Cancel a Workflow for On-premises Intersight Appliance

Contents

Introduction

This document describes how to cancel a workflow in Intersight or the on-premises Intersight appliance.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Related Products

This document can also be used with Intersight software as a service (SaaS).

Background Information

Occasionally, workflows such as device registration, firmware upgrades, and so on, can become stuck and are not able to complete.

Problem

Currently, Intersight does not have a method to kill a workflow directly from the GUI. Eventually, the

workflow fails, but it can take up to six hours to show as failed.

Solution

Cancel the workflow with REST API.

Step 1. Open the link to your Intersight appliance with the format https://[FQDN]/apidocs/apirefs/api/v1/ where you fill in the FQDN.

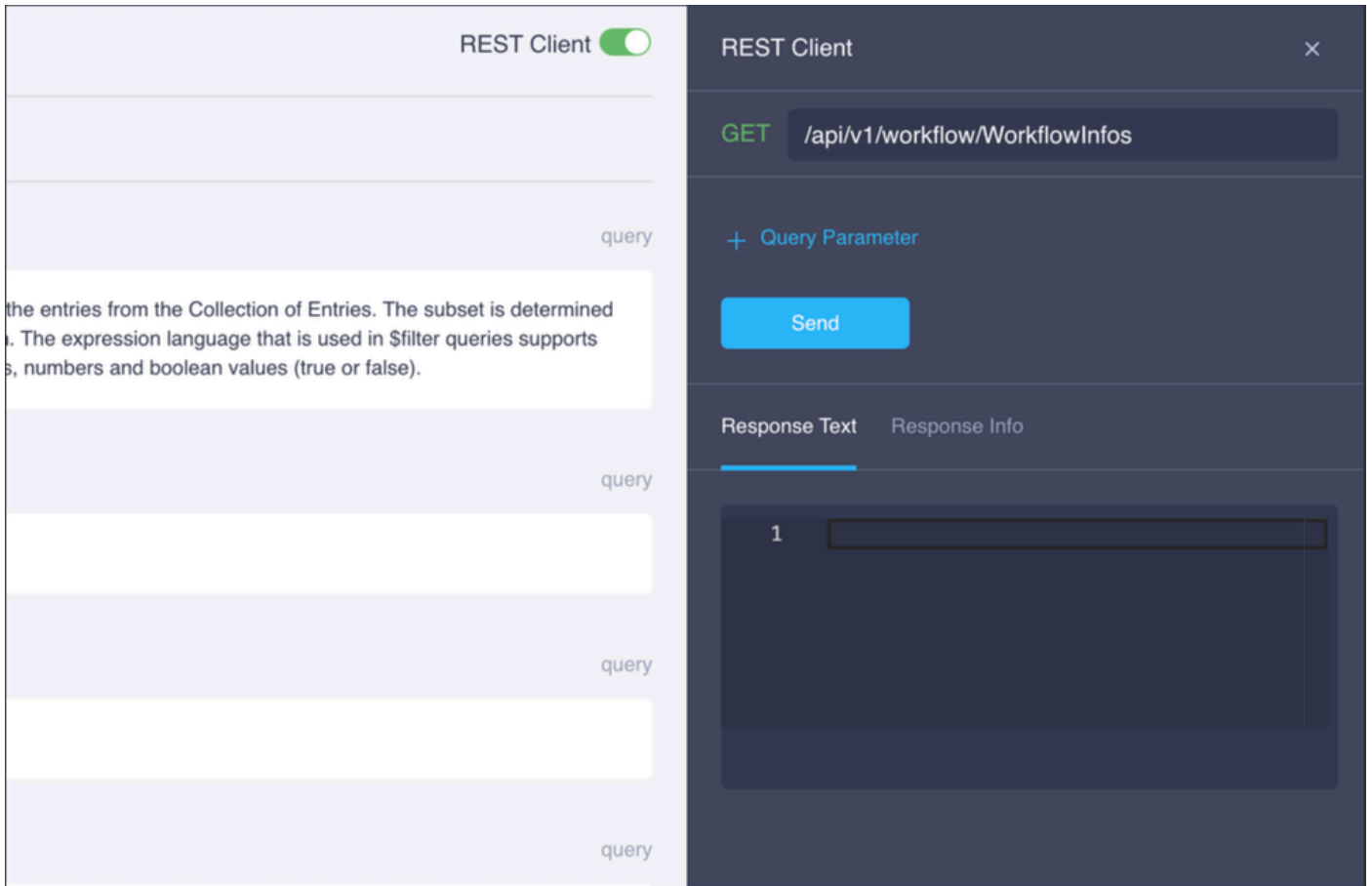This link is hidden, and cannot be found within the GUI.

Step 2. In the left panel, choose workflow/WorkflowInfos.

✎ **Note**: You can cancel a workflow in Intersight SaaS via the API list of all workflow.WorkflowInfo resources via [intersight API reference](#).

Step 3. At the top of the list, choose Get: Read a workflow.WorkflowInfo resource.

The REST client is opened; log in If prompted.

REST Client

GET /api/v1/workflow/WorkflowInfos

REST Client   ×

GET /api/v1/workflow/WorkflowInfos

+ Query Parameter

Send

Response Text   Response Info

1

query

the entries from the Collection of Entries. The subset is determined
. The expression language that is used in $filter queries supports
, numbers and boolean values (true or false).

query

query

query

Step 4. Click + Query Parameter in order to get the query lines.

Step 4.1. In the first row, enter:

Key: $select

Value: Name, Status, StartTime, WorkflowType

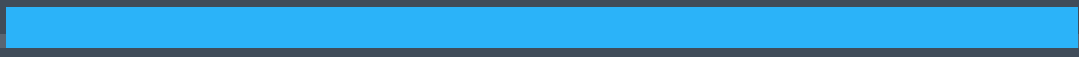Step 4.2. In the second row, enter:

Key: $filter

Value: Status eq 'RUNNING'

Step 4.3. Click Send .

The output lists workflows with a Status equal to **RUNNING**, with their corresponding start time, MOID, name, and

Response Text   R

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1  {
2      "Ob
3      "Re:
4          {
5
```