

# How Can I Get a Temporary License from within the License Registration Portal (LRP)?

## Contents

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**For External Customer / Partner Use Only:** These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (<https://www.cisco.com/go/scm>) to help resolve. Please **DO NOT** perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Before you start, ensure that you have:

- Active Cisco.com account
- Device details

Step 1: Go to [Cisco Software Central](#) and log in with your cisco.com credentials.

Step 2: Under Traditional Licenses, click on Access LRP

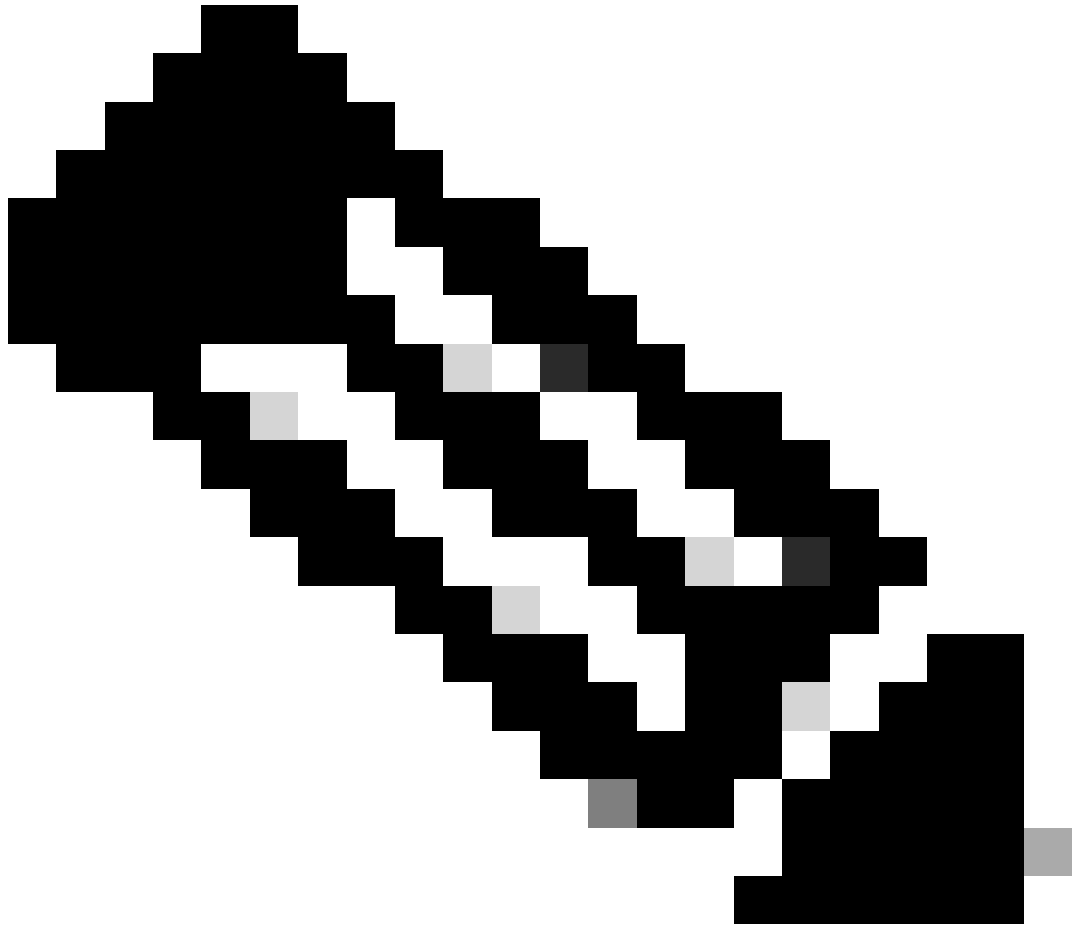
Step 3: Choose "All Licenses For (cco ID)" from the 'Show' drop down selector, this gets you to see user view

Step 4: Click on 'Get Licenses' drop down from PAKs or Tokens Tab

Step 5: Click on Demo And Evaluation Licenses

Step 6: Select product Family and choose appropriate product and click next

Step 7: Enter device details and Click Next.

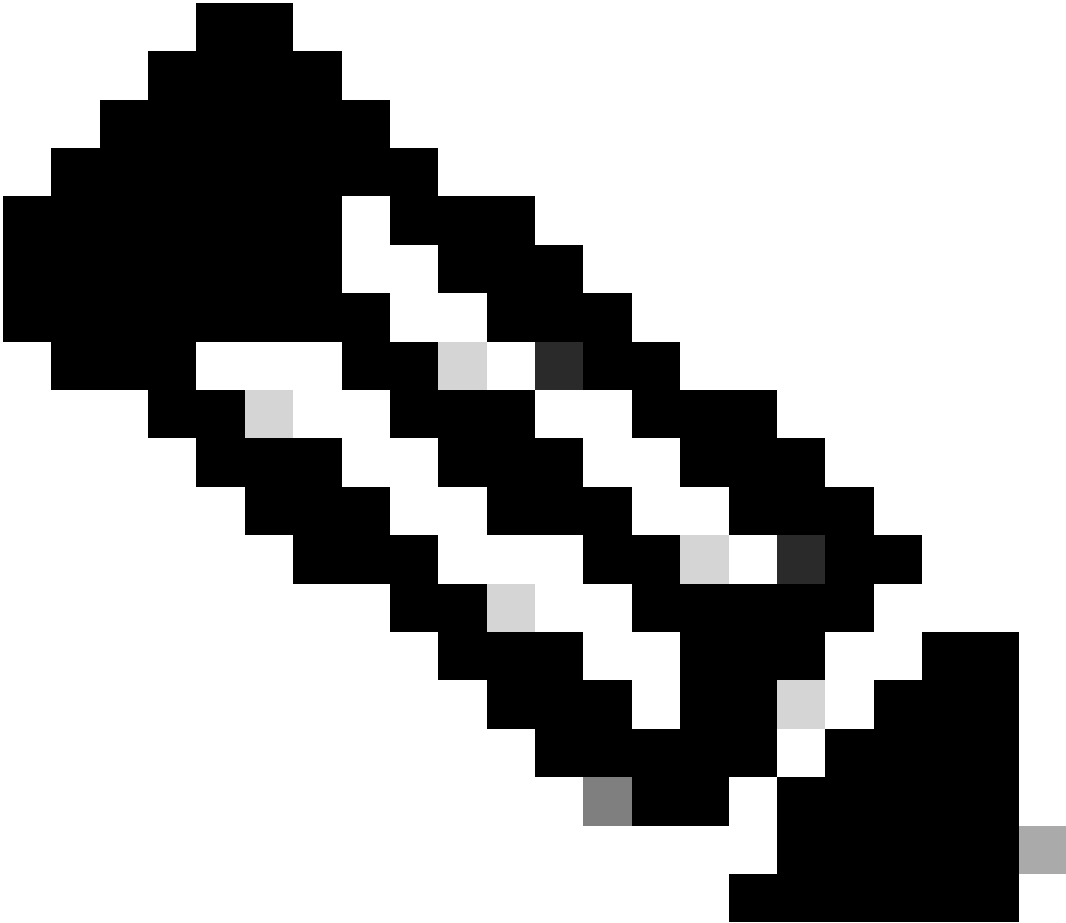


**Note:** Smart Account and Virtual Account can be selected

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Step 8: Enter the name and email address of recipients and Click Submit.

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**Note:** Please make sure to check your spam folder as well, for the License email sent from [do-not-reply@cisco.com](mailto:do-not-reply@cisco.com)

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### **Troubleshooting:**

1. How to obtain subsequent or additional Temp/Demo traditional license? Open a Licensing case at [Support Case Manager \(SCM\)](#) using Software Licensing option.
2. I am getting error when trying to generate demo license. Open a Licensing case at [Support Case Manager \(SCM\)](#) using Software Licensing option.

If you experience an issue with this process, that you cannot address, please open a Licensing case at [Support Case Manager \(SCM\)](#) using Software Licensing option.

For feedback on the content of this document, please submit [here](#).