

# End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager Express (CME) Endpoint Classic Licensing Offers

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## Overview

### EOL12531

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Communications Manager Express (CME) Endpoint Classic Licensing Offers. The last day to order the affected product(s) is November 27, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unified Communications Manager Express (CME) Endpoint Classic Licensing Offers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 29, 2018
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 27, 2018
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 25, 2019

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
FL-CME	Cisco Communications Manager Express (CME) Lic (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-3905=	Cisco Unified CME User License for single Cisco 3905G	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-3911	Cisco CallManager Express License For Single 3911 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-3911=	Cisco CallManager Express License For Single 3911 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCME-UL-3951	Cisco CallManager Express License For Single 3951 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-3PSIPM=	CallManager Express UL For Multi Line 3rd Party SIP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-3PSIPS=	CallManager Express UL For Single Line 3rd Party SIP Phones	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-3PTYM=	User License 3rd party Multi Line Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-6901=	CCME PHONE LICENSE FOR 6901 IP PHONE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-6911=	CCME PHONE LICENSE FOR 6911 IP PHONE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-6945=	Cisco Unified CME User License for single Cisco 6945G	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7906	Cisco CallManager Express License For Single 7906 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCME-UL-7906=	Cisco CallManager Express License For Single 7906 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7911	Cisco CallManager Express License For Single 7911G IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7911=	Cisco CallManager Express License For Single 7911G IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7921G	Cisco Unified CME User License for single Cisco 7921G	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7921G=	Cisco Unified CME User License for single Cisco 7921G	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7925	Cisco Unified CME User License for single Cisco 7925	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7925=	Cisco Unified CME User License for single Cisco 7925G	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7926=	Cisco Unified CME User License for single Cisco 7926G	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7931	Cisco CallManager Express License For Single 7931 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCME-UL-7931=	Cisco CallManager Express License For Single 7931 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7935	Cisco CallManager Express License For Single 7935 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7935=	Cisco CallManager Express License For Single 7935 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7936	Cisco CallManager Express License For Single 7936 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7936=	Cisco CallManager Express License For Single 7936 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7937	Communications Manager Express License For One 7937G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7937=	Communications Manager Express License For One 7937G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7940	Cisco CallManager Express License For Single 7940 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7940=	Cisco CallManager Express License For Single 7940 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCME-UL-7941	Cisco CallManager Express License For Single 7941 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7941=	License, CCME, Cisco IP Phone 7941, spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7942	Communications Manager Express License For One 7942G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7942=	Communications Manager Express License For One 7942G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7945	Communications Manager Express License For One 7945G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7945=	Communications Manager Express License For One 7945G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7960	Cisco CallManager Express License For Single 7960 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7960=	Cisco CallManager Express License For Single 7960 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7961	Cisco CallManager Express License For Single 7961G IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCME-UL-7961=	Cisco CallManager Express License For Single 7961 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7962	Communications Manager Express License For One 7962G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7962=	Communications Manager Express License For One 7962G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7965	Communications Manager Express License For One 7965G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7965=	Communications Manager Express License For One 7965G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7970	Cisco CallManager Express License For Single 7970 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7970=	Cisco CallManager Express License For Single 7970 IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7971G	Cisco CallManager Express License For Single 7971G IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7971G=	Cisco CallManager Express License For Single 7971G IP Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-



End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCME-UL-7975	Communications Manager Express License For One 7975G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7975=	Communications Manager Express License For One 7975G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7985	Communications Manager Express License For One 7985G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-7985=	Communications Manager Express License For One 7985G Phone	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-8941=	Cisco Unified CME User License for single Cisco 8941G	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-8945=	Cisco Unified CME User License for single Cisco 8945G	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-8961=	CCME PHONE LICENSE FOR 8961 IP PHONE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-9951=	CCME PHONE LICENSE FOR 9951 IP PHONE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-9971=	CCME PHONE LICENSE FOR 9971 IP PHONE	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCME-UL-ANA	Cisco CallManager Express Lic for Cisco ATA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-ANA=	Cisco CallManager Express Lic for Cisco ATA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-BASIC	CUCME Phone License - Basic (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-BASIC=	CUCME Phone License - Basic (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-ENH	CUCME Phone License - Enhanced (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-ENH=	CUCME Phone License - Enhanced (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-ESS	CUCME Phone License - Essential (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-ESS=	CUCME Phone License - Essential (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-IPCOMM	Single CallManager Express Unit License for IP Communicator	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCME-UL-IPCOMM=	Single CallManager Express Unit License for IP Communicator	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-NOKIA	CME User License for Nokia SCCP Client	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-CCME-UL-NOKIA=	CME User License for Nokia SCCP Client	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product migration options

Customers are encouraged to migrate to the current Cisco Unified Communications Manager Express (CME) Smart Licensing offer, by ordering a CME-UL license for each configured device. CME-UL licenses are available to purchase either as part of a new Cisco Integrated Services Router (ISR) 4000 series configuration, or separately for add-on licenses using the top-level L-CME-CUE. Customers require a Cisco Smart Licensing account to use the current CME licensing offer. Information about Cisco Unified Communications Manager Express can be found at:

<https://www.cisco.com/go/ccme>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For more information

For more information about the Cisco End-of-Life Policy, go to: [https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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