

End-of-Sale and End-of-Life Announcement for the Cisco Spark Basic Meetings (M2/C2) and Basic Cloud Calling (C0-Intro)

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Overview

EOL12026 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Spark Basic Meetings (M2/C2) and Basic Cloud Calling (C0-Intro). The last day to order the affected product(s) is March 1, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Spark Basic Meetings (M2/C2) and Basic Cloud Calling (C0-Intro)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 31, 2017
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 1, 2018
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 30, 2018
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 1, 2019
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 1, 2019
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	May 27, 2020
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2021

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EMP-C2	Cloud Calling & Basic Meetings (1)	There is currently no replacement product available for this product.	-	-
A-SPK-EMP-C2-HST09	Hosted Calling C2 Version 9 and Business Messaging	There is currently no replacement product available for this product.	-	-
A-SPK-EMP-C2-HST10	Hosted Calling C2 Version 10 and Business Messaging	There is currently no replacement product available for this product.	-	-
A-SPK-EMP-C2-HST11	Hosted Calling C2 Version 11 and Business Messaging	There is currently no replacement product available for this product.	-	-
A-SPK-EMP-C2-PRM10	On-Premise Calling V10 & Basic Meetings	There is currently no replacement product available for this product.	-	-
A-SPK-EMP-C2-PRM11	On-Premise Calling v11 & Basic Meetings	There is currently no replacement product available for this product.	-	-
A-SPK-EMP-M2	Business Messaging & Basic Meetings (1)	A-SPK-EMP-CLDMT-M3	Business Messaging & Cloud Advanced Meetings)	-
A-SPK-NU-C0-INTRO	Basic Cloud Calling Intro with Basic Business Messaging	There is currently no replacement product available for this product.	-	-
A-SPK-NU-C2	Cloud Calling, Business Messaging, and Basic Meetings (2)	There is currently no replacement product available for this product.	-	-
A-SPK-NU-M2	Business Messaging and Basic Meetings (1)	A-SPK-NU-M3	Business Messaging and Advanced Meetings (1)	-

Product migration options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

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