End-of-Sale and End-of-Life Announcement for the Cisco Unified Presence Server 1.0

EOL6291

Cisco® announces the end-of-sale and end-of life dates for the Cisco Unified Presence Server 1.0. The last day to order the affected product(s) is May 20, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco Unified Presence Server 1.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 30, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 20, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 18, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 20, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 20, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 16, 2010
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 20, 2011

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
SW-UPS1.0-K9=	Cisco Unified Presence Server 1.0 Server Software	SW-CUP6.0-K9=	License Unified Presence 6.0 Software
SW-UPS1.0-K9P	Unified Presence Server 1.0 Software - available with CCM	SW-CUP6.0-K9P	Unified Presence 6.0 Software - available with CCM
UPS1.0-K9-NFR=	SW Cisco Unified Presence Server 1.0 DEMO Not For Resale	CUP6.0-K9-NFR=	SW Cisco Unified Presence 6.0 DEMO Not For Resale

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Presence 6.0. Information about this product can be found at: http://www.cisco.com/en/US/products/ps6837/index.html.

Table 3. Product Comparisons

Feature	Cisco Unified Presence Server 1.0	Cisco Unified Presence 6.0
Presence support for IM and Voice with user policy	Yes	Yes - enhanced user policy
SIP / SIMPLE interface for Presence Data	Yes	Yes
RCC of Cisco IP phones on Cisco Unified Communications Manager via Microsoft Office Communicator	Yes - LCS only	Yes - both LCS and OCS with enhanced scalability
Enhanced Rich Presence for Mobility and DND	No	Yes
Integration with Cisco Unified Application Environment	No	Yes
Busy/Idle Calendar integration from Microsoft Exchange	No	Yes
Meeting Notification from Micorsoft Outlook	No	Yes
Intercluster Presence and IM	No	Yes
Support for Cisco Unified Contact Center Cisco Voice Portal (CVP)	No	Yes
Support for bare metal servers	No	Yes
Support for Cisco Unified Personal Communicator	Yes	Yes - enhanced feature set
IP Phone Messenger	Yes	Yes

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Unified Presence Server 1.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

For More Information

For more information about the Cisco Unified Presence 6.0, visit http://www.cisco.com/en/US/products/ps6837/index.html, or contact your local account representative.

To request information about the Cisco Unified Presence 6.0, send an e-mail to cups-pm-team@cisco.com

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice

Americas Headquarters
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 527-0883

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
168 Robinson Road
#28-01 Capital Tower
Singapore 068912
www.cisco.com
Tel: +65 6317 7777
Fax: +65 6317 7799

Europe Headquarters
Cisco Systems International BV
Haarlerbergpark
Haarlerbergweg 13-19
1101 CH Amsterdam
The Netherlands
www-europe.cisco.com
Tel: +31 0 800 020 0791
Fax: +31 0 20 357 1100

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