

How to Download Licenses in LRP

Contents

[Introduction](#)

[Requirements](#)

[Downloading Licenses in LRP](#)

[Troubleshooting](#)

[Next Steps](#)

Introduction

This article describes the process of downloading licenses in License Registration Portal (LRP).

Requirements

Before you start, ensure that you have the following:

- [Active Cisco.com account](#)
- Licenses in the *Fulfilled* status (To issue a license by product activation key (PAK) fulfillment, refer to [How to Issue a License by Using PAK Fulfillment](#).)

Downloading Licenses in LRP

Step 1:

Go to [Cisco Software Central](#) and log in with your Cisco.com account.



Cisco Software Central

Access everything you need to activate and manage your Cisco Smart Licenses.

Download and manage

Smart Software Manager

Track and manage your licenses. Convert traditional licenses to Smart Licenses.

[Manage licenses >](#)

Download and Upgrade

Download new software or updates to your current software.

[Access downloads >](#)

Traditional Licenses

Generate and manage PAK-based and other device licenses, including demo licenses.

[Access LRP >](#)

Manage Smart Account

Update your profile information and manage users.

EA Workspace

Generate and manage licenses purchased through a Cisco Enterprise Agreement.

Manage Entitlements

eDelivery, version upgrade, and more management functionality is now available in our new portal.

Step 2:

In the **Traditional Licenses** section, click **Access LRP**.



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Traditional Licenses

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[Access LRP >](#)

[Manage Entitlements](#)

Step 3:

On the **Licenses** tab, select **Show Filter**.

Step result: The system displays the filter.



Tools & Resources

Product License Registration

Show Smart Account:

Virtual Account:

PAKs or Tokens **Licenses** Devices Transactions History

Get Licenses Move Licenses Download Licenses Email Selected Licenses Export to CSV **Show Filter**

| <input type="checkbox"/> | License | Type | Device | Virtual A |
|--------------------------|----------------------|----------------------------------|--------|-----------|
| <input type="checkbox"/> | <input type="text"/> | Perpetual Created: 10/01/2021 | | |
| <input type="checkbox"/> | <input type="text"/> | Perpetual Created: 10/01/2021 | | |
| <input type="checkbox"/> | <input type="text"/> | Perpetual Created: 10/01/2021 | | |
| <input type="checkbox"/> | <input type="text"/> | Perpetual Created: 10/01/2021 | | |
| <input type="checkbox"/> | <input type="text"/> | Perpetual Created: 10/01/2021 | | |
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| <input type="checkbox"/> | <input type="text"/> | Perpetual Created: 10/01/2021 | | |
| <input type="checkbox"/> | <input type="text"/> | Perpetual Created: 10/01/2021 | | |
| <input type="checkbox"/> | <input type="text"/> | Perpetual Created: 10/01/2021 | | |

Step 4:

In the **License** search bar, enter the license number that you want to download. Press **Enter**.

Step result: The system displays your search results.



Tools & Resources

Product License Registration

Show Smart Account:

Virtual Account:

[PAKs or Tokens](#) | **Licenses** | [Devices](#) | [Transactions History](#)

[Get Licenses](#) | [Move Licenses](#) | [Download Licenses](#) | [Email Selected Licenses](#) | [Export to CSV](#) | [Hide Filter](#)

| <input type="checkbox"/> | License | Type | Device | Virtual A | | | | |
|--------------------------|----------------|-------------|----------------|--------------------|------------------|------------------|--------------------------------------|--|
| | <i>License</i> | <i>Type</i> | <i>Created</i> | <i>Valid Until</i> | <i>PAK/Token</i> | <i>Device</i> | <i>Family</i> | |
| <input type="checkbox"/> | | Perpetual | | | | UUID: [redacted] | Family: Cisco Unified Communications | |
| <input type="checkbox"/> | | Perpetual | | | | UUID: [redacted] | Family: Cisco Unified Communications | |
| <input type="checkbox"/> | | Perpetual | | | | UUID: [redacted] | Family: Cisco Unified Communications | |
| <input type="checkbox"/> | | Perpetual | | | | UUID: [redacted] | Family: Cisco Unified Communications | |
| <input type="checkbox"/> | | Perpetual | | | | UUID: [redacted] | Family: Cisco Unified Communications | |
| <input type="checkbox"/> | | Perpetual | | | | UUID: [redacted] | Family: Cisco Unified Communications | |
| <input type="checkbox"/> | | Perpetual | | | | UUID: [redacted] | Family: Cisco Unified Communications | |

Step 5:

Click the check box next to the license that you want to download, click the blue circled chevron icon, and then from the drop-down list, select **Download license**.

Step result: The system automatically downloads the license to your computer.



Troubleshooting

If you experience an issue during the process of downloading licenses, open a case in [Support Case Manager \(SCM\)](#).

Next Steps

After you receive a license key file, refer to the product configuration guide for license installation and guidance.