



## End-of-Sale and End-of-Life Announcement for the Cisco 3365 Mobility Services Engine

EOL12525

Cisco announces the end-of-sale and end-of life dates for the Cisco 3365 Mobility Services Engine. The last day to order the affected product(s) is May 13, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco 3365 Mobility Services Engine

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 12, 2018
<b>End-of-Sale Date: HW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 13, 2019
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 11, 2019
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 12, 2020
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 12, 2020
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	August 8, 2023
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-MSE-3365-K9	MSE 3365 Appliance	AIR-CMX-3375-K9	CMX 3375 Appliance	-
MSE-A03-D600GA2	600GB 6Gb SAS 10K RPM SFF HDD/hot plug/drive sled mounted	There is currently no replacement product available for this product.	-	-
MSE-A03-D600GA2=	600GB 6Gb SAS 10K RPM SFF HDD/hot plug/drive sled mounted	There is currently no replacement product available for this product.	-	-
MSE-BZL-C220M4	C220 M4 Bezel	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MSE-BZL-C220M4=	C220 M4 Bezel Spare		-	-
MSE-CPU-E52650D	2.30 GHz E5-2650 v3/105W 10C/25MB Cache/DDR4 2133MHz		-	-
MSE-FAN-C220M4=	C220 M4 Fan Module (one)		-	-
MSE-HD600G10K12G	600GB 6Gb SAS 10K RPM SFF HDD/hot plug/drive sled mounted		-	-
MSE-HD600G10K12G=	600GB 6Gb SAS 10K RPM SFF HDD/hot plug/drive sled mounted		-	-
MSE-MR-1X161RV-A	16GB DDR4-2400-MHz RDIMM/PC4-19200/single rank/x4/1.2v		-	-
MSE-MR-1X162RU-A	16GB DDR4-2133-MHz RDIMM/PC4-17000/dual rank/x4/1.2v		-	-
MSE-MRAID12G	Cisco 12G SAS Modular Raid Controller		-	-
MSE-MRAID12G-1GB	Cisco 12Gbps SAS 1GB FBWC Cache module (Raid 0/1/5/6)		-	-
MSE-PSU1-770W	770W AC Hot-Plug Power Supply for 1U C-Series Rack Server		-	-
MSE-PSU1-770W=	770W AC Hot-Plug Power Supply for 1U C-Series Rack Server		-	-
MSE-RAILB-M4	Ball Bearing Rail Kit for C220 M4 and C240 M4 rack servers		-	-
MSE-SD480G0KS2-EV	480 GB 2.5 inch Enterprise Value 6G SATA SSD		-	-
MSE-SD960G0KS2-EV	960 GB 2.5 inch Enterprise Value 6G SATA SSD		-	-
MSE-TPM2-001	Trusted Platform Module 1.2 for UCS (SPI-based)		-	-

## Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco 3365 Mobility Services Engine through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

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Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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