End-of-Sale and End-of-Life Announcement for the Cisco Kinetic UCSM5 Servers and components

Contents

Overview

EOL13451

Cisco announces the end-of-sale and end-of-life dates for the Cisco Kinetic UCSM5 Servers and components. The last day to order the affected product(s) is March 31, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Please note: Kinetic Appliances, as part of the Cisco Video Surveillance product line normally come pre loaded with Video Surveillance Manager (VSM), however VSM and associated SW applications are End-of-Sale as of July 24th 2020 (See EOL Doc 13276 for information on VSM) The CSS Camera Line is also End-of-Sale as per EOL13278. Since Cisco has declared VSM and the CSS Camera Product Lines End-of-Life, it is not recommended that there be any further orders placed for Kinetic Appliances and to avoid this issue Cisco will turn off orderability of the Appliance effective Immediately.

End-of-life milestones

Table 1.   End-of-life milestones and dates for the Cisco Kinetic UCSM5 Servers and components

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 30, 2020
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 31, 2021
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 29, 2021
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 31, 2022
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 31, 2022
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 31, 2022
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 26, 2025

Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2026

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2.   Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
CIVS-FAN-2RU=	Fan Assembly for CIVS-MSP-2RU
KIN-BBLKD-L2=	M5 KIN Appliances LFF drive blanking panel
KIN-UCSM5-2RU-K9=	Kinetic UCS M5 2-RU
1 TB HDD BUNDLE	1TB Hard-disk Bundle
2 TB HDD BUNDLE	Hard-disk Bundle
AUTO EXPD1	Auto Expand
CIAC GW SW OPT	Gateway SW OC
CIAC PAME SW OPT	Physical AM SW OC
CIVS BUN EXP	Expansion
CIVS CAB OPT	CIVS C15 Power Cable
CIVS CABLE OPT	CIVS C19 Power Cable
CIVS CABLES OPT	CIVS C16 Power Cable
CIVS HD	Hard Disk
CIVS HD EXP	Hard Disk Options
CIVS HD OPT	Hard Disk Options
CIVS KIT EXPAND	CIVS KIT EXPAND
CIVS MEM	Memory Upgrade
CIVS OPT	CIVS 2900 Option
CIVS POWER OPT	CIVS C16 Power Cable
CIVS PWR CAB OPT	POWER CABLES
CIVS PWR OPT	Power Supply
CIVS RDNT CBLS OPT	Redundant Power Cable
CIVS SW OPT	Video Surveillance Manager 3.1/5.1 Software Options
CIVS USB MEM	CIVS USB Memory
CIVS-ENC-KIT-OPT	CIVS-ENC Video Card Manufacturing Kit Option
CIVS-MSP-MEMUP6G	MultiService Platform memory upgrade to 6GB

End-of-Sale Product Part Number	Product Description
CPS HDD EXPAND	CPS-SS: 1000 GB Hard-disk Drive; w/ 4-RU carrier (for BNDL+)
CPS KIN HD OPTS	Hard Disk
CPS SS PWR OPT	CPS SS Power Cable
CPS-BNDL2 EXP OPT	CPS-START-BNDL2 Expansion
FIBER CHANNEL OPT	Fiber Channel Option
HBA CARD OPT	HBA Card
HBA CARD OPTS	HBA Card
HDD BUNDLE	Hard-disk Bundle
HDD OPT	Hard Disk Options
INT DRIVE OPT	Internal Drives
KIN EXPANS	Expansion Items
KIN-BBLKD-L2	M5 KIN Appliances LFF drive blanking panel
KIN-BBLKD-S2	Kinetic UCS C-Series M5 SFF drive blanking panel
KIN-CPU-4114	2.2 GHz 4114/85W 10C/13.75MB Cache/DDR4 2400MHz
KIN-CPU-I4214	2.2 GHz 4214/85W 12C/16.75MB DDR4 2400MHz
KIN-HD10T7KL4KN	10 TB 12G SAS 7.2K RPM LFF HDD (4K)
KIN-HD2T7KL12N	2 TB 12G SAS 7.2K RPM LFF HDD
KIN-HD4T7KL12N	4 TB 12G SAS 7.2K RPM LFF HDD
KIN-MR-X16G1RS-H	16GB DDR4-2666-MHz RDIMM/PC4-21300/single rank/x4/1.2v
KIN-MR-X16G1RT-H	16GB DDR4-2933-MHz RDIMM/1Rx4/1.2v
KIN-MR-X8G1RS-H	8GB DDR4-2666-MHz RDIMM/PC4-21300/single rank/x4/1.2v
KIN-MRAID1GB-KIT	SAS RAID KIT for C220M5L
KIN-PCI-1-C240M5	Riser 1 incl 3 PCIe slots (x8, x16, x8); slot 3 req CPU2
KIN-PCIE-BD16GF	Emulex LPe31002 dual port 16G FC HBA
KIN-PCIF-240M5	C240 M5 PCIe Riser Blanking Panel
KIN-PSU-BLKP1U	Power Supply Blanking Panel for M5 based appliances
KIN-PSU1-1050W	Cisco UCS 1050W AC Power Supply for Rack Server
KIN-PSU1-770W	770W AC Hot-Plug Power Supply for 1U C-Series Rack Server
KIN-RAID-M5	Cisco 12G Modular RAID controller with 2GB cache
MSP ADD ON CARDS	CARDS
MSP CARDS II	Add-on Cards
NIC OPT1	NIC Card
REDUNDANT CNTRL	Redundant Controller
REDUNDANT PS OPT	Redundant Power Supply Option

End-of-Sale Product Part Number	Product Description
REDUNDT PWR SUPPLY	Redundant Power Supply
START-BNDL-EXP	Expand Option
VSM MEMORY OPT	VSM Memory Upgrade
CIVS-SS-4RU-KIT=	CIVS-SS: Rail Kit with screws, etc. for 4-RU; Spare
KIN-UCSM5-1RU-K9	Kinetic UCS M5 1-RU
KIN-UCSM5-1RU-K9=	Kinetic UCS M5 1-RU
KIN-UCSM5-2RU-K9	Kinetic UCS M5 2-RU

Product migration options

There is no replacement available for the Cisco Kinetic UCSM5 Servers and components at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:
https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Kinetic UCSM5 Servers and components through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:
https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
https://www.cisco.com/cisco/support/notifications.html.

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