Deploy and Use of Webex Call Integration with Microsoft Teams

Contents

Introduction

This document describes how to deploy the Webex Calling integration with Microsoft Teams and explains common issues of this deployment.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Webex Control Hub.
- Microsoft Admin Center.

Components Used

The information in this document is based on these software and hardware versions:

- Webex Control Hub with Webex Calling subscription.
- Office 365 E3 licensing.
- Webex app for Windows 43.5.0.26155 (64-bit)
- Microsoft Teams for Windows 1.6.00.11166 (64-bit)

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Deployment

Teams Admin Center

To activate the Webex app, navigate to **admin.teams.microsoft.com** **> Teams apps > Manage apps**. Search for and select the Webex Call app.

Webex Call app

In the Webex Call status setting, slide the toggle from **Blocked** to **Allowed**.

Status

Next, set the Webex Call to **Allow** under permission policies to make it available to users. To do so, navigate to **Teams apps > Permission policies** and choose the default policy or create a new one.