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CISCO

End-of-Sale and End-of-Life Announcement for Perpetual Licensing for Cisco Enterprise Agreement for Unified Communication Suite

Contents

Overview

EOL13554

Cisco announces the end-of-sale and end-of-life dates for the Perpetual Licensing for Cisco Enterprise Agreement for Unified Communication Suite. The last day to order the affected product(s) is January 23, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Renewing to Collaboration Flex Plan

Cisco is committed to long-term support for our customers with on-premises calling deployments. We are also committed to supporting our customers as they move to cloud calling. Our Collaboration Flex Plan supports both deployment models. In September 2021, we announced that customers with perpetual on-premises calling deployments should renew to Collaboration Flex Plan. Some of the customer benefits of Flex Plan include:

- Flexible payment methods – monthly, annual, and full

- Software Support that is included – never find yourself uncovered

- Simplified licensing structure

- Better license entitlements to Cisco Collaboration solutions

- An easy migration to the cloud

The last day to renew Software Support Services (SWSS) for perpetual on-premises calling has been moved up to October 30, 2021.   Customers who need additional licensing and / or to renew software support after this date will be able to get full support for their on-premises calling deployments by renewing to Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link: https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html

End-of-life milestones

Table 1. End-of-life milestones and dates for the Perpetual Licensing for Cisco Enterprise Agreement for Unified Communication Suite

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 23, 2020
End-of-Sale Date: App SW,License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 23, 2021
Last Ship Date: App SW,License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 23, 2021
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 23, 2022
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 30, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 30, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2024

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CME-EA-LIC12X	CME Phone / Seat License for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CUAC-10X-ADV-EA	Cisco Unified Attendant Console Advanced 10.x Server - EA	L-CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-10X-ADV-EA=	Cisco Unified Attendant Console Advanced 10.x Server - EA	L-CUAC12X	Cisco Unified Attendant Consoles 12.x	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUAC-10X-ADV-HA-EA	Cisco Unified Attendant Console Advanced 10.x Server HA – EA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-10X-ADVHA-EA=	Cisco Unified Attendant Console Advanced 10.x Server HA – EA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-10X-STD-EA	Cisco Unified Attendant Console Standard 10.x – Collab ELA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-10X-STD-EA=	Cisco Unified Attendant Console Standard 10.x – Collab ELA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-11X-ADV-EA	Cisco Unified Attendant Console Advanced 11.x Server – EA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-11X-ADV-EA=	Cisco Unified Attendant Console Advanced 11.x Server – EA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-11X-ADV-HA-EA	Cisco Unified Attendant Console Advanced 11.x Server HA – EA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-11X-ADVHA-EA=	Cisco Unified Attendant Console Advanced 11.x – HA – EA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-11X-STD-EA	Cisco Unified Attendant Console Standard 11.x – Collab ELA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-11X-STD-EA=	Cisco Unified Attendant Console Standard 11.x – 1 Lic – EA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-12X-ADV-EA	Cisco Unified Attendant Console Advanced 12.x – 1 Lic – EA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-12X-ADV-HA-EA	Cisco Unified Attendant Console Advanced 12.x Server HA – EA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUAC-12X-STD-EA	Cisco Unified Attendant Console Standard 12.x – 1 Lic – EA	L–CUAC12X	Cisco Unified Attendant Consoles 12.x	–
CUCILYNC-CLNT-EA	CUCILYNC Client License	There is currently no replacement product available for this product.	–	–
EA-10X-TP-ROOM	TelePresence Room License for EA 10.x	See the Product Migration Options	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		section below for detailed information on replacing this product.		
EA-11X-TP-ROOM	TelePresence Room License for EA 11.x	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-9X-TP-ROOM	TelePresence Room License for EA 9.x	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-CME-SRST-EH-RTU	CME and SRST EA Phone License RTU	There is currently no replacement product available for this product.	–	–
EA-GROWTH	Collab EA – Growth ELA Flag	There is currently no replacement product available for this product.	–	–
EA-LIMITED	Collab EA – Limited ELA Flag	There is currently no replacement product available for this product.	–	–
EA-MIGRATION-2=	EA MIG2 – Pricing subject to config and eligib reqs	There is currently no replacement product available for this product.	–	–
EA-PHASE-3	Collab EA – Phase 3 Upgrade (Unified Communications Suite)	There is currently no replacement product available for this product.	–	–
EA-PILOT	Collab EA – Pilot ELA Flag	There is currently no replacement product available for this product.	–	–
EA-SUITE-UC=	EA UC Suite – Pricing subject to config and eligib reqs	There is currently no replacement product available for this product.	–	–
EA-TP-MULT-SRN	TelePresence Multiple Screen for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-TP-PHASE-2	Collab EA – Phase 2	There is currently no	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Upgrade (TelePresence Multi-Party Suite)	replacement product available for this product.		
EA-TP-SGL-SRN	TelePresence Single Screen License for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-TRUE-UP	Collab EA – True-Up ELA Flag	There is currently no replacement product available for this product.	–	–
EA-UC-FULL-MIG-USR	EA UC Applications User – Full Migration	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-IB-MIG-USR	EA UC Applications Install Base Migration User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-IBMIG-USR-T1	EA UC Applications Install Base Migration User – Tier C	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-IBMIG-USR-T2	EA UC Applications Install Base Migration User – Tier B	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-IBMIG-USR-T3	EA UC Applications Install Base Migration User – Tier A	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-KW	Collab EA – Knowledge Worker Count	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-KW-COUNT	Total Knowledge Worker Count for UC Suite	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EA-UC-KW-COUNT2	Total Knowledge Worker Count for UC Suite	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-MIG-USR	EA UC Applications Migration User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-MIG-USR-T1	EA UC Applications Migration User – Tier C	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-MIG-USR-T2	EA UC Applications Migration User – Tier B	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-MIG-USR-T3	EA UC Applications Migration User – Tier A	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-NEW-USR	EA UC Applications User – New	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-PHASE-4	Collab EA – Phase 4 Upgrade (Unified Communications Suite)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-PHASE-5	Collab EA – Phase Upgrade (Unified Communications FY17 Suite	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-PHASE-UPG	Collab ELA – Phase Upgrade Bundle	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-PROD-MIG-USR	EA UC Applications User – Product Migration	See the Product Migration Options section below for	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		
EA-UC-SUB-MIG-USR	EA UC Applications User – Subscription Migration	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-SUITE-K9-1	EA UC Suite – Periodic Billing	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-SVC-MIG-USR	EA UC Applications User – Service Migration	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-UPG-PHASE2	EA Upgrade to EA Phase 2	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-USR	EA UC Applications User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-USR-T1	EA UC Applications User – Tier C	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-USR-T2	EA UC Applications User – Tier B	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-USR-T3	EA UC Applications User – Tier A	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC17-IBMIG-U-T2	ELA UC Applications Install Base Migration User – Tier B	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EA-UC17-IBMIG-U-T3	ELA UC Applications Install Base Migration User - Tier A	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC17-KW-COUNT	Total Knowledge Worker Count for UC17 Suite	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC17-KW-COUNT2	Total Knowledge Worker Count for UC Suite	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC17-USR-T2	ELA UC Applications User - Tier B	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC17-USR-T3	ELA UC Applications User - Tier A	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-VERS-10.X	EA Version 10.x	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-VERS-11.X	EA Version 11.x	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-VERS-12.X	EA Version 12.x	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-VERS-8.6-GOV	EA Version 8.6.1 - JITC certified version	There is currently no replacement product available for this product.	–	–
EA-VERS-9.X	EA Version 9.x	There is currently no replacement product available for this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EA-VM-UCE-LIC-12X	Unity Express v9 License for EA	There is currently no replacement product available for this product.	–	–
EA-VM-UCE-MB-PAK	Unity Express Voicemail Mailbox for EA PAK	There is currently no replacement product available for this product.	–	–
EA-VM-UCE-PORT-PAK	Unity Express Voicemail Port for EA PAK	There is currently no replacement product available for this product.	–	–
EA-WORKSPACE	Collab EA - Workspace Welcome Kit Option	There is currently no replacement product available for this product.	–	–
ELA-COL-LCA-EXPND	Collab ELA 2 Lifecycle Advisor Program - Expand SKU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ELA2-COL-LCA-EXPND	Collab ELA 2 Lifecycle Advisor Program - Expand SKU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ELA2-COL-UC17-COMG	ELA 2 UC Applications Project Liberator Migration User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ELA2-COL-UC17-IBMG	ELA 2 UC Applications Install Base Migration User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ELA2-COL-UC17-MIG	ELA 2 UC Applications Migration User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ELA2-COL-UC17-USR	ELA 2 UC Applications User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ELA2-COL-UCIBMGUSR	ELA 2 UC Applications	See the Product	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Install Base Migration User	Migration Options section below for detailed information on replacing this product.		
ELA2-COL-UCMIGUSR	ELA 2 UC Applications Migration User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ELA2-COL-UCUSR	ELA 2 UC Applications User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ER-10X-EA-USR	ER 10.x 911 for EA – User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ER-11X-EA-USR	ER 11.x 911 for EA – User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ER9-911-LIC-EA-SVR	ER 9.x 911 for EA – Server License	There is currently no replacement product available for this product.	–	–
ER9-911-LIC-EA-USR	ER 9.x 911 for EA – User License	There is currently no replacement product available for this product.	–	–
JAB-MAC-CLNT-EA	Jabber for Mac Client License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JAB-MAC-EA-RTU	Jabber for MAC RTU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JAB-SDK-EA-K9-RTU	Jabber SDK RTU for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
JAB9-IPAD-EA-RTU	Jabber Video for iPad for EA RTU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JAB9-SDK-CLNT-EA	Jabber for SDK Client License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JAB9-SDK-EA-RTU	Jabber 9.x SDK RTU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JABBER-DESKTOP-EA	Jabber for Desktop for PC and Mac for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JABBER-GUEST-EA	Jabber Guest Session License for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JABBER-GUEST-EA-K9	Jabber Guest Right to Use	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JABBER-IPAD-EA	Jabber for iPad for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JABBER-SDK-EA	Jabber SDK Client License for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JABBER-TAB-EA-RTU	Jabber for Tablet Right to Use for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JABBER-TABLET-EA	Jabber for iPad and Android Tablet for EA	See the Product Migration Options section below for	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		
L-SWSS-COLLAB-EA	Top-Level Part Number – MSA SKU	There is currently no replacement product available for this product.	–	–
LIC-EA-ER-USR	Emergency Responder 12.x EA User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EA-ESS-10X	Essential User for EA 10.x	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EA-ESS-11X	Essential User for EA 11.x	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EA-ESS-9X	Essential User for EA 9.x	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EA-ESSL	UC Manager 12.x EA Essential/Analog Phone License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EA-PLM-ENC-K9	UCM and Unity Connection Encryption License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EA-PSPA	UC Manager 12.x EA Public Space Public Access Phone License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EA-PSPA-ENH-10	Collab ELA – 10.x Enhanced for a non-Knowledge Worker	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EA-PSPA-ENH-11	Collab ELA – 11.x	See the Product	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Enhanced for a non–Knowledge Worker	Migration Options section below for detailed information on replacing this product.		
LIC-EA-TP-ROOM	LIC-EA-TP-ROOM	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EXP-E-EA-PAK	Cisco Expressway E Server, Virtual Edition PAK	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCS-1800TRN-EA	EA VCS 1800 TURN Relay Option	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCS-BASE-EA-K9	EA VCS Base Software License Key, Encrypted	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCS-EA-200	EA VCS 200 non-traversal call licenses	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCS-EA-300	EA VCS 300 non-traversal call licenses	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCS-EA-DI	EA VCS Dual Network Interface	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCS-EA-FINDME	EA VCS FindMe option	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCS-EA-JITC	EA VCS Advanced Account Security (JITC)	See the Product Migration Options section below for detailed information on	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		replacing this product.		
LIC-VCS-EA-PAK	VCS PAK for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCS-GW-EA	EA VCS, Enable GW Feature (H323–SIP)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCS-GW-EA-K9	EA VCS, Enable GW Feature (H323–SIP)	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCSE-100-EA	EA Video Communication Server – 100 Traversal Calls	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCSE-E-EA	EA VCS, Enable Expressway feature	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-VCSE-EA-50	EA VCS 50 traversal call license	See the Product Migration Options section below for detailed information on replacing this product.	–	–
PMP-MIG-USER	PMP Video for 300/MSE8000/VM Mig from CUWL PRO to a la carte	See the Product Migration Options section below for detailed information on replacing this product.	–	–
PRO-MIG-USR	Total Number of Migrated CUWL PRO Licenses to a la Carte	See the Product Migration Options section below for detailed information on replacing this product.	–	–
SME-10X-EA	Session Manager 10.x Sessions for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
SME-11X-EA	Session Manager 11.x	See the Product	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Sessions for EA	Migration Options section below for detailed information on replacing this product.		
SME-12X-EA	Session Manager 12.x Sessions for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
SME-90-EA	Session Manager 9.0 Sessions for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
SRST-EA-LIC12X	SRST Seat License for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UCILYNC-EA-K9-RTU	CUCILYNC RTU for EA	There is currently no replacement product available for this product.	–	–
UCM-10X-EA-PRO	UC Manager 10.x EA User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UCM-11X-EA-PRO	UC Manager 11.x EA User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UCM-12X-EA-KW	UC Manager 12.x EA Knowledge Worker License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UCM-9X-EA-PRO	UC Manager 9.x EA User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UCSS-M-EAUC-5-1	UCSS for UC Suite – Collab EA UC 5 Yr, 1x Increment	There is currently no replacement product available for this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCSS-M-EAUC-5-10K	UCSS for UC Suite – Collab EA UC 5 Yr, 10x Increments	There is currently no replacement product available for this product.	–	–
UCXN-10X-EA-PRO	Unity Connection 10.x EA User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UCXN-11X-EA-PRO	Unity Connection 11.x EA User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UCXN-12X-EA-LIC	Unity Connection 12.x EA User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UCXN-9X-EA-PRO	Unity Connection 9.x EA User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
VXME-LINUX-EA	Cisco VXME for SUSE Linux for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
VXME-LNX-EA-K9-RTU	VXME for SUSE Linux Right to Use for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
VXME-WIN-EA-K9-RTU	VXME for Windows Right to Use for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
VXME-WINDOWS-EA	Cisco VXME for Windows for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CCX-MIG-IB-USER	Contact Center Express Mig User from CUWL Pro to a la carte	See the Product Migration Options section below for detailed information on	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		replacing this product.		
CCX-MIG-RTU	RTU for CCX Migration	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CUCM-EA	UC Manager DLUs for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CUCM-EA-K9-PAK	UC Manager EA PAK	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CUCM8-NODE-EA	UC Manager Server License for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CUCM861-EA-K9-PAK	UC Manager 8.6.1 EA PAK	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CUP8-EA-K9-PAK	CUP 8.x PAK for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CUP8-NODE-EA	CUP 8.x Server License for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
CUP8-USR-EA	CUP 8.x User License for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-10X-K9-PAK	EA 10.x SW Kit	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-11X-K9-PAK	EA 11.x SW Kit	See the Product	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		Migration Options section below for detailed information on replacing this product.		
EA-12X-K9-SW	EA 12.x Software Kit	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-9X-K9-PAK	EA 9.x PAK / SW Kit	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-MIGRATION	EA Top Level Part Number	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-MIGRATION2	EA Top Level Part Number	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-PERP-EXIT-K9	Enterprise Agreement Exit Suite - Top Level	There is currently no replacement product available for this product.	–	–
EA-UC-COMP-MIG	Collab EA - Competitive Migration Promo	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-IB-MIG-USER	EA UC Applications Install Base Migration User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-K9-BUNDLE	EA Top Level Part Number	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC-MIG-USER	EA UC Applications Migration User	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EA-UC-USER	EA UC Applications User	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC17-MIG-U-T2	ELA UC Applications Migration User – Tier B	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC17-MIG-U-T3	ELA UC Applications Migration User – Tier A	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-UC17-SUITE-K9	Collab ELA – Unified Communications – FY17	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EA-VID-TP-DKTP	Desktop Video for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ER-911-EA-PAK	ER 911 for EA PAK	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ER-911-LIC-EA-SVR	ER 911 for EA – Server License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
ER-911-LIC-EA-USR	ER 911 for EA – User License	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EXPWY-VE-C-EA-K9	Cisco Expressway–C Server, Virtual Edition	See the Product Migration Options section below for detailed information on replacing this product.	–	–
EXPWY-VE-E-EA-K9	Cisco Expressway–E Server, Virtual Edition	See the Product Migration Options section below for	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		
JAB-ADR-LIC-EA	Jabber Voice for Android Client for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JAB-DSK-EA-K9-RTU	JAB8 UCM Right to Use Certificate for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JAB-GUEST-EA-K9=	Jabber Guest SW for Collaboration Enterprise Agreement	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JAB-IPH-LIC-EA	Jabber Voice for iPhone Client for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
JAB8-DSK-EA-RTU	Jabber 9.x for Desktop RTU	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EA-ESS	Essential User for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
MP-MIG-IB-USER	MeetingPlace Migration User from CUWL Pro to a la carte	A-CMS	Cisco Meeting Server Subscription	–
MP-MIG-RTU	RTU for MP Migration	A-CMS	Cisco Meeting Server Subscription	–
R-EA-UC-K9-BUNDLE	EA Top Level Part Number	See the Product Migration Options section below for detailed information on replacing this product.	–	–
SME-EA	Session Manager Sessions for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SME-EA-K9-PAK	Session Manager EA PAK	See the Product Migration Options section below for detailed information on replacing this product.	–	–
SME8-NODE-EA	Session Manager Server License for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
SME861-EA-K9-PAK	Session Manager 8.6.1 EA PAK	See the Product Migration Options section below for detailed information on replacing this product.	–	–
SW-EXP-14.X-EA-K9	Software Image for Expressway with Encryption, Version X14	See the Product Migration Options section below for detailed information on replacing this product.	–	–
SW-VCS-12.X-EA-K9	EA VCS Software Image with Encryption, Version X12	See the Product Migration Options section below for detailed information on replacing this product.	–	–
SW-VCS-14.X-EA-K9	EA VCS Software Image with Encryption, Version X14	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UCILYNC8-EA-K9-RTU	CUCILYNC 8.x RTU for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UNCN8-EA-HA-PAK	Unity Connection 8.x HA PAK for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UNCN8-EA-K9-PAK	Unity Connection 8.x PAK for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UNCN8-HA-MAXP-EA	Unity Connection 8.x HA Port License – Max Ports for EA	See the Product Migration Options section below for	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		
UNCN861-EA-K9-PAK	Unity Connection 8.6.1 PAK for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
UPC8-EA-K9-RTU	UPC 8.x RTU for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
VOIP-ADR-EA-RTU	Jabber Voice for Android Client RTU for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
VOIP-IPH-EA-RTU	Jabber Voice for iPhone Client RTU for EA	See the Product Migration Options section below for detailed information on replacing this product.	–	–
LIC-EXP-MSFT-EA	Microsoft Interoperability Option	See the Product Migration Options section below for detailed information on replacing this product.	–	–

Product migration options

Customers who need additional licensing or to attach / renew software support after October 30, 2021 will be able to get full support for their on-prem calling deployments with Collaboration Flex Plan.

For more information about Collaboration Flex Plan 3.0, reference the ordering guides at this link: https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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