

Deploy and Use of Webex Call Integration with Microsoft Teams

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Introduction

This document describes how to deploy the Webex Calling integration with Microsoft Teams and explains common issues of this deployment.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Webex Control Hub.
- Microsoft Admin Center.

Components Used

The information in this document is based on these software and hardware versions:

- Webex Control Hub with Webex Calling subscription.
- Office 365 E3 licensing.
- Webex app for Windows 43.5.0.26155 (64-bit)
- Microsoft Teams for Windows 1.6.00.11166 (64-bit)

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Deployment

Teams Admin Center

To activate the Webex app, navigate to **admin.teams.microsoft.com** > **Teams apps** > **Manage apps**.
Search for and select the Webex Call app.

Microsoft Teams admin center

Search - Preview

Manage apps

Control which apps are available to users in your organization by allowing and blocking apps. You can also upload and approve custom apps. After managing apps on this page, you can use app permission and app setup policies to configure what apps are available for specific users in your organization's app store. [Learn more](#)

Pending approval

0 Submitted custom apps 0 Updated custom apps

Featured app App details

Trivia
Build team camaraderie and improve engagement with interactive games

All apps All subscriptions

Browse by Everything

+ Upload new app Allow Block Customize Add to team 1 item

✓	Name ↑	Certification ⓘ	Publisher	Publishing status ⓘ	Status ⓘ
	Webex Call	--	Cisco	--	Blocked

Webex Call app

In the Webex Call status setting, slide the toggle from **Blocked** to **Allowed**.

Manage apps \ Webex Call

Webex Call

Cisco

Status ⓘ

Blocked

Version 1.3.0

By using this app, you and your users agree to the [Privacy policy](#) and [Terms of use](#).

Status

Next, set the Webex Call to **Allow** under permission policies to make it available to users. To do so, navigate to **Teams apps > Permission policies** and choose the default policy or create a new one.

Microsoft Teams admin center

Search - Preview

App permission policies

App permission policies control what apps you want to make available to Teams users in your organization. You can use the Global (Org-wide) default policy and customize it, or you can create one or more policies to meet the needs of your organization. [Learn more](#)