

# End-of-Sale and End-of-Life Announcement for the Cisco Select On-Premises Calling SKUs

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## Overview

### EOL14953

Cisco announces the end-of-sale and end-of-life dates for the Cisco Select On-Premises Calling SKUs. The last day to order the affected product(s) is August 30, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Customers are encouraged to migrate to On-premises Calling or Cloud Calling under Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>.

Software Support Services (SWSS) for perpetual on-premises calling is end-of-sale and is no longer available.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Select On-Premises Calling SKUs

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 1, 2023
<b>End-of-Sale Date: App SW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 30, 2023
<b>End of SW Maintenance Releases Date: App SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 29, 2024
<b>Last Date of Support: App SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2025

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>ER12.5-SW-K9=</b>	EMRGNCY RSPNDR 12.5 SW NEW FOR PUT ONLY	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>CM12.X-K9-DLT</b>	SW CM 12.0 Not for Resale, 20 CUWL PRO, 5 TP Room	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>CSR12.X-K9-DLT</b>	UC 12.X Partner Demo/Lab/Training Kit-Marketplace Order Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>CSR12.X-K9-DLT=</b>	UC 12.X Partner Demo/Lab/Training Kit - Product Upgrade Tool	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>CALL-SW-12.X-K9</b>	PS Calling for EMEAR - Software Version 12	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>CALL-SW-12.X-XU-K9</b>	PS Calling for EMEAR - Software Version 12 XU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>CM12.5-K9-LAB</b>	SW CM/SME 12.5 Lab Only, 20 CUWL, 5 TP Room, 50 CER	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>CM12.5-K9-NFR</b>	SW CM/SME 12.5 Not for Resale, 20 CUWL,5 TP Room,100 CER	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>UCM-12.5-SW-K9-XU=</b>	CUCM Software Version 12.5 for PUT Only, Export Unrestricted	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>UCM-12.5-SW-K9=</b>	CUCM Software Version 12.5 for PUT Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>CM11.5-K9-LAB</b>	SW CM/SME 11.5 Lab Only, 20 CUWL PRO, 5 TP Room	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>UCM-11.5-SW-K9-XU=</b>	CUCM Software Version 11.5 for PUT Only, Export Unrestricted	See the Product Migration Options section below for detailed information on replacing this product.	-	-
<b>UCM-11.5-SW-K9=</b>	CUCM Software Version 11.5 for PUT Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product migration options

Customers are encouraged to migrate to On-premises Calling or Cloud Calling under Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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