TMS Scheduling Interface in the User Self-Service Portal Configuration Example

Contents

Introduction

This document describes a feature introduced in Cisco Unified Communications Manager (CUCM) Release 10.5 to configure CUCM to open the Cisco TelePresence Management Suite (TMS) User Portal within the Conferencing tab of the Self Care Portal.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- CUCM Release 10.5
- TMS Booking Portal

Components Used

This document is restricted to CUCM Release 10.5.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.
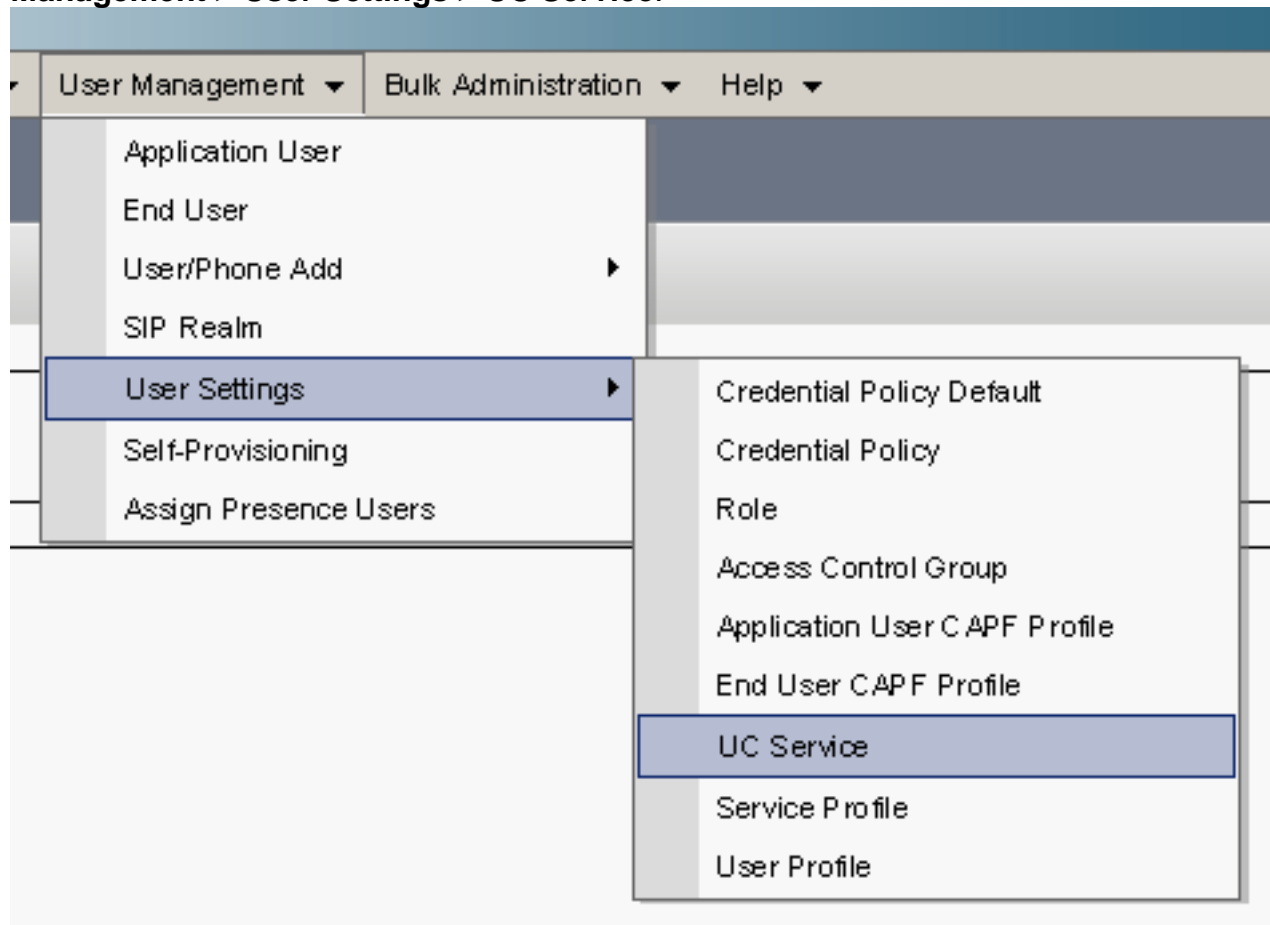
Configure

Complete these steps:

1. Obtain the link for the booking URL. The default is:
   https://IP_ADDR_OF_TMS/tmsagent/tmsportal/?locale=en_US#1
   or
   https://FQDN_OF_TMS/tmsagent/tmsportal/?locale=en_US#1This URL can be custom if

performed on the Internet Information Services (IIS) level. Customization of the IIS is not recommended by Cisco.

2. In order to create service for the Video Conference Scheduling Portal, choose **User Management > User Settings > UC Service**.

3. Configure the parameters for the TMS Schedule URL (Portal URL) as shown in this screenshot.

UC Service Configuration

Save | Delete | Copy | Reset | Apply Config | Add New

Status

ⓘ Update successful

UC Service Information

UC Service Type:	Video Conference Scheduling Portal
Product Type:	Telepresence Management System
Name*	Video Conferencing Booking
Description	
Host Name/IP Address*	tms.tplab1.local
Port	443
Protocol	HTTPS ▼
Portal URL*	https://10.106.85.195/tmsagent/tmsportal/?locale=en_US

Save | Delete | Copy | Reset | Apply Config | Add New

ⓘ *- indicates required item.

4. In order to create the service profile, you can select different services as per the requirements. Choose **Video Conference Booking** from the Primary drop-down list in order to ensure the Video Conference schedule portal appears.

Video Conference Scheduling Portal Profile

Primary	Video Conferencing Booking ▼
Secondary	<None> ▼
Tertiary	<None> ▼

5. After you create the service profile, apply it to all users for which you want this service to appear. This configuration is under **System Enterprise Parameters > Self Care Portal Parameters**.

Show Video Conferencing Scheduler *   Show in Conferencing tab   ▼

Note: If the TMS User Portal does not appear properly in the Self Care Portal, the browser might not support this function. In this case, choose **Show as Browser Popup**. TMS needs a valid trusted certificate for the Show in Conferencing tab to work.The configuration results are shown
here.

Smart
Scheduler

FindMe

Verify

There is currently no verification procedure available for this configuration.

Troubleshoot

There is currently no specific troubleshooting information available for this configuration.