

# Upgrade Catalyst 9400 Dual Supervisors to Cisco IOS® XE Version 16.6.2

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## Introduction

This document describes the upgrade procedure from version 16.6.1 to 16.6.2.

## Prerequisites

### Requirements

Cisco recommends that you have knowledge of TFTP and FTP.

### Components Used


The information in this document is based on these software and hardware versions:

- Hardware : C9410R
- Software : cat9k\_iosxe.16.06.01.SPA.bin

In this example, your current image is cat9k\_iosxe.16.06.01.SPA.bin and target image is

cat9k\_iosxe.16.06.02.SPA.bin. This procedure also works if you have a C9407R chassis instead of a C9410R chassis.

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 **Note:** Do not upgrade dual supervisors from Cisco IOS® XE Everest 16.6.1 to 16.6.2 at the same time. Insert one supervisor at a time while you upgrade from 16.6.1 to 16.6.2.

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The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

## Automatic Boot Loader Upgrade and CPLD Upgrade

### Automatic Boot Loader Upgrade

When you upgrade from the current Cisco IOS® XE release on your switch to a later or newer release for the first time, the boot loader can be automatically upgraded, based on the hardware version of the switch. If the boot loader is upgraded, supervisor automatically reloads to enable the new boot loader. If you go back to the older release after this, the boot loader is not downgraded. The updated boot loader supports all previous releases.

For subsequent Cisco IOS® XE Everest 16.x.x releases, if there is a new bootloader in that release, it can be automatically upgraded based on the hardware version of the switch when you boot up your switch with the new image for the first time.

At the time when you upgrade from Cisco IOS® XE Everest 16.6.1 to 16.6.2, upgrade can take some time while the system resets three times, due to common and Complex Programmable Logic Device (CPLD) upgrade. Stateful switchover is supported from Cisco IOS® XE Everest 16.6.2.

## Different Ways to Boot Supervisor

In Catalyst 9400 switch, you can boot the supervisor with the use of two methods:

1. Install mode
2. Traditional method to boot the device from .bin file.


When switch runs in install mode, Cisco IOS® XE package (.pkg) files and provisioning file (packages.conf) are stored in the system board flash memory (flash:). When switch is booted with the use of .bin file, booted Cisco IOS® XE software bundle (.bin) file is stored in system board flash memory (flash:).

After the 16.6.2 upgrade, procedure works regardless of which boot method was used to boot the switch on the current 16.6.1 image. However, the procedure here upgrades the supervisor engine to install mode.

## Upgrade Steps for Primary Supervisor

### Step 1. Remove Unwanted Packages

---

 **Note:** Do not skip this step. Ensure that you have at least 1GB of space in flash to expand a new image. Clean up old installation files in case of insufficient space.

---

Switch#install remove inactive

Cleaning up unnecessary package files  
No path specified, can use booted path flash:packages.conf  
Cleaning flash:  
Scanning boot directory for packages ... done.  
Preparing packages list to delete ...  
cat9k-cc\_srdriver.16.06.01.SPA.pkg  
File is in use, cannot delete.  
cat9k-espbase.16.06.01.SPA.pkg  
File is in use, can not delete.  
cat9k-rpbase.16.06.01.SPA.pkg  
File is in use, cannot delete.  
cat9k-rpboot.16.06.01.SPA.pkg  
File is in use, will not delete.  
cat9k-sipbase.16.06.01.SPA.pkg  
File is in use, will not delete.  
cat9k-sipspace.16.06.01.SPA.pkg  
File is in use, will not delete.  
cat9k-srdriver.B16.06.01.SPA.pkg  
File is in use, will not delete.  
cat9k-webui.16.06.01.SPA.pkg  
File is in use, will not delete.  
packages.conf  
File is in use, will not delete.  
done.

The following files will be deleted:

[R0]:  
/flash/cat9k-cc\_srdriver.16.06.01.SPA.pkg  
/flash/cat9k-espbase.16.06.01.SPA.pkg  
/flash/cat9k-rpbase.16.06.01.SPA.pkg  
/flash/cat9k-rpboot.16.06.01.SPA.pkg  
/flash/cat9k-sipbase.16.06.01.SPA.pkg  
/flash/cat9k-sipspace.16.06.01.SPA.pkg  
/flash/cat9k-srdriver.16.06.01.SPA.pkg  
/flash/cat9k-webui.16.06.01.SPA.pkg  
/flash/cat9k\_1.bin  
/flash/cat9k\_1.conf  
/flash/cat9k\_2.1.conf  
/flash/cat9k\_2.bin  
/flash/cat9k\_2.conf  
/flash/cat9k\_iosxe.16.06.01.SSA.bin  
/flash/packages.conf.00-

Do you want to remove the above files? [y/n]y

[R0]:  
Deleting file flash:cat9k-cc\_srdriver.16.06.01.SPA.pkg ... done.  
Deleting file flash:cat9k-espbase.16.06.01.SPA.pkg ... done.  
Deleting file  
Deleting file flash:cat9k-rpbase.16.06.01.SPA.pkg ... done.  
Deleting file flash:cat9k-rpboot.16.06.01.SPA.pkg ... done.  
Deleting file flash:cat9k-sipbase.B16.06.01.SPA.pkg ... done.  
Deleting file flash:cat9k-sipspace.16.06.01.SPA.pkg ... done.  
Deleting file flash:cat9k-srdriver.16.06.01.SPA.pkg ... done.  
Deleting file flash:cat9k-webui.16.06.01.SPA.pkg ... done.  
Deleting file flash:cat9k\_1.bin ... done.  
Deleting file flash:cat9k\_1.conf ... done.  
Deleting file flash:cat9k\_2.1.conf ... done.  
Deleting file flash:cat9k\_2.bin ... done.  
Deleting file flash:cat9k\_2.conf ... done.  
Deleting file flash:cat9k\_iosxe.16.06.01.SSA.bin ... done.  
Deleting file flash:packages.conf.00- ... done.

```
SUCCESS: Files deleted.
--- Starting Post_Remove_Cleanup ---
Performing Post_Remove_Cleanup on Active/Standby
[R0] Post_Remove_Cleanup package(s) on R0
[R0] Finished Post_Remove_Cleanup on R0
Checking status of Post_Remove_Cleanup on [R0]
Post_Remove_Cleanup: Passed on [R0]
Finished Post_Remove_Cleanup

SUCCESS: install_remove Tue Jun 20 14:16:29 PDT 2017
```

## Step 2. Copy New Image to Flash

In this example, you copy the image from TFTP server to supervisor's bootflash.

```
Switch#copy tftp: bootflash:
Address or name of remote host []? 172.16.53.46
Source filename []? cat9k_iosxe.16.06.02.SPA.bin
Destination filename [cat9k_iosxe.16.06.02.SPA.bin]?

Accessing tftp://172.16.53.46//cat9k_iosxe.16.06.02.SPA.bin...
Loading /cat9k_iosxe.16.06.02.SPA.bin from 10.8.0.6 (via GigabitEthernet0/0): !!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
[OK - 601216545 bytes]

601216545 bytes copied in 50.649 secs (11870255 bytes/sec)
```

Step 3. Use the dir flash command to confirm that the image has been successfully copied to flash.

```
Switch#dir bootflash:*.bin
Directory of bootflash:/*.bin

Directory of flash:/

434184 -rw- 601216545 Jul 26 2017 10:18:11 -07:00 cat9k_iosxe.16.06.02.SPA.bin
11353194496 bytes total (8976625664 bytes free)
```

## Step 3. Check Boot Statement

Ensure that boot statement is configured to packages.conf before you upgrade 16.6.2 in install mode. If it is set to .bin file, you must change it to packages.conf.

```
<#root>

Switch#show boot
BOOT variable = bootflash:cat9k_iosxe.16.06.01.SPA.bin;
Configuration Register is 0x102
MANUAL_BOOT variable = no
BAUD variable = 9600
ENABLE_BREAK variable does not exist
CONFIG_FILE variable does not exist
```

Change boot variable to point to packages.conf

```
Switch(config)#no boot system
Switch(config)#boot system bootflash:packages.conf
*Nov 14 15:12:50.043: %SYS-5-CONFIG_I: Configured from console by console
```

Please save the configuration to reflect the new boot variable.

```
Switch#wr mem
Building configuration...
[OK]
Switch#show boot
BOOT variable = bootflash:packages.conf;
Configuration Register is 0x102
MANUAL_BOOT variable =

no
```

>>

If manual variable is set to no, it means system is set to auto boot

```
BAUD variable = 9600
ENABLE_BREAK variable does not exist
CONFIG_FILE variable does not exist
```

You can set the system to auto boot or manual boot by setting the variables:

Changing system to auto boot

```
Switch(config)#no boot manual
```

Changing system to manual boot

```
Switch(config)#boot manual
```

If your switches are configured with auto boot, then the switch will automatically boot up with the new image when the switch is reloaded. If your switches are not configured with auto boot and the switch is reloaded, you will receive a prompt where you must then manually boot the new image flash:packages.conf

```
Switch: boot flash:packages.conf"
```

#### Step 4. Software Install Image to Flash

Use the **install add file activate commit** command to install the target image to flash. You can point to the source image on your TFTP server or in boot flash if you have the image copied to flash. In this example, you have copied the image to the flash already.

<#root>

Switch#install add file bootflash:cat9k\_iosxe.16.06.02.SPA.bin activate commit install\_add\_activate\_com

This operation requires a reload of the system. Do you want to proceed?  
Please confirm you have changed boot config to flash:packages.conf [y/n]y

--- Starting Add ---  
Performing Add on Active/Standby  
[R0] Add package(s) on R0  
[R0] Finished Add on R0  
Checking status of Add on [R0]  
Add: Passed on [R0]  
Finished Add

install\_add\_activate\_commit: Activating PACKAGE

\*Nov 13 22:37:09.730: %IOSXE-4-PLATFORM: R0/0: kernel: ISOFS: Unable to identify CD-ROM format.Following  
/flash/cat9k-wlc.16.06.02.SPA.pkg  
/flash/cat9k-webui.16.06.02.SPA.pkg  
/flash/cat9k-srdriver.16.06.02.SPA.pkg  
/flash/cat9k-sipspace.16.06.02.SPA.pkg  
/flash/cat9k-sipbase.16.06.02.SPA.pkg  
/flash/cat9k-rpboot.16.06.02.SPA.pkg  
/flash/cat9k-rpbase.16.06.02.SPA.pkg  
/flash/cat9k-guestshell.16.06.02.SPA.pkg  
/flash/cat9k-espace.16.06.02.SPA.pkg  
/flash/cat9k-cc\_srdriver.16.06.02.SPA.pkg

This operation requires a reload of the system. Do you want to proceed? [y/n]y

--- Starting Activate ---  
Performing Activate on Active/Standby  
[R0] Finished Activate on R0  
Checking status of Activate on [R0]  
Activate: Passed on [R0]  
Finished Activate

--- Starting Commit ---  
Performing Commit on Active/Standby

\*Nov 13 22:38:40.654: %IOSXE-5-PLATFORM: R0/0: Nov 13 22:38:40 rollback\_timer.sh: %INSTALL-5-INSTALL\_AU  
[R0] Finished Commit on R0  
Checking status of Commit on [R0]  
Commit: Passed on [R0]  
Finished Commit

**Install will reload the system now!**

SUCCESS: install\_add\_activate\_commit Mon Nov 13 22:39:07 UTC 2017

\*Nov 13 22:39:07.715: %IOSXE-5-PLATFORM: R0/0: Nov 13 22:39:07 install\_engine.sh: %INSTALL-5-INSTALL\_CO

Initializing Hardware...

System Bootstrap, Version 16.6.1r [FC2], RELEASE SOFTWARE (P)  
Compiled Sat 07/15/2017 10:06:12.23 by rel

Current image running:  
Primary Rommon Image

Last reset cause: SoftwareResetTrig  
C9400-SUP-1 platform with 16777216 Kbytes of main memory

Preparing to autoboot. [Press Ctrl-C to interrupt] 0  
attempting to boot from [bootflash:packages.conf]

Located file packages.conf

#  
#####

Validate packages: SHA-1 hash:  
calculated 550C9730:667B2788:DD6F6B06:D0FFA819:01A315DA  
expected 550C9730:667B2788:DD6F6B06:D0FFA819:01A315DA  
Warning: ignoring ROMMON var "USER\_BOOT\_PARAM"

%IOSXEBOOT-4-BOOTLOADER\_UPGRADE: (rp/0): ### Mon Nov 13 22:42:05 Universal 2017 PLEASE DO NOT POWER CYCLE

%IOSXEBOOT-4-BOOTLOADER\_UPGRADE: (rp/0): boot loader upgrade successful <<< Bootloader upgrade done

%IOSXEBOOT-4-BOOTLOADER\_UPGRADE: (rp/0): Reloading the Supervisor to enable the New BOOTLOADER

Initializing Hardware...

Initializing Hardware...

Initializing Hardware...

System Bootstrap, Version 16.6.2r[FC1], RELEASE SOFTWARE (P)  
Compiled Tue 10/31/2017 11:38:44.98 by rel

Current image running:  
Primary Rommon Image

Last reset cause: SoftwareResetTrig  
C9400-SUP-1 platform with 16777216 Kbytes of main memory

Preparing to autoboot. [Press Ctrl-C to interrupt] 0  
attempting to boot from [bootflash:packages.conf]

Located file packages.conf

#  
#####

Validate packages: SHA-1 hash:  
calculated 550C9730:667B2788:DD6F6B06:D0FFA819:01A315DA  
expected 550C9730:667B2788:DD6F6B06:D0FFA819:01A315DA  
Warning: ignoring ROMMON var "USER\_BOOT\_PARAM"

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Compiled Wed 01-Nov-17 07:26 by mcpre

## Step 5. Verify New Packages and Image after Upgrade

After the software has been successfully installed, verify that the flash partition has the new .pkg files. You can see the sample output here.

```
Switch#dir bootflash:*.pkg
Directory of bootflash:/*.pkg


Directory of bootflash:/

405607 -rw- 5186504 Nov 13 2017 22:36:25 +00:00 cat9k-cc_srdriver.16.06.02.SPA.pkg
405608 -rw- 76649412 Nov 13 2017 22:36:27 +00:00 cat9k-espbase.16.06.02.SPA.pkg
405609 -rw- 1536964 Nov 13 2017 22:36:27 +00:00 cat9k-guestshell.16.06.02.SPA.pkg
405610 -rw- 380625856 Nov 13 2017 22:36:38 +00:00 cat9k-rpbase.16.06.02.SPA.pkg
405616 -rw- 29580684 Nov 13 2017 22:36:48 +00:00 cat9k-rpboot.16.06.02.SPA.pkg
405611 -rw- 27612100 Nov 13 2017 22:36:39 +00:00 cat9k-sipbase.16.06.02.SPA.pkg
405614 -rw- 12268480 Nov 13 2017 22:36:41 +00:00 cat9k-webui.16.06.02.SPA.pkg
405612 -rw- 54981568 Nov 13 2017 22:36:40 +00:00 cat9k-sipsa.16.06.02.SPA.pkg
405613 -rw- 6521796 Nov 13 2017 22:36:40 +00:00 cat9k-srdriver.16.06.02.SPA.pkg
405615 -rw- 1536960 Nov 13 2017 22:36:41 +00:00 cat9k-wlc.16.06.02.SPA.pkg
11250098176 bytes total (8812113920 bytes free)
```

## Step 6. Check Version and New Bootloader

When the new image boots up, verify version of the new image with the use of the **show version** command:

---

 **Note:** When you boot the new image, bootloader is automatically upgraded.

---

```
<#root>
```

```
Switch#show version
Cisco IOS® XE Software, Version
```

```
16.06.02
```

```
Cisco IOS® Software [Everest], Catalyst L3 Switch Software (CAT9K_IOSXE),
Version 16.6.2
```

```
, RELEASE SOFTWARE (fc2)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2017 by Cisco Systems, Inc.
Compiled Wed 01-Nov-17 07:26 by mcpre
```



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ROM: IOS-XE ROMMON

BOOTLDR: System Bootstrap, Version 16.6.2r[FC1], RELEASE SOFTWARE (P)

Switch uptime is 20 minutes  
Uptime for this control processor is 22 minutes  
System returned to ROM by reload  
System image file is "bootflash:packages.conf"  
Last reload reason: EHSa standby down

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

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If you require further assistance please contact us by sending email to [export@cisco.com](mailto:export@cisco.com).

Technology Package License Information:

Technology-package Current	Type	Technology-package Next reboot
network-advantage	Permanent	network-advantage

cisco C9410R (X86) processor (revision V01) with 869104K/6147K bytes of memory.  
Processor board ID FXS2130Q28F  
2 Virtual Ethernet interfaces  
192 Gigabit Ethernet interfaces  
16 Ten Gigabit Ethernet interfaces  
4 Forty Gigabit Ethernet interfaces  
32768K bytes of non-volatile configuration memory.  
15958488K bytes of physical memory.  
11161600K bytes of Bootflash at bootflash:.  
1638400K bytes of Crash Files at crashinfo:.  
0K bytes of WebUI ODM Files at webui:.

Configuration register is 0x2

Switch#show module  
Chassis Type: C9410R

Mod	Ports	Card Type	Model	Serial No.
1	48	48-Port 10/100/1000 (RJ-45)	C9400-LC-48T	JAE212409NQ
2	48	48-Port 10/100/1000 (RJ-45)	C9400-LC-48T	JAE212409N2
3	48	48-Port UPOE 10/100/1000 (RJ-45)	C9400-LC-48U	JAE21270C1R
4	48	48-Port UPOE 10/100/1000 (RJ-45)	C9400-LC-48U	JAE21270C1C
5	10	Supervisor 1 Module	C9400-SUP-1	JAE2124023Z

Mod	MAC addresses	Hw	Fw	Sw	Status
1	E4AA.5D59.8420 to E4AA.5D59.844F	1.0	16.6.2r[FC1	16.06.02	ok
2	E4AA.5D59.85AC to E4AA.5D59.85DB	1.0	16.6.2r[FC1	16.06.02	ok
3	E4AA.5D59.BC0C to E4AA.5D59.BC3B	1.0	16.6.2r[FC1	16.06.02	ok
4	E4AA.5D59.B72C to E4AA.5D59.B75B	1.0	16.6.2r[FC1	16.06.02	ok
5	2C5A.0F1C.4F2C to 2C5A.0F1C.4F35	0.6	16.6.2r[FC1	16.06.02	ok


Mod	Redundancy Role	Operating Redundancy Mode	Configured Redundancy Mode
5	Active	active	ssu

## Upgrade Steps for Secondary Supervisor

Remove supervisor from slot 5, which was upgraded in previous steps, and insert the standby supervisor in slot 6 in the chassis. The removal of first supervisor is important because to upgrade two supervisors, while both of them are inserted in the chassis, is not supported as mentioned earlier. You can repeat the same upgrade steps documented here to upgrade the newly inserted supervisor.

### Step 1. Remove Unwanted Packages

---

 **Note:** Do not skip this step. Ensure that you have at least 1GB of space in flash to expand a new image. Clean up old installation files in case of insufficient space.

---

```
Switch#install remove inactive
```

Cleaning up unnecessary package files

No path specified, will use booted path flash:packages.conf

Cleaning flash:

Scanning boot directory for packages ... done.

Preparing packages list to delete ...

cat9k-cc\_srdriver.16.06.01.SPA.pkg

File is in use, will not delete.

cat9k-espbase.16.06.01.SPA.pkg

File is in use, will not delete.

cat9k-rpbase.16.06.01.SPA.pkg

File is in use, will not delete.

cat9k-rpboot.16.06.01.SPA.pkg

File is in use, will not delete.

cat9k-sipbase.16.06.01.SPA.pkg

File is in use, will not delete.

cat9k-sipspace.16.06.01.SPA.pkg

File is in use, will not delete.

cat9k-srdriver.B16.06.01.SPA.pkg

```
File is in use, will not delete.
cat9k-webui.16.06.01.SPA.pkg
File is in use, will not delete.
packages.conf
File is in use, will not delete.
done.
The following files will be deleted:
[R0]:
/flash/cat9k-cc_srdriver.16.06.01.SPA.pkg
/flash/cat9k-espbase.16.06.01.SPA.pkg
/flash/cat9k-rpbase.16.06.01.SPA.pkg
/flash/cat9k-rpboot.16.06.01.SPA.pkg
/flash/cat9k-sipbase.16.06.01.SPA.pkg
/flash/cat9k-sipspace.16.06.01.SPA.pkg
/flash/cat9k-srdriver.16.06.01.SPA.pkg
/flash/cat9k-webui.16.06.01.SPA.pkg
/flash/cat9k_1.bin
/flash/cat9k_1.conf
/flash/cat9k_2.1.conf
/flash/cat9k_2.bin
/flash/cat9k_2.conf
/flash/cat9k_iosxe.16.06.01.SSA.bin
/flash/packages.conf.00-

Do you want to remove the above files? [y/n]y
[R0]:
Deleting file flash:cat9k-cc_srdriver.16.06.01.SPA.pkg ... done.
Deleting file flash:cat9k-espbase.16.06.01.SPA.pkg ... done.
Deleting file
Deleting file flash:cat9k-rpbase.16.06.01.SPA.pkg ... done.
Deleting file flash:cat9k-rpboot.16.06.01.SPA.pkg ... done.
Deleting file flash:cat9k-sipbase.16.06.01.SPA.pkg ... done.
Deleting file flash:cat9k-sipspace.16.06.01.SPA.pkg ... done.
Deleting file flash:cat9k-srdriver.16.06.01.SPA.pkg ... done.
Deleting file flash:cat9k-webui.16.06.01.SPA.pkg ... done.
Deleting file flash:cat9k_1.bin ... done.
Deleting file flash:cat9k_1.conf ... done.
Deleting file flash:cat9k_2.1.conf ... done.
Deleting file flash:cat9k_2.bin ... done.
Deleting file flash:cat9k_2.conf ... done.
Deleting file flash:cat9k_iosxe.16.06.01.SSA.bin ... done.
Deleting file flash:packages.conf.00- ... done.
SUCCESS: Files deleted.
--- Starting Post_Remove_Cleanup ---
Performing Post_Remove_Cleanup on Active/Standby
[R0] Post_Remove_Cleanup package(s) on R0
[R0] Finished Post_Remove_Cleanup on R0
Checking status of Post_Remove_Cleanup on [R0]
Post_Remove_Cleanup: Passed on [R0]
Finished Post_Remove_Cleanup

SUCCESS: install_remove Tue Jun 20 14:16:29 PDT 2017
```

## Step 2. Copy New Image to Flash

In this example, you copy the image from TFTP server to supervisor's flash.

```
Switch#copy tftp: bootflash:
```

```
Address or name of remote host []? 172.16.53.46
Source filename []? cat9k_iosxe.16.06.02.SPA.bin
Destination filename [cat9k_iosxe.16.06.02.SPA.bin]?
```

```
Accessing tftp://172.16.53.46//cat9k_iosxe.16.06.02.SPA.bin...
Loading /cat9k_iosxe.16.06.02.SPA.bin from 10.8.0.6 (via GigabitEthernet0/0):
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
[OK - 601216545 bytes]
```

601216545 bytes copied in 50.649 secs (11870255 bytes/sec)

Step 3 Use the dir flash command to confirm that the image has been successfully copied to flash.

```
Switch#dir bootflash:*.bin
Directory of bootflash:/*.bin
```

Directory of flash:/

```
434184 -rw- 601216545 Jul 26 2017 10:18:11 -07:00 cat9k_iosxe.16.06.02.SPA.bin
11353194496 bytes total (8976625664 bytes free)
```

### Step 3. Check Boot Statement

Ensure that boot statement is configured to packages.conf before you upgrade 16.6.2 in install mode. If it is set to .bin file, you must change it to packages.conf.

```
Switch#show boot
BOOT variable = bootflash:packages.conf;
Configuration Register is 0x2
MANUAL_BOOT variable = no
BAUD variable = 9600
ENABLE_BREAK variable =
BOOTMODE variable does not exist
IPXE_TIMEOUT variable does not exist
CONFIG_FILE variable =
```

If your switches are configured with auto boot, then the switch automatically boots up with the new image. If not, you can manually boot flash:packages.conf  
Switch: boot flash:packages.conf

### Step 4. Software Install Image to Flash

Use **install add file activate commit** command to install the target image to flash. You can point to the source image on your TFTP server or in bootflash if you have the image copied to flash. In this example, you have copied the image to the flash already.

```
Switch#install add file bootflash:cat9k_iosxe.16.06.02.SPA.bin activate commit
install_add_activate_commit: START Mon Nov 13 23:24:02 UTC 2017
```

```
System configuration has been modified.
Press Yes(y) to save the configuration and proceed.
```

Press No(n) for proceeding without saving the configuration.  
Press Quit(q) to exit, you can save configuration and re-enter the command. [y/n/q]y  
Building configuration...  
[OK]Modified configuration has been saved

\*Nov 13 23:24:09.935: %SYS-2-PRIVCFG\_ENCRYPT: Successfully encrypted private config file

\*Nov 13 23:24:11.314: %IOSXE-5-PLATFORM: R1/0: Nov 13 23:24:11 install\_engine.sh: %INSTALL-5-INSTALL\_S

This operation requires a reload of the system. Do you want to proceed?  
Please confirm you have changed boot config to flash:packages.conf [y/n]y

--- Starting Add ---

Performing Add on Active/Standby

[R1] Add package(s) on R1

[R1] Finished Add on R1

Checking status of Add on [R1]

Add: Passed on [R1]

Finished Add

install\_add\_activate\_commit: Activating PACKAGE

\*Nov 13 23:25:28.589: %IOSXE-4-PLATFORM: R1/0: kernel: ISOFS: Unable to identify CD-ROM format.Followi

/flash/cat9k-wlc.16.06.02.SPA.pkg

/flash/cat9k-webui.16.06.02.SPA.pkg

/flash/cat9k-srdriver.16.06.02.SPA.pkg

/flash/cat9k-sipspace.16.06.02.SPA.pkg

/flash/cat9k-sipbase.16.06.02.SPA.pkg

/flash/cat9k-rpboot.16.06.02.SPA.pkg

/flash/cat9k-rpbase.16.06.02.SPA.pkg

/flash/cat9k-guestshell.16.06.02.SPA.pkg

/flash/cat9k-espace.16.06.02.SPA.pkg

/flash/cat9k-cc\_srdriver.16.06.02.SPA.pkg

This operation requires a reload of the system. Do you want to proceed? [y/n]y

--- Starting Activate ---

Performing Activate on Active/Standby

[R1] Activate package(s) on R1

head: invalid number of lines: '/tmp/Activate.rp-1-1-1.20171113232845.out.log'

[R1] Finished Activate on R1

Checking status of Activate on [R1]

Activate: Passed on [R1]

Finished Activate

--- Starting Commit ---

Performing Commit on Active/Standby

\*Nov 13 23:28:47.521: %IOSXE-5-PLATFORM: R1/0: Nov 13 23:28:47 rollback\_timer.sh: %INSTALL-5-INSTALL\_A

[R1] Finished Commit on R1

Checking status of Commit on [R1]

Commit: Passed on [R1]

Finished Commit

Install will reload the system now!

SUCCESS: install\_add\_activate\_commit Mon Nov 13 23:29:14 UTC 2017

Switch#

\*Nov 13 23:29:14.578: %IOSXE-5-PLATFORM: R1/0: Nov 13 23:29:14 install\_engine.sh: %INSTALL-5-INSTALL\_C

Initializing Hardware...

System Bootstrap, Version 16.6.1r [FC2], RELEASE SOFTWARE (P)

Compiled Sat 07/15/2017 10:06:12.23 by rel

Current image running:  
Primary Rommon Image

Last reset cause: SoftwareResetTrig  
C9400-SUP-1 platform with 16777216 Kbytes of main memory

Preparing to autoboot. [Press Ctrl-C to interrupt] 0  
attempting to boot from [bootflash:packages.conf]

Located file packages.conf  
#

Validate packages: SHA-1 hash:

calculated 550C9730:667B2788:DD6F6B06:D0FFA819:01A315DA  
expected 550C9730:667B2788:DD6F6B06:D0FFA819:01A315DA

%IOSXEBOOT-4-BOOTLOADER\_UPGRADE: (rp/1): ### Mon Nov 13 23:32:20 Universal 2017 PLEASE DO NOT POWER CYC  
%IOSXEBOOT-4-BOOTLOADER\_UPGRADE: (rp/1): boot loader upgrade successful << Bootloader upgrade done  
%IOSXEBOOT-4-BOOTLOADER\_UPGRADE: (rp/1): Reloading the Supervisor to enable the New BOOTLOADER

Initializing Hardware...

Initializing Hardware...

Initializing Hardware...

System Bootstrap, Version 16.6.2r[FC1], RELEASE SOFTWARE (P)  
Compiled Tue 10/31/2017 11:38:44.98 by rel

Current image running:  
Primary Rommon Image

Last reset cause: SoftwareResetTrig  
C9400-SUP-1 platform with 16777216 Kbytes of main memory

Preparing to autoboot. [Press Ctrl-C to interrupt] 0  
attempting to boot from [bootflash:packages.conf]

Located file packages.conf  
#

Validate packages: SHA-1 hash:

calculated 550C9730:667B2788:DD6F6B06:D0FFA819:01A315DA  
expected 550C9730:667B2788:DD6F6B06:D0FFA819:01A315DA

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## Step 5. Verify New Packages and Image After Upgrade

After the software has been successfully installed, verify that the flash partition has the new .pkg files. You can see the sample output here.

```
Switch#dir bootflash:*.pkg
Directory of bootflash:/*.pkg

Directory of bootflash:/
405607 -rw- 5186504 Nov 13 2017 22:36:25 +00:00 cat9k-cc_srdriver.16.06.02.SPA.pkg
405608 -rw- 76649412 Nov 13 2017 22:36:27 +00:00 cat9k-espbases.16.06.02.SPA.pkg
405609 -rw- 1536964 Nov 13 2017 22:36:27 +00:00 cat9k-guestshell.16.06.02.SPA.pkg
405610 -rw- 380625856 Nov 13 2017 22:36:38 +00:00 cat9k-rpbases.16.06.02.SPA.pkg
405616 -rw- 29580684 Nov 13 2017 22:36:48 +00:00 cat9k-rpboot.16.06.02.SPA.pkg
405611 -rw- 27612100 Nov 13 2017 22:36:39 +00:00 cat9k-sipbases.16.06.02.SPA.pkg
405614 -rw- 12268480 Nov 13 2017 22:36:41 +00:00 cat9k-webui.16.06.02.SPA.pkg
405612 -rw- 54981568 Nov 13 2017 22:36:40 +00:00 cat9k-sipspace.16.06.02.SPA.pkg
405613 -rw- 6521796 Nov 13 2017 22:36:40 +00:00 cat9k-srdriver.16.06.02.SPA.pkg
405615 -rw- 1536960 Nov 13 2017 22:36:41 +00:00 cat9k-wlc.16.06.02.SPA.pkg
11250098176 bytes total (8812113920 bytes free)
```

Since both supervisors are upgraded individually, insert the first supervisor in slot 5. It must join as standby supervisor.

Checking module status with both supervisors inserted Switch#show module  
 Chassis Type: C9410R

Mod	Ports	Card Type	Model	Serial No.
1	48	48-Port 10/100/1000 (RJ-45)	C9400-LC-48T	JAE212409NQ
2	48	48-Port 10/100/1000 (RJ-45)	C9400-LC-48T	JAE212409N2
3	48	48-Port UPOE 10/100/1000 (RJ-45)	C9400-LC-48U	JAE21270C1R
4	48	48-Port UPOE 10/100/1000 (RJ-45)	C9400-LC-48U	JAE21270C1C
5	10	Supervisor 1 Module	C9400-SUP-1	JAE21240235
6	10	Supervisor 1 Module	C9400-SUP-1	JAE21240235

Mod	MAC addresses	Hw	Fw	Sw	Status
1	E4AA.5D59.8420 to E4AA.5D59.844F	1.0	16.6.2r[FC1	16.06.02	ok
2	E4AA.5D59.85AC to E4AA.5D59.85DB	1.0	16.6.2r[FC1	16.06.02	ok
3	E4AA.5D59.BC0C to E4AA.5D59.BC3B	1.0	16.6.2r[FC1	16.06.02	ok
4	E4AA.5D59.B72C to E4AA.5D59.B75B	1.0	16.6.2r[FC1	16.06.02	ok
5	2C5A.0F1C.4F2C to 2C5A.0F1C.4F35	0.6	16.6.2r[FC1	16.06.02	ok
6	2C5A.0F1C.4F36 to 2C5A.0F1C.4F3F	0.6	16.6.2r[FC1	16.06.02	ok

Mod	Redundancy Role	Operating Redundancy Mode	Configured Redundancy Mode
5	Standby	standby hot	sso
6	Active	active	sso

## Check Redundancy

The supervisor modules in Catalyst 9400 (hardware) support redundancy. Software redundancy is supported in Cisco IOS ® XE Everest 16.6.2. In 16.6.2 software version, Route Processor Redundancy (RPR) feature is not supported. Use **show redundancy** and **show platform software iomd redundancy** commands to ensure that both Stateful Switchover (SSO) formed and IOMD is ready before you do any switchover.

### RPR Redundancy

When a standby supervisor engine runs in RPR mode, it starts up in a partially-initialized state and is synchronized with the persistent configuration of the active supervisor engine. RPR is not supported on 16.6.2.

In the event of supervisor engine switchover, traffic is disrupted because in RPR mode all of the physical ports restart since there is no state maintained between supervisor engines which relates to module types and status. Upon switchover, when the standby supervisor engine completes its initialization, it reads hardware information directly from the module and become the active supervisor engine.

### SSO Redundancy

When a standby supervisor engine runs in SSO mode, the standby supervisor engine starts up in a fully-initialized state and synchronizes with the persistent configuration and the running configuration of the active supervisor engine. It subsequently maintains the state on the protocols listed here, and all the changes in hardware and software states for features that support stateful switchover are kept in synchronization.

Consequently, it offers zero interruption to Layer 2 sessions in a redundant supervisor engine configuration.

Because the standby supervisor engine recognizes the hardware link status of every link, ports that were active before the switchover remain active, which includes the uplink ports. However, because uplink ports are physically on the supervisor engine, they can be disconnected if the supervisor engine is removed.

If the active supervisor engine fails, the standby supervisor engine becomes active. This newly active supervisor engine uses existing Layer 2 switching information to continue to forward the traffic.

<#root>

IOMD is Input Output Module Driver software process. Check if IOMDs are ready and have initialized Softv

```
Switch# show platform software iomd redundancy
```

```
Configured Redundancy Mode = sso
```

```
Operating Redundancy Mode = sso
```

```
Local RF state = ACTIVE
```

```
Peer RF state = STANDBY HOT
```

```
slot PSM STATE SPA INTF HA_STATE HA_ACTIVE
1 ready started ready 00:10:49
```



2	ready	started	ready	00:10:49
3	ready	started	ready	00:10:48
4	ready	started	ready	00:10:49
5	ready	started	ready	00:10:54
6	ready	started	ready	00:10:53 ***active RP

Switch#show redundancy

Redundant System Information :

-----

Available system uptime = 31 minutes  
Switchovers system experienced = 0  
Standby failures = 0  
Last switchover reason = none

Hardware Mode = Duplex  
Configured Redundancy Mode = sso  
Operating Redundancy Mode = sso  
Maintenance Mode = Disabled  
Communications = Up

Current Processor Information :

-----

Active Location = slot 6  
Current Software state = ACTIVE  
Uptime in current state = 31 minutes  
Image Version = Cisco IOS ®Software [Everest], Catalyst L3 Switch Software (CAT9K\_IOSXE), Version 16.6  
RELEASE SOFTWARE (fc2)  
Technical Support: <http://www.cisco.com/techsupport>  
Copyright (c) 1986-2017 by Cisco Systems, Inc.  
Compiled Wed 01-Nov-17 07:26 by mcpre  
BOOT = bootflash:packages.conf;  
CONFIG\_FILE =  
Configuration register = 0x2

Peer Processor Information :

-----

Standby Location = slot 5  
Current Software state = STANDBY HOT  
Uptime in current state = 26 minutes  
Image Version = Cisco IOS ®Software [Everest], Catalyst L3 Switch Software (CAT9K\_IOSXE), Version 16.6  
RELEASE SOFTWARE (fc2)  
Technical Support: <http://www.cisco.com/techsupport>  
Copyright (c) 1986-2017 by Cisco Systems, Inc.  
Compiled Wed 01-Nov-17 07:26 by mcpre  
BOOT = bootflash:packages.conf;  
CONFIG\_FILE =  
Configuration register = 0x2