

# Collect Intersight Managed UCS Tech Support Bundles Manually

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## Introduction

This document describes one method of collecting Tech Support bundles from Intersight Managed servers.

## Prerequisites

### Requirements

There are no specific requirements for this document

### Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

## Background Information

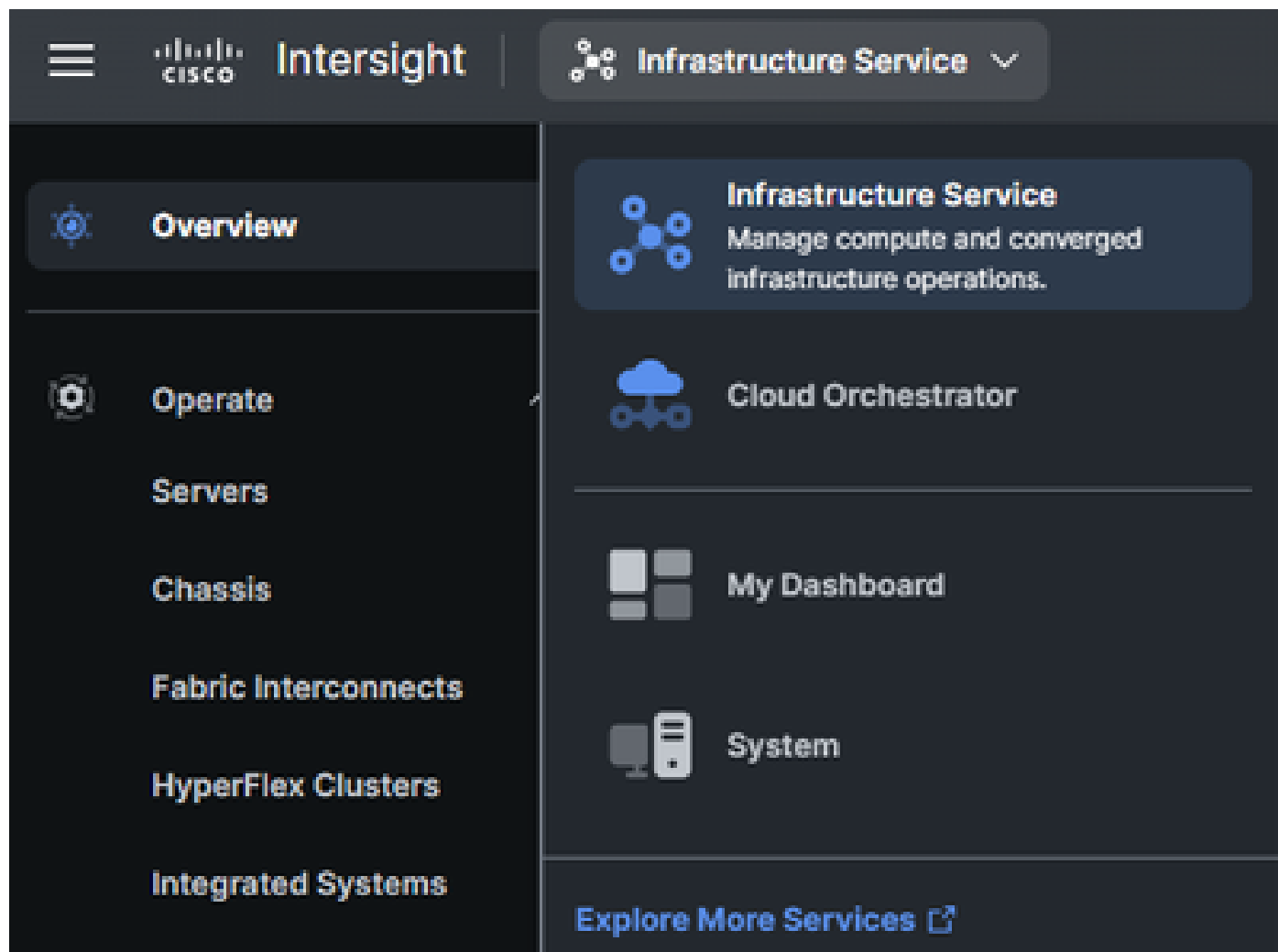
In case of network failure to the Intersight Cloud, TAC can not collect Tech Support files remotely. These files are still required to properly diagnose and resolve UCS related issues.

## Solution

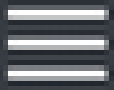
## Tech Support Collection:

## Servers

After logging in to Intersight and selecting your account role, select **Infrastructure Service** from the menu on the top bar:



Navigate to **Operate > Servers** in the navigation pane on the far left:



# Intersight



## Overview



## Operate



### Servers

### Chassis

### Fabric Interconnects

### HyperFlex Clusters

### Integrated Systems

In the action pane on the right, **use the necessary filters** to find the server needing tech support collection ("imm" used in example below):