sha2-nistp256 AAAAE2VjZHNhLXNoYTItbmlzdHAyNTYAAAAIbmlzdHAyNTYAAABBBKkToWAUhe [172.16.21.86]:2222 ecdsa-sha2-nistp256 AAAAE2VjZHNhLXNoYTItbmlzdHAyNTYAAAAIbmlzdHAyNTYAAABBBKz4ObQLQE7



Note: Modifying other keys can affect your SSH access to other devices/sites. Delete ONLY the necessary **SSH key/s**.

[10.197.218.12]:2222 ecdsa-sha2-nistp256 AAAAE2VjZHNhLXNoYTItbmlzdHAyNTYAAAAIbmlzdHAyNTYAAABBBKkToWAUhe

Save the changes in the text editor and retry to SSH to DNACenter grapevine. Type the word "yes" when prompt.

MPAVLOVI-M-902T:~ mpavlovi\$ ssh grapevine@172.16.21.86 -p 2222
The authenticity of host '[172.16.21.86]:2222 ([172.16.21.86]:2222)' can't be established.
ECDSA key fingerprint is SHA256:+dnn+NRIXTDMmgpUNbeqdjDQscabBBWmC35F01ZFnLs.
Are you sure you want to continue connecting (yes/no)? yes
Warning: Permanently added '[172.16.21.86]:2222' (ECDSA) to the list of known hosts.

Use grapevine credential password.

grapevine@172.16.21.86's password: Welcome to the Cisco APIC-EM Appliance - Powered by Grapevine System information as of Wed Jul 19 22:20:17 UTC 2017 System load: 1.02 Users logged in: Usage of /: 11.7% of 365.80GB IP address for eth0: 12.99.1.2 IP address for eth1: Memory usage: 41% 172.16.21.86 IP address for grape-br0: 169.254.0.1 Swap usage: 0% Processes: 695 APIC-EM Version: 2.0.0.3757 Grapevine Version: 2.0.0.3757.dev1065-ge50d0c2 Last login: Wed Jul 19 21:45:22 2017 from 10.41.49.41 (grapevine) [Wed Jul 19 22:20:18 UTC] grapevine@12.99.1.2 (grapevine-root-1) ~