

End-of-Sale and End-of-Life Announcement for the Cisco Unified CallManager 4.1

EOL6278

This Product Bulletin has been amended to consolidate previous EOL bulletins EOL5575 and EOL6278. Customers will benefit as the end of support dates have been extended to the later date where applicable. Cisco announces the end-of-sale and end-of life dates for the Cisco Unified CallManager 4.1. The last day to order the affected product(s) is May 15, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified CallManager 4.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 15, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 15, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 13, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 15, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 15, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 11, 2010
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CALLMANAGER-4.1	CallManager 4.1 Top Level Part Number	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-4.2-K9-SUP=	CallManager 4.1 Upgrade To 4.2 For SMARTnet	There is currently no replacement product available for this product.		
CM4.1-4.2-K9-UPG=	CallManager 4.1 Upgrade To 4.2 For SASU	There is currently no replacement product available for this product.		
CM4.1-K9-2850D	SW CallMgr 4.1 Dell PE2850, 2CPU, 5000 Svr Usr Lic	There is currently no replacement product available for this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM4.1-K9-2950D-1	SW Only, Unified CallMgr 4.1 For Dell PE 2950 /2CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-320G4-1	SW Only, CallManager 4.1 For HP DL320-G4	There is currently no replacement product available for this product.		
CM4.1-K9-320G5	SW Only, Unified CallMgr 4.1 For HP DL320-G5, 1000 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-380G4D	SW Only, Unified CallMgr 4.1 For HP DL380-G4 /2CPU	There is currently no replacement product available for this product.		
CM4.1-K9-380G5-1	SW Only, Unified CallMgr 4.1, HP DL380-G5 1CPU, 2500 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-380G5D-1	SW Only, Unified CallMgr 4.1, HP DL380-G5 2CPU, 5000 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7815	SW CallMgr 4.1, MCS-7815	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7815=	SW CallMgr 4.1, MCS 7815	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7815COM	For use in Commercial bundle with multiple applications	There is currently no replacement product available for this product.		
CM4.1-K9-7815I2-1	SW Only, CallManager 4.1 For MCS 7815-I2, 300 User	There is currently no replacement product available for this product.		
CM4.1-K9-7815I2S-1	SW Only, CallManager 4.1 For MCS 7815-I2, 100 User	There is currently no replacement product available for this product.		
CM4.1-K9-7815R	SW CallMgr 4.1, Redundant MCS-7815	There is currently no replacement product available for this product.		
CM4.1-K9-7815R=	SW CallMgr 4.1, Redundant MCS-7815	There is currently no replacement product available for this product.		
CM4.1-K9-7815SE	SW CallMgr 4.1, MCS-7815, 100 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-K9-7815SE1	SW CallMgr 4.1, MCS-7815, 100 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-K9-7815SE2	CM 100 Srv USR Lic, 5 IPCC Std Agt USR Lic EMEA Promo	There is currently no replacement product available for this product.		
CM4.1-K9-7815SE=	SW CallMgr 4.1, MCS-7815, 100 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-K9-7816-H3	SW Only, Unified CallMgr 4.1 For MCS 7816-H3, 300 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7816-H3S	SW Only, Unified CallMgr 4.1 For MCS 7816-H3, 100 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7816-I3	SW Only, Unified CallMgr 4.1 For MCS 7816-I3, 300 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7825	SW CallMgr 4.1, MCS-7825H-3.0 or MCS-7825I-3.0	There is currently no replacement product available for this product.		
CM4.1-K9-7825-H1	SW CallMgr 4.1 For MCS-7825-H1	CUCM-USR-LIC	Top Level Sku For User License	--

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM4.1-K9-7825-H2	SW Only, CallMgr 4.1 For MCS 7825-H2/MCS-7825-H1	There is currently no replacement product available for this product.		
CM4.1-K9-7825-H3	SW Only, Unified CallMgr 4.1 For MCS 7825-H3, 1000 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7825-I1	SW CallMgr 4.1 For MCS-7825-I1	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7825-I2	SW Only, CallMgr 4.1 For MCS 7825-I2/MCS-7825-I1	There is currently no replacement product available for this product.		
CM4.1-K9-7825-I3	SW Only, Unified CallMgr 4.1 For MCS 7825-I3, 1000 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7825=	SW CallMgr 4.1, MCS-7825H-3.0 or MCS-7825I-3.0	There is currently no replacement product available for this product.		
CM4.1-K9-7825H2-1	SW Only, CallManager 4.1 For MCS 7825-H2	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7825I2-1	SW Only, CallManager 4.1 For MCS 7825-I2	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7825SE	SW CallMgr 4.1, MCS-7825, 100 Svr Usr Lic, MM Bundle Only	There is currently no replacement product available for this product.		
CM4.1-K9-7835	SW CallMgr 4.1, MCS-7835	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7835-I2	SW Only, CallMgr 4.1 For MCS-7835-I2/MCS-7835-I1	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7835=	SW CallMgr 4.1, MCS 7835	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7835H1-1	SW Only, Unified CallMgr 4.1 For MCS 7835-H1	There is currently no replacement product available for this product.		
CM4.1-K9-7835H2-1	SW Only, Unified CallMgr 4.1 For MCS 7835-H2, 2500 User	There is currently no replacement product available for this product.		
CM4.1-K9-7835I1-1	SW Only, Unified CallMgr 4.1 For MCS 7835-I1	There is currently no replacement product available for this product.		
CM4.1-K9-7835I2-1	SW Only, Unified CallMgr 4.1 For MCS 7835-I2, 2500 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7845	SW CallMgr 4.1, MCS-7845	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7845=	SW CallMgr 4.1, MCS 7845	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7845H1-1	SW Only, Unified CallMgr 4.1 For MCS 7845-H1	There is currently no replacement product available for this product.		
CM4.1-K9-7845H2-1	SW Only, Unified CallMgr 4.1 For MCS 7845-H2, 5000 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-7845I1-1	SW Only, Unified CallMgr 4.1 For MCS 7845-I1	There is currently no replacement product available for this product.		
CM4.1-K9-7845I2-1	SW Only, Unified CallMgr 4.1 For MCS 7845-I2, 5000 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-DL320	SW CallMgr 4.1, HP DL320, 1000 Svr Usr Lic	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-DL320-1	SW CallMgr 4.1, HP DL320-G3, 1000 Svr Usr Lic	CUCM-USR-LIC	Top Level Sku For User License	--

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM4.1-K9-DL320=	SW CallMgr 4.1, HP DL320	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-DL320G4	SW Only, CallManager 4.1 For HP DL320-G4	There is currently no replacement product available for this product.		
CM4.1-K9-DL380	SW CallMgr 4.1, HP DL380/1CPU, 2500 Svr Usr Lic	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-DL380=	SW CallMgr 4.1, HP DL380, 1CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-DL380D	SW CallMgr 4.1, HP DL380/2CPU, 5000 Svr Usr Lic	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-DL380D=	SW CallMgr 4.1, HP DL380, 2CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-DL380G5	SW Only, CallManager 4.1 For HP DL380-G5 /1CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-DL380G5-1	SW Only, CallManager 4.1 For HP DL380-G5 /1CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-DL380G5-2	SW Only, CallManager 4.1 For HP DL380-G5 /2CPU	There is currently no replacement product available for this product.		
CM4.1-K9-DL380G5D	SW Only, CallManager 4.1 For HP DL380-G5 /2CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-MIG-10=	SW CallMgr 4.1 Migration 7835 to 7845	There is currently no replacement product available for this product.		
CM4.1-K9-MIG0=	SW CallMgr 4.1 Same Server Class Migration	There is currently no replacement product available for this product.		
CM4.1-K9-MIG1=	SW CallMgr 4.1 Migration 7815SE to 7815	There is currently no replacement product available for this product.		
CM4.1-K9-MIG2=	SW CallMgr 4.1 Migration 7815SE to 7825	There is currently no replacement product available for this product.		
CM4.1-K9-MIG3=	SW CallMgr 4.1 Migration 7815SE to 7835	There is currently no replacement product available for this product.		
CM4.1-K9-MIG4=	SW CallMgr 4.1 Migration 7815SE to 7845	There is currently no replacement product available for this product.		
CM4.1-K9-MIG5=	SW CallMgr 4.1 Migration 7815 to 7825	There is currently no replacement product available for this product.		
CM4.1-K9-MIG6=	SW CallMgr 4.1 Migration 7815 to 7835	There is currently no replacement product available for this product.		
CM4.1-K9-MIG7=	SW CallMgr 4.1 Migration 7815 to 7845	There is currently no replacement product available for this product.		
CM4.1-K9-MIG8=	SW CallMgr 4.1 Migration 7825 to 7835	There is currently no replacement product available for this product.		
CM4.1-K9-MIG9=	SW CallMgr 4.1 Migration 7825 to 7845	There is currently no replacement product available for this product.		
CM4.1-K9-NFR	SW CallMgr 4.1 New Install And Upgrade, Not For Resale	There is currently no replacement product available for this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM4.1-K9-NFR-1	SW CallManager 4.1 New Install And Upgrade, Not For Resale	CM8.0-K9-NFR	SW CM 8.0 Appliance Not For Resale	--
CM4.1-K9-NFR=	SW CallMgr 4.1 New Install And Upgrade, Not For Resale	CM8.0-K9-NFR	SW CM 8.0 Appliance Not For Resale	--
CM4.1-K9-PE2950-2	SW Only, CallManager 4.1 For Dell PE 2950 /2CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-PE2950D	SW Only, CallManager 4.1 For Dell PE 2950 /2CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-SUP=	SW CallMgr 3.3 To 4.1(3) Upgrade for SMARTnet	There is currently no replacement product available for this product.		
CM4.1-K9-UPG=	SW CallMgr 3.3 To 4.1(3) Upgrade for SASU	There is currently no replacement product available for this product.		
CM4.1-K9-X206	SW CallMgr 4.1 for IBM x206 server, 300 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-K9-X206=	SW CallMgr 4.1new install for IBM x206 server, 300 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-K9-X206M	SW Only, CallManager 4.1 For IBM X206M	There is currently no replacement product available for this product.		
CM4.1-K9-X306	SW CallMgr 4.1 for IBM x306 server, 1000 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-K9-X306-1	SW CallMgr 4.1 for IBM x306 3.4GHz server, 1000 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-K9-X306=	SW CallMgr 4.1 for IBM X306	There is currently no replacement product available for this product.		
CM4.1-K9-X306M	SW Only, CallManager 4.1 For IBM X306M	There is currently no replacement product available for this product.		
CM4.1-K9-X306M-1	SW Only, CallManager 4.1 For IBM X306M, 8849-K2Y	There is currently no replacement product available for this product.		
CM4.1-K9-X3250	SW Only, Unified CallMgr 4.1 For IBM x3250, 1000 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X33650D	SW Only, CallManager 4.1 For IBM X346M, NEED MTM /2CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X345=	SW CallMgr 4.1, IBM X345	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X345D=	SW CallMgr 4.1, IBM X345 2CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X346	SW CallMgr 4.1, IBM X346, 1CPU, 2500 Svr Usr Lic	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X346=	SW CallMgr 4.1, IBM X346, 1CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X346D	SW CallMgr 4.1, IBM X346, 2CPU, 5000 Svr Usr Lic	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X346D=	SW CallMgr 4.1, IBM X346, 2CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X346M-1	SW Only, CallManager 4.1 For IBM X346M /1CPU	There is currently no replacement product available for this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM4.1-K9-X346M-2	SW Only, CallManager 4.1 For IBM X346M /2CPU	There is currently no replacement product available for this product.		
CM4.1-K9-X346R	SW Only, Unified CallMgr 4.1 For IBM X346, 8840-3RY /1CPU	There is currently no replacement product available for this product.		
CM4.1-K9-X346RD	SW Only, Unified CallMgr 4.1 For IBM X346, 8840-3RY /2CPU	There is currently no replacement product available for this product.		
CM4.1-K9-X3650	SW Only, CallManager 4.1 For IBM X3650 7979-5AY /1CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X3650-1	SW Only, Unified CallMgr 4.1 For IBM x3650 1CPU, 2500 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X3650D	SW Only, CallManager 4.1 For IBM X3650 7979-5AY /2CPU	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-K9-X3650D-1	SW Only, Unified CallMgr 4.1 For IBM x3650 2CPU, 5000 User	CUCM-USR-LIC	Top Level Sku For User License	--
CM4.1-U-K9-7815=	SW CallMgr 3.x to 4.1 Upgd, MCS-7815, 300 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-7815SE=	SW CallMgr 3.x to 4.1 Upgd, MCS-7815, 100 Svr Usr Lic	CM4.3-U-K9-7815SE=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7815, 100 Svr Usr Lic	--
CM4.1-U-K9-7825=	SW CallMgr 3.x to 4.1 Upgd, MCS-7825, 1000 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-7825SE=	SW CallMgr 3.x to 4.1 Upgd, MCS-7825, 100 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-7835=	SW CallMgr 3.x to 4.1 Upgd, MCS-7835, 2500 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-7845=	SW CallMgr 3.x to 4.1 Upgd, MCS-7845, 5000 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-DL320=	SW CallMgr 3.x to 4.1 Upgd, HP DL320, 1000 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-DL380=	SW CallMgr 3.x to 4.1 Upgd, HP DL380/1CPU, 2500 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-DL380D=	SW CallMgr 3.x to 4.1 Upgd, HP DL380/2CPU, 5000 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-X206	SW CallMgr 3.x to 4.1 Upgd, IBM X206, 300 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-X206=	SW CallMgr 3.3 to 4.1, Upgrade for IBM X206, 300 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-X306=	SW CallMgr 3.x to 4.1 Upgd, IBM X306, 1000 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-X345=	SW CallMgr 3.x to 4.1 Upgd, IBM X345, 2500 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-X345D=	SW CallMgr 3.x to 4.1 Upgd, IBM X345/2CPU, 5000 Svr Usr Lic	There is currently no replacement product available for this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM4.1-U-K9-X346=	SW CallMgr 3.x to 4.1 Upgd, IBM X346/1CPU, 2500 Svr Usr Lic	There is currently no replacement product available for this product.		
CM4.1-U-K9-X346D=	SW CallMgr 3.x to 4.1 Upgd, IBM X346/2CPU, 5000 Svr Usr Lic	There is currently no replacement product available for this product.		

Product Migration Options

Cisco Unified CallManager 4.1 uses Microsoft Windows 2000 as its operating system. Microsoft has transitioned Windows 2000 to extended support as of June 2005. Customers are encouraged to migrate to Cisco Unified Communications Manager Version 8.0, an appliance version that uses an alternative operating system. Information about this product can be found at <http://www.cisco.com/en/US/products/ps10662/index.html>. Customers with Unified Communications Software Subscription may order the upgrade at no charge using the Product Upgrade Tool. Downloadable upgrades from Cisco.com are not possible. For information about ordering, go to <http://www.cisco.com/en/US/ordering/index.shtm>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco Unified CallManager 4.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Communications Manager Version 8.0, visit <http://www.cisco.com/en/US/products/ps10662/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

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